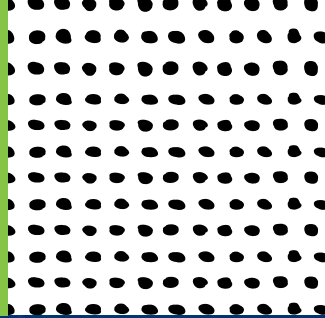


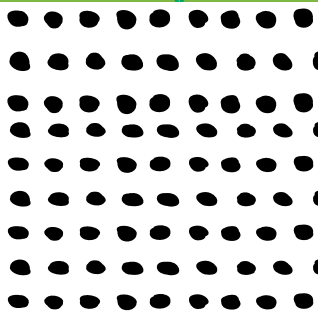


CITY OF SOUTH PERTH
ANNUAL REPORT
2018|19 >



A CITY OF ACTIVE PLACES AND BEAUTIFUL SPACES





Kaartdjinin Nidja Nyungar Whadjuk Boodjar Koora Nidja Djining Noonakoort kaartdijin wangkiny, maam, gnarnk and boordier Nidja Whadjul kura kura.

We acknowledge and pay our respects to the traditional custodians of this land, the Whadjuk people of the Noongar nation and their Elders past and present.

CONTENTS

ABOUT THIS REPORT	2
OVERVIEW	4
OUR VISION AND VALUES	6
WELCOME	8
FAST FACTS	11
MESSAGE FROM THE MAYOR	12
MESSAGE FROM THE CHIEF EXECUTIVE OFFICER	14
MAJOR PROJECTS	16
EVENTS CALENDAR	20
OUR COUNCIL	22
ROLE OF COUNCIL	24
OUR MAYOR AND COUNCILLORS	26
COUNCIL MEETINGS	32
ENGAGING WITH OUR COMMUNITY	36
HOW WE ENGAGE WITH OUR COMMUNITY	38
MARKETING AND COMMUNICATIONS	40
OUR ORGANISATION	42
OUR EXECUTIVE MANAGEMENT TEAM	46
WORKING AT THE CITY OF SOUTH PERTH	48
OUR PEOPLE	52
OUR VOLUNTEERS	54
GOVERNANCE	56
INTEGRATED PLANNING AND REPORTING FRAMEWORK	58
OUR STRATEGIC DIRECTIONS	64
COMMUNITY	66
ECONOMY	88
ENVIRONMENT (BUILT AND NATURAL)	94
LEADERSHIP	114
ADDITIONAL INFORMATION	130

ABOUT THIS REPORT

The theme of this year's Annual Report is 'Connecting the old with the new' to reflect the City's responsibility to maintain its ongoing community services and functions in addition to developing new projects to meet our vision of a city of active places and beautiful spaces.

This report provides an account of the City's performance from 1 July 2018 to 30 June 2019 measuring against the City's Corporate Business Plan 2018/19 and the Strategic Community Plan 2017-2027.

This Annual Report is produced in accordance with the *Local Government Act 1995*, which requires our Council to adopt an Annual Report by 31 December each year. It has been reviewed by the City's Leadership Team to ensure accuracy and authenticity.



OUR STRATEGIC DIRECTION

The Annual Report outlines our performance, achievements and challenges during 2018/19 based on the four strategic directions outlined in the Strategic Community Plan 2017-2027:

- **Community:** A diverse, connected, safe and engaged community
- **Economy:** A thriving City activated by innovation, attractions and opportunities
- **Environment (Built and Natural):** Sustainable urban neighbourhoods
- **Leadership:** A visionary and influential local government.

OUR AUDIENCE

Our Annual Report is the primary means of reporting the City's annual performance to our stakeholders including ratepayers, residents, businesses, community and interest groups, media, all levels of government, City staff and the wider general community.

HOW TO READ THIS REPORT

This report is divided into sections beginning with an overview including social, economic and demographic information about the City of South Perth, messages from the Mayor and Chief Executive Officer, and key highlights from 2018/19.

The report then provides details of our Council and the organisation, our governance framework, and our progress and performance of projects and programs. It then reports on projects and services under each of our four strategic directions. Our financials and financial statements are produced in a separate document.

