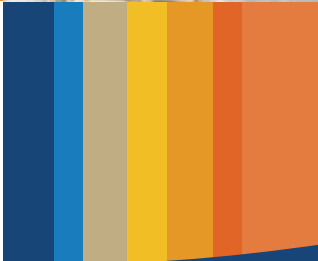


CITY OF SOUTH PERTH  
**ANNUAL REPORT**  
2017|18 >



A CITY OF ACTIVE PLACES AND BEAUTIFUL SPACES



Kaartdjinin Nidja Nyungar Whadjuk Boodjar Koora Nidja  
Djining Noonakoort kaartdijin wangkiny, maam, gnarnk  
and boordier Nidja Whadjul kura kura.

We acknowledge and pay our respects to the traditional  
custodians of this land, the Whadjuk people of the  
Noongar nation and their Elders past, present and future.



# CONTENTS

<b>ABOUT THIS REPORT</b>	<b>2</b>
<b>OVERVIEW</b>	<b>4</b>
OUR VISION AND VALUES	6
WELCOME	8
FAST FACTS	11
MESSAGE FROM THE MAYOR	12
MESSAGE FROM THE CHIEF EXECUTIVE OFFICER	14
<b>OUR COUNCIL</b>	<b>16</b>
ROLE OF COUNCIL	18
OUR MAYOR AND COUNCILLORS	20
FORMER COUNCILLORS	26
COUNCILLOR REMUNERATION	27
COUNCIL MEETINGS	28
<b>ENGAGING WITH OUR COMMUNITY</b>	<b>32</b>
HOW WE ENGAGE WITH OUR COMMUNITY	34
<b>OUR ORGANISATION</b>	<b>42</b>
OUR EXECUTIVE MANAGEMENT TEAM	46
WORKING AT THE CITY OF SOUTH PERTH	48
OUR PEOPLE	52
OUR VOLUNTEERS	56
GOVERNANCE	58
INTEGRATED PLANNING AND REPORTING FRAMEWORK	60
<b>OUR STRATEGIC DIRECTIONS</b>	<b>64</b>
COMMUNITY	66
ECONOMY	76
ENVIRONMENT (BUILT AND NATURAL)	82
LEADERSHIP	102
<b>ADDITIONAL INFORMATION</b>	<b>110</b>

# ABOUT THIS REPORT

The theme of this year's Annual Report is aligned to our vision for the future, 'A City of active places and beautiful spaces'.

This report provides an account of the City's performance from 1 July 2017 to 30 June 2018 against the City's Strategic Community Plan 2017-2027, the overarching plan that guides the City.

The Corporate Business Plan 2015-2019 underpins the Strategic Community Plan and guided the City's activities during the 2017/18 financial year.

This Annual Report is produced in accordance with the *Local Government Act 1995*, which requires our Council to adopt an Annual Report by 31 December each year. It has been reviewed by the City's Management Team to ensure accuracy and authenticity.





## OUR STRATEGIC DIRECTION

The Annual Report outlines our performance, achievements and challenges during 2017/18 based on the four strategic directions outlined in the Strategic Community Plan 2017-2027:

- **Community:** A diverse, connected, safe and engaged community
- **Economy:** A thriving City activated by innovation, attractions and opportunities
- **Environment (Built and Natural):** Sustainable urban neighbourhoods
- **Leadership:** A visionary and influential local government.

## OUR AUDIENCE

Our Annual Report is the primary means of reporting the City's annual performance to our stakeholders including ratepayers, residents, businesses, community and interest groups, media, all levels of government, City staff and the wider general community.

## HOW TO READ THIS REPORT

This report is divided into sections beginning with an overview including social, economic and demographic information about the City of South Perth, and messages from the Mayor and Chief Executive Officer.

The report then provides a summary of our Council and the organisation, the governance framework, our progress and performance of projects and programs. Our financials and financial statements are produced in a separate document.

While care has been taken to ensure all content is complete and accurate, the City of South Perth cannot guarantee it is without error.

## COPIES OF THIS ANNUAL REPORT

In line with our ongoing commitment to sustainability, the City produces a limited number of hard copies of the Annual Report and encourages people to view the report and associated financials online via the City's website: [www.southperth.wa.gov.au](http://www.southperth.wa.gov.au)

To obtain a hard copy of the report and financials, printed on 100% recycled paper, you may:

- Collect it in person by visiting us at the Civic Centre, cnr Sandgate St and South Tce, South Perth WA 6151
- Request a copy by writing to us at the Civic Centre, cnr Sandgate St and South Tce, South Perth WA 6151
- Request a copy by emailing us at [enquiries@southperth.wa.gov.au](mailto:enquiries@southperth.wa.gov.au) or calling the Customer Services on (08) 9474 0777
- View a hard copy at the Civic Centre and the City's libraries.



# OVERVIEW >



This Annual Report outlines our performance, achievements and challenges during 2017/18



# OUR VISION AND VALUES



## OUR FUTURE

The City is preparing for significant and sustained growth. As Perth's population continues to grow, the City of South Perth faces planning opportunities and challenges. By 2031, the City's population is forecast to grow from 44,760 to 54,282, with the number of dwellings expected to increase from approximately 20,000 to 25,070. A number of plans and strategies have been, and are being, developed and implemented by the City in response to this projected growth.

## OUR VISION FOR THE FUTURE

A City of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and a unique, sustainable natural environment.

## OUR VALUES

Our values are linked to the way we conduct business.

We are: Respectful • Supportive • Unified • Accountable.



# WELCOME

The South Perth area is the country of Beeloo Noongar people, or river people. Noongar people who used this area were known as Gareen and their place was Gareenup.

The City of South Perth, the 'Peninsula City', occupies nearly 20 square kilometres of land bordered on three sides by the Swan and Canning Rivers, offering around 6.6 square kilometres of public open spaces.

The CBD of the City of Perth lies approximately two kilometres directly across the river with the Narrows Bridge as the link between the two sides.

Proclaimed in July 1959, the City is widely recognised for its aesthetic appeal and amenity. The area was identified as a separate suburb of Perth in 1831 and the name now applies not only to the suburb but also to the City.



## THE CITY OF SOUTH PERTH

### Our Community

Home to more than 44,000 residents from a range of ages and diverse cultural backgrounds, the City is predominantly residential although it accommodates around 15,000 workers each day.

### Our Major Attractions

- South Perth Foreshore
- Sir James Mitchell Park
- Perth Zoo
- Collier Park Golf Course
- Royal Perth Golf Club
- The Old Mill
- The Mends Street, Angelo Street and Preston Street precincts.

## OUR OPERATIONS, SERVICES AND FACILITIES

Managed across 12 different business units, the City is a local government agency that provides a range of community services, operations and facilities.

### Operations and services

- Animal and bushfire control
- Asset management and capital works
- Cultural programs and community events
- Environmental health services
- Heritage and sustainability initiatives

- Infrastructure planning, design, construction and maintenance
- Legal, advocacy and governance support
- Library services
- Marketing and communications
- Public open spaces, streetscapes, foreshores and natural area management
- Ranger services
- Sporting club support
- Stakeholder engagement and customer relations
- Town planning and building services
- Waste management and recycling services
- Youth programs.

### Main facilities

- Animal Care Facility
- Adult Learning Centre
- Collier Park Golf Course
- Collier Park Village
- George Burnett Leisure Centre
- John McGrath Pavilion and Hall
- Manning Community Centre
- Operations Centre
- South Perth Community Hall
- South Perth Civic Centre
- South Perth and Manning Libraries
- South Perth and Manning Senior Citizens Centres
- South Perth Recycling Centre
- The Old Mill.

Population  
**44,760**



**Total Area**  
**19.9km<sup>2</sup>**

City of  
South Perth

**4.6km<sup>2</sup>**  
of reserves



Population density: 22.04  
people per hectare



# FAST FACTS

- Rate revenue \$36.05 million
- Gross Regional Product \$2.64 billion
- 29.6% of population are under 25
- Number of dwellings 20,232
- Number of local businesses 4,840
- Number of local jobs 15,271
- 28.7% of workforce are also local residents
- Residents who were born overseas/non-English speaking backgrounds 15,130
- Median age of residents 35
- 197.5km roads.



**20,000**  
street trees



**12**  
active reserves



# MESSAGE FROM THE MAYOR

On behalf of my fellow councillors I am pleased to present the City of South Perth's 2017/18 Annual Report. The Annual Report highlights and reports on our City's performance against our Strategic Community Plan 2017-2027.

## YEAR HIGHLIGHTS

### Strategic Community Plan

The City's Strategic Community Plan 2017-2027 was developed in collaboration with approximately 1,300 community members and other stakeholders. This important consultation helped us to understand what matters most to our community and guide the way the City collectively plans for the future and delivers services.

The plan emphasises the importance of fostering a diverse, connected, safe and engaged community, a place where everyone feels welcome. An inspiring blueprint, this plan captures the aspirations and vision for our community. The successful delivery of many projects and numerous highlights are detailed in this report.

### Ernest Johnson Reserve redevelopment

The completion and opening of the new state of the art community facilities at Ernest Johnson Reserve in South Perth marked another important milestone for the City and community. Local groups and sporting clubs now have buildings to accommodate their needs and those of the broader community. The hall and pavilion were constructed as part of a \$10.5 million redevelopment of Ernest Johnson Reserve which has a long history.

### Connect South

Connect South is a major project that will reinvigorate the Mends Street precinct – the gateway to the City of South Perth. The development of this area will include an active piazza and promenade, an arrival place for day and night activities, and an entrance from the Mends Street Jetty that incorporates stories and interpretations of the area's rich heritage, Perth Zoo and Swan River. The Connect South project presents an exciting opportunity, developing an accessible and highly attractive entry point to Mends Street, the Perth Zoo and greater South Perth. Works are scheduled for completion by December 2019.



## SUPPORTING OUR COMMUNITY

As a City, we support our community through various funding opportunities. The City has partnership agreements with Southcare, Moorditj Keila, Constable Care, Skateboarding WA, Perth Zoo and the RSPCA. Over the year almost \$11,000 in Community Development Funding was granted to local community groups and projects including: Steppin' Stones, HOME Karawara, Clontarf Aboriginal College Fire Pit project and Moorditj Keila Camera Story project. We presented 151 KidSport vouchers worth \$22,084 to local children and 40 Individual Development Program grants worth \$9,000.

## LOOKING AHEAD

### Waste management

The City has been working towards the development of Australia's first Waste to Energy (WtE) plant in partnership with the Rivers Regional Council (RRC), Phoenix Energy and the Cities of Armadale, Gosnells, Mandurah and Canning, and the Shire of Murray. The WtE plant will help the City reduce its reliance on landfill disposal and move towards achieving its zero waste objective. This significant achievement is the culmination of many years of work. It is vital that we think innovatively to develop long-term waste management solutions to optimise materials recovery and establish alternatives to landfill.

### Planning for our future

We live in a very special City, one that offers a lifestyle with beautiful natural areas and excellent recreational opportunities. One of the key challenges we face is to ensure that local development and growth complements our City's unique character while enhancing our already strong sense of place and community. It is a significant responsibility to plan for the social, environmental and economic future of a whole City. Council needs to show bold leadership and have the ability to make tough decisions between competing priorities, manage limited resources, maintain focus on the big picture and act for the greater good of the whole City in moving towards our future.

Our City is preparing for substantial and sustained growth that will increase demand for employment opportunities and access to all kinds of social, open space and transport infrastructure within our local government area.

## THANK YOU

The local government elections held in October 2017 brought change for our Council. Three new councillors, Blake D'Souza, Tracie McDougall and Greg Milner, were elected replacing outgoing elected members Jessica Black, Sharron Hawkins-Zeeb and Fiona Reid.

To the residents, community groups, local businesses and volunteers of the City of South Perth, I extend my sincere thanks. Your valued and continued contributions assist us in building an even more vibrant community and City.

It is an honour to represent the City and community I live in. I sincerely thank the former and present councillors as well as the City's administrative team led by Chief Executive Officer Geoff Glass for their ongoing support and commitment to our City.



**Sue Doherty**  
**City of South Perth Mayor**



# MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

As I reflect on my third year as Chief Executive Officer, I believe we have much to celebrate and be proud of. As an organisation, the committed staff of the City continue to strive to deliver the best possible outcome for the best value. We have strengthened partnerships, consolidated capital works projects and advocated for the interests of the City.

## OUR KEY ACHIEVEMENTS

As a result of the visioning process for the development of the new Strategic Community Plan 2017-2027, our community's priorities and aspirations for the next ten years have helped shape and create a shared vision for the City – 'A City of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and a unique, sustainable natural environment'.

In March 2018 we officially opened the new purpose-built facilities at Ernest Johnson Reserve (EJ) in South Perth as part of a \$10.5 million redevelopment project. The contemporary hall and pavilion are now home to a number of local sporting clubs and community groups. It is a pleasure to see community members of all ages enjoying these new facilities.

We are proud to have developed our inaugural draft Urban Forest Strategy to provide a clear direction on responsible urban forest management in both the public and private realms. The draft strategy will be presented to Council for adoption in July 2018.

Our city is known for its spectacular foreshore reserves. As custodians, we work in partnership with State Government agencies to responsibly maintain, manage and protect these precious natural assets for our community, visitors and future generations.

During the year we progressed a number of strategies including the Clontarf-Waterford-Salter Point Masterplan, which aims to provide a consolidated management strategy recognising the ecological, cultural and recreational values of this environmentally significant foreshore area. In addition, we continued to implement priority actions from the Kwinana Freeway Foreshore Management Plan and South Perth Foreshore Strategy and Management Plan to address foreshore erosion, conservation, recreation and asset management.

During the year the City received over \$1.3 million in grants from Federal and State Government and other funding bodies to facilitate community events, services and road rehabilitation works.



## OUR ORGANISATIONAL VALUES

Fostering a values driven, high performing culture where everyone is encouraged to thrive was prioritised this year. In April 2018 we redefined our core values. All City staff provided input to develop our organisation's new values: Respectful • Supportive • Unified • Accountable. As an organisation, we make decisions based on our values. They reflect who we are and who we aspire to be. Small actions shape the culture of our City.

## PARTNERSHIPS

Forging new partnerships and strengthening existing relationships is a vital part of ensuring we deliver our vision for the City. As part of our Memorandum of Understanding with the Town of Victoria Park, City of Canning and Curtin University, we continued to work together for the purpose of exploring collaboration and cooperative opportunities. We were also pleased to continue to support the trial of the fully autonomous RAC Intellibus™ vehicle in South Perth. This partnership with the RAC and State Government, has facilitated the on-road trial of Australia's first fully driverless electric bus. Approximately 8,500 passengers have travelled 13,000km on the bus since the trial commenced in 2016.

## CHALLENGES

As our City's population continues to grow, like many other local governments, we are faced with the challenge of balancing the needs and aspirations of our community and meeting State Government infill targets. Our City has a fundamental role to play in accommodating growth and in recognition of this, we are preparing strategic planning documents to direct the City on this journey including the Local Planning Strategy to guide the planning of the City over the next 10 to 15 years.

## LOOKING AHEAD

As we look ahead, we will continue to focus on planning for the future while also remaining agile to the community's evolving needs.

In the immediate future we have much to look forward to including the completion of the EJ Reserve redevelopment which will see landscaping works finalised and the installation of lighting, playground and sporting equipment. Additionally, the start of Connect South stage one will see construction commenced to create a piazza on the Mends Street foreshore.

I take this opportunity to acknowledge the commitment of the Mayor and all elected members. I thank the City's motivated leadership team and our dedicated and skilled workforce. I continue to find personal and professional satisfaction in providing quality public service to our community and I look forward to the challenges and opportunities that the year ahead will present.



**Geoff Glass**  
Chief Executive Officer



# OUR COUNCIL >









# ROLE OF COUNCIL

## ROLE OF LOCAL GOVERNMENT

The *Local Government Act 1995* provides for the constitution of the local government, functions and elections, administrative frameworks, financial management and the scrutiny of our affairs. The City of South Perth is one of 138 local governments in Western Australia and is divided into four wards with each ward being represented by two councillors. These wards are: Como, Manning, Mill Point and Moresby.

The *Local Government Act 1995* provides for the City of South Perth to have an elected Council as its governing body and establishes the offices of the Mayor, Deputy Mayor and councillors. The role of the local government is to provide services and facilities and make local laws for the good governance of people within the South Perth District.

## ROLE OF THE COUNCIL

The role of the Council is to govern the local government's affairs; be responsible for the performance of the local government's functions; oversee the allocation of the local government's finances and resources; and determine the local government's policies.

The Council at the City of South Perth includes the Mayor, Deputy Mayor and councillors who are democratically elected to the position.

## ROLE OF THE MAYOR

Councillor Sue Doherty is the Mayor of the City of South Perth, elected into the position in 2015 for a four year period. The Mayor is responsible for presiding over Council Meetings, is the official Council spokesperson for the City and conducts civic and ceremonial duties. In addition, the Mayor liaises closely with the Chief Executive Officer on the affairs and performance of the City.

## ROLE OF THE COUNCILLORS

Council members are elected by the people to provide leadership and guidance to the community, represent community interests, participate in decision-making processes and help guide the strategic future direction of the City. Councillors play an important function in working with the community, facilitating communication and representing community views during Council and Committee meetings.

## ROLE OF THE CHIEF EXECUTIVE OFFICER

Geoff Glass is the Chief Executive Officer at the City. The role of the CEO is to advise the Council in relation to the functions of the local government, ensure advice and information is provided to Council for informed decision making, implement Council decisions, liaise with the Mayor on the City's performance and manage the administration of the City.





## COUNCIL MEETINGS AND GOVERNANCE

In accordance with the *Local Government Act 1995*, all Council Meeting dates are publicly advertised. Ordinary Council Meetings are generally held on the fourth Tuesday of each month commencing at 7pm in the Council Chamber, corner Sandgate Street and South Terrace, South Perth. In addition, the City holds informal public Agenda Briefings one week prior to Council Meetings commencing at 5.30pm in the Council Chamber. Agenda Briefings allow councillors to be briefed on reports and ask questions and provide members of the public with an opportunity to make deputations on items listed in the Agenda.

Occasionally, Special Council Meetings are held to consider specific urgent Council business. These meetings are publicly advertised and are convened in the Council Chamber. Electors may also request a Special Electors' Meeting be held so that electors' concerns can be raised.

Additionally, the City holds an Annual Electors' Meeting to provide electors with an opportunity to consider the City's performance. The Annual Electors' Meeting is held within 56 days of the City's Annual Report being adopted by Council.

Council meetings are conducted in accordance with the City of South Perth Standing Orders Local Law 2007.

## COUNCIL ELECTIONS

Local government elections are held every two years with the next election being held in October 2019. Any person registered on the State Electoral Roll or who owns or occupies any rateable property within the South Perth District is able to vote in the South Perth local government election. Eligible electors can also nominate as a candidate for vacant Councillor positions without the need for affiliation to a political party or political organisation. Vacant Mayor and Councillor positions are filled for four-year terms with the Council electing the office of the Deputy Mayor.

## COMMUNITY INVOLVEMENT

Members of the public are encouraged to attend Council Meetings and to participate by raising questions, submitting petitions and addressing the Council through deputations. Councillors are also available to receive community feedback and their contact details are publicly available on the City's website.



# OUR MAYOR AND COUNCILLORS

The City of South Perth covers an area of around 19.9 square kilometres divided into four wards. Each ward is represented by two councillors and presided over by a popularly elected mayor. Councillors are elected for four-year terms with council elections held every two years on the third Saturday in October, for half of the council members. The last Council elections were held in 2017.

## 2017 COUNCIL ELECTIONS

For the 2017 local government elections, the City had five vacant councillor positions. One vacancy occurred in each of the four wards in accordance with the *Local Government Act 1995*, and one councillor retired early from the position prior to the conclusion of their term.

The newly elected Council was determined on Saturday 21 October 2017.

Glenn Cridland was re-elected as Como ward councillor for a term of four years and Cheryle Irons was re-elected as Mill Point ward councillor for a term of four years. Three newly elected members took their place on Council: Greg Milner - Moresby ward for a term of four years; Tracie McDougall - Como ward for a term of two years; and Blake D'Souza - Manning ward for a term of four years.

The newly elected Council was sworn in at a Special Council Meeting on Monday 23 October 2017 and Councillor Glenn Cridland was re-elected as Deputy Mayor.







## MAYOR SUE DOHERTY

(08) 9474 0720

0411 681 049

[mayordoherty@southperth.wa.gov.au](mailto:mayordoherty@southperth.wa.gov.au)

**City history:** Elected councillor in 2002, Deputy Mayor from 2009, Mayor from 2011, and long-term City resident.

**Background:** Elected in 2011, Mayor Doherty is a long-time resident of South Perth. She brings both public and private sector, and managerial, experience in education and social services to Council. She understands the importance of proactively responding to concerns of residents.

**Interests:** Mayor Doherty is committed to maintaining and enhancing South Perth's natural and built environment. She continues to work towards achieving greater transparency in Council practices, and is a strong supporter of gender equity and diversity on Council.

### Memberships

Chair - Audit, Risk and Governance Committee

Chair - Chief Executive Officer Evaluation Committee

Committee Member - Property Committee

Co-Chair - Canning and South Perth Local Emergency Management Committee

Delegate - District Emergency Management Committee

Chair - WALGA State Council - South East Zone

**Qualifications:** Bachelor of Education and Member of the Australian Institute of Company Directors.

**Current term:** 2015 - 2019 (four years).

## CONVERSATIONS WITH THE MAYOR

On the second Friday of each month, Mayor Sue Doherty meets with residents outside the South Perth Library to hear what they have to say about a range of topics.

Conversations with the Mayor is another way for our community to get to know our Mayor and ask questions about what the Council does and to discuss matters affecting them and the local community.





# MILL POINT WARD



## COUNCILLOR CHERYLE IRONS

0412 343 344

[crirons@southperth.wa.gov.au](mailto:crirons@southperth.wa.gov.au)

**City history:** Elected councillor in 2013.

**Background:** A highly energetic and motivated advocate for local issues, Cr Irons' life experiences, which include building a number of successful business enterprises, equip her with a valuable skill set and work ethic which she utilises in her role as a councillor.

**Interests:** As a resident of South Perth, Cr Irons embraces the beauty, lifestyle and charm of the city and is enthusiastic about working with the community to preserve its lifestyle and character.

### Memberships

Committee Member - Audit, Risk and Governance Committee

Delegate - Rivers Regional Council

Past Member - Chief Executive Officer Evaluation Committee

**Current term:** 2017 - 2021 (four years).



## COUNCILLOR KEN MANOLAS

0406 456 149

[crmanolas@southperth.wa.gov.au](mailto:crmanolas@southperth.wa.gov.au)

**City history:** Elected councillor in 2015 and City resident since 1976.

**Background:** Cr Manolas is passionate about representing the community. He is married with two children and has lived in South Perth for 40 years. He has run a successful pharmacy business for 35 years and has previous Local Government experience, enabling him to effectively represent the community.

**Interests:** His goal is to retain parkland, look for innovative ways to extend the sense of community, while preserving the natural beauty and river for the benefit of the people.

### Memberships

Deputy Chair - Audit, Risk and Governance Committee

Committee Member - Property Committee

Delegate - Perth Airports Municipalities Group

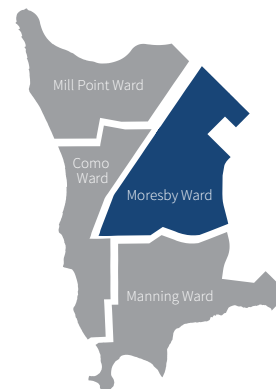
Past Deputy Delegate - Rivers Regional Council

**Qualifications:** Bachelor of Science; Bachelor of Applied Science; Member of Pharmaceutical Society.

**Current term:** 2015 - 2019 (four years).



# MORESBY WARD



## COUNCILLOR GREG MILNER

0403 024 124

[crmilner@southperth.wa.gov.au](mailto:crmilner@southperth.wa.gov.au)

**City history:** Elected councillor in 2017 and City resident since 2005.

**Background:** Married with two young children. Cr Milner has practised as a commercial and property solicitor in the private sector for over thirteen years.

**Interests:** Cr Milner has developed a strong interest in governance issues. He also has a special interest in aged care issues and has worked with a number of aged care organisations (both professionally and as a volunteer).

### Memberships

Deputy Chair - Property Committee

Committee Member - Audit, Risk and Governance Committee

Delegate - WALGA State Council - South East Zone

Deputy Delegate - Rivers Regional Council

**Qualifications:** Bachelor of Laws; Bachelor of Commerce (Accounting/Finance double major); Company Director Course, AICD; Emerging Leaders in Governance Program.

**Current term:** 2017 - 2021 (four years).



## COUNCILLOR TRAVIS BURROWS

0418 661 800

[crburrows@southperth.wa.gov.au](mailto:crburrows@southperth.wa.gov.au)

**City history:** First elected councillor in 2007. Re-elected in 2015 and long-term City resident.

**Background:** Over 25 years' experience in the Australian and Asia Pacific Region including 15 years in senior leadership positions and broad exposure to the mining, oil and gas, construction and manufacturing industries.

**Interests:** Strong and strategic leadership; decision-making that is inclusive and listening to and acting on behalf of residents.

### Memberships

Chair - Property Committee

Deputy Chair - Chief Executive Officer Evaluation Committee

Delegate - Metropolitan Regional Road Group

Delegate - Perth Airports Municipalities Group

Delegate - Rivers Regional Council

**Qualifications:** Bachelor of Engineering, Diploma of Business Management, Fellow of Engineers Australia, Master Builders Association member.

**Current term:** 2015 - 2019 (four years).



# MANNING WARD



## COUNCILLOR COLIN CALA

(08) 9313 2683

[crcala@southperth.wa.gov.au](mailto:crcala@southperth.wa.gov.au)

**City history:** Elected councillor in 1995, former Deputy Mayor and long term City resident.

**Background:** A Karawara resident for 21 years, Cr Cala is an architect by profession. Cr Cala uses his professional background to contribute to good urban renewal within our City, while maintaining its unique qualities.

**Interests:** Passionate about transparent and accountable government, Cr Cala encourages community consultation and an inclusive approach to community projects, such as the Visioning project, Canning Bridge Precinct Study and Manning Hub Development.

### Memberships

Committee Member - Chief Executive Officer Evaluation Committee

Committee Member - Property Committee

Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - Rivers Regional Council

Member - Public Arts Advisory Group

**Qualifications:** Associate in Architecture, Registered Architect of Western Australia and Member of the Royal Australian Institute of Architects.

**Current term:** 2015 - 2019 (four years).



## COUNCILLOR BLAKE D'SOUZA

0450 435 065

[crdsouza@southperth.wa.gov.au](mailto:crdsouza@southperth.wa.gov.au)

**City history:** Elected councillor in 2017.

**Background:** A Waterford resident, Cr D'Souza is a Trinity College graduate and a final year engineering honours student at Curtin University. Elected at 21 years of age, he is the youngest elected member in the City's history, with a background in student leadership, volunteering and community service.

**Interests:** As an energetic local advocate, Cr D'Souza hopes to bring a fresh and youthful perspective to the Council and foster a sense of consultation and inclusivity amongst all residents. He is passionate about the preservation of river views and parkland.

### Memberships

Committee Member - Audit, Risk and Governance Committee

Committee Member - Property Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - WALGA State Council - South East Zone

**Qualifications:** Completing final year of Bachelor of Engineering (Honours).

**Current term:** 2017 - 2021 (four years).



# COMO WARD



## COUNCILLOR GLENN CRIDLAND

0438 686 175

[crcridland@southperth.wa.gov.au](mailto:crcridland@southperth.wa.gov.au)

**City history:** Elected councillor in 2009 and Deputy Mayor since 2013. City resident since 1999.

**Background:** Barrister practising mainly in family, fisheries, commercial and criminal law. Reserve officer in the RAAF and served as Chief Legal Adviser to the United Nations Peace Keeping Force in East Timor. Served as legal member on Local Government Standards Panel, Registrar of Fisheries and Deputy Chair of the Real Estate and Business Agents Supervisory Board.

**Interests:** Maintaining our beautiful natural environment and green open spaces. Glenn values the role local schools, community groups and sporting clubs have in making South Perth a wonderful place to live in.

### Memberships

Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - Canning and South Perth Local Emergency Management Committee

**Qualifications:** Bachelor of Laws; Bachelor of Arts; Post Graduate Diploma in Laws; Master of Laws; Post Graduate Diploma in Aquaculture; Masters in Aquaculture; accredited LEADR Association of Dispute Resolvers' Mediator; Law of War; and Law of Sea.

**Current term:** 2017 - 2021 (four years).



## COUNCILLOR TRACIE MCDUGALL

0409 952 766

[crmcdougall@southperth.wa.gov.au](mailto:crmcdougall@southperth.wa.gov.au)

**City history:** Elected councillor in 2017.

**Background:** Cr McDougall is an experienced Board Chair, Engineer and Project Manager with over 20 years' experience working in the fast-paced oil and gas business environment. She has a proven ability to provide strategic direction and leadership as well as dive into the details and get things done through creating a culture of accountability, openness and honesty.

**Interests:** Cr McDougall believes that people and positive relationships are the key to building thriving communities with sustainable outcomes. She enjoys developing and implementing solutions that help communities to exceed their potential.

### Memberships

Committee Member - Chief Executive Officer Evaluation Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Member - Public Arts Advisory Group

**Current term:** 2017 - 2019 (two years).



# FORMER COUNCILLORS

The City acknowledges former councillors Jessica Black, Sharron Hawkins-Zeeb and Fiona Reid for their invaluable civic contribution.

## COUNCILLOR JESSICA BLACK (RETIRED 2017)

**Como ward.** Elected councillor in 2015 and City resident since 2014.

**Background:** Professional expertise in community engagement and community development.

**Interests:** Strengthening communities through well considered, collaborative and sustainable community development projects.

### Memberships

Committee Member - Chief Executive Officer Evaluation Committee

Committee Member - Property Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - South East Regional Centre for Urban Landcare

Member - Public Arts Advisory Group

**Qualifications:** Master of Architecture, Bachelor of Planning and Design.

**Term:** 2015 - 2019 (four years).

## COUNCILLOR FIONA REID (TERM EXPIRED 2017)

**Moresby ward.** First elected councillor in 2011. Life-long City resident.

**Background:** Not for profit senior manager, counsellor and family therapist.

**Interests:** Sustainable planning, infrastructure and development that reflects community values and maintains South Perth's unique village character and lifestyle.

### Memberships

Chair - Audit, Risk and Governance Committee

Delegate - Rivers Regional Council

Delegate - WALGA South East Zone and State Council

**Qualifications:** Masters Social Sciences and Australian Institute of Company Directors graduate.

**Term:** 2013 - 2017 (four years).

## COUNCILLOR SHARRON HAWKINS-ZEEB (TERM EXPIRED 2017)

**Manning ward.** Elected councillor in 2011.

**Background:** International lecturer in business, management and marketing; owner of training and consulting firm; community engagement; Neuro-linguistic processing coach; 360-degree leadership coach and negotiation and sales training.

**Interests:** Supporting community groups, businesses and schools; advocating for residents' rights, public safety and consultation; emergency management; good governance; and volunteering for not for profit boards.

### Memberships

Committee Member - Audit, Risk and Governance Committee

Committee Member - Property Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - Canning and South Perth Local Emergency Management Committee.

Deputy Delegate - Rivers Regional Council

Member - Public Arts Advisory Group

**Qualifications:** Masters of Business Administration; Diploma in Local Government; International Association for Public Participation Australasia certification in public participation; Team Management Systems certified; Company Directors' graduate; CAN Western Australia Community Engagement and Cultural Planner; accredited LEADR Association of Dispute Resolvers' Mediator; and Bachelor of Business.

**Term:** 2013 - 2017 (four years).



# COUNCILLOR REMUNERATION

In accordance with the *Local Government Act 1995*, the Western Australia Salaries and Allowances Tribunal is responsible for determining the maximum remuneration payable to the Mayor and councillors. As determined in the 2014 Salaries and Allowances Tribunal Report, remuneration paid to councillors between July 2017 and June 2018 is detailed below.

COUNCILLOR	WARD	PERIOD IN OFFICE	TOTAL (\$)
Mayor Sue Doherty	N/A	Full year	\$96,200.00
Cr Glenn Cridland (Deputy Mayor)	Como	Full year	\$41,413.50
Cr Tracie McDougall		21/10/17 to 30/06/18	\$18,295.89
Cr Colin Cala	Manning	Full year	\$25,500.00
Cr Blake D'Souza		21/10/17 to 30/06/18	\$18,295.89
Cr Cheryle Irons	Mill Point	Full year	\$25,500.00
Cr Ken Manolas		Full year	\$25,500.00
Cr Greg Milner	Moresby	21/10/17 to 30/06/18	\$18,295.89
Cr Travis Burrows		Full year	\$25,500.00
Cr Sharron Hawkins-Zeeb	Manning	01/07/17 to 21/10/17	\$8,444.29
Cr Jessica Black	Como	01/07/17 to 21/10/17	\$7,204.11
Cr Fiona Reid	Moresby	01/07/17 to 21/10/17	\$7,204.11



# COUNCIL MEETINGS

The following Council Meetings were held in 2017/18:

- 11 Ordinary Council Meetings
- 10 Special Council Meetings
- 1 Special Electors' Meeting
- 1 Annual Electors' Meeting.





The Council of the City of South Perth makes informed decisions and receives information through a number of formal and informal meetings and working groups with both internal and external stakeholders.

## **COUNCIL MEETINGS**

The City holds Council Meetings at the Council Chamber, corner Sandgate Street and South Terrace, South Perth each month, except January. The meetings commence at 7pm with the Mayor as Presiding Member. In addition, a Briefing session is held the week before a Council meeting to allow members of the public to make deputations to Council and for councillors to ask questions on Agenda items. The City held 11 Council Meetings and 11 briefing sessions in the year.

## **SPECIAL COUNCIL MEETINGS**

The City may hold a Special Council Meeting to consider items that require a Council decision before the scheduled Ordinary Council Meeting. Special Council Meetings are advertised in accordance with the *Local Government Act 1995* with the Mayor presiding. Over the year the City held nine Special Council Meetings that dealt with a range of matters including planning approvals, financial management reports, Joint Development Assessment Panel Responsible Authority Reports, government submissions and the swearing in of new council members following the local government elections that were held in October 2017.

## **ANNUAL ELECTORS MEETING**

Each year, the City holds an Annual Electors' Meeting to receive the City's Annual Report, Financial Statements and the Auditor's Report. The City held the Annual Electors' Meeting at 7pm on Monday 11 December 2017 at the Council Chambers. At that meeting, 11 members of the public attended, questions were asked of the Council and the Annual Report was accepted.

## **SPECIAL ELECTORS MEETING**

In addition to the Special Meetings of Council and the Annual Electors' Meeting, the *Local Government Act 1995* provides that 100 electors of the district, or 5% of the total number of

electors of the district, can request Council to hold a special meeting to listen to their concerns. The City held one Special Electors' Meeting at 6pm on Monday 18 December 2017 concerning a development application the City had received. There were 63 members of the public present at that meeting.

## **CHIEF EXECUTIVE OFFICER EVALUATION COMMITTEE**

This Committee oversees the Chief Executive Officer's performance and conducts an annual performance review. The Committee consists of four councillors as sitting members. The Chief Executive Officer Evaluation Committee is closed to members of the public and has no delegated power. All recommendations made by the Committee are referred to Council for decision.

## **AUDIT, RISK AND GOVERNANCE COMMITTEE**

The Audit, Risk and Governance Committee is closed to members of the public and meets a minimum of four times per year. The Committee is responsible for oversight of the City's financial audits, risk management framework, statutory compliance, Code of Conduct, local laws, policies and delegations. The Committee has seven members consisting of five councillors and two external members. Ms Shona Zulsdorf and Mr Steve Vanstan are the nominated external members for the Audit, Risk and Governance Committee. All recommendations made by the Committee are referred to Council for decision.

## **PROPERTY COMMITTEE**

The Property Committee meets as and when required, is closed to the public and is responsible for the development and implementation of the City's property portfolio. The Property Committee has seven members including six councillors and an external member, Mr Lewis Brock. In addition, the Property Committee is supported by an external consultant, Mr Ray Davy. Decisions from the Property Committee are referred to Council for decision.



## MEMBERSHIPS WITH EXTERNAL ORGANISATIONS

The City provides representation on the following external Committees and Groups:

### Central Metropolitan Joint Development Assessment Panel

Provides planning expertise in decision making by improving the balance between technical advice and local knowledge.

### Canning and South Perth Local Emergency Management Committee

A forum in which the City can ensure effective local emergency management arrangements.

### Perth Airports Municipalities Group

Provides a forum to discuss matters which either directly or indirectly impact on the community such as aircraft noise, flight paths, and airport development.

### Rivers Regional Council

Provides sustainable waste minimisation, recycling and alternative waste treatment services to move community sustainability towards a zero-waste environment.

### South East Regional Centre for Urban Landcare

Plans for, develops and implements projects that will improve the natural environment through a strategic and integrated approach.

### Western Australian Local Government Association (South-East Metropolitan Zone and State Council)

Provides sector-wide policy making and strategic planning on behalf of local government.

### Metropolitan Regional Road Group

Provides a forum to ensure funds are made available by the State and applied to the road network to improve and extend the road system and maximise benefits to the community.



## COUNCILLOR MEETING ATTENDANCE

	Ordinary Council Meetings	Council Agenda Briefings	Special Council Meetings	Special Electors' Meetings	Annual Electors' Meeting	Total	CEO Evaluation Committee Meetings	Property Committee Meetings	Audit, Risk and Governance Committee Meetings
<b>Number of Meetings</b>	11	11	10	1	1	<b>34</b>	4	3	4
<b>Mayor Sue Doherty</b>	10	10	8	0	1	<b>29</b>	4	3	4
<b>Cr Glenn Cridland</b>	11	9	7	1	1	<b>29</b>	n/a	n/a	n/a
<b>Cr Colin Cala</b>	11	11	10	1	1	<b>34</b>	2 of 2	2	n/a
<b>Cr Travis Burrows</b>	10	5	4	0	1	<b>20</b>	3	2	n/a
<b>Cr Cheryle Irons</b>	9	9	8	1	0	<b>27</b>	0	n/a	2
<b>Cr Ken Manolas</b>	11	9	9	1	1	<b>31</b>	n/a	2	3
<b>Cr Tracie McDougall</b> (from 23/10/17)	5 of 7	6 of 7	5 of 9	0	0	<b>16</b>	1 of 2	n/a	n/a
<b>Cr Greg Milner</b> (from 23/10/17)	7 of 7	7 of 7	7 of 9	1	1	<b>23</b>	n/a	2 of 2	n/a
<b>Cr Blake D'Souza</b> (from 23/10/17)	7 of 7	5 of 7	6 of 9	1	1	<b>20</b>	n/a	2 of 2	3 of 3
<b>Cr Fiona Reid</b> (until 21/10/17)	4 of 4	4 of 4	1 of 1	n/a	n/a	<b>9</b>	n/a	n/a	1 of 1
<b>Cr Jessica Black</b> (until 21/10/17)	3 of 4	2 of 4	1 of 1	n/a	n/a	<b>6</b>	0 of 2	1 of 1	n/a
<b>Cr Sharron Hawkins-Zeeb</b> (until 21/10/17)	4 of 4	4 of 4	1 of 1	n/a	n/a	<b>9</b>	n/a	1 of 1	0 of 1

# ENGAGING WITH OUR COMMUNITY>







YOUR SAY.

## HOW WE ENGAGE WITH OUR COMMUNITY

We are committed to working with our community and other stakeholders, providing them with opportunities to participate, engage and contribute to the decision making process. In doing so, we aim to be an accessible, transparent and responsive organisation, with stakeholder engagement as a core approach to business.

**20,100**  
visits to 'Your Say  
South Perth'



## ENGAGEMENT

Stakeholder engagement provides opportunities for stakeholders to be involved in and contribute to decisions that affect their lives. Our engagement objective is to build trust with the community and stakeholders and raise the quality of decision making to reflect the needs and aspirations of the community.

Engagement methods for the City over the past twelve months have included workshops, focus groups, drop in and information sessions, onsite activation, engagement activities, surveys and online mapping.

The City bases stakeholder engagement on the IAP2 (International Association of Public Participation) engagement spectrum, which is considered best practise.

### Your Say South Perth

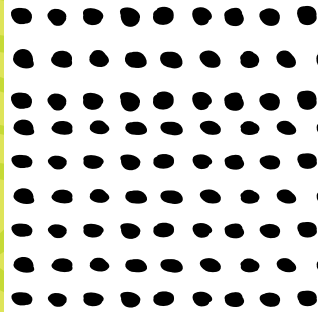
‘Your Say South Perth’ is our primary online engagement tool. It provides an opportunity for our community to provide feedback, share their thoughts, ideas and aspirations for our City. This important feedback helps shape City initiatives, projects and programs.

During the year our residents were invited to participate in over 11 projects including our Local Planning Strategy, Urban Forest Strategy, Clontarf-Waterford-Salter Point Foreshore Masterplan, Connect South, Joint Bike Plan as well as major development applications and local development plans.

### Your Say South Perth 2017/18

- 20,100 visits to ‘Your Say South Perth’
- 11,156 aware participants visited ‘Your Say South Perth’
- 6,684 informed participants clicked on an article or downloaded a document
- 1,011 engaged participants made 1,360 submissions i.e. contributed to a survey or feedback form
- Projects with the most contributions: Clontarf-Waterford-Salter Point Foreshore Masterplan, Local Planning Strategy and Connect South
- Hosted approximately 130 surveys and forms
- Hosted 262 documents, which were downloaded around 10,000 times by 4,180 visitors.





The City's website  
received over  
1 million  
page views



## MAJOR ENGAGEMENT PROJECTS

### Clontarf-Waterford-Salter Point Foreshore Masterplan

In 2017/18 we undertook significant engagement to develop a draft masterplan for the Clontarf-Waterford-Salter Point foreshore that considered a broad range of ideas and community views. The project was launched in October 2017 with key messages shared across the City's communications and engagement channels. An engagement hub on 'Your Say South Perth' presented a public survey for stakeholders to complete as well as project maps, news feed, technical reports and videos which provided an overview of each project area.

One hundred and seventy two people responded to the survey which was open for five weeks, sharing their aspirations and ideas for the area. Further consultation opportunities included a community open day and community information sessions. Meetings with government agencies with statutory roles in managing the area, and community members representing groups with recreational, environmental or cultural interests were also held.

Engagement played a major role in informing the development of the draft masterplan which is scheduled to be presented to Council at the July 2018 Council Meeting.

### Connect South

The City's \$7.5 million Connect South project aims to enhance and invigorate the Mends Street precinct and foreshore area in South Perth by creating an attractive, economic and socially viable environment.

Throughout the year we conducted engagement opportunities to ensure decision making reflected the needs and aspirations of the community. The campaign included stakeholder workshops, activations, presentations, information sessions, online survey and public comment opportunities hosted on 'Your Say South Perth' and during interactive activities.

We worked closely with stakeholders including local business groups, the Mends Street Traders and local resident group, South Perth Activation Network (SPAN) to assist in activating the area and informing the development of a Masterplan Concept Design for the precinct. With our support SPAN delivered pop-up activations which included a weekly Sunday community farmers market on Mends Street, live music events and outdoor movie screenings.

To assist our community, Council and other stakeholders to visualise elements of the project we developed 3D imagery and three 'fly-through' videos to illustrate the design concept. The digital resources were shared across the City's website, social media and 'Your Say South Perth'.







## CUSTOMER EXPERIENCE

We deliver a wide range of services to our community and visitors. We receive contact from our customers by telephone, in writing or in person, and our City hosts almost one million visitors each year to the Perth Zoo, Australia Day celebrations and major events.

Our Customer Service Charter reflects our commitment to the service standards we provide the community and visitors. It states what we will commit to do and explains how feedback can be provided to help us to improve our service.

Customer interactions	
Total number of contacts staff received through the Customer Contact Centre	84,140
Number of contacts received via telephone	55,334
Number of contacts received via email	23,265
Number of contacts received in person	5,541
Number of customers that chose to use the self-help facilities through the mobile Report It application and Report It website	3,140

## PARTNERSHIPS

We work in partnership with stakeholders to provide quality, cost-effective services that are of real value to our community. During the year we fostered our partnerships with the Rivers Regional Council, South East Economic Development Group and Perth Water Vision Group. We continued to partner with the RAC and the State Government to trial the RAC Intellibus™ autonomous vehicle in South Perth, and in accordance with our Memorandum of Understanding with Curtin University, the City of Canning and Town of Victoria Park we joined with the West Australian Sports Federation and the Curtin University Centre for Sport and Recreation Research to investigate regional scale planning of sport and recreation facilities promotion and participation strategies. We signed an agreement with Perth Zoo to renew our partnership for a further three years and supported community groups including Southcare, South Perth Lions Club, Moorditj Keila Aboriginal Group and HOME Karawara.

### Our stakeholder groups include:

- Public Art Advisory Group
- Aboriginal Reference Group
- South Perth Station Reference Group
- Inclusive Community Action Group.

### We are key stakeholders of groups including:

- Rivers Regional Council
- South East Economic Development Group
- Perth Water Vision Group.

### Our corporate memberships include:

- Urban Development Institute of Australia
- Australian Institute of Management WA
- Committee for Economic Development of Australia
- Committee for Perth.

## #DISCOVERSOUTHPERTH



@veronicamcpail



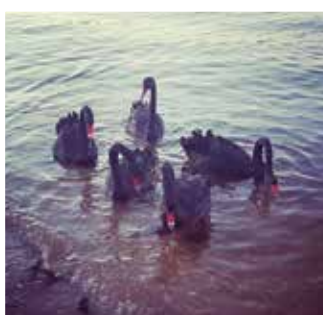
@1223hrk1223



@kelwin\_w



@lizzydizy688



@lou\_anna85



@leesyl23



@rachael\_\_c



@jeddaphoto



@hypnohale

## COMMUNICATION

Communicating with our residents and stakeholders in an open and transparent manner is at the heart of our communications strategy.

We use a number of channels to provide relevant, timely information to our residents and broader community including the City of South Perth website, 'Your Say South Perth' engagement website and fortnightly Peninsula Snapshot e-newsletter and social media. These digital communications are supplemented with a suite of print collateral including our bi-monthly 12-page Peninsula magazine (distributed to all households and businesses within the City), monthly full page Peninsula Snapshot advertisements in the local Southern Gazette newspaper, annual Waste and Recycling calendar and annual Arts, Events and Culture calendars.