While care has been taken to ensure all content is complete and accurate, the City of South Perth can not guarantee it is without error.

COPIES OF THIS ANNUAL REPORT

In line with our ongoing commitment to sustainability, the City produces a limited number of hard copies of the Annual Report and encourages people to view the report and associated financials online via the City's website: southperth.wa.gov.au

To obtain a hard copy of the report and financials, printed on 100% recycled paper, you may:

- Collect it in person by visiting us at the Civic Centre, cnr Sandgate St and South Tce, South Perth WA
- Request a copy by writing to us at the Civic Centre, cnr Sandgate St and South Tce, South Perth WA 6151
- Request a copy by emailing us at enquiries@southperth.wa.gov.au or calling Customer Service Team on (08) 9474 0777
- View a hard copy at the Civic Centre and the City's libraries.

OVERVIEW >





This Annual Report outlines our performance, achievements and challenges during 2018/19





OUR VISION AND VALUES





OUR FUTURE

The City is preparing for significant and sustained growth. As Perth's population continues to grow, the City of South Perth faces planning opportunities and challenges. By 2031, the City's population is forecast to grow from 44,760 to 54,282, with the number of dwellings expected to increase from approximately 20,000 to 25,070. A number of plans and strategies have been, and are being, developed and implemented by the City in response to this projected growth.

OUR VISION

A city of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and a unique, sustainable natural environment.

OUR VALUES

Our values are linked to the way we conduct business.
We are: Respectful • Supportive • Unified • Accountable.

WELCOME

The South Perth area is the country of Beeloo Noongar people, or river people. Noongar people who used this area were known as Gareen and their place was Gareenup.

The City of South Perth occupies nearly 20km² of land bordered on three sides by the Swan and Canning rivers, offering around 6.6km² of public open spaces.

The Perth CBD is approximately 2km directly across the river with the Narrows Bridge forming the link.

Proclaimed in July 1959, the City is widely recognised for its aesthetic appeal and amenity. The area was identified as a separate suburb of Perth in 1831 and the name now applies not only to the suburb but also to the City.

THE CITY OF SOUTH PERTH

Our Community

Home to more than 43,000 residents from a range of ages and diverse cultural backgrounds, the City is predominantly residential although it accommodates more than 15,000 workers each day.

Our major attractions

- South Perth Foreshore
- Sir James Mitchell Park
- Perth Zoo
- Collier Park Golf Course
- Royal Perth Golf Club
- The Old Mill
- The Mends Street, Angelo Street and Preston Street precincts.

Our operations, services and facilities

Managed across 13 business units, the City is a local government agency that provides a range of community services, operations and facilities:

Operations and services

- Animal and bushfire control
- Asset management and capital works
- Community development
- Corporate services
- Cultural programs and community events
- Environmental health services
- Heritage and sustainability initiatives

- Infrastructure planning, design, construction and maintenance
- Legal, advocacy and governance support
- Library services
- Marketing and communications
- Public open spaces, streetscapes, foreshores and natural area management
- Ranger services
- Sport and recreation
- Stakeholder engagement and customer service
- Town planning and building services
- Waste management and recycling services
- Youth programs.

Main facilities

- Animal Care Facility
- Collier Park Golf Course
- Collier Park Village
- George Burnett Leisure Centre
- John McGrath Pavilion and Hall
- Manning Community Centre
- Operations Centre
- South Perth Community Hall
- South Perth Civic Centre
- South Perth and Manning Libraries
- South Perth and Manning Senior Citizens Centres
- South Perth Recycling Centre
- The Old Mill.





Total Area
20km²

City of
South Perth

4.6km²
reserves

12
sports spaces



Population density
21.97 people per hectare



FAST FACTS

- Rate revenue \$37.49 million
- Gross Regional Product - \$2.72 billion
- 29.6% of population under 25
- Number of dwellings - 20,232
- Number of local businesses - 4,914
- Number of local jobs - 15,778
- 17.8% of residents live and work in the area
- Residents who were born overseas/non-English speaking backgrounds - 15,108
- Median age of residents - 35





MESSAGE FROM THE MAYOR

I am pleased to present the City of South Perth's Annual Report for the 2018/19 financial year on behalf of my fellow Councillors.