### Social Media

Our social media channels continued to grow and provided vital platforms for sharing key messages about major City projects, Council decisions, engagement opportunities and events. We use a centralised Facebook page to share key messages with our community, and in 2017/18 we posted 709 times and used social media advertising to reach over 113,000 people.

Our #discoversouthperth hashtag continued to gain traction on Instagram with our community sharing their photographs and telling us what they love most about our beautiful City. Twitter was used as an effective channel for communicating time sensitive information about construction works, traffic, events and issues of broader community interest such as weather warnings.

- Our e-newsletter received a 21% increase in subscribers from 4,621 to 5,605
- Our website received over 1 million (1,061,266) page views and was visited 481,756 times by 284,346 unique visitors.

### Media

Throughout the year we responded to 28 media enquiries, issued 58 media releases and secured local and state-wide media coverage for projects and initiatives including Connect South and our arts and events programs.

### Community Research

In June 2018 we conducted a series of focus groups with our residents (youth, couples, families and post-family) to better understand their communications needs and assist in developing even more targeted and relevant communications for our key audiences. The results of the engagement will inform our communications strategy in 2018/19.





# OUR ORGANISATION >







# OUR ORGANISATION

The City of South Perth is a progressive local government which prides itself on delivering excellent service to the community. The City values the contribution of all employees and recognises that our workforce is one of our most valuable resources.

The City is on a cultural change journey. A significant part of this journey was the appointment of a new Chief Executive Officer in 2015 and the adoption of an 'evolved' approach to organisational re-structure.

Our Leadership Team comprises the Chief Executive Officer, three Directors and 12 Business Unit Managers. The team's purpose is to lead, inspire and create an environment to succeed. All members of this team are key players in driving cultural change throughout the City.

In conjunction with the Elected Members, the team is focused on delivering the City's vision as articulated in the Strategic Community Plan 2017-2027, 'A City of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and a unique, sustainable natural environment.'

In April 2018 we looked to redefine our core values through a values activation initiative. This aimed to go beyond the identification of core values at the leadership level by ensuring all employees understood the importance of the City's values, the way we work and to reinvigorate our sense of purpose.

The City's new core values were agreed as: Respectful • Supportive • Unified • Accountable.

We have introduced an 'Understanding and Living our Values' workshop for all new employees to ensure they understand the link and benefit between our purpose, values and behaviours. Moving forward, our focus will be on embedding the behaviours for each of the values in everything we do.



## OUR ORGANISATIONAL STRUCTURE



# OUR EXECUTIVE MANAGEMENT TEAM

The Executive Management Team, comprising the Chief Executive Officer, Director Corporate Services, Director Infrastructure Services and Director Development and Community Services, provides high-level strategic direction and decision-making skills to City and Council.



## CHIEF EXECUTIVE OFFICER

### Geoff Glass

Commenced in 2015

Geoff is an experienced and accomplished leader in the not-for-profit and local government sectors. He is committed to making a difference and believes that local government is the most important level of government as it enhances peoples quality of life where they live, work and play.

Before joining the City of South Perth, Geoff spent a decade at the WA Football Commission as a senior member of the Executive team with responsibility for venues, governance and communications. Local government experience includes working for both large and small local authorities, and in metropolitan and regional locations in a number of States and Territories.

Geoff has a Bachelor of Arts, Graduate Diploma in Town Planning, Graduate Diploma in Business Administration and a Diploma of Local Government.



## DIRECTOR INFRASTRUCTURE SERVICES

### Mark Taylor

Commenced as Director in 2012

Mark has a background in Environmental Management and has nearly 25 years' experience in local government including 13 years as an infrastructure manager at the Cities of Melville and South Perth.

Since 2012, Mark has undertaken the roles of acting and appointed director at the City of South Perth. Mark's current role oversees Parks, Engineering, Environment, City Buildings, Asset Management, Waste and Fleet Management, Infrastructure Planning, Design and Construction and Collier Park Golf Course. Prior to joining local government, Mark worked for Air Services Australia in an Air Traffic Services role.

Mark has a Bachelor of Science (Environmental Science) and a Diploma of Project Management.



## DIRECTOR DEVELOPMENT AND COMMUNITY SERVICES

### Vicki Lummer

Commenced in 2009

Vicki is a Town Planning and Development professional with over 25 years' experience in Western Australia, South Africa and UK local government planning. Vicki now leads multi-disciplinary teams including Community Culture and Recreation, Libraries, Building, Planning and Environmental Health and the Collier Park Retirement Village.

Since 2014 Vicki has been on the board of Local Government Professionals WA and is a committed contributor to the industry of local government.

Vicki has a Bachelor of Arts, Post Graduate Diploma in Urban and Regional Planning, Diploma of Business (Local Government) and is a graduate of the Australian Institute of Company Directors.



## DIRECTOR CORPORATE SERVICES

### Colin Cameron

Commenced in 2017

Colin has over fifteen years' experience in local government, holding similar roles with the City of Swan and the Town of Bassendean. Prior to joining local government, Colin was the Manager of Budgets and Systems at Murdoch University, as well as working with the State Government agencies of TAFE International, Central TAFE, Treasury and Homeswest.

Colin has a Bachelor of Business (Accounting), Masters of Leadership; Human Resource Management; and Business Administration. In addition to completing the Australian Institute of Company Directors Course and CPA, Colin has a Diploma in Business - Local Government and Project Management.



# WORKING AT THE CITY OF SOUTH PERTH

We value the contribution of all employees and understand that the workforce is one of our most valuable resources.





Our workforce must have the right skills and knowledge to deliver services that meet the community's needs now and into the future. In recognition of this, we are committed to creating a values driven, high performing culture where everyone is encouraged to thrive.

## EQUAL EMPLOYMENT OPPORTUNITY

Training and awareness measures have been implemented to ensure a safe, harmonious work environment free from bullying, discrimination and harassment. New employees receive training in the elimination of harassment and prevention of bullying in the workplace.

We are committed to equal employment opportunity practices and have policies in place to ensure transparent and equitable recruitment and fair staff management practices. During the year our Code of Conduct training was implemented and in December 2017 we reviewed and updated our Equal Employment Opportunity Policy.

## WORK/LIFE BALANCE

We recognise that balancing work and personal commitments is important to our employees. We provide a flexible working environment with the ability to work flexi-time for inside workers and a nine-day fortnight for outside workers.

## HEALTH AND WELLBEING PROGRAM

A variety of health and wellbeing initiatives are available to all employees through our Health and Wellbeing Program. These include flu vaccinations, skin screening, ergonomic assessments and healthy team activities. We provide holistic wellbeing initiatives aimed at encouraging movement such as stretch and cardio classes and small group health coaching sessions covering diet, exercise, sleep and meditation. Our health coaching program continued in 2017/18, with a specific group formed to be accessible to our outside workforce.

To support this program, the City removed all vending machines from our offices and operational areas and continued to offer a weekly fruit box to all employees.

New wellbeing programs added in 2017/18 included the Fit 24 Wellbeing Challenge, a team based challenge where employees aim to achieve food, sleep and fitness goals for 24 days within a chosen month. A total of 56 employees participated in the challenge and a post-challenge survey established that: 89% of participants would continue to eliminate sugar from their diet; 73% of participants would continue to prioritise going to bed tech-free; 92% would continue to prioritise moving more during the day; and 65% of participants lost weight at an average of 1.11 kg per participant.

SafeSpine, a work conditioning and injury prevention program which integrates assessment, education and coaching was also introduced during the year. A total of 56 outside employees participated in the program with 15 of those volunteering to become SafeSpine leaders within their work groups.

### Health and wellbeing program employee participation 2017/18

Skin screening	101
Health coaching	38
Flu vaccinations	98
Ergonomic assessments	16
Fit 24 Wellbeing	56
Immunisation program (Hep A/B & Tetanus)	45
SafeSpine	56

## HR MANAGEMENT IMPROVEMENTS

Significant changes were made to the following management practices: Employee Reward and Recognition; Training and Development; Volunteers; Outside Employment and Recruitment and Selection.

## LEARNING AND DEVELOPMENT

A wide range of learning and development opportunities were offered during the year to further develop employee skills and to improve our workplace culture. A total of 157 City employees participated in specialised training opportunities, including workshops, training days and conferences.

We introduced the Diploma in Project Management in May 2017, to support the City's move towards a project management culture. In December 2017, this program was extended to seventeen operational and management employees who completed the course in early 2018.

In May 2018, we launched an Online Corporate Induction program completed by all new employees on their first day of employment to ensure they have a sound understanding of the City's vision, values, services, operations, management practices, Code of Conduct, OSH and manual handling training.

In line with our Performance Management Framework, in June 2018 we engaged an external consultant to facilitate Performance Management Workshops with supervisors across the City to look specifically at the art of providing meaningful feedback and managing difficult conversations. Feedback from supervisors was extremely positive, with many reporting a new found confidence going into the next round of annual performance reviews and a renewed focus on making it a meaningful experience.

As part of a new diversity initiative, all employees were invited to participate in a Noongar Aboriginal Culture Awareness Tour during April 2018. The tour was led by a Noongar cultural tour guide and Traditional Owner, Whadjuk and Ballardong Country. Over 190 employees attended the sessions.

## CULTURE OPTIMISATION

In early 2018 the City launched a process to redefine the organisation's core values through a values activation initiative. This aimed to go beyond the identification of our core values at leadership level to ensure all employees understood why values are important to the organisation and the way we work and to invigorate our sense of purpose.

The City engaged a culture optimisation consultant to work with us to revisit our existing values and create a set of core values aiming to be the reference point for our organisation. Our CEO, Directors and Business Unit Managers worked with the consultant to: define the Leadership Team's purpose, values and behaviours; reinforce the purpose for the values roll out and activation; create a shortlist of values to become the starting point for the employee level workshop; set the expectations for the Leadership Team as leaders during the employee workshops.

Every employee at the City was invited to participate in a values workshop with their team and define a set of behaviours for each value relevant to each Business Unit. This consultation aimed to: create an inextricable association between values and behaviours; identify the need for clarity of purpose and team dynamics; broadcast the message of leadership as an attitude and being everyone's responsibility; and provide motivation to live and breathe the values.

New core values agreed on were: Respectful  
• Supportive • Unified • Accountable.

The City's councillors also participated in a values sessions.

The focus of the coming years will be embedding the behaviours for these values in everything we do.



## OCCUPATIONAL SAFETY AND HEALTH

Our goal is to achieve best practice in OSH by building a safety culture dedicated to minimising risk and preventing injuries and ill health to employees, contractors and the general public.

Our Memorandum of Understanding with three other local authorities and Local Government Insurance Scheme was extended for a further two years to further develop and sustain a safety and health strategic framework aimed at maintaining a safe, healthy and well working environment. Each of the focus areas identified in 2016/17 (contractor management induction, implementation of a hepatitis and tetanus vaccination program, effective management of hazards, incidents and incident investigations in accordance with OSH requirements) were progressed and on track for project completion in 2018/19.

### OSH Lead indicators

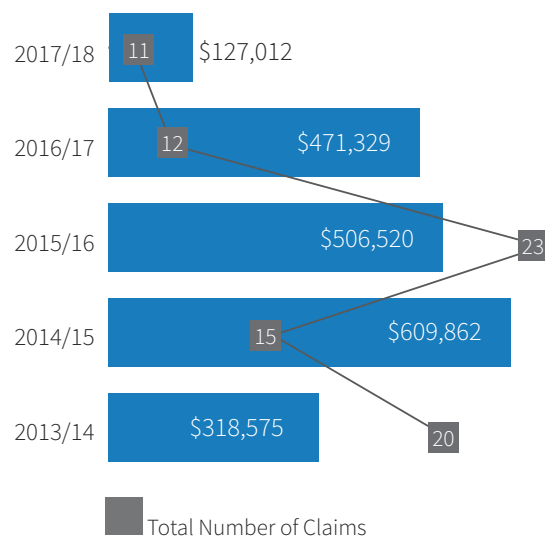
We continued to monitor our lead indicators measuring proactive actions taken to improve OSH. One such measure is the number of workplace inspections completed each month by our safety inspectors. During the year 180 inspections were undertaken and all identified issues were rectified. This included six improvement notices from WorkSafe during three inspections of Collier Park Golf Course, our Operations Centre and George Burnett Leisure Centre. The majority of the items noted by WorkSafe were related to treatment of hazardous substances and ensuring that the labelling and safety data sheets were up to date.

Emergency personnel underwent emergency evacuation training and the Emergency Management Project has now been extended to incorporate crisis management and community safety, and this will be a focus in 2018/19.

### OSH Lag indicators

Lag indicators are the bottom-line numbers that demonstrate the overall effectiveness of safety initiatives and enable us to monitor incidents, injuries and workers compensation statistics to effectively measure our safety performance.

#### Incidence of worker's compensation claims and actual cost of claims



# OUR PEOPLE

We are committed to fostering diversity and promoting gender equality and recognise that diversity in the workplace promotes improved decision making, creativity and innovation and leads to better overall performance.

We have made progress in achieving gender balance in 2017/18 with a workforce composition of 51% males to 49% females.

We currently have a 50/50 gender balance within the Business Unit Manager leadership group.





### FTE (FULL TIME EQUIVALENT)

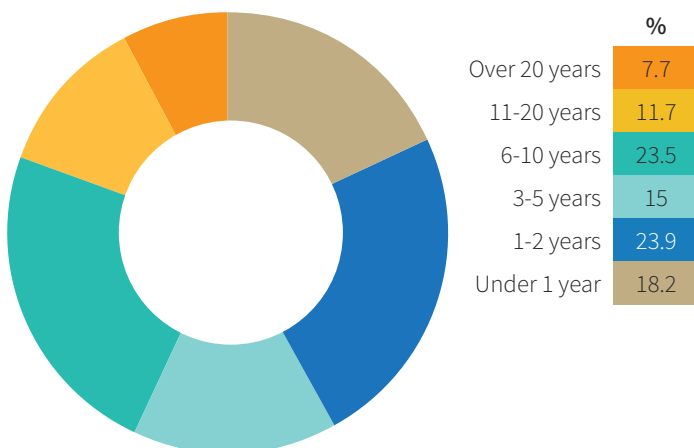
We have continued to efficiently manage resourcing levels to meet service delivery expectations. In 2017/18 there was a conservative increase of 1.37% in FTE positions from 229.7 to 231.07. One full-time equivalent position represents 38.0 hours per week.

### THE STAFF HEADCOUNT

The staff headcount represents the actual number of employees directly employed by the City. In 2017/18 the City's headcount was 247, which represents a slight increase from the previous financial year.

Diversity Profile	%
Female	49
Male	51
Aboriginal and Torres Strait Islander peoples	0.8
People with a disability	0.4
People with culturally and linguistically diverse backgrounds	8.5
24 years and under	4.5
45 years and over	52

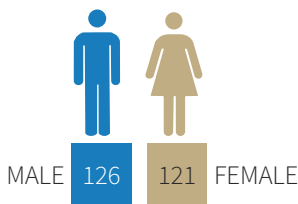
### Length of service



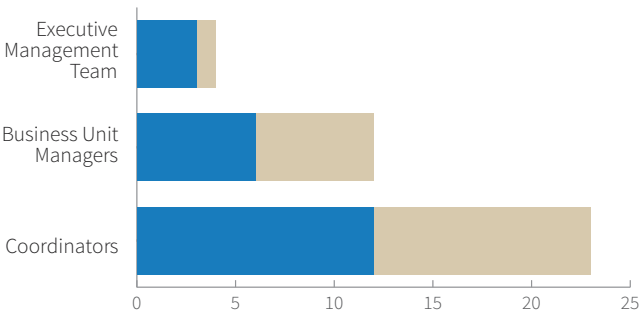




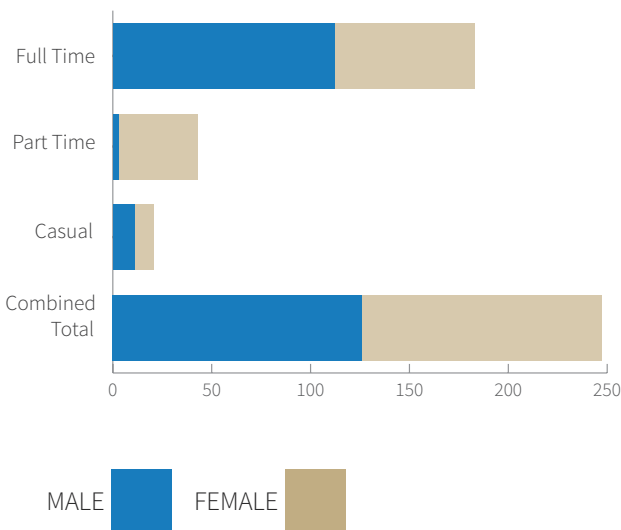
Gender balance (excluding agency)



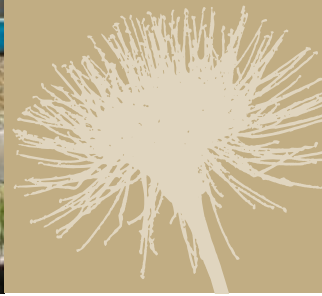
Gender distribution by level



Employee breakdown







Salaries in excess of \$100,000	Number of Officers
\$100,000 - \$110,000	4
\$110,000 - \$120,000	0
\$120,000 - \$130,000	7
\$130,000 - \$140,000	4
\$140,000 - \$150,000	0
\$150,000 - \$160,000	0
\$160,000 - \$170,000	0
\$170,000 - \$180,000	0
\$180,000 - \$190,000	3
\$190,000 - \$200,000	0
\$200,000 - \$210,000	0
\$210,000 - \$220,000	0
\$220,000 - \$230,000	0
\$230,000 - \$240,000	0
\$240,000 - \$250,000	1
<b>TOTAL</b>	<b>19</b>

## ACTIONS FOR 2018/19

- Continue to implement our Workforce Plan which outlines how the City will invest in its workforce to continue to deliver high quality community outcomes
- Review the Taking of Leave Management Practice to include the new Family and Domestic Violence Leave Entitlement which is scheduled to come into effect on 1 August 2018
- Expand the health and wellbeing program
- Place a focus on mental health and wellbeing as well as continuing our existing healthy lifestyle programs
- Launch a mental wellbeing initiative with a series of workshops which will link to the internal promotion of RU OK day in September 2018
- Engage an external provider to assist with the development of a mental health escalation plan and supporting processes
- Focus on building and sustaining organisational capability to meet the current and emerging needs and expectations of the community
- Launch Understanding and Living our Values program to ensure all new employees understand the link and benefit between the organisation purpose, values and behaviours

# OUR VOLUNTEERS

Volunteers play a vital role in shaping our City's identity, helping to build strong and resilient communities, combating isolation and loneliness, and increasing social inclusion and community participation.







2018 Volunteer of the Year Award nominees

## VOLUNTEERING

The City relies on the invaluable assistance of a team of volunteers who contribute their time to our libraries, working with seniors, Justice of the Peace service, guided tours at the Old Mill, Australia Day Celebration Zone, South Perth Youth Network (SPYN), Aboriginal Engagement Working Group and Inclusive Community Action Group.

During the year the library volunteer program was expanded to include Digital Trainers. Tech-savvy community members were recruited to assist in the delivery of one-on-one digital training sessions for library members of all ages to build their confidence in using online resources.

Volunteer achievements:

- The Justice of the Peace offered 213 volunteer hours and attended to a total of 1,910 requests
- Volunteers offered 339 hours of their time for the Home Reader Volunteer program
- Volunteers offered 389 hours of their time to stack the City's library shelves
- Volunteers offered 568 hours of their time in the running of the Old Mill
- South Perth Youth Network members supported and volunteered at six community events throughout the year
- Local volunteers worked side by side with the City's Natural Resources team at four community planting days.

## RECOGNITION CEREMONY

The City awarded and thanked our volunteers for the significant role they played in our City during the eleventh annual 'Thank a Volunteer Day' breakfast attended by over 120 volunteers and guests. The City's Volunteer of the Year Awards recognise outstanding volunteers who work tirelessly within our local community.

This year's Volunteer of the Year awards attracted 52 nominations. Each nominee received a certificate of appreciation from Mayor Sue Doherty, with trophies presented to the winners of the three categories.

### VOLUNTEER OF THE YEAR AWARD (Above 25 years old)

#### Patricia Pinkus

Patricia has been a dedicated and committed member of the Rotary Club for over 20 years. She is highly involved at Como Secondary College, volunteering her time to the Student Mentor Program and Interact Club as well as sitting on the College's Board.

### YOUNG VOLUNTEER OF THE YEAR AWARD

#### (18-25 years old)

#### Matthew Dos Santos

Matthew volunteers his time to mentoring with the Perth based organisation Leading Youth Forward and at Princess Margaret Hospital through Radio Lollipop. He has also travelled to remote communities to work with disadvantaged children through Edmund Rice Camps.

### JUNIOR VOLUNTEER OF THE YEAR AWARD

#### (Under 18 years old)

#### Samantha Chisholm

Samantha has been a volunteer leader at Loftus Centre Church for over 3 years working in the Kids Church Program. She has volunteered her time to Esther House, Blue Bird Café and to Como Secondary College's Community Service program.

# GOVERNANCE

Elected Members and employees of the City are committed to the democratic process and the principles of good governance.





## GOOD GOVERNANCE

Good governance for the City is about how well we provide goods, services and programs while also meeting our legislative and non-legislative requirements and community expectations. This is achieved by having the best possible decision making processes and structures in place that are transparent and accountable, and having integrity when interacting with the community, businesses and with government.

### Why good governance is important to the City

- It underpins the confidence that the community has in Council and its services
- It affects the quality of our outputs - goods, services and programs
- It is a value-adding activity
- It ensures that the City meets its legislative responsibilities
- It is a strong reminder to the Council that it is ultimately accountable to the community it serves.

By following good governance principles, the Council, the Chief Executive Officer, employees and the community can be confident that our organisation is being run efficiently, is sustainable and is carrying out the objectives, policies and plans of Council.

## GOVERNANCE FRAMEWORK

The City of South Perth Governance Framework 2016 has been prepared to ensure our compliance with all relevant legislation, including the *Local Government Act 1995* and the pursuit of best practice as a democratic local government.

It is an overview of the governance program that has been put in place so that Elected Members and employees can meet their governance responsibilities. It also enables our community and stakeholders to have an understanding of governance and demonstrates how all people associated with our organisation can participate. In this way, the community can have confidence in the way the Council leads the City.

## COMPLIANCE AUDIT RETURN

The Local Government (Audit) Regulations 1996 requires the City to undertake an annual audit of statutory compliance and submit a Compliance Audit Return to the Department of Local Government and Communities on a yearly basis.

The Compliance Audit Return focuses on high risk compliance areas including statutory requirements, tenders, disposal of property, elections, commercial enterprises, delegations, disclosure of interests, finance, employees and audits.

The 2017 Compliance Audit Return covered the period 1 January 2017 to 31 December 2017 and revealed an extremely high level of legislative and statutory compliance. The Compliance Audit Return was endorsed by the Audit, Risk and Governance Committee on 6 March 2018 and adopted by Council on 27 March 2018.

## FREEDOM OF INFORMATION

The *Freedom of Information Act 1992* (the Act) provides a general right of access to documents held by the City. It is the aim of the City to make information available promptly and at the least possible cost, and whenever possible documents will be provided outside the process.

If information is not routinely available, the Act provides the right to apply for documents held by the City and to enable the public to ensure that personal information in documents is accurate, complete, up-to-date and not misleading.

During the 2017/18 financial year the City received 27 requests for records under the Act which were processed with an average turnaround time of 35 days.

# INTEGRATED PLANNING AND REPORTING FRAMEWORK



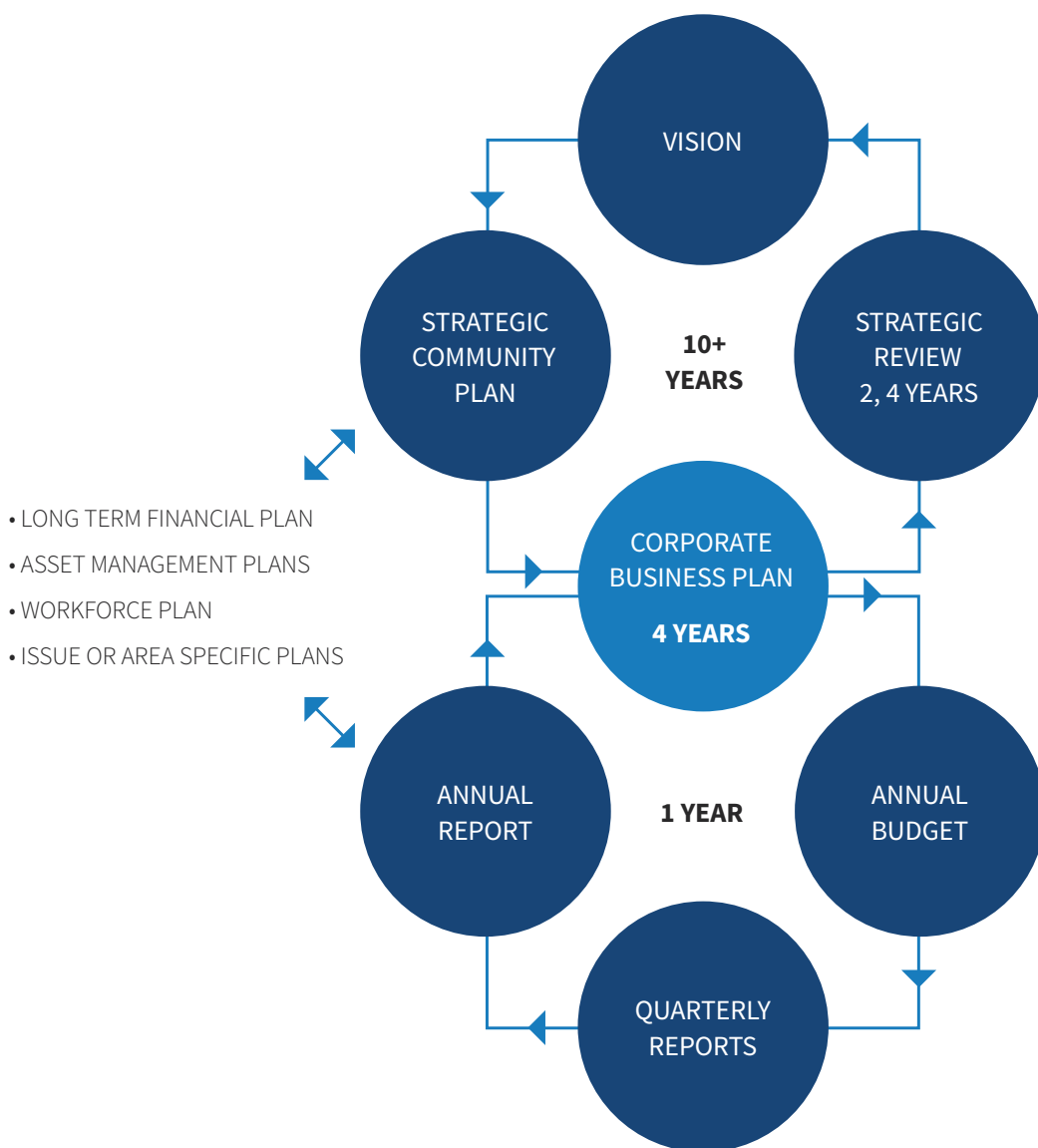


## HOW WE PLAN AND REPORT

In 2010, the Integrated Planning and Reporting (IPR) Framework was introduced in Western Australia to ensure integration of community priorities into strategic planning for councils and the implementation of objectives.

The diagram below shows how all of the elements of the framework fit together to deliver council priorities which are informed by the community vision and aspirations and linked to operational functions.

## HOW THE CITY USES AND INTERPRETS THE IPR FRAMEWORK



## STRATEGIC COMMUNITY PLAN

In October 2016, we embarked on a major review of our 10 year Strategic Community Plan 2013-2023 and developed the Vision 2027 project to engage the community in the review. The engagement activities (surveys, workshops, meetings, social media, online engagement website) provided the community and other stakeholders with the opportunity to share their vision for the City's future.

Approximately 1,300 community members, stakeholders, staff and councillors were directly involved. In consideration of the feedback received, the priorities and aspirations were grouped into four categories to form the new strategic directions for the Strategic Community Plan 2017-2027: Community, Economy, Environment (Built and Natural) and Leadership.

The Strategic Community Plan 2017-2027 was adopted by Council in September 2017. It is the overarching plan to guide the City over the next 10 years. The plan is broad with a long-term focus and strong emphasis on the community's aspirations, priorities and vision for the future.

The City monitors and reviews the progress of the Strategic Community Plan via our Corporate Business Plan, Annual Report and Community and Stakeholder survey. Every two years a part review of the Plan is conducted with a more comprehensive review every four years.

## CORPORATE BUSINESS PLAN

The Corporate Business Plan is an important part of our Integrated Planning and Reporting (IPR) Framework. It guides the implementation of our Strategic Community Plan.

The Corporate Business Plan translates the aspirations and strategies of the Strategic Community Plan into operational priorities and indicates how they will be resourced over a four year period. The Corporate Business Plan

articulates how the Strategic Community Plan will be delivered through services, capital works, projects and activities. Each of our 12 business units have an annual business unit plan that sits under and informs the Corporate Business Plan. These plans are reviewed on an annual basis to ensure we remain adaptive and responsive to the changing external environment and community needs.

## ANNUAL PLANNING AND REPORTING

We regularly report on the progress of delivering our plans and strategies to ensure transparency and accountability in demonstrating how we are delivering on the priorities to achieve our community's aspirations and vision for the future.

### Annual budget

Each year we adopt an Annual Budget to guide the financial management of the City for the upcoming year. This is an essential part of the rate-setting process and ensures that sufficient and appropriate sources of funding are available to pay for the operational and capital expenditures proposed for the year. The budget is reported monthly, reviewed quarterly and updated bi-annually to Council.

### Annual report

Each year, we produce a comprehensive Annual Report in accordance with the *Local Government Act 1995*. The Annual Report aims to give our residents and ratepayers an open and accountable insight into how the City has progressed towards achieving our vision and strategic objectives. Highlights include our main achievements and challenges, our financial performance and our key targets for the year ahead.



## INFORMING PLANS AND STRATEGIES

### Workforce plan

The four year Workforce Plan ensures we have the people and capabilities available to deliver our Corporate Business Plan. It is reported on quarterly to Council, updated annually with a full review every four years. The associated costs are reflected in the 10 year Long Term Financial Plan.

### Long term financial plan

The 10 year Long Term Financial Plan ensures continued long term financial sustainability, providing sufficient funding for future workforce, services and infrastructure to the community. It is reported on quarterly to Council, updated annually with a full review every four years.

### Asset management plans

The City has a number of asset management plans that define the levels of service and operational requirements for the various classes of assets. They highlight the associated assets that services rely on and consider how current and future services to the community will be sustainably provided at the most appropriate time, place, cost and standard. The Asset Management Plan informs the 20 year Capital Works Program.

### Capital works program

The 20 year Capital Works Program is designed to effectively balance the challenges and expectations of our growing community and to ensure financial sustainability in the strategic management of our assets. It is reported on quarterly to Council, updated annually with a full review every four years. The Capital Works Program is reflected in the 10 year Long Term Financial Plan.

## PERFORMANCE REPORTING

### Continuous improvement

The City embraces the Australian Business Excellence Framework (ABEF) as a continuous improvement tool. The ABEF assesses an organisation on its leadership and staff practices, customer focus, strategy processes and knowledge management to understand how the organisation is functioning as a whole system.

The City internally assesses ourselves against the framework every year to identify areas for improvement and to challenge our thinking. This helps to ensure that we are sustainable and adaptable to meet changing stakeholder and community needs. To ensure that identified improvements are actioned, they are included in our business planning process. These inputs are reflected in the prioritisation of projects, services and resourcing presented in our Corporate Business Plan. To further embed a culture of continuous improvement throughout the City, all Executives, Managers and other staff are trained in the principles of the ABEF.

### Managing risks

Risk Management identifies and assesses threats and opportunities in achieving our business objectives and defines effective response strategies. Our Risk Program ensures that sound risk management practices and procedures are fully integrated into its strategic initiatives, projects and operational processes and day to day business practices. The Risk Program is updated continuously, reviewed annually and where appropriate reported to the Audit Risk and Governance Committee.



# OUR STRATEGIC DIRECTIONS >



The City has four strategic directions aligned to our Strategic Community Plan 2017-2027. The following sections outline our performance, achievements and challenges based on these strategic directions:

**COMMUNITY**

66

**ECONOMY**

76

**ENVIRONMENT (BUILT AND NATURAL)**

82

**LEADERSHIP**

102



# COMMUNITY

## ASPIRATION: A DIVERSE, CONNECTED, SAFE AND ENGAGED COMMUNITY

OUTCOMES	STRATEGIES
Culture and community	<ul style="list-style-type: none"> <li>• Develop and facilitate services and programs to respond to changing community needs and priorities</li> <li>• Facilitate and create opportunities for social, cultural and physical activity in the City</li> <li>• Encourage and educate the community to embrace sustainable and healthy lifestyles</li> <li>• Celebrate and support heritage within the City for present and future generations</li> </ul>
Community infrastructure	<ul style="list-style-type: none"> <li>• Develop and facilitate community infrastructure to respond to changing community needs and priorities</li> <li>• Manage the use and development of the City's properties, assets and facilities</li> <li>• Plan for and promote the development of recreation and aquatic facilities to service City of South Perth needs</li> </ul>
Community safety and health	<ul style="list-style-type: none"> <li>• Facilitate and foster a connected and safe community</li> </ul>

Libraries  
held over  
**800**  
events





## COMPLETED

- John McGrath Pavilion and Hall completed as part of the Ernest Johnson Reserve redevelopment
- Scheduled refurbishment works at Collier Park Village
- Library services review
- Collins Street Centre mural
- Collier Park Golf Course tender process
- New facility for our Ranger and Waste Services teams
- Review of Australia Day Celebration Zone Event and Emergency Risk Management Plan

## PROJECTS

- Ernest Johnson Reserve redevelopment - ongoing
- Cultural Plan - commenced
- Reconciliation Action Plan - commenced
- Online bookings - commenced
- Former Manning Library building future use - ongoing

## ONGOING INITIATIVES AND SERVICES

- Arts, Events and Culture program
- Public Art Strategy
- Local Emergency Management
- Disability Access and Inclusion Plan
- Aboriginal Engagement Strategy
- Community safety workshops
- George Burnett Leisure Centre junior sports program
- Club development program
- Community development funding
- Food safety inspections
- Mosquito management
- Ranger services



# 188,000

community members enjoyed free and affordable activities; ranging from civic events, to live music, community markets, art exhibitions, pop-up activations and permanent and temporary public art installations.



## ARTS, EVENTS AND CULTURE

Throughout the year and across our vibrant Arts, Events and Culture season we presented an engaging program of cultural experiences for our community. Approximately 188,000 community members enjoyed free and affordable activities ranging from Australia Day celebrations, Angelo Street Marketplace, South Perth Sounds, the Commonwealth Games Queen's Baton Relay as well as other civic events, live music, markets, art exhibitions, pop-up activations and permanent and temporary public art installations.

### Events

Celebrating Australia Day 2018, the City's annual Morning Ceremony officially welcomed 71 new citizens and recognised outstanding members of the local community. Throughout the day, an estimated 90,000 people visited our inclusive family-friendly Celebration Zone supported by Lotterywest and up to an additional 60,000 people lined South Perth's riverside parks and reserves to mark the national holiday.

On Saturday 24 February 2018 hundreds of community members gathered to cheer on nine local batonbearers as the Gold Coast 2018 Commonwealth Games (GC2018) Queen's Baton Relay made its way along the South Perth Esplanade. That evening a record audience of approximately 16,500 attended our annual South Perth Sounds Concert to see the Perth Symphony Orchestra and the WAAPA Gospel Choir perform the music of George Michael.

Our Angelo Street Marketplace continued to grow and attracted a record crowd. Approximately 16,000 community members enjoyed a day of art, food and culture. Once again the event proved to be a fabulous showcase for local businesses too.

In its fifteenth year, the Emerging Artists Award exhibited 81 artworks. Prizes worth \$9,000 were awarded, with Matt Brown presented with the overall major \$4,000 prize for his sculptural work.

We marked National Youth Week with 10 free youth-focused workshops organised with the help of our South Perth Youth Network (SPYN) members. The SPYN members also supported and volunteered at six community events throughout the year and the network received a \$1,500 community funding grant from the City to enable them to continue their positive work.

A flag raising ceremony marked the beginning of our NAIDOC Week celebrations which included guest talks and kids arts and craft activities attended by around 350 community members.

Other events held during the year included;	Number of attendees
Remembrance Day Service	100
Thank a Volunteer Breakfast	150
ANZAC Day Service	1,500
Pioneers and Elders' Luncheon	250
LIVE series of events	600
Free 'Find Me' pop-up activations	1,000

### Public Art Strategy and Community Public Art

During the year we progressed initiatives in support of the strategic objectives set out in our Public Art Strategy. Four new works worth \$307,500 were acquired into our Public Art Collection, three commissioned by the City for our facilities in accordance with Policy P101 Public Art and the fourth work was commissioned by a private developer in accordance with Policy P316 Developer Contribution to Public Art and Public Art Spaces. Additionally, our Public Art Advisory Group reviewed Public Art Concept Applications for three private developments where public art is required under P316, and private developers delivered three new works of City-approved public art in fulfilment of their obligations under the same policy, with a total commission value of over \$717,000.

As part of our Arts, Events and Culture season, five new temporary and ephemeral works of public art were commissioned and displayed throughout the City. The works included *Moorditch Wirrin Kep*, a 25m-wide artwork created by indigenous artists Elaine Clocherty and Sharyn Egan. Built from natural materials including Banksia, the work was created in-situ with the help of the community at Sir James Mitchell Park in South Perth.





### Cultural Plan

Cultural planning aims to provide a platform for the community's values and aspirations and encourage social and economic development. Informed by feedback from our community and stakeholders we developed a draft Cultural Plan. The Plan aims to build upon the City's already vibrant and extensive cultural program and will outline the direction for culture in the City across a five year period from 2019-2023. The Plan will be presented to Council in 2018/19 to go out for public comment.

### RANGER SERVICES

Our community rangers play a valuable role in community education. They are often the first point of contact for information about the City's community initiatives and the requirements of state and local laws.

Construction of a new home for our Rangers and Waste Services teams commenced in July 2017 and the facility was officially opened by Mayor Sue Doherty in December 2017. The new building is located adjacent to the City's Operations Centre in Como. The facility has a meeting room, staff kitchen, disabled toilet facilities, storage room and office space for 11 Rangers and 2 Waste Service staff.

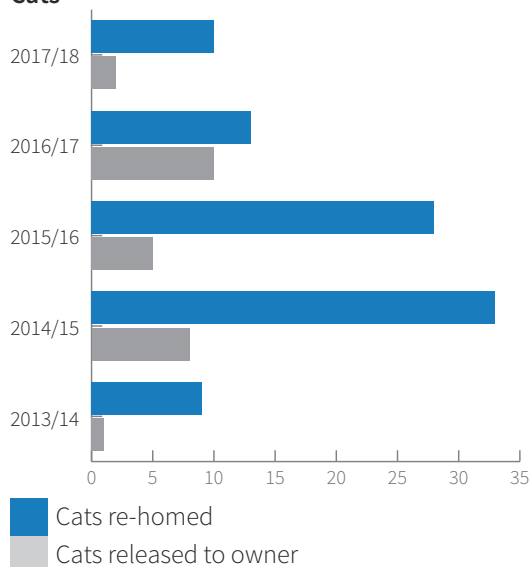
During the year our rangers monitored and enforced compliance with specific WA government legislation and local laws, including:

- City of South Perth local laws
- *Dog Act 1976*
- *Litter Act 1979*
- *Local Government Act 1995*
- *Control of Vehicles (Off Road Area) Act 1978*
- *Bush Fires Act 1954*.

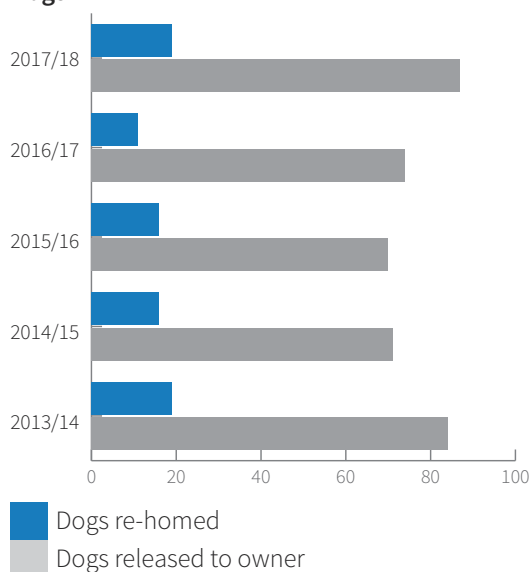
### Animal Care Facility

The rangers operate the City's Animal Care Facility and a successful re-homing program for stray and homeless animals. During the year they successfully reunited 87 dogs with their owners and re-homed 19 dogs and 10 cats. They actively participated in a number of community activities including the RSPCA's Million Paws Walk on Sir James Mitchell Park, South Perth.

#### Cats



#### Dogs





## COMMUNITY DEVELOPMENT

The City's Community Development area incorporates youth and children, disability access and inclusion, community safety, place coordination, community funding/partnerships, Aboriginal liaison and senior citizen support. Our Community Development team works in line with the Asset Based Community Development (ABCD) model building the capacity of the community from within.

### Aboriginal Engagement Strategy

Our Aboriginal Reference Group (ARG) seeks to nurture networks and communication between Aboriginal and non-Aboriginal people in the City. During the year the group met five times and increased its membership from seven to 12. A consultant was engaged to start work on our inaugural Reconciliation Action Plan, a key recommendation of our ARG, to build on the success of the City's Aboriginal Engagement Strategy.

Community events were held throughout the City to recognise NAIDOC Week and Reconciliation Week. A Cultural Yarning session was held at Waterford foreshore, with the community invited to share their stories and experiences of Whadjuk Noongar culture. Information shared in the workshop assisted in developing future plans and strategies.

### An inclusive and accessible city

We implemented 54 of the 71 strategies in our Disability Access and Inclusion Plan (2017-2021) to ensure that our City is an accessible and inclusive one. The remaining strategies are scheduled for future implementation.

Our Inclusive Community Advisory Group (ICAG) continued to meet on a quarterly basis and provide advice to the City on access and disability related issues.

We reviewed our Human Resources induction process to be inclusive for people with hearing and visual disability and included a diversity questionnaire in the recruitment process and interview guide.

Accessibility improvements were completed at Manning Tennis Club and Como Bowling Club which included the installation of a universal access shower and toilet at the tennis club and an access ramp to the bowling greens.

Permanent signage was installed on the beach wheelchair storage shed and we upgraded signage for the accessible public toilet facilities on South Perth Foreshore.

### Community groups and Senior Citizens Centres

A number of community groups provide services and opportunities to our community members. The South Perth Senior Citizens Centre and the Manning Senior Citizens Centre have a combined membership of 1,059. They offer a wide range of social, recreational, and cultural activities to those aged 55 years and over including regular keep-fit classes, chess, bridge, bingo, yoga, indoor bowls, mah-jong, tai chi, dancing and free iPad classes. Services include hairdressing, podiatry, remedial massage and shopping centre excursions. During the year both Centres hosted wheelchair ballroom dancing, an indoor bowls tournament and mini olympics in conjunction with the WA Disabled Sports Association.

### Community safety

We hosted three community safety seminars across topics including cyber safety for seniors, cyber safety for school children and protective behaviours for families as part of our work to provide a safe, welcoming and enjoyable city for both residents and visitors.

### Funding opportunities

Funding opportunities were provided through the City's Community Development Funding and Individual Funding Programs as well as the Department of Sport and Recreation's KidSport program.

- \$10,800 in Community Development Funding was granted to four community groups: Steppin' Stones, HOME Karawara, Clontarf Aboriginal College Fire Pit project and Moorditj Keila for the Camera Story project.
- 151 KidSport vouchers worth \$22,084 were granted for local children aged 5 to 18 years
- 40 Individual Development Program grants worth \$9,000 were awarded to residents who were selected to represent the state or country in interstate or international championships, competitions or significant cultural, academic or community service activities.



## COMMUNITY FACILITIES

### Ernest Johnson Reserve

Stage one of the \$10.5 million redevelopment of Ernest Johnson Reserve and its associated buildings commenced in February 2017 and was completed on time and on budget in December 2017, creating a purpose-built hall and pavilion to better meet the needs of our community.

Public artworks by Loreenna Grant and Leanne Bray were installed to add splashes of colour to the facility. Local community groups including the South Perth Junior Football Club, South Perth Cricket Club, South Perth Playgroup, Rotary Club of South Perth, RSL Club and WA Football Commission Umpires moved into their new home at the beginning of 2018. The sustainable multi-purpose facility was named in honour of long-serving Member for South Perth, John McGrath MLA.

The stage one works, costed at approximately \$7.5 million were largely funded by sale proceeds of the City's Civic Triangle site in South Perth, a Department of Sport and Recreation grant (Community Sporting and Recreation Facilities Fund), a \$50,000 grant from AFL and monies from the City's cash reserves set aside specifically for this purpose.

Stage two works costed at approximately \$2.76 million commenced in January 2018. Completed works include resurfacing and irrigation of EJ Oval playing field, demolition of old buildings and installation of drainage infrastructure, electrical conduit and footings for flood lighting. The project is expected to be completed in September 2018.

### Collins Street Centre mural

A large scale mural was commissioned to revitalise the aging façade of Collins Street Centre and provide an attractive and vibrant entrance to this popular community venue in South Perth. Artist Simon Degroot was engaged to work with the community to create the mural design. Regular users of the centre and local residents joined Simon at a workshop to develop initial ideas. A concept design with two colour scheme options was developed and the community provided feedback on their preferred design. The mural was completed over a week in December in 2017.

### Collier Park Golf Course

In line with the City's desire to continue to improve the quality of the Collier Park Golf Course in Como for patrons and the facility's financial viability, a review of operations at the course was considered timely and undertaken earlier this year by an external consultant. Following a public tender process, there was a change in management. The contract was awarded to Clublinks and this decision was approved by Council at their November 2017 meeting. The five year lease commenced on 28 March 2018.