From a community perspective, the year has been busy with the key focus on delivering infrastructure and services across the City to create a community that is diverse, connected, safe and engaged.

This Annual Report highlights and details the City's performance against the Strategic Community Plan 2017-2027 and Corporate Business Plan, and this year is themed around the link between the old and the new in the City.

As well as referencing major project Connect South, which will provide many public benefits, the theme acknowledges the standard services the City provides – that keep day to day life ticking over – in addition to the large projects underway.

Our Strategic Planning projects

It is critical to ensure the character and uniqueness of our City, while we plan for future development and growth.

Major strategic planning projects have progressed this year, with the Local Planning Strategy (LPS) and two Activity Centre Plans for Canning Bridge and South Perth key to manage and accommodate the forecast growth in our area.

The LPS is a plan for the whole of the City for the next 10-15 years, while the South Perth Activity Centre Plan is specific to the area from the tip of the Peninsula to Richardson Park and the zoo. The Canning Bridge Activity Centre Plan focuses on the precinct surrounding the Canning Bridge station. Each has different purposes and focuses to help ensure the City is prepared for increased population.

Our community

Providing learning opportunities and celebrating our diversity are key to engaging our community.

In addition to running two well-stocked libraries, we host workshops on specialist topics and encourage achievement by rewarding excellence with events like the Emerging Artist and Young Writers awards.

We celebrate our diversity and history by acknowledging NAIDOC Week, hosting the Pioneers and Elders High Tea for those who have lived in the City more than 50 years, and welcoming new residents with quarterly citizenship ceremonies.

Our extensive events calendar encourages involvement and engagement. From major undertakings like the Australia Day celebrations on the foreshore, to smaller activities like Seniors Concerts that cater for a specific community segment, we aim for a diverse range of offerings to include and encourage residents from all walks of life.

The City also supports our community through various funding opportunities, including partnership agreements with Constable Care, Southcare, Moorditj Keila, South Perth Lions Club and the South Perth RSL (sub-branch). Just under \$60,000 in Community Development Funding was granted to 15 community groups in 2018/19.

Our environment

The Urban Forest Strategy was introduced in July, setting out ways to ensure our green spaces, trees and vegetation are protected. Outlining specific goals, including new plantings, the Strategy intends to promote the role of trees in a great lifestyle and environment.

The Clontarf-Waterford-Salter Point Foreshore Masterplan was adopted by Council, helping protect an area under pressure due to climate change, foreshore erosion, urban infill and increased recreational use.

As one of our most valued assets, the foreshore is cared for in accordance with the South Perth Foreshore Strategy and Management Plan to maintain a healthy river and environment. Actions in 2018/19 include an application for a Riverbank grant to upgrade deteriorating river walls and create a swan habitat, while in the Coode Street area, a draft concept plan and landscape design including playground, picnic and barbecue area was developed to attract families.

Our future

A big part of connecting the community is providing beautiful and accessible meeting places.

Connect South is set to provide a brand new location, reinvigorating the spectacular foreshore area near Mends Street Jetty and allowing families, friends and visitors to enjoy the best of the City in a safe environment.

Construction has progressed well this year; the City expects to launch in late 2019 with a fantastic new asset adding to the distinct character of South Perth and showcasing the spectacular area.

My thanks

My fellow Councillors and the City's administrative team led by Chief Executive Officer Geoff Glass provide support and expertise that ensures the City continues to thrive and maintain the right balance between spending to support future growth and maintaining low costs for households.

Ultimately, it is those within a community that make it great. Residents, community groups, local businesses and volunteers – I appreciate all of your support and efforts in making this an excellent place to live and represent.



Sue Doherty
City of South Perth Mayor



MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

I am pleased to acknowledge the progress the City has made in 2018/19 as we've furthered major projects, strengthened partnerships and improved the City's efficiencies – all while maintaining a strategic focus and delivering the services that keep the City functioning.

Prioritising our residents' best interests, I believe we've found the delicate balance between effective spending to develop our City, maintaining our assets and continuing to provide quality community facilities and services.

CORPORATE BUSINESS PLAN

We can only meet our challenges by acknowledging and comprehensively planning how to overcome them.