### Former Manning Library building

Expressions of Interest were called in November 2017 for a potential lessee for the former Manning Library building. A report was presented to the Property Committee and at the request of the committee, the City sought confirmation on permitted uses for the building. A report on the preferred lessee is to be presented to the Property Committee in 2018/19.

### Collier Park Village

Opened in 1986 Collier Park Village offers independent and assisted living for the over 55s.

During the year the village underwent a proactive compliance visit conducted by the Property Industries Compliance and Conciliation Branch, Consumer Protection. The village achieved compliance across all aspects of the audit including the provision of accurate and transparent information, financial reporting and resident consultation.

An unexpectedly high turnover saw 19 residential units handed back to the City for refurbishment. All works were completed within the specified eight week time frame. Due to the higher number the budget was exceeded, however, this was identified in the mid-year financial review and allowances made.

Works were also commenced to upgrade the village's street lighting to LED globes to increase energy efficiency and reduce costs. Upgrades to the aging reticulation system commenced and although one area remains to be completed, to date all work has been completed within budget. External painting of 14 units was completed on time, within budget and to the satisfaction of residents.



## LOCAL EMERGENCY MANAGEMENT

The Office of Emergency Management (OEM) has identified seven hazards for metropolitan Perth: fire (including bushfire), hazardous materials incidents, cyclone, earthquake, flood, heatwave and storm. During the year we partnered with the OEM and eight other local governments to plan a series of Emergency Risk Management (ERM) assessment workshops on each of the identified hazards. These workshops will provide each participating local government with a detailed risk assessment, risk register and treatment options for the mitigation of these hazards in their respective local government area.

During the year we also reviewed our Australia Day Celebration Zone Event and Emergency Risk Management Plan in partnership with relevant agencies. Significant changes were made to incorporate recommendations from Australia's Strategy for Protecting Crowded Places from Terrorism released by the Federal Government in August 2017.

## ENVIRONMENTAL HEALTH

### Food safety inspections

There are 256 registered food businesses located within the City. During the year, our Environmental Health Department undertook 434 onsite inspections of these businesses as required under the *Food Act 2008*. We issued nine improvement notices and eight infringements for non-compliance.

### Mosquito Management Plan

Our Mosquito Management Plan applies to areas from Salter Point through to the eastern boundary of Cygnia Cove. During the year we reviewed and updated the plan, worked closely with state agencies and implemented actions to manage mosquito numbers within this fragile environment while ensuring a reasonable outdoor amenity for local residents during the mosquito season. Traps were set weekly during peak mosquito season to assist in identifying breeding in salt marsh and fresh water areas and we undertook regular wetland inspections for larvae, residual barrier treatments of strategic bushland areas, street drain treatments and larvicide treatment as well as regular communication with residents. Mosquito numbers fluctuated during the season however generally the environmental conditions favoured minimal mosquito breeding.

## SPORT AND RECREATION

The City's Sport and Recreation area incorporates club development, George Burnett Leisure Centre (GBLC), hire of halls, pavilions and reserves and strategic recreation project planning.

In 2017/18 nine active sports reserves and associated changerooms, pavilions and halls were made available for training and competitions to 43 clubs within the City. The GBLC junior programs encouraged children interested in sport to learn new skills in a social, fun and safe environment. Soccer, basketball and multisport programs were attended by 500 participants during the year. GBLC also partnered with WA Disabled Sports Association to offer programs for people with disability.

Our Club Development Program supported local community sports clubs to increase participation in grass roots sports competition through a number of channels including providing clubs with grants and funding opportunities and we helped to increase club profiles, networking opportunities and strengthen relationships between the City and clubs through distribution of the City's Club Spirit bi-monthly e-newsletter.

During the year strategic recreation projects including the Community Facilities Plan and Sports Oval Floodlight Plan commenced. A working group was established for the George Burnett Recreation Precinct Masterplan and stakeholder engagement, research and analysis was conducted with a draft plan developed. During the year we also migrated our facility bookings system to the City's website, making it even easier for the community to view the availability and book facilities and reserves online.

## THE OLD MILL

The Old Mill in South Perth is one of Perth's best known landmarks. Built in 1835 and operating until 1859, the mill produced 680kg of flour per day at its peak. The Old Mill contributes to a sense of place for the community of the City of South Perth as a historic place with considerable community and educational significance. Guided tours of the mill are provided six days a week, and the mill is available to the public for function hire. During the year, 3,758 people visited the mill.

## OUR COMMUNITY LIBRARIES

The City is home to two libraries, located at the South Perth Civic Centre and the Manning Community Centre. In January 2018 we proudly celebrated Manning Library's first birthday with a free community morning tea held to mark the occasion.

During the year our libraries had a combined visitation (door count) of 240,363, there were 20,845 WiFi logins and approximately 12,800 hours of library computer use.

Between both libraries over 800 events were held with approximately 13,000 attendees. Events included Learning English through Storytime, Books for Bubs, Rhymetime and Storytime, author talks, creative therapy, life coaching, art and poetry workshops and health and wellbeing seminars.

A grant from the Good Things Foundation was secured to enable our libraries to provide Be Connected digital training sessions to over 50s and for the second year running we hosted classes for community members learning English as a second language.

Budding young writers were celebrated at the annual South Perth Young Writers Awards and the 'What's Your Point?' speech competition recognised excellence in public speaking for those aged between 12 and 25 living within the Perth metro area.

The findings of a 2016 library service survey revealed that out of the 328 respondents, the highest portion had used the library in the previous week (62%), which highlighted the libraries' success in maintaining an active user base. The library also scored well when tested against 10 dimensions including role, safe and trusted, literacy, relevance, learning, skills, time with children, connection, digital connection and enterprise. As a whole, the scores indicated that the libraries and library services are an important and trusted part of the community.

Libraries Fast Facts	2015/16	2016/17	2017/18
Number of visits to library website	143,432	150,878	175,399
Number of new memberships at South Perth Library	2,175	2,025	1,839
Number of new memberships at Manning Library	670	969	1,018
Number of visitors to South Perth Library (door count)	170,429	143,557	191,332
Number of visitors to Manning Library (door count)	52,821	44,860	49,031
Number of physical items borrowed from South Perth Library	188,000	155,367	197,922
Number of physical items borrowed from Manning Library	65,488	55,848	99,856
Number of electronic items borrowed from both libraries	22,728	29,868	37,465





## ACHIEVEMENTS

- All 19 vacant Collier Park Village units refurbished within eight weeks
- Commenced upgrade of Collier Park Village reticulation system
- Collier Park Village LED street lighting replacement program reached 50% completion surpassing expectations of 30%
- Record attendees for the South Perth Sounds and Angelo Street Marketplace events
- Stocktake of the City's Art Collection, completed - the first since 2001
- Acquired four new works of art into our Public Art Collection with a total value of \$307,500
- Increased community funding grant from \$2,000 to \$5,000
- Reconciliation Action Plan commenced
- The new service provider at Collier Park Golf Course commenced improvements to facilities and services
- Ernest Johnson Reserve facilities: John McGrath Pavilion and Hall completed
- Replaced the deteriorating tiled roof at Manning Seniors Citizens Centre with a new Colourbond roof
- Completed the upgrade of the façade of Collins Street Centre
- New facility for our Ranger and Waste Services teams completed
- 159 Firebreak Inspections undertaken
- 434 Food Safety Inspections undertaken
- Successfully secured a \$4,000 AWARE (All West Australian Reducing Emergencies) grant to host and conduct two Emergency Risk Management assessment workshops in 2019
- Installed a back-up generator at the City's Operations Centre to ensure continuity of service during emergencies or events where power supply is disrupted or vulnerable
- Reviewed the event and emergency risk management plan for our Australia Day events to incorporate recommendations from Federal Government's Australia's Strategy for Protecting Crowded Places from Terrorism

## CHALLENGES

- Resourcing and changes within the internal staff structure of our Emergency Management Team

## SETBACKS

- Finalisation of the George Burnett Recreation Precinct Masterplan has been deferred subject to the completion of the City's Community Facilities Plan that will assist the masterplan. Final recommendations are expected by the end of 2018
- Some Disability Access and Inclusion Plan strategies were not implemented due to budgetary constraints and resourcing
- Budgetary constraints prevented a full replacement of the Collier Park Village LED lighting system
- Manning Hall bookings were comparatively low compared to South Perth Community Hall
- Report for the future use of the former Manning Library building is yet to be reviewed for consideration by Council

## ACTIONS FOR 2018/19

- Complete EJ Reserve redevelopment - including landscaping, installation of new playground and exercise equipment, lighting, pathways and picnic areas, cricket nets, preparation of garden beds and planting
- Continue Collier Park Village external painting program
- Complete a further 25% of the LED street lighting replacement program at Collier Park Village
- Investigate options for the replacement of the boiler house system at Collier Park Village and commence an audit of the facility's roofing
- Develop a Cultural Collections Policy to improve the quality and management of the City's cultural collections
- Present former Manning Library building report to Property Committee and investigate what works would allow short term booking of the building, whilst simultaneously enabling commercial opportunities for the site
- Develop a new approach to temporary and ephemeral public art commissions to ensure that works are commissioned for locations throughout the City, and not exclusively the South Perth Foreshore and large City events
- Ongoing participation in emergency management and community safety forums including the Australia Day Celebration Zone planning and the Crowded Places Forum
- Investigate hostile vehicle threat mitigation and reduction strategies and options for large events
- Conduct two hazard workshops as part of our Local Emergency Management arrangements
- Educate our staff in relation to emergency management to create a culture of emergency management awareness, preparation and resilience throughout the organisation
- Engage with vulnerable groups in the community to support and enhance their resilience to disasters
- Investigate the use of drone technology to deliver mosquito management treatments



# ECONOMY

**ASPIRATION: A THRIVING CITY ACTIVATED BY INNOVATION, ATTRACTIONS AND OPPORTUNITIES**

OUTCOMES	STRATEGIES
Local business	<ul style="list-style-type: none"> <li>Embrace and facilitate unique events and attractions on or near foreshore areas and reserves around the City</li> <li>Attract and support a broad range of small and medium-sized enterprises (SMEs) to the City</li> <li>Connect with the learning and innovation economy so that the City can stimulate relevant economic activities</li> </ul>
Activated places	<ul style="list-style-type: none"> <li>Facilitate activity centres and neighbourhood hubs that offer a diverse, viable and attractive mix of uses</li> <li>Reinforce the South Perth Peninsula as the City's primary activity centre by reinvigorating key assets and destinations</li> </ul>



**4,840**

Local businesses

**\$2.64 billion**

Gross regional product



## COMPLETED

- Place activation in Mends Street precinct

## PROJECTS

- South Perth Activity Centre Plan - ongoing
- South Perth Foreshore Strategy and Management Plan - ongoing
- Connect South - ongoing
- Perth Water Precinct Plan - ongoing

## ONGOING INITIATIVES AND SERVICES

- Community events program
- Economic development
- South East Economic Development Group membership
- RAC Intellibus™ trial







## SOUTH PERTH FORESHORE STRATEGY AND MANAGEMENT PLAN

The South Perth Foreshore Strategy and Management Plan (SPF Plan) is the strategic document that guides the use, development and management of the South Perth Foreshore. The plan includes objectives and strategies for each of the 10 nodes along the foreshore.

During the year we progressed a number of these objectives and strategies for individual nodes to activate the area, stimulate economic development, reinvigorate key assets and revitalise destinations along the foreshore.

### Connect South

Connect South is a \$7.5 million major project to enhance and invigorate the Node 1 Mends Street precinct and foreshore area in South Perth by creating an attractive, economic and socially viable environment. In 2016 the City successfully secured \$2.5 million in Federal funding from the National Stronger Regions Fund to match the City's contribution of \$5 million over two financial years.

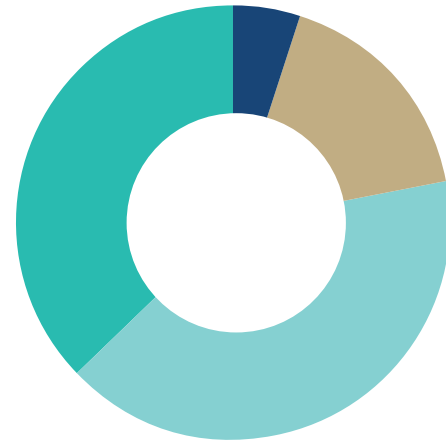
This project is focused on improving and expanding public use of the area, transport access and economic opportunities. It has grown from the SPF Plan which identified Node 1: Mends Street as a key area to redevelop.

Following community and stakeholder consultation, Council endorsed the Connect South Masterplan Concept Design at their April 2018 meeting and we began preparing detailed designs for the stage one works, which include the development of a piazza on the Mends Street foreshore and minor upgrades to Mends Street North. The proposed Masterplan Concept Design aims to create a cohesive character for the area that celebrates the precinct's history and heritage.

### Mends Street place activation

During the year we worked with local businesses, resident group South Perth Activation Network and placemaking consultants Spaced Out to plan and implement an activation program to support activities in the Mends Street precinct. This collaborative work was undertaken as part of the City's Connect South project to build capacity with the local traders and develop an activation network with the purpose of increasing sustained vibrancy and activity within the Mends Street precinct; support local business; create awareness of Mends Street and provide input to the development of Connect South.

### Feedback from local businesses



How does the market impact on your business?  
Average response from local businesses.

- 41% I am seeing a direct financial benefit
- 37% The market does not generate additional trade but it does promote Mends Street trade as 'open for business'
- 17% The market makes no difference
- 5% The market has an adverse impact on my business



#### **Mends Street place activation outcomes:**

- A total of 39 events including 28 community markets, 4 live music events, 3 outdoor cinema nights, 3 comedy nights and 1 student activation installation were delivered
- Weekly Mends Street Community Market ran every Sunday from 8am to 12pm from October 2017 to June 2018
- Monthly traders survey confirmed that the community markets activation program did provide economic benefit to the local businesses and built capacity within the traders group
- On average, 78% of businesses acknowledged a positive response regarding the impact on business trade and only 5% noted an adverse impact
- Monthly meetings were held between August 2017 and April 2018 to communicate with traders and provide updates regarding future activation and the Connect South project
- The South Perth Activation Network, Mends Street Community Markets and We Are Mends Street developed a strong social media presence
- A business case to continue the markets was developed and a plan to host the markets from October 2018 in Windsor Park was organised with the City
- The community markets facilitated community buy-in and activation through working together to bring a project to life.

#### **ECONOMIC DEVELOPMENT**

The South East Economic Development Group (SEEDG) is comprised of representatives from eight of Western Australia's south east metropolitan local governments. The purpose of the group is to work together on strategic outcomes that will benefit member Councils and the wider region, raising the profile of the area as having a significant contribution to the Western Australian and national economy. As a member of the economic development group, the City attended regular meetings throughout the year.

During the year we also continued our membership of the Perth Regional Tourism Organisation, Experience Perth. The group is the peak body for destination marketing of Perth to domestic and international consumers, trade, media and business. Their website provides around 1.4 million visitors with ideas about what to see and do in Perth, where to stay and events.

#### **PERTH WATER VISION GROUP**

The City is a key stakeholder in the Perth Water Vision Group, which includes the Department of Parks and Wildlife, Department of Transport, City of Perth, Town of Victoria Park, Metropolitan Redevelopment Authority, Tourism WA and Department of Planning.

The Perth Water precinct - the section of the Swan River and its foreshore between the Narrows and Windan bridges - is evolving with several major projects underway, increasing visitor numbers, and growing interest for tourist and commercial ventures.

Given the significance of Perth Water, a Precinct Plan is to be developed to purposefully guide future improvement of the precinct, its foreshores and abutting private development interface in a more strategic and proactive manner for the wider benefit of all visitors to the area. During the year work progressed on preparation of the plan with the community invited to provide feedback through a preliminary survey as part of the consultation process.





## **SOUTH PERTH ACTIVITY CENTRE PLAN**

The City commenced preparation of an Activity Centre Plan for South Perth to set a clear vision and detailed planning requirements to manage the growth of the area into the future.

There is increasing demand for new living and working opportunities close to central Perth and this is expected to continue to drive change in the Activity Centre Plan area into the future. The growth of Greater Perth in general, and the inner city in particular, is expected to create considerable demand for development within South Perth over the coming decades and it is therefore important that the area is well planned and carefully managed to ensure that growth builds on the area's unique characteristics, enhances its economic prosperity and strengthens its vitality for current and future residents, workers and visitors.

The plan will create the framework for the precinct to sustainably grow its role and function within the wider Perth metropolitan area. The plan will provide a robust planning framework to manage development that accommodates forecast population and activity growth. It will guide use as we improve movement, connectivity, streetscapes and public open space within and around the centre.

## **RAC INTELLIBUS™ TRIAL**

We continued to support the trial of the fully autonomous RAC Intellibus™ vehicle in South Perth. A partnership with the RAC and State Government, the innovative trial has been a major success, with 8,500 passengers travelling 13,000km on the bus since the trial commenced in 2016. During the year the RAC welcomed the delivery of a second bus and a temporary garage was installed in South Perth to house both vehicles. In November 2017 the Federal Government committed a further \$980,000 in Smart Cities and Suburbs Program funding to be invested in the project.

## **UNIQUE EVENTS AND ATTRACTIONS**

Throughout the year we supported and hosted a range of unique events throughout the City that attracted approximately 188,000 visitors. These events included our annual Australia Day celebrations, South Perth Sounds concert and the Gold Coast 2018 Commonwealth Games (GC2018) Queen's Baton Relay. The Angelo Street Marketplace showcased the vibrant shopping and café precinct. In 2018, the event attracted a record crowd, approximately 16,000 community members enjoyed a day of art, food and culture offered by local businesses and stallholders.

Our Find Me pop-up activations included free beach chairs, picnic tables and beach volleyball dotted throughout the City for the community to discover and enjoy. This program of activations was complimented by the return of South Perth StrEATS, a weekly gathering of food trucks on Sir James Mitchell Park in South Perth. The event was held Wednesdays to Sundays attracting food lovers from across the City and beyond.

## ACHIEVEMENTS

- Commenced preparation of an Activity Centre Plan for South Perth
- Council endorsed the Connect South Masterplan Concept Design
- 188,000 community members attended City events
- Continued partnership with the RAC and State Government to trial the RAC Intellibus™ in South Perth
- A total of 39 events including 28 community markets, 4 live music events, 3 outdoor cinema nights, 3 comedy nights and 1 student activation installation were delivered as part of our Mends Street place activation

## CHALLENGES

- Traffic management costs associated with hosting the community markets on Mends Street
- In comparison to other markets around Perth, the Mends Street Community Markets is the least sustainable model, however it is acknowledged that a market does require on average one and a half years before it becomes profitable

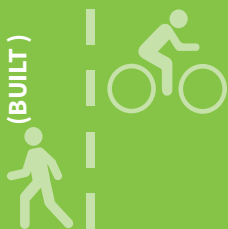
## SETBACKS

- Economic Development Strategy was not progressed

## ACTIONS FOR 2018/19

- Continue community markets in the new location of Windsor Park
- Advertise and finalise the South Perth Activity Centre Plan
- Commence construction of Connect South stage one works including construction of a Piazza on Mends Street foreshore





# ENVIRONMENT (BUILT)

## ASPIRATION: SUSTAINABLE URBAN NEIGHBOURHOODS

OUTCOMES	STRATEGIES
Connected and accessible City	<ul style="list-style-type: none"><li>• Facilitate a safe, efficient and reliable transport network</li><li>• Facilitate a pedestrian and cycle friendly environment</li><li>• Implement and maintain integrated transport and infrastructure plans</li></ul>
Sustainable built form	<ul style="list-style-type: none"><li>• Develop a local planning framework to meet current and future community needs and legislative requirements</li><li>• Promote and facilitate contemporary sustainable buildings and land use</li></ul>

## 1.58km

of new concrete  
footpath was laid

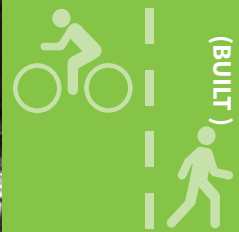
## 2.3km

of slab path  
upgraded



Completed  
**35,200km<sup>2</sup>**  
road capital works





## COMPLETED

- Road, traffic management and drainage capital works programs
- Infrastructure asset management and renewal
- 'First Hour Free' parking trial in areas of South Perth
- South Perth Station Precinct Parking Management Action Plan

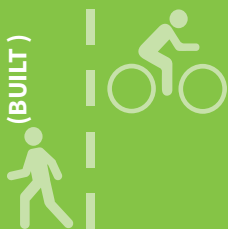
## PROJECTS

- Joint Bike Plan - ongoing
- Local Heritage Inventory - ongoing
- Local Planning Strategy - ongoing
- South Perth Activity Centre Plan - ongoing
- Canning Highway Scheme Amendment - ongoing
- Waterford Triangle Scheme Amendment - ongoing
- Clontarf-Waterford-Salter Point (CWSP) Foreshore Masterplan - ongoing

## ONGOING INITIATIVES AND SERVICES

- Road, traffic and drainage capital works programs
- Road rehabilitation
- Infrastructure asset management and renewal
- Parking Strategy
- Strategic planning
- Development services

CITY OF SOUTH PERTH  
ANDREW THOMSON  
CONSERVATION RESERVE

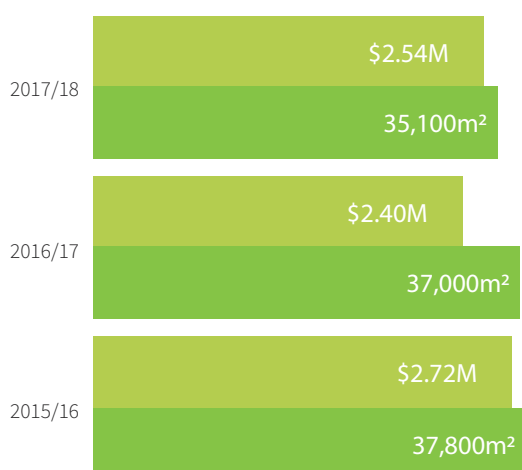


## ROAD, TRAFFIC MANAGEMENT AND DRAINAGE CAPITAL WORKS PROGRAMS

With nearly 1.58 million square metres of road pavement (193.53 km) to manage, the City aims to resurface approximately 39,600 square metres every year under its Asset Management Strategy. During the year we completed road rehabilitation works covering 35,100 square metres with an expenditure of \$2.54 million. Due to the degradation of road pavements, a number of the existing road rehabilitation projects went over budget, as more expensive treatments were required. This resulted in completion of 16 of the initially proposed 17 rehabilitation projects in an effort to manage costs.

Traffic management treatments were installed along Blamey Place, Como and a right turn pocket at Manning and Elderfield Road, Karawara was extended. Drainage works were completed at Albert Street, Scott Street and Stone Street, South Perth and in Bodkin Park, Waterford.

### Road rehabilitation



## INFRASTRUCTURE ASSET MANAGEMENT AND RENEWAL

In 2017/18, condition and inventory surveys were completed for all major infrastructure asset classes (Roads and Car Parking, Street Furniture, Public Open Space, Pathways, Foreshore, Buildings and Facilities).

In an effort to transition away from the traditional paper-based system, we continued to rollout mobile functionality to our Asset Management team. The team use tablets to access software remotely, allowing them to receive notifications about pathway maintenance jobs. This software also enables staff to update and maintain the City's asset register on site, in turn increasing efficiency of the team.

## STATE UNDERGROUND POWER PROGRAM

In 2016/17 funding was secured for three areas in the State Underground Power Program (SUPP) managed by the State Government. In 2017/18 planning for the SUPP areas of Collier, Manning and South Perth continued. The SUPP projects are expected to progress through the design phase during 2018/19 with construction anticipated to commence in 2019.





## PARKING IN SOUTH PERTH

The South Perth Station Precinct Parking Management Action Plan (PMAP) was adopted by Council in October 2017. Informed by the City-wide Parking Strategy, the plan provides recommendations for the on-street and public off-street parking bays within the area. Actions identified in the plan were implemented during the year including the development of a parking wayfinding plan and installation of wayfinding signage to direct visitors to available parking supply. Additionally, three new short-term parking bays were provided on Mends Street in place of a former loading bay and we introduced parking for construction and contractor workers on Melville Parade, to reduce the load that these vehicles added to available parking in the precinct.

### Parking trial

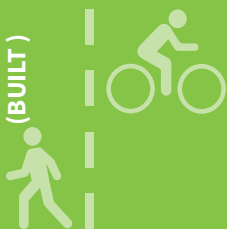
We introduced a 'First Hour Free' parking trial in parts of South Perth Esplanade in the Mends Street precinct in May 2017. The 12 month trial was reviewed throughout the year on a quarterly basis, with a report presented to Council in May 2018. Analysis demonstrated that apart from when events are being held in the precinct, there was adequate parking available within an acceptable walking distance of Mends Street. Given the availability of free car parking in the area and noting that the initiative resulted in an estimated loss of \$138,000 in revenue from May 2017 to April 2018, Council resolved to discontinue the trial from 30 June 2018.

## JOINT BIKE PLAN

We continued to work with the Town of Victoria Park to develop a comprehensive Joint Bike Plan to set out the long-term vision for a strategic cycling network covering both local government areas, in line with the State Government's *Perth and Peel@3.5million Transport Plan*.

The community was invited to provide feedback on their cycling journeys to identify common routes, existing issues, barriers to cycling and desired locations to improve or provide additional facilities and infrastructure. A total of 349 responses were received. Following this consultation with the community, cycling groups, Curtin University and key government agencies, a draft plan was developed. The draft document outlined a five-year action plan for improvements to the cycle network for each local government to further investigate and implement. The community were invited to provide comment on the draft plan which is scheduled for delivery in 2019/20.

Development of the plan was funded by a \$50,000 grant awarded through the Western Australian Bicycle Network Grants Program administered by the Department of Transport. The City and Town of Victoria Park have each contributed \$25,000 to match the grant provision for the \$1,000 project.



## PLANNING

### Local Planning Strategy

In February and March 2018 we undertook preliminary consultation to help inform the development of our Local Planning Strategy. The strategy will guide the growth and development of the City for the next 10 to 15 years. It will provide a framework to inform decision making on strategic planning matters and will guide the development of a new Local Planning Scheme. To do this, the Strategy will consider all relevant Regional and State Planning Policies, Strategies and documents directly related to the City including Perth and Peel@3.5million, and what the future population of the City will be and look like.

We prepared fact sheets to assist stakeholders in understanding key topics that influence and are influenced by planning. A feedback survey was hosted on the City's online engagement website 'Your Say South Perth' and stakeholders were also invited to attend information workshops.

Formal public advertising of the draft Strategy will be undertaken in early 2019.

### South Perth Station Precinct Reference Group

Following a call for members, in August 2017 the City established the inaugural South Perth Station Precinct Reference Group to provide the City and key stakeholders with an additional reference point for planning, development and place initiatives and activities in the precinct and surrounding area. The group is made up of 17 members representing a diverse range of stakeholders with interests in the area. During the year the reference group was briefed on the development and progress of the draft South Perth Activity Centre Plan and attended a workshop with members of our Strategic Planning team to review and provide feedback on the draft document. Regular meetings were held every two months and notes from each meeting made available on the City's website.

### South Perth Activity Centre Plan

During the year we continued to review the planning provisions in the South Perth Station Precinct and immediate surrounding area. Following on from the South Perth Peninsula Place and Design Report (May 2017), we commenced preparation of an Activity Centre Plan and associated scheme amendment for this area. The area is identified as a District Centre under the State Government's planning framework, and as such an Activity Centre Plan is required to be prepared. The plan will provide the guiding framework (strategic vision and statutory framework) for the planning and development of the study area by taking a holistic, long term approach that can be updated over time to respond to current issues and stakeholder aspirations. It will guide movement and access, land use and built form within the activity centre.

### Local Heritage Inventory

It is a requirement under Section 45 of the *Heritage of Western Australia Act 1990* that local governments prepare, maintain and review a Heritage Inventory. Our Inventory identifies and celebrates buildings and places within the City that are worthy of recognition for their heritage significance. A review of our Local Heritage Inventory and Heritage List commenced in August 2017. The community were invited to share their comments and nominate properties to potentially be included on the Inventory or List. Following consideration of this feedback, we reviewed the existing Inventory and List, which included reassessing all existing properties and those that were nominated by the community. Formal public advertising of the revised draft Inventory and List commenced in June 2018.





### **Canning Highway Scheme Amendment No.57**

Canning Highway is a key urban corridor which plays an important transport role in our city. The area adjacent to the highway is diverse, with a range of housing types and non-residential land uses. To date the City has completed investigations, community consultation and the preparation of a Character Study Report for the area. In early 2018 we finalised a draft amendment and an associated draft local planning policy that seeks to create a new planning precinct to be known as Canning Highway (East). Consistent with the recommendations in the Character Study report, the draft amendment includes development provisions that would allow for medium density development along and within close proximity to Canning Highway, and provide for an appropriate transition to adjacent low density residential areas. In the second half of 2018/19 the amendment and draft policy will be advertised. Council will then consider a final recommendation on the amendment before referral to the Western Australian Planning Commission and Minister for Planning.

### **Waterford Triangle Scheme Amendment No. 59**

In early 2018 a draft scheme amendment was prepared for the area known as Waterford Triangle. Bounded by Manning Road, Conlon Street and McKay Street in the suburb of Waterford, the low density housing area is under pressure to accommodate higher density housing. Recognising this, the purpose of the amendment is to increase the residential density code and introduce built form requirements relating to height, setbacks, building orientation and preferred land uses and access arrangements. The draft amendment and its associated draft local planning policy will be advertised in 2018/19. Council will then consider a final recommendation on the amendment before referral to the Western Australian Planning Commission and Minister for Planning for finalisation.

### **Planning Scheme Amendments**

Scheme amendments initiated by Council in 2017/18:

- Amendment No. 56 - Introduction of Special Control Area 2 - Civic Site
- Amendment No. 57 - Canning Highway (East)
- Amendment No. 59 - Rezoning of properties within Waterford Triangle.

Scheme amendments approved by Western Australian Planning Commission in 2017/18:

- Amendment No. 54 - Modifying the Scheme Text to align with Deemed Provisions and certain changes to R-Codes (Gazetted 12 January 2018)
- Amendment No. 55 - Amendment to permit certain minor projections beyond defined building envelope for Lot 801 Bradshaw Crescent and Lot 802 Conochie Crescent, Manning (Gazetted 21 November 2017)
- Amendment No. 58 - Modifying definitions of Liquor store (Large), Tavern, Hotel and Shop (Gazetted 18 June 2018).

### **Planning Policies**

New Policies adopted in 2017/18:

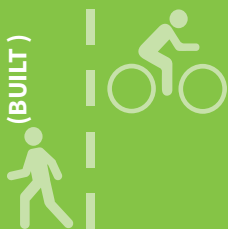
- P350.17 - Site works
- P350.18 - Short Term Accommodation.

Revised Policies in 2017/18:

- P350.02 - Lot boundary setbacks (walls built to boundaries)
- P350.07 - Street walls and fences
- P317 - Licensed Premises.

Revoked Policies in 2017/18:

- P312 - Serviced Apartments
- P350.15 - Bed and Breakfast Accommodation.



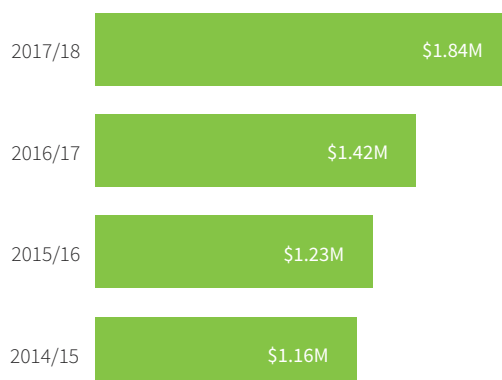
Planning approvals for residential developments	2014/15	2015/16	2016/17	2017/18
Single houses	405	382	288	267
Grouped dwellings	153	118	92	82
Multiple dwellings	18	10	11	12
Mixed developments	13	10	2	11
<b>Total residential determinations</b>	<b>589</b>	<b>520</b>	<b>393</b>	<b>372</b>

Determination of application for planning approval	2014/15	2015/16	2016/17	2017/18
Cancelled by City of South Perth	7	7	6	3
Cancelled by applicant/landowner	14	15	13	16
Delegated approval	604	539	458	385
Delegated refusal	1	4	4	1
Approved by Council	19	16	25	35
Refused by Council	9	2	1	4
Recommend approval to relevant agency	9	8	5	4
Recommend refusal to relevant agency	2	0	0	0
Approved by Development Assessment Panel	16	17	10	10
Refused by Development Assessment Panel	2	3	3	7
<b>Total determinations</b>	<b>683</b>	<b>611</b>	<b>526</b>	<b>465</b>
<b>Total approvals</b>	<b>648</b>	<b>580</b>	<b>498</b>	<b>434</b>

### Total Estimated Value of Building Permits Issued



### Total Estimated Value of Demolition Permits Issued







## ACHIEVEMENTS

- Completed \$2.8 million road capital works, \$520,000 traffic capital works, \$650,000 drainage capital works
- 2.3km of slab path was upgraded to concrete footpath at a cost of \$200,000
- 1.58km of new concrete footpath was laid at a cost of \$195,000
- Completed condition and inventory surveys for all major infrastructure asset classes
- Completed implementation of pathways maintenance mobility functionality
- Parking Management Action Plan (PMAP) for South Perth Station Precinct was adopted by Council in October 2017, with actions implemented throughout the year
- Draft Joint Bike Plan completed and released for public comment
- \$251.2 million of building permits issued
- Determined 372 planning approvals for residential developments
- 6 Town Planning Scheme amendments were initiated or processed
- Prepared draft Local Planning Strategy
- Review of the Heritage Inventory and List progressed and advertised
- Commenced preparation of the South Perth Activity Centre Plan
- Established the South Perth Station Precinct Reference Group

## CHALLENGES

- Planning for growth and managing the competing expectations of stakeholders
- With the increase in density in the Canning Bridge Precinct and South Perth Station Precinct further upgrades of footpath assets will be needed. As such, higher levels of footpath capital expenditure will be required over the next five to 10 years

## SETBACKS

- Due to the degradation of road pavements, a number of the existing road rehabilitation projects went over budget, as more expensive treatments were required. This resulted in completion of 16 of the initially proposed 17 rehabilitation projects in an effort to reduce costs

## ACTIONS FOR 2018/19

- Maintain expenditure on slab to concrete footpath upgrade program
- Develop a Parking Management Action Plan for Canning Bridge Train Station
- Present the Joint Bike Plan to Council
- Review all road, traffic management and drainage reports and plans to identify outstanding actions and develop a strategy for implementation
- Increase road rehabilitation expenditure to allow for the rehabilitation of 18 road projects
- Present draft Local Planning Strategy to Council and advertise publicly
- Finalise review of Local Heritage Inventory and List
- Seek Council approval and Ministerial endorsement of Canning Highway and Waterford Triangle draft scheme amendments
- Present South Perth Activity Centre Plan and associated Town Planning Scheme amendment to Council
- Continue to plan for the State Underground Power Program

# ENVIRONMENT (NATURAL)

## ASPIRATION: SUSTAINABLE URBAN NEIGHBOURHOODS

OUTCOMES	STRATEGIES
<b>Enhanced environment and open spaces</b>	<ul style="list-style-type: none"> <li>• Maintain and improve ecosystem biodiversity of the City</li> <li>• Protect and enhance the City's urban forest</li> <li>• Improve the amenity value and sustainable uses of our streetscapes, public open spaces and foreshores</li> <li>• Facilitate effective management of the Swan and Canning River foreshore</li> </ul>
<b>Resource management and climate change</b>	<ul style="list-style-type: none"> <li>• Promote and implement sustainable water, waste, land and energy management practices</li> <li>• Manage the risks associated with climate change</li> </ul>

The Clontarf-Waterford-Salter Point foreshore is home to

**74**

species of birds, reptiles and amphibians



**23,831**

visitors to the City of South Perth Recycling Centre

## COMPLETED

- Ryrie Reserve upgrade
- Comer Reserve playground replacement
- Collier Park Golf Course habitat improvement and upgrades including hydrozoning and irrigation replacement

## PROJECTS

- Urban Forest Strategy - ongoing
- Clontarf-Waterford-Salter Point Foreshore Masterplan - ongoing
- Perth Water Precinct Plan - ongoing

## ONGOING INITIATIVES AND SERVICES

- Green Plan
- Karawara 'Greenways' improvements
- City-wide replacement of street and park furniture
- Revegetation, weed mapping and weed control works
- City of South Perth nursery
- Public Open Space Strategy
- Karawara Public Open Space Masterplan and Collaborative Action Plan
- Habitat improvement at Collier Park Golf Course
- Foreshore Management Plans implementation
- Responding to climate change
- Water Management Plan
- Water Sensitive Urban Design
- Integrated Catchment Management Plan
- City-wide planting
- Regional Waste Management Strategy
- Waste to Energy project
- Reduce and reuse education campaign
- Green waste recycling bags
- Battery recycling boxes
- Sustainability events

**1.68km<sup>2</sup>**

of parks, gardens  
and sporting  
grounds





## URBAN FOREST STRATEGY

During the year we developed our inaugural draft Urban Forest Strategy to provide a clear direction for the City, Council and the community on urban forest management in both the public and private realms.

The draft strategy was open for public comment over a three week period in August 2017 and we received 32 submissions from our community and stakeholders. While the overall response was positive, there were requests for us to set specific, measurable and time bound targets to increase species diversity and native tree planting. Based on this feedback the draft was modified to a five year strategic document with five year targets and goals. The draft strategy will be presented to Council for adoption in July 2018.

## PERTH WATER PRECINCT PLAN

The City is a key stakeholder in the Perth Water Vision Group. During the year the group developed a Stakeholder Engagement Plan and gathered community feedback to assist in the development of the Perth Water Precinct Plan which will set a framework to determine acceptable developments/uses for the area based on defining landscape characteristics, community aspirations and environmental and cultural values. Such developments/uses include recreation, commercial nodes, public access, facilities and services infrastructure, foreshore protection, and environmental enhancement and management.

## GREEN PLAN

Throughout the year we continued to preserve our remnant bushland, restore native vegetation and create links between ecologically significant areas to support wildlife and enhance biodiversity within the City in accordance with our Green Plan.

## KARAWARA PUBLIC OPEN SPACE MASTERPLAN AND COLLABORATIVE ACTION PLAN

Urgent path improvements were completed at the 'Greenways' in Karawara and a Landscape Concept Plan was prepared for the 'Western Diamonds', four diamond shaped park areas. Design will continue through 2018/19 with work scheduled to start in early 2019.

## OUR NURSERY

Our nursery is one of the largest local government nurseries in metropolitan Perth. We supply stock for revegetation works and natural areas planting projects throughout the City and five other local councils. In 2017/18 the nursery produced approximately 57,000 plants including 18,000 mature plants, 1,600 trees, as well as wetland species and seedlings.

## CITY-WIDE PLANTING 2017/18

- Natural areas native plant stock - 12,304
- Street trees - 1,050
- Park and reserve trees - 346.



## HABITAT IMPROVEMENT AT COLLIER PARK GOLF COURSE

The Collier Park Golf Course (CPGC) is one of the largest roosting sites for Carnaby's Black Cockatoo in Perth. In accordance with our CPGC Environmental Management Plan and Masterplan we implemented actions throughout the year to enhance natural habitat at the 910,000 square metre site.

Hydrozoning principles were employed to course upgrades to reduce turf and water usage. Extensive revegetation of non-play areas using indigenous species with lower water requirements was undertaken and all scheduled weed control, revegetation and maintenance works were completed which resulted in an 80% reduction in weed cover in Carnaby's sanctuary zones. A new sanctuary in the south east of the site with 1,600 native plants was established and a report to guide future restoration works of sanctuary zones was prepared.

The 'Pines Nines' irrigation replacement project was delivered on time and on budget with minimal disturbance to golf course operations and patronage. The new system has enabled the golf course to run solely on water from the irrigation lake which has resulted in efficient water usage. Additionally, the water quality of the site's entrance lake and large wetland was monitored regularly throughout the year and a Water Sensitive Urban Design concept plan was developed for the lake's restoration.

## WEED CONTROL

We completed weed control works across 304,400 square metres of conservation reserves and sites using a combination of methods including manual removal, chemical and non-chemical techniques.

We responded to growing concern within the community around the use of traditional chemicals to control weeds by trialling alternative non-toxic, non-chemical weed management approaches such as application of hot water steam and pelargonic acid. Both of these methods are non-toxic and non-chemical, and present no risk to the community or the environment. This proved to be a very effective alternative within public thoroughfares, particularly adjacent to schools, hospitals and within retail and commercial precincts. Hot water steam technology was used in the management of weeds within the City's environmentally sensitive spaces such as wetlands and foreshore reserves and parklands.

### WEED CONTROL PER SQUARE METRE

	2015/16	2016/17	2017/18
Chemical	167,320	225,121	180,097
Non-Chemical	608,437	608,437	608,437
Steam	N/A	N/A	73,012
<b>Total</b>	<b>775,757</b>	<b>833,558</b>	<b>861,546</b>



## WASTE AND RECYCLING

### Reduce and reuse - a sustainable approach to waste management

Until recently, China was Australia's biggest buyer of recyclable materials, however in January 2018 the country introduced a policy to limit the import of low-grade, contaminated recyclables from overseas. The changes presented a challenge and opportunity to improve our approach to recycling and reduce contamination and waste sent to landfill. Throughout the year we implemented measures to increase the quality of household recycling and reduce waste sent to landfill.

Guided by our Regional Waste Management Strategy we have developed long-term solutions to lower our reliance on landfill, increase recyclables including bulk green waste output, and efficiently operate and increase residents' usage of the City's Recycling Centre.

In 2017/18 visitation to our Recycling Centre increased to 23,832 which resulted in a corresponding drop in the amount of general and green waste collected during the verge side collections. During the year we also increased the tonnage of recyclable materials collected and reduced the tonnage of general waste collections sent to landfill.

### Waste education

In an effort to reduce contamination in household recycling bins we partnered with waste contractor Cleanaway to promote the #waroncontamination education campaign to inform our residents about the importance of eliminating non-recyclable and contaminated items from their yellow lid recycling bins. We also partnered with the Water Corporation, the Forever Project and Living Smart, to host six free education workshops and a seven week course to equip community members with the skills and knowledge to reduce their environmental impact. The sustainability events covered topics including biodegradable waste and waste minimisation and were attended by more than 1,000 people.

Younger members of the community were supported through our partnership with Millennium Kids and the delivery of the sustainability education, Schools Nurturing Nature Program and we supported Cleanaway to deliver 36 waste education workshops to primary schools within the City.

Additionally we created and distributed free reusable battery recycling boxes and green waste recycling bags to residents. These bags can be filled with green waste or recyclable material and dropped off at our Recycling Centre free of charge. Once collected, these materials are shredded and composted into garden mulch which is also available free of charge to residents. Our community also helped us collect 30kg of old mobile phone components for Mobile Muster, a nation-wide recycling program.



### Looking to the future - Waste to Energy

As a member of the Rivers Regional Council (RRC), the City is part of an innovative project to convert waste to energy. The RRC has signed a 20 year agreement with Phoenix Energy to supply residential (post-recycling) rubbish to the Kwinana Waste to Energy facility. The City's commitment to the facility is a step towards achieving zero waste objectives and the State Government's landfill diversion target. Preliminary groundworks at the Kwinana site commenced in the first quarter of 2018 and the facility is scheduled to be completed after 2020.

### We reduced waste sent to landfill

- 15,703 tonnes of kerb side, verge side and Recycling Centre general waste collections went to landfill, a reduction of 159 tonnes from the previous year.

### We increased recycling

- 6,768 tonnes of kerb side, verge side and Recycling Centre collections were recycled, an increase of 825 tonnes from the previous year.

#### Kerb side collections (tonnes)

14,004	General household waste
3,454	Recyclable materials

#### Verge side collections (tonnes)

581	General waste
1,330	Recyclable materials (included 658 tonnes green waste collected)
658	Verge side collected green waste recycled as mulch
1,164	Green waste delivered to the Recycling Centre recycled as mulch

\* Data in the 2017/18 annual report may differ from data included in previous annual reports due to a change in data collection methods.

In addition, this table demonstrates the significant year on year increase in residents using the Recycling Centre, which has resulted in a corresponding drop in tonnage being collected during the verge side collections.

### Number of visitors to Recycling Centre

2017/18	23,831
2016/17	19,578
2015/16	18,107
2014/15	14,303
2013/14	14,147



## FORESHORE MANAGEMENT

The City works closely with state agencies to manage the Swan and Canning River foreshores to address the current and future issues related to foreshore erosion, conservation, recreation and ensure our assets are effectively managed and protected now and into the future.

Throughout the year revegetation works were undertaken at sites including Cygnia Cove, Clontarf foreshore, Salter Point foreshore, Sulman embankment and Redmond embankment. At Kwinana Freeway foreshore the five year revegetation project at Milyu Nature Reserve was completed and annual revegetation works carried out at Mount Henry Spit and Cloisters Reserve.

### South Perth Foreshore Strategy and Management Plan

The South Perth Foreshore Strategy and Management Plan (SPF Plan) aims to balance the competing demands for use, development and management of this precious regional reserve with the need to conserve and enhance a functional healthy river and foreshore environment. The plan identifies ten nodes, each with distinctive characteristics, opportunities and management issues and strategies.

Across the entire South Perth Foreshore we completed all necessary works within operational maintenance budgets, including turf maintenance, tree and garden bed planting and maintenance, upkeep of the infrastructure assets including furniture, playgrounds, pedestrian and cycle paths, carparks and river access areas including beaches and boat ramp.

### Coode Street to Ellam Street Foreshore Concept Design Report

During the year a report was prepared on Node 2 Coode Street, Node 7 The Lakes and Node 10 Ellam Street (the eastern half of the South Perth Foreshore) which assessed the current condition of the river walls which are identified as the next priority foreshore infrastructure project. We subsequently commenced discussions with State agencies to seek matching funding for

construction of the replacement river walls.

Additionally, a draft concept plan and landscape design including playground, picnic and barbeque area was developed for Node 2 Coode Street with preliminary cost estimates included.

Further information about the development of the nodes can be found in the Economy section of this Annual Report.