The Corporate Business Plan translates the City's aspirations and strategies into operational priorities, tracking progress quarterly with contribution from all business units.

Developed this year, the Plan has informed this Annual Report and assisted in providing accurate and transparent information in articulating our successes and challenges in 2018/19.

OUR PROJECTS

Strategic planning projects

With population growth forecast to increase, short and long term strategy creation and implementation is critical to ensure our local government area remains attractive.

The City takes a considered approach to planning to ensure our suburbs are carefully managed, with the Local Planning Strategy, and Canning Bridge and South Perth Activity Centre Plans developed to guide future development within our area.

Connect South

Connect South is the City's largest capital works project this year and is creating a new gateway to the City, to welcome and attract visitors, provide a destination for residents and help local businesses prosper.

A collaborative effort between various business units within the organisation, Connect South provides a drawcard experience that combines the natural beauty of the foreshore with innovative design to attract visitors from local areas and beyond.

1System implementation

It is just as important that operations behind the scenes run as well as our customer facing services.

In 2018/19, the City launched the first phase of its three-year digital transformation project, replacing multiple systems with single, integrated, cloud-based solution 1System.

This will ultimately see us provide a better customer experience with more efficient administrative operations.

Internal improvements are captured within the first phase and implementation will take place on 1 July 2019.

In addition to the 1System project work, we undertook change management education that cascaded down from our Leadership Team, to ensure our people were just as prepared as our systems.

OUR SERVICES

The City is a service business and while we often tell the stories of the big visible projects, the tasks that keep us going day to day are just as critical. The City's budget is split across a wide range of functions, with the following the key areas funded.

Parks and environment

In line with our vision of active places and beautiful spaces, parks and environment add to the ambiance of our City and provide great lifestyle benefits. The City manages and maintains more than 100 hectares of green parkland, playgrounds, gardens and thousands of trees. Maintenance and improvement of these areas is a key service we provide, critical for the enjoyment and health of current and future generations in the City.

Roads and paths

The City manages 197km of road and 273km of paths to ensure easy and effective transport for residents and visitors. More than 20 road rehabilitation projects were undertaken this year to ensure safe commutes for users, while 2.3km of new concrete paths were installed to continue maintenance and development of a pedestrian-friendly footpath network.

Waste management

To ensure best practice moving forward, the draft Waste and Resource Management Plan was developed and released for public comment. The City's education program helped reduce contamination in household recycling by 24 tonnes.

October marked a major milestone with construction of Australia's first thermal Waste to Energy facility beginning. The City has a partnership with the Rivers Regional Council and other local governments to further this innovative project, which is a significant opportunity for the generation of affordable green power.

PROGRESSING OUR VALUES

Last financial year the City developed organisational values to encourage a high performing culture where everyone is encouraged and supported. This year, those values – Respectful, Unified, Supportive and Accountable – were shared, with New Starter Values training sessions introduced to enable new employees to understand and apply the values as they settled into their roles.

LOOKING AHEAD

Our major projects will continue to develop throughout 2019/20 and, as always, we will work with Council to provide the best possible services and solutions on time and on budget.

I acknowledge the dedication of the Mayor and elected members and recognise the time and efforts they commit to their roles. Our staff continue to focus on the best outcomes for our community and across the board, they all play an important and valuable role.

Heading into my fifth year as Chief Executive Officer, I look forward to continuing to lead the City's administration in 2019/20 and am excited to see the continued progression of the organisation as a responsive and effective public service provider.



Geoff Glass
Chief Executive Officer

MAJOR PROJECTS

A number of significant projects commenced or continued throughout 2018/19.

LOCAL PLANNING STRATEGY

The City prepared a draft Local Planning Strategy (LPS) to guide and manage population and activity growth for the next 10 to 15 years.

The draft LPS provides the long term strategic direction for the City within the key focus areas of population and housing, activity centres and employment, transport and access, environment and sustainability, heritage, public open space and community facilities, and tourism and entertainment. In total, the draft LPS proposes over 50 actions within these focus areas to help shape future planning.

The formal public consultation period for the draft LPS was for 90 days from March to June 2019. Feedback was being reviewed at the end of the 2018/19 financial year before modifications to the Strategy are presented to Council.