### Clontarf-Waterford-Salter Point Foreshore Masterplan

The Clontarf-Waterford-Salter Point (CWSP) Foreshore provides vital habitat for birds, reptiles and amphibian species. The area is coming under pressure due to climate change, foreshore erosion, urban infill, and increased recreational use. In response, we commenced development of a masterplan to provide a consolidated management strategy recognising the ecological, cultural and recreational values of the area. The draft masterplan will be presented to Council in July 2018 to be endorsed for public comment.

### Kwinana Freeway Foreshore Management Plan

We completed all natural areas, asset and infrastructure maintenance and annual weed control works in all foreshore management zones. A dieback investigation report was developed and we commenced development of a tide and wind alert system and a tool to analyse recorded flooding events to determine possible causes.

## RESPONDING TO CLIMATE CHANGE

A climate change impact risk assessment identified flood inundation due to rising sea levels as a high priority risk for our foreshore areas. In partnership with the Eastern Metropolitan Regional Council (EMRC) and other state and local government partners, we have undertaken an extensive Flood Risk and Vulnerability Assessment of the northern foreshore and in 2017/18 a draft Flood Risk Assessment and Floodplain Development Strategy was developed. The project supports the City's Climate Change Adaptation Strategy and will help us develop mitigation strategies and appropriate decision-making on proposed land use and any development of flood prone land.

## RYRIE RESERVE

The completion of the Ryrie Reserve project in Como saw the creation of an attractive new parkland setting. As part of the project we planted approximately 5,000 native shrubs and plants including 68 trees. A water efficient irrigation system was installed to apply irrigation water in quantities which are matched to the different design uses; higher water levels for grassed recreation spaces, lower volumes for native vegetation and peripheral parkland spaces. New access paths, bench seats, drinking fountains and a netball hoop were also installed.

During the year we continued to employ hydrozoning and ecozoning principles within reserves and streetscapes which enabled us to provide amenable public spaces whilst improving flora and fauna biodiversity and ensuring the responsible use of precious ground water resources.





## WATER MANAGEMENT

### Water Management Plan

The City recognises water as a precious natural resource and is committed to its efficient use. Our Water Management Plan (2017-2022) addresses the City's corporate and community water management. During the year we implemented actions towards the achievement of our water management goals.

We reduced or eliminated the need for irrigation on median strips, roundabouts and street verges through 9,086 square metres of hydrozoned waterwise plantings. We identified and resolved 54 small water leaks at Collier Park Village; installed water efficient fixtures at City buildings; monitored groundwater and scheme water consumption, with 10 high consuming sites identified and subsequent investigations commenced; and we engaged the community and schools to promote sustainable water management through the delivery of education programs.

### Water consumption

During the year we achieved our aggregated groundwater consumption goal, consuming 1,365,767kl which was 104,023kl under our allocated target. While groundwater use for public open space maintenance was marginally over our aggregated allocation, we achieved our targets for Collier Park Golf Course and Sir James Mitchell Park. The continued application of hydrozoning and ecozoning within the City will assist in reducing groundwater consumption in the future.

A spike in scheme water use in 2017/18 can be largely attributed to the construction of new community facilities at Ernest Johnson Reserve, full operation of the Manning Community Hub facility and water leaks at Collier Park Village. While these leaks were resolved, 2017/18 records indicated that the City's annual scheme water consumption was 10,374kl above the water consumption goal identified in the Water Management Plan.

### SCHEME WATER USE AND COST

	Annual water use (kl)	Daily water use (kl/day)	Annual cost (\$)
2017/18	77,970	213	154,439
2016/17	70,615	194	130,374
2015/16	70,391	193	127,692
2014/15	67,596	185	140,486
2013/14	49,073	134	99,694

### GROUNDWATER USE

	Allocation (kl)	2016/17 (kl)	2017/18 (kl)
All sites except CPGC and SJMP	812,790	748,564	835,687
Collier Park Golf Course	432,000	443,125	428,232
Sir James Mitchell Park	225,000	135,105	101,848
<b>Total annual use (kl)</b>	1,469,790	1,326,814	1,365,767
<b>Total daily use (kl/day)</b>	4,027	3,635	3,742

### Water quality

Surface quality was tested at 13 sites across the City and we continued to partner with the South East Regional Centre for Urban Landcare and the Department of Water and Environmental Regulation to deliver an annual water quality program. As a result of these partnerships the following reports were produced: City of South Perth Catchments Water Quality Monitoring Report 2017/18 and Cygnia Cove Natural Areas Water Quality Monitoring Report 2017/18.



### Water Sensitive Urban Design (WSUD)

A report was produced to address nutrient management of Lemna (duckweed) and algal blooms in the stormwater detention basin at Neil McDougal Park, Como. It was determined that an integrated and site-responsive remediation solution was necessary. A preliminary design that features WSUD principals and incorporates recommendations of the report will be developed in 2018/19.

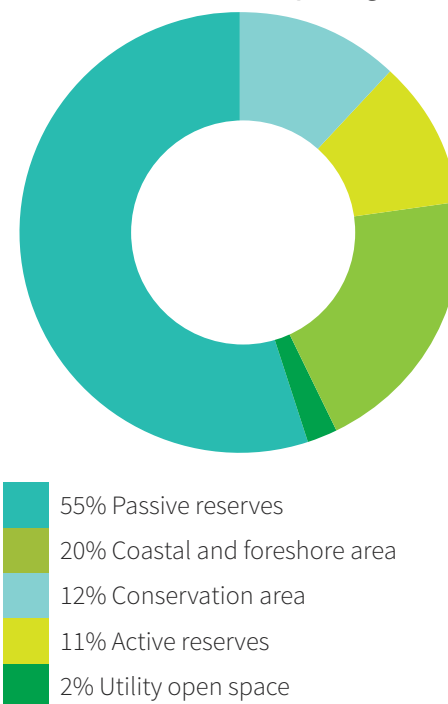
### Integrated Catchment Management Plan

During the year we completed Stormwater Catchment Plans for the entire City. In 2018/19 we will start reviewing each of the plans and their respective catchment to develop a formal works program.

### PUBLIC OPEN SPACE STRATEGY

Our Public Open Space Strategy guides how we enhance the amenity and environmental value of our streetscapes, parklands and foreshores, creating attractive and responsibly managed public spaces for our community.

### Our Parks, Gardens and Sporting Grounds



### COMPLETED CAPITAL WORKS

Project	Description	Location	Cost
Ryrie Reserve	Hydrozoning upgrade, planting, park furniture, access path and irrigation	Como	\$250,000
Street and park furniture	Replacement of park and street furniture as assessed by the useful life and condition rating	Various locations throughout the City	\$100,000
Street and park tree planting	Planting of trees in street verges and parks	Various locations throughout the City	\$130,000
Comer Reserve	Playground replacement	Como	\$75,000



## ACHIEVEMENTS

- Draft Urban Forest Strategy released for public comment
- 1,396 trees planted throughout the City
- Hosted four community planting days, with local volunteers
- Completed Ryrie Reserve project including planting of over 5,000 plants
- Improved water quality in the Collier Golf Course wetland; achieved 80% weed cover reduction in the existing sanctuary zones; achieved 75% plant stock survival in newly planted sites; increased bird diversity and populations
- Completed South Perth Foreshore works within operational maintenance budgets
- Connect South Masterplan Concept Design endorsed by Council
- Developed the South Perth Foreshore - Coode Street to Ellam Street Foreshore Concept Design Report
- Developed the draft Clontarf-Waterford-Salter Point Foreshore Masterplan
- Completed five year revegetation works at Milyu Nature Reserve, South Perth
- Commenced development of a concept for a tide and wind alert system and a tool to analyse recorded flooding events to determine possible causes
- Received a Land Management Landscape Architecture Award from the Australian Institute of Landscape Architects WA for our restoration and upgrade of Millers Pool at Node 5 Mill Point
- Hydrozoned waterwise plantings at Canavan Crescent, Henley Street, Mill Point Road and Ellam Street median strips, roundabouts and street verges resulted in the City establishing 9,086 square metres of hydrozoned waterwise plantings with 1,626 square metres of dry area and 7,460 square metres of low volume irrigated area
- Completed 861,546 square metres of natural areas weed control
- Continued undertaking ongoing groundwater quality monitoring program, testing 13 sites throughout the year
- 54 water leaks identified and resolved at City facilities



## CHALLENGES

- Continuing to educate our community about the importance of planting and maintaining trees on private land is an ongoing responsibility
- Managing ground water usage with a changing climate
- Providing public open space that meets the expectations and requirements of residents and sports clubs
- Balancing internal and external stakeholders' expectations in relation to the proposed strategies and initiatives of the Clontarf-Waterford-Salter Point Foreshore Masterplan
- Maintaining regular Kwinana Freeway Foreshore Management Group meetings
- Delivering the irrigation replacement project at Collier Park Golf Course while working to achieve minimal disturbance to patrons

## SETBACKS

- Lack of funding to implement all of the priorities of the Kwinana Freeway Foreshore Management Plan
- Lack of financial resources to implement all of the recommendations of the Green Plan
- Minor attrition and loss of plants in newly planted sites at Collier Park Golf Course
- A draft Strategic Waste Management and Education Plan was developed, however its development was put on hold to enable the City to incorporate circular economy principles that many jurisdictions are now adopting

## ACTIONS FOR 2018/19

- Present Urban Forest Strategy to Council
- Present the Clontarf-Waterford-Salter Point Foreshore Masterplan to Council
- Continue to implement the high and medium priority actions of the Water Management Plan
- Continue to monitor corporate scheme water consumption in 2018/19
- Olives Reserve hydrozone and irrigation upgrade
- Playground upgrade at Morris Mundy Reserve
- Continue to implement the Karawara Public Open Space Masterplan
- Continue street tree planting throughout all areas of the City
- Develop detailed designs for the river wall infrastructure upgrades for Coode Street to Ellam Street
- Continue to implement the Kwinana Freeway Foreshore Management Plan
- Implement ongoing and outstanding actions from the Collier Park Golf Course Environmental Management Plan
- Begin installation of soakwells at select locations
- Finalise the Flood Risk Assessment and Floodplain Development Strategy
- Develop an interactive flood intelligence online platform for mapping and flood hazard information
- Develop a Flood Risk Adaptation Plan
- Review mitigating strategies for stormwater runoff into thoroughfares
- Finalise the Waste Management Plan

# LEADERSHIP

## ASPIRATION: A VISIONARY AND INFLUENTIAL LOCAL GOVERNMENT

OUTCOMES	STRATEGIES
Engaged community	<ul style="list-style-type: none"><li>• Engage with the community to contribute to the planning of activities in and around the City</li><li>• Be agile to stakeholder, community and customer needs</li></ul>
Advocacy	<ul style="list-style-type: none"><li>• Advocate for public infrastructure improvements including a South Perth train station and ferry services</li></ul>
Good governance	<ul style="list-style-type: none"><li>• Empower effective and quality decision-making and governance</li><li>• Continue to build a high performance culture to deliver community priorities</li><li>• Maximise and diversify non-rate income</li></ul>



## COMPLETED

- Strategic Community Plan 2017-2027
- Information technology upgrades
- Animal Care Register
- Online Facility Booking System
- Audit, Risk and Governance Committee considered and reviewed existing and new policies as well as delegations
- Project Management and Information Requirements training completed by Information Systems team members
- Economic analysis of South Perth train station

## PROJECTS

- Integrated Information Systems Strategy - ongoing
- 1System project - ongoing
- Develop the Risk Management Strategy - ongoing
- Electronic forms and integrated workflow - ongoing

## ONGOING INITIATIVES AND SERVICES

- Risk management - the identification and review of operational and strategic risks affecting the City
- Information technology upgrades
- Online Development Application Lodgement System
- Advocacy for public infrastructure improvements
- Stakeholder engagement
- Marketing and communications
- Customer experience services





## INFORMATION SYSTEMS

### Integrated information systems strategy

Council approved the migration from our existing Information Systems Strategy to an Integrated Information Systems Strategy at their September 2017 meeting.

Known as 1System, the project will deliver the OneCouncil cloud integrated solution over a three year period to deliver a best-practice system that will enable us to improve our processes, strengthen the capacity of our people and facilitate the delivery of excellent service to our customers.

During the year a Project Management Plan, Change Management Plan and contract with system provider TechnologyOne was developed and presented to the Audit, Risk and Governance Committee and subsequently endorsed by Council in March 2018. Following this, we began unifying our individual technology systems in preparation for the start of project implementation.

Major upgrades to the existing finance property system (Authority), customer request system (Lagan) and online facility booking system (Sphere) were completed to minimise the number of projects competing for Information Systems resources in 2018/19. These upgrades were successfully completed with minimal impact on staff and customers. Additionally, a Change Coordinator, Project Manager, Solution Architect, and Technical Architect were recruited to the project and the 1System environment was configured and made available to the project team.

This City-wide project will increase efficiencies and encourage innovation while facilitating improved customer service by reducing response times and providing new opportunities for digital service delivery. The City will be the first WA local government to implement the OneCouncil cloud system.

### City information technology upgrades

We implemented information technology upgrades to desktop, server and application environments to ensure the protection and security of corporate and private data while providing up to date functionality and performance to staff and customers.

The Information Systems team completed training in Project Management and Information Requirements to assist in the future delivery of 1System. All physical servers, virtual servers and desktops were patched to protect the City's computer network from the recently identified Spectre and Meltdown vulnerabilities.

### Electronic forms and integrated workflow

We enhanced our online presence through online services, electronic forms and integrated workflow, in turn improving internal processes and removing duplication of data entry.

We implemented electronic forms across business units including Governance, Human Resources and Records. An Animal Care Register was developed to simplify and automate the manual processes that our Rangers perform in providing animal care for neighbouring local governments. We commenced development of our online Development Application Lodgement System (Sphere) and the latest version of the City's Online Facility Booking System (Sphere) went live. This provided new and improved functionality for customers and minimised the dual handling of data entry.

## SOUTH PERTH TRAIN STATION

The City has long advocated for the State Government to construct a train station in South Perth to service and connect the City's local businesses, community and visitors to the Perth CBD and greater metropolitan area. In 2017/18 the City met with the Hon. Rita Saffioti, Minister for Transport; Planning; Lands, regarding the proposed train station. Consultants completed an economic analysis of the development of the train station. Council considered the information and delivered the report to the Minister. The Minister emphasised the current government's focus on the MetroNet election commitments, which do not include South Perth, but welcomed the City's efforts to facilitate improved access to transport for the residents of, and visitors to the City of South Perth.



## RISK MANAGEMENT

Risk management is a core component of corporate governance and an integral part of contemporary management practice. It is incumbent on us to understand the internal and external risks that may impact on the delivery of our organisational goals and have processes in place to identify, mitigate, manage and monitor those risks to ensure the best outcome for Council, staff and the community. Therefore, we are committed to promoting an organisational culture where risk management is embedded in all activities and business processes.

### Strategic context

Effective risk management requires integration with the strategic and organisational planning within the City. Risk management processes across the City are carried out in the context of the strategic directions contained within the Strategic Community Plan 2017-2027 and respective operational plans.

### Operational context

Risk Management Plans are used for all major processes, events and activities at the operational level through the City which ensures the best possible chance of success for respective processes or activities.

The Audit, Risk and Governance Committee is responsible for monitoring the City's Risk Management Framework which incorporates the 11 key principles as identified in the Risk Management Standard AS/NZ ISO 31000:2009. These principles are tailored around embedding risk management culture, systems, tools and actions.

In line with best practice, during 2017/18 our business units continued with the identification and review of operational risks affecting their day to day activities and events.

Our Risk Management Policy P695 was reviewed and endorsed by Council at the March 2018 Council Meeting. A review of the Risk Management Strategy commenced and workshops were conducted with members of our leadership team to identify and profile strategic risks for the City.

## Insurance broking and risk management

We have a portfolio of unique and tailored insurance policies covering our business and professional risks through Local Government Insurance Services (LGIS). We join other local governments across WA to combine our resources to self-insure our property, civil liability exposures, volunteer personal accident and workers compensation risks; in addition to the bulk purchase of external insurance policies for risks which are not covered by the LGIS scheme. The scheme allows us to take control of risk and minimise costs as an alternative to traditional insurance. Our ability to manage exposure is achieved by taking a coordinated and holistic approach to risk management, claims management and injury management.

## AUDIT, RISK AND GOVERNANCE

In 2017/18 the Audit, Risk and Governance Committee considered the following:

- Interim Audit and External Audit Plan for the year ended 30 June 2017 - Macri Partners
- Effectiveness of the Audit, Risk and Governance Committee
- Request for quotation 'Internal Audit'
- Quarter one, two, three and four of the Corporate Business Plan
- Three Standing Orders Local Laws
- Declarations of Interest to be made public on City's Website
- Internal Audit
- 2016/17 Financial Statements
- Tree Damage - Review of Penalties for Offences
- Ticketed functions on reserves or parks in the City of South Perth
- 2017/18 Annual Financial Statements Audit (External)
- 2017 Compliance Audit Return
- Notifiable Data Breaches (NDB) Scheme
- Information Systems Strategy
- 1System implementation
- Draft Strategic Internal Audit Plan
- Internal Audit Report - Rates
- Proposed Penalty Units Amendment Local Law 2018
- WA Auditor General Report - Control over Corporate Credit Cards.

## Policies

The committee also undertook reviews of policies and delegations with the following undergoing a significant review:

P104	Community Awards
P112	Appointment of Community Advisory Groups
P350.02	Boundary Walls
P350.07	Fences and Retaining Walls
P608	Dividend Policy – Collier Park Golf Course
P609	Management of City Property
P613	Capitalisation Valuation of Fixed Assets
P625	Equal Employment Opportunity
P629	Occupational Safety and Health
P661	Complaints
P667	Member Entitlements
P669	Training and Development

The following new policies were considered:

P350.17	Draft Local Planning Policy Site Works
P350.18	Draft Local Planning Policy Short Term Accommodation
P213	Phytophthora (dieback) Management

The following policies were considered in relation to being revoked:

P111	Commemoration
P302	General Design Guidelines for Residential Development
P305	Land Reserved for Road Widening
P626	The Elimination of Harassment in the Workplace
P637	Employee Separation Payments



## Delegations

The following delegations were considered for approval:	
DC102	Community Funding Program
DC115	Granting Fee Waiver – City Reserves and Facilities
DC511	Partial Closure of a Thoroughfare for Repair
DC601	Preparation of Long Term Financial Plan, Annual Budget and Annual Financial Report
DC602	Authority to make payments from the Municipal and Trust Funds
DC603	Investment of Surplus Funds
DC607	Acceptance of Tenders/E-Quotes/ Common Use Agreements
DC607B	Non Acceptance of Tenders
DC609	Leases and Licences
DC612	Disposal of Surplus Property
DC616	Write-off Debts
DC642	Appointment of Acting CEO
DC664A	Dogs – Limitation as to numbers
DC664C	Dogs – Registration
DC665A	Cats – Registration
DC665B	Cats – Approval to Breed Cats
DC665C	Cats – Recover Costs
DC678	Appointment of Authorised Officers
DC679	Administer the City's Local Laws
DC685	Inviting Tenders or Expressions of Interest
DC686	Granting Fee Concessions – Development Applications
DC690	Town Planning Scheme 6

## Property committee

As part of a wider review of the City's functions and operations, the Chief Executive Officer initiated a review of the role of the City's property assets with particular emphasis on the potential role of property assets as a contributor to financial sustainability.

The overall objective of the review was to identify potential opportunities to utilise property assets (both those currently owned by the City and other assets which might potentially be acquired) as a source of revenue which can contribute to the provision and maintenance of community facilities.

Three meetings of the Property Committee were held in 2017/18 during which time the economic potential of various properties and projects were discussed.

## CULTURE OPTIMISATION

In recognition of our commitment to creating a values driven, high performance culture where everyone is encouraged to thrive, in 2018 we set out to redefine our organisation's core values. We engaged a culture optimisation consultant to work with us to review our existing values and create a new set of core values for our organisation. Every City employee was invited to be involved in the process, helping us to shape our new agreed values: Respectful • Supportive • Unified • Accountable.

## WORKFORCE PLAN

During the year we started developing our Workforce Plan 2018/19-2022/23. The plan is an informing strategy of the Integrated Planning and Reporting Framework. Aligned with the City's Strategic Community Plan and Corporate Business Plan, the Workforce Plan outlines how the City will invest in its workforce to continue to deliver high quality community outcomes. The strategic document will ensure we have an efficient and effective workforce with the capability to deliver services and support the achievement of City priorities now and into the future.



## GRANTS FUNDING

During the 2017/18 financial year over \$1.3 million in funding from Federal and State Government and other funding bodies was awarded to the City to facilitate community events and services as well as infrastructure projects.

COMMUNITY			
FUNDING BODY	FUNDING PROGRAM	PROJECT/EVENT	GRANT AMOUNT (EX GST)
Lotterywest	Projects	Celebration Zone 2018	\$300,000
Lotterywest	Community Events	Arts, Events and Culture 2018	\$20,000
Sport and Recreation	Kidsport	Kidsport	\$16,000
State Natural Resource Management Office	Community Action Grants	Banksia Woodland protection through education and action	\$10,500
Federal Government	Stronger Communities Programme – Round 3	Sensory nest swing and supporting infrastructure, Doneraile Park, Waterford	\$5,974
Office of Emergency Management	All West Australians Reducing Emergencies (AWARE)	Emergency Risk Management Workshops	\$4,000
Department of Communities WA	WA Youth Week 2018	WA Youth Week 2018 events	\$1,500
Be Connected Network	Activation Grants - Round 3	Digital Mentorship - Lifelong Learning 2018 - South Perth Library	\$1,500
Be Connected Network	Activation Grants - Round 5	Digital Mentorship - Lifelong Learning 2018 - Manning Library	\$1,500
Be Connected Network	Activation Grants - Round 5	Digital Mentorship - Lifelong Learning 2018 - Manning Senior Citizens Centre	\$1,500
Be Connected Network	Activation Grants - Round 5	Digital Mentorship - Lifelong Learning 2018 - South Perth Senior Citizens Centre	\$1,500
Carers WA/Lotterywest	Carers Week grants	Carers 'slow down' luncheon	\$500
		<b>TOTAL</b>	<b>\$364,474</b>
ENVIRONMENT (BUILT)			
Main Roads WA	MRRG Rehabilitation (67%) Grant	Labouchere Rd rehabilitation - South Tce to Hensman St in South Perth	\$282,857
Federal Department of Infrastructure	Roads to Recovery Grants	Brandon St - Vista St to Bright St in South Perth	\$233,000
Main Roads WA	MRRG Rehabilitation (67%) Grant	Manning Rd rehabilitation	\$201,825
Main Roads WA	Federal Blackspot Project (100%) Grants	Extend right turn pocket at Manning Rd/ Elderfield Rd in Manning	\$192,500
Main Roads WA	Direct Road Grant	Capital works program (roads and/or drainage)	\$52,203
		<b>COMBINED TOTAL</b>	<b>\$962,385</b>



## ACHIEVEMENTS

- Completed an economic analysis of the development of the South Perth train station and presented the document to Minister for Transport; Planning; Lands
- Council approved the migration from our existing Information Systems Strategy to an Integrated Information Systems Strategy
- Project Management Plan, Change Management Plan and contract with system provider TechnologyOne was developed and endorsed by Council
- Implemented online forms including Governance, Human Resources and Records to improve functionality and efficiency
- Risk Management Policy was reviewed and endorsed by Council at the March 2018 Council Meeting
- Commenced review of Risk Management Strategy and workshops were conducted with members of our leadership team to identify and profile strategic risks for the City

## CHALLENGES

- Educating staff about the importance of the 1System project and implementation schedule
- Ensuring application upgrades to information technology did not impact the performance of other City applications or prevent our customers doing online business with the City

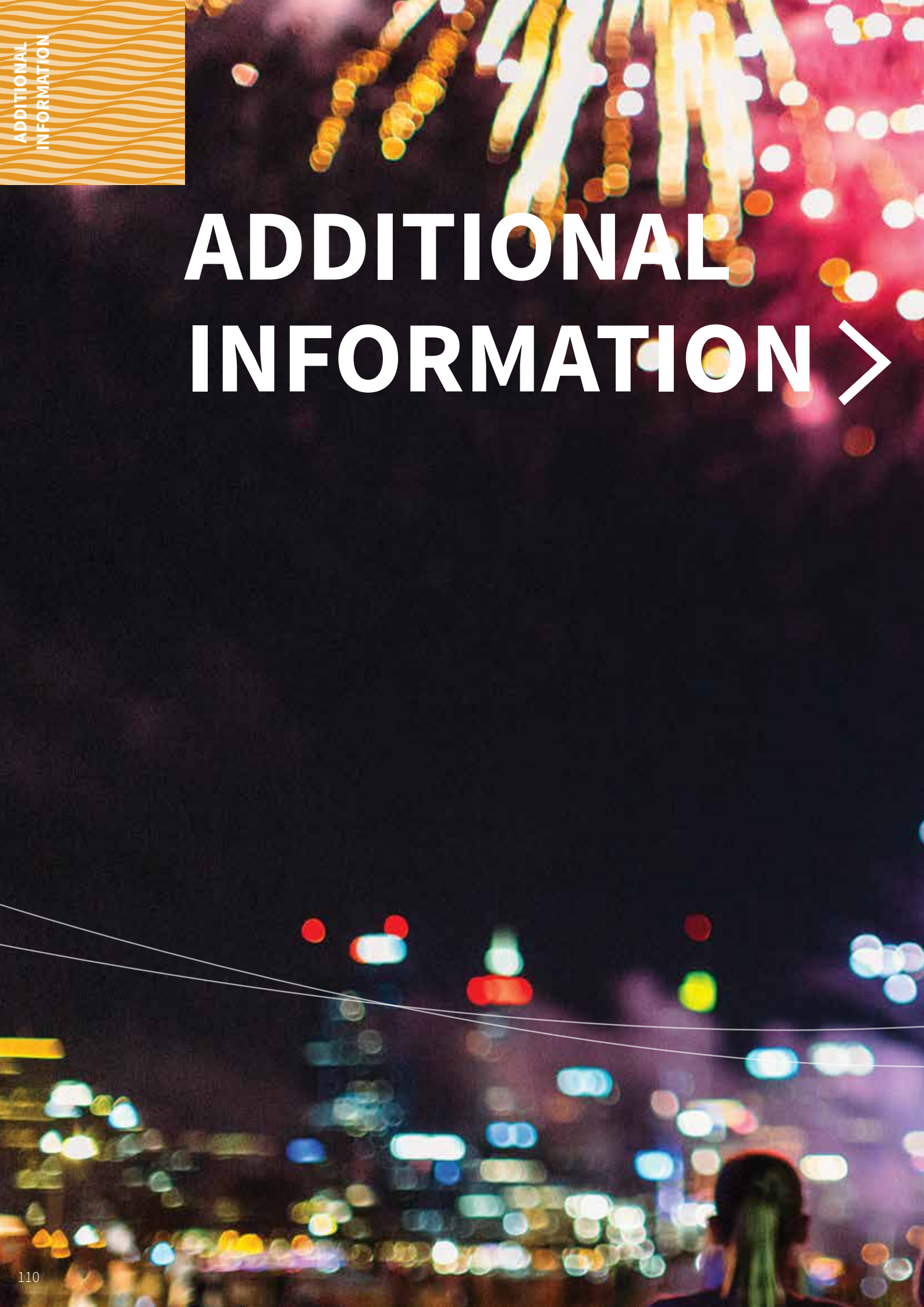
## SETBACKS

- No commitment from the State Government regarding public transport infrastructure improvements i.e. construction of South Perth train station

## ACTIONS FOR 2018/19

- Implement and go live with phase one of 1System
- Upgrade Microsoft Windows and Office on the City's computer desktops
- Migration of Microsoft Exchange from an on premise environment to a cloud environment
- Go live with online Development Applications
- Embed the behaviours for the City's values in everything we do as an organisation
- Implement the Workforce Plan 2018/19 - 2022/23





# ADDITIONAL INFORMATION >





# GLOSSARY

## A

### **Australian Business Excellence Framework (ABEF)**

The ABEF aligns the City's leadership and management systems and practices with the Australian Business Excellence Framework principles; and establishes the principles and practices for excellence in governance.

## C

### **Central Metropolitan Joint Development Assessment Panel (JDAP)**

Consists of five panel members, three specialist members and two local government councillors. The DAP determines development applications that meet set type and value thresholds as if it were the responsible authority under the local planning scheme.

### **Compliance Audit**

Focuses on high risk compliance areas, undertaken annually.

### **Corporate Business Plan**

The Corporate Business Plan is the City's 4 year project and service delivery plan. It is aligned to the City's Strategic Community Plan, translating the strategic direction at an operational level.

### **Curtin University and Bentley Technology Park Precinct**

The Park is home to over 100 organisations representing industry, research and development, academia, government and support services, creating opportunities for strategic links and project collaboration.

## E

### **Executive Management Team (EMT)**

Comprising the Chief Executive Officer, Director Corporate Services, Director Infrastructure Services and Director Development and Community Services, the EMT provides strategic direction to City and Council.

## F

### **Freedom of Information**

The *Freedom of Information Act 1992* provides a general right of access to documents held by the City.

### **Full Time Equivalent (FTE)**

One FTE position represents 38 hours per week and may be made up of one or more staff.

## G

### **Governance Framework**

Ensures our compliance with all relevant legislation and the pursuit of best practice as a democratic local government.

## I

### **InfoCouncil Meeting Software**

InfoCouncil is an automated, integrated office productivity tool for the creation, publication and storage of council agendas and minutes.

### **Integrated Planning and Reporting Framework (IPR)**

Gives local governments a framework for establishing local priorities and to link this information to operational functions.

## J

### **Joint Bike Plan**

A joint initiative between the City and the Town of Victoria Park to develop a comprehensive joint bike plan to set out the long term vision for a strategic cycling network covering both local government areas.

## K

### **KidSport**

KidSport enables eligible Western Australian children aged 5-18 years to participate in community sport and recreation by offering them financial assistance towards club fees. The fees go directly from the local government to the registered KidSport clubs participating in the project.

## L

### **Lag Indicators**

Lag indicators are the traditional safety metrics used to indicate progress toward compliance with safety rules. These are the bottom-line numbers that evaluate the overall effectiveness of safety at a facility.

### **Lead Indicators**

A lead indicator is a measure preceding or indicating a future event used to drive and measure activities carried out to prevent and control injury.

### **Local Heritage Inventory**

Identifies buildings and places within the City that are worthy of recognition for their heritage significance.



# GLOSSARY

## Local Planning Strategy

The City is currently preparing its first Local Planning Strategy to best accommodate forecast growth and to respond to forecast demand.

## Local Government Insurance Services (LGIS)

LGIS is the dedicated insurance service owned by the WA Local Government Association on behalf of its members and managed by Jardine Lloyd Thompson Pty Ltd. Services include claims and risk management, legislative compliance support and general insurance broking.

## Lost time injuries

Number of lost time injuries/diseases incidence rate (LTI/D) is the number of lost time injuries/diseases where one day/shift or more was lost, in the financial year per 100 employees.

M

## Main Roads Western Australia (MRWA)

Main Roads Western Australia is responsible for Western Australia's highways and main roads which represent almost 30% of the State's total assets.

## Memorandum of Understanding (MOU)

A Memorandum of Understanding (MOU) is a document describing a bilateral or multilateral agreement between parties. It expresses a convergence of will between the parties, indicating an intended common line of action.

P

## Perth and Peel@3.5 million

State Government's suite of land use planning and infrastructure frameworks.

## Perth Water Precinct Plan

Given the significance of Perth Water, a Precinct Plan is being developed to guide future improvement of the precinct. The Plan is being overseen by the Perth Water Vision Group, comprising eight State and Local Government agencies.

## Public Open Space Strategy

Guides how the City enhances amenity and environmental value of our streetscapes, parklands and foreshores creating attractive and responsibly managed public spaces.

R

## RAC Intellibus™

A fully automated, electric shuttle bus on trial in South Perth. A joint partnership with RAC, WA State Government and the City.

## Recycling Centre

Temporary storage facility situated in Como for local waste before it is recycled or transported to a landfill.

## Rivers Regional Council

The Rivers Regional Council has responsibility for planning long-term waste management strategy, identifying issues associated with waste management and lobbying on behalf of the seven member Councils (Cities of Armadale, Gosnells, Mandurah, South Perth and the Shires of Murray, Serpentine Jarrahdale and Waroona) in the general field of waste management.

S

## South East Economic Development Group

Comprised of representatives from eight local governments, the group works together on strategic outcomes that will benefit member Councils and the wider region to raise the profile of the area.

## South Perth Activity Centre Plan

Currently under development, the South Perth Activity Centre Plan will set out the long term strategic vision and the statutory planning requirements for development in the area over the next 10 years.

## South Perth Station Precinct

The vision for the South Perth Station Precinct is to create a vibrant, attractive business location featuring a rich choice of employment, public transport options, pedestrian friendly tree-lined streets, with reminders of South Perth's heritage.

In the future, it is hoped that the state government will construct a South Perth railway station at Richardson Street to service Perth Zoo, local businesses and residents.

# GLOSSARY

## South Perth Station Precinct Reference Group

The group was established to provide the City and key stakeholders with an additional reference point for planning, development and place initiatives and activities in the South Perth Station Precinct area. 17 members represent a diverse range interests in the South Perth Station Precinct and immediate surrounding area.

## South Perth Foreshore Management Plan

The South Perth Foreshore Strategy and Management Plan (SPF Plan) aims to balance the competing demands for use, development and management of this regional reserve with the need to conserve and enhance a functional healthy river and foreshore environment.

## Staff Headcount

Represents the actual number of employees directly employed by the City.

## Strategic Community Plan 2017-2027

The Strategic Community Plan encapsulates our community's vision for the future and in response outlines the Council's strategic directions and priorities for the next 10-year period to deliver on this vision.

## Swan River Trust

The Swan River Trust is a State Government agency responsible for protecting and managing the Swan Canning river system.

## T

## Town Planning Scheme

Outlines state and local planning policies including zones, overlays and other provisions.

## Transperth

Transperth is part of the State Government's Public Transport Authority (PTA), and is the brand name through which the Western Australian Government provides public transport services in the Perth metropolitan region. This includes Perth's public buses, trains and ferries.

## U

## Underground Power

The State Underground Power Program (SUPP) is a State Government initiative administered by the Public Utilities Office. Local governments can nominate areas to be converted to underground power. Each nomination is assessed against social, economic and technical criteria by the SUPP Steering Committee.

## Urban Forest Strategy

The Urban Forest Strategy provides a clear direction on urban forest management in both the public and private realms within the City.

## T

## Values

The city's values were redefined in April 2018 as: Respectful, Supportive, Unified, Accountable.

## W

## Ward(s)

The district of a municipality, city or town for administrative or representative purposes.

## Western Australian Local Government Association (WALGA)

WALGA is the peak industry body that advocates on behalf of the State's 130 Local Governments and negotiates service agreements for the sector.

## Western Australian Planning Commission (WAPC)

The WAPC is the statutory authority with statewide responsibilities for urban, rural and regional land use planning and land development matters. The WAPC responds to the strategic direction of government and is responsible for the strategic planning of the State.

## Western Power

Western Power is a State Government owned corporation that builds, maintains and operates the electricity network in the south west corner of Western Australia.

## Y

## Your Say South Perth

The City's online engagement website.

# INDEX

## A

Aboriginal Engagement Strategy 67, 70  
Animal Care Facility 9, 69  
Annual planning and reporting 62  
Arts, Events and Culture 41, 67, 68, 108  
Asset management 9, 14, 46, 61, 63, 83, 84  
Attractions 3, 9, 76, 80  
Audit, Risk and Governance 21-24, 26, 29, 31, 59, 103-106  
Australian Business Excellence Framework 63, 112  
Australia Day 39, 57, 67-68, 72, 74-75, 80

## B

Bike Plan 35, 83, 85, 89  
Budget 62, 84, 89

## C

Canning Bridge 24, 89  
Canning Highway 83, 87, 89  
Capital works 62-63, 84, 99  
Central Metropolitan Joint Development Assessment Panel 30  
CEO Evaluation Committee 31  
Climate Change 90-91, 96-97  
Clontarf, Waterford, Salter Point Foreshore Masterplan 96  
Code of Conduct 29, 49-50  
Collier Park Golf Course 51, 91, 93, 98, 101  
Collier Park Village 67, 71, 74-75, 98  
Collins Street Centre 67, 71  
Committees 21-26, 29-30  
Communication 41  
Community 3, 9, 13, 19, 66-75  
Community development 13, 67, 70  
Community facilities 71-73, 75, 98, 107  
Community safety 66-67, 70, 75  
Como Ward 25-26  
Compliance Audit Return 59  
Conversations with the Mayor 21  
Connect South 12, 37, 77-78, 81, 100  
Corporate Business Plan 2, 61-63, 106-107  
Council elections 19  
Councillor(s) 12, 18-19, 20-27, 29, 31  
Council meetings 18-19, 28-29, 31  
Council remuneration 27  
Culture Optimisation 50, 107  
Customer service 39, 104

## D

Development applications 35, 88, 112  
Discover South Perth 40-41  
Drainage 71, 83-84, 89

## E

Economy 3, 62, 76-81, 96, 101  
Economic Development 39, 77, 79, 81  
Engagement 9, 32-39, 62, 67, 70, 72, 86  
Emerging Artist Award 68  
Environment 82-101  
Environmental Health 72  
Equal Employment Opportunity 49  
Ernest Johnson Reserve 12, 14, 71  
Executive Management Team 46-47

## F

Facilities 9, 12, 71, 84  
Fast Facts 11, 73  
Financials 3 (See separate Financials Document)  
Footpaths 84  
Foreshore Management 14, 96, 114  
Former Manning Library 71  
Freedom of Information 59

## G

George Burnett Leisure Centre 9, 72  
Governance 18-19, 45, 58-59  
Governance framework 59  
Grants 13, 70, 108  
Green Plan 92

## H

Human resources 43-55, 70, 104

## I

Infrastructure and Transport 45-46, 82-89  
Integrated Planning and Reporting Framework 60-61, 107  
Irrigation 91, 97-101

## J

Joint Bike Plan 85

## K

Karawara 70, 84, 91-92  
Kwinana Freeway 96

## L

Lag indicators 51  
Lead Indicators 51  
Library 9, 71, 73  
Local Emergency Management Committee 21-26, 30  
Local Planning Strategy 86, 89



# INDEX

## M

Manning Ward 24  
Media 37, 41, 62, 79  
Message from the Chief Executive Officer 14-15  
Message from the Mayor 12-13  
Mill Point Ward 22  
Moresby Ward 23  
Mosquito management 72, 75

## O

Occupational Safety and Health 51  
Old Mill 9, 57, 72  
Organisational Structure 45

## P

Parks 9-11, 97, 99  
Parking 84-85  
Partnerships 15, 39  
Perth Water 39, 79, 92  
Perth Zoo 9, 12-13, 39  
Planning 60-63, 86-88  
Playgrounds 96  
Policies 18, 49, 87, 106  
Population 7, 11, 13, 80, 86  
Property Committee 21-26, 29  
Public Art Strategy 68  
Public Open Spaces 9, 90, 99

## R

RAC Intellibus™ 8, 80-81  
Rangers 69  
Risk management 29, 63, 67, 105  
Rivers Regional Council 23, 30, 95  
River walls 96  
Roads 82-84, 108  
Role of Council 18-19  
Role of local government 18  
Ryrie Reserve 91, 97, 99

## S

Salter Point 37, 72, 83, 96  
Services 9  
Sir James Mitchell Park 9, 68, 80  
Social Media 37, 41, 79  
South Perth Activity Centre Plan 77, 80, 86, 89  
South Perth Foreshore 78  
South Perth Station Precinct Reference Group 86  
South Perth Train Station 102-104  
Sport and recreation 70, 72  
Statutory compliance 59  
Strategic Community Plan 3, 44, 62, 112  
Strategic Directions 3, 62, 64-65  
Streetscapes 80, 97, 99  
Street trees 92  
Sustainability 9, 63, 91, 94, 107

## T

Tenders 107  
Town Planning Scheme 86-89  
Traffic management 84  
Training 49-51, 57, 73

## U

Underground Power 84  
Urban Forest Strategy 14, 35, 92

## V

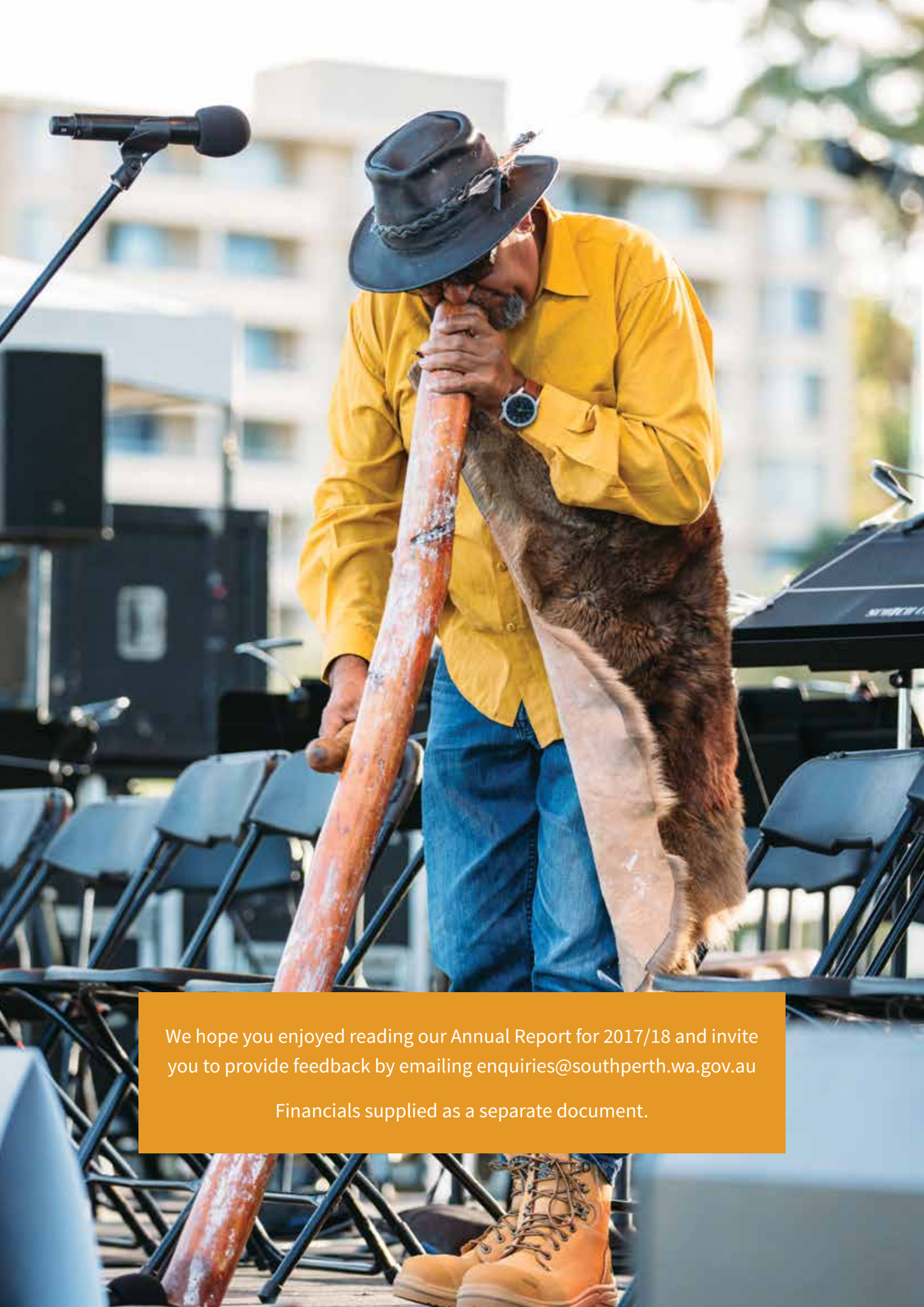
Values 7, 15, 44, 49-50, 107  
Vision 2, 12, 44, 50, 61-62  
Volunteers 56-57

## W

Ward 18, 20-26  
Waste and Recycling 94  
Water management 91, 98  
Waterford 14, 35, 37, 70, 87, 96  
Waterford Triangle 87  
Weed Control 91, 93, 96  
Workforce Plan 61, 63, 107  
Working at the City 48-51

## Y

Your Say South Perth 35, 37, 41, 86



We hope you enjoyed reading our Annual Report for 2017/18 and invite you to provide feedback by emailing [enquiries@southperth.wa.gov.au](mailto:enquiries@southperth.wa.gov.au)

Financials supplied as a separate document.

## USEFUL CONTACTS

### **Civic Centre** **9474 0777**

📍 Cnr Sandgate St and South Tce,  
South Perth WA 6151

Fax 9474 2425  
enquiries@southperth.wa.gov.au  
[www.southperth.wa.gov.au](http://www.southperth.wa.gov.au)

### **Recycling Centre** **9367 2492**

📍 Hayman Rd and Thelma St, Como  
enquiries@southperth.wa.gov.au

### **Animal Care Facility** **9474 0777**

📍 199 Thelma St, Como

### **George Burnett Leisure Centre** **9474 0855**

📍 Manning Rd, Karawara  
leisurecentre@southperth.wa.gov.au

### **South Perth Library** **9474 0800**

📍 Cnr Sandgate St and South Tce, South Perth  
southperthlib@southperth.wa.gov.au

### **Manning Library** **9474 0822**

📍 2 Conochie Crescent, Manning  
manninglib@southperth.wa.gov.au

### **Old Mill** **9367 5788**

📍 Mill Point Rd, South Perth  
oldmill@southperth.wa.gov.au

### **South Perth Senior Citizens** **9367 9880**

📍 53 Coode St, South Perth  
spsc@bigpond.com

### **Manning Senior Citizens** **9450 6273**

📍 3 Downey Dr (off Ley St), Manning  
manningseniors@bigpond.com

### **Graffiti Hotline 1800 007 774**

### **Collier Park Golf Course** **9484 1666**

📍 Hayman Rd, Como  
[www.collierparkgolf.com.au](http://www.collierparkgolf.com.au)

### **Collier Park Village** **9313 0200**

📍 16 Morrison St, Como



#discoversouthperth

9474 0777 | [enquiries@southperth.wa.gov.au](mailto:enquiries@southperth.wa.gov.au) | [www.southperth.wa.gov.au](http://www.southperth.wa.gov.au)