CONNECT SOUTH

Connect South is a \$7.5 million major project that will enhance and invigorate the Mends Street precinct and South Perth foreshore area by creating an attractive, economic and socially viable environment. The area around Mends Street Jetty will be transformed with a pedestrian friendly piazza, and will link the foreshore to greater South Perth.

In 2016 the City successfully secured \$2.5 million in federal funding from the National Stronger Regions Fund to match the City's contribution of \$5 million across two financial years.

This project is focused on improving and expanding public use of the area, transport access and economic opportunities. It has grown from the South Perth Foreshore Strategy and Management Plan, which identified Mends Street as a key area to redevelop.

Having commenced in 2017/18, the project continued this year with completion of the detailed design phase, tender and commencement of construction of Stage One.

Construction began in February, with final completion expected by November 2019. At the end of 2018/19, upgrades to the roads, footpaths and paved areas had begun, a pedestrian detour was prepared and construction works associated with a new electrical substitution took place.

A range of artworks will greet visitors with meerkats, emus and giant numbat and frilled neck lizard canopies commissioned and set to be erected later in 2019.

CANNING BRIDGE ACTIVITY CENTRE PLAN REVIEW

The Canning Bridge Activity Centre Plan (CBACP) is a guide for development in the precinct surrounding the Canning Bridge Station on both sides of the Canning River. The CBACP was developed to support a mix of office, retail, residential, recreational and cultural uses, maximising opportunities offered by its unique transport hub location.

The CBACP has been in operation for a few years and at its August 2018 meeting, Council resolved to commence a formal review of the Plan to ensure it was operating in accordance with its goals and objectives. Consultation activities were undertaken from February to May 2019.

As part of this project the City established a Citizen Stakeholder Group (CSG) made up of a representative selection of stakeholders from the CBACP community. The CSG met twice to analyse the consultation feedback and provide recommended amendments to the CBACP.

Over 230 submissions were received and close to 100 people attended information and feedback sessions as part of the consultation process.

This feedback was being analysed at the end of the 2018/19 financial year.

RECREATION AND AQUATIC FACILITY

The current lack of indoor sporting facilities in the City, along with the need to determine the ongoing viability and long term use of George Burnett Leisure Centre, Collier Park Golf Course and Richardson Reserve, and the strong community desire for an aquatic centre led the City to initiate the Recreation and Aquatic Facility (RAF) feasibility project.

Stakeholder and community engagement ran from December and continues until July 2019 inviting ideas and feedback on the proposed facility. The City has promoted the engagement period via its digital and traditional communications channels.

A financial commitment of \$20 million from the Coalition Government was secured on 17 April 2019 in the lead up to the 2019 federal elections and additional partnership opportunities will be investigated.

DRAFT SOUTH PERTH ACTIVITY CENTRE PLAN

The City prepared the draft South Perth Activity Centre Plan (ACP) and associated proposed Town Planning Scheme Amendment No. 61 (Amendment No. 61) to set out the long term strategic vision and statutory planning requirements for development over the next 10 years in the area stretching from the tip of South Perth Peninsula to Richardson Park and Perth Zoo.

Significant engagement was undertaken to ensure the community had the opportunity to provide feedback on the plan.

Key messages were shared across the City's communications and engagement channels with the community prompted to submit feedback via the Your Say South Perth website on a number of elements within the Plan, including:

- Land use
- Building size (height and plot ratio)
- Podiums
- Towers
- Design quality
- Additional development potential and public benefits
- Bicycle and car parking
- Movement and access
- Public realm.

Feedback opened in May 2019, with three drop in information sessions in June, and one final session to be held in July, allowing the public to speak directly to City planners.

The consultation period will close on 22 July 2019 and two community panels will then be held to gain further feedback.

1SYSTEM DIGITAL TRANSFORMATION

The City is embracing smarter technologies and will deliver better customer experiences with the 1System project.

The City has traditionally used a number of specialised information technology systems, each operating in isolation or with limited integration with each other. A recent Information Technology review highlighted the risks and high costs of the current model and recommended the City transition to a fully integrated solution to manage and connect information from all core areas of the organisation.

The first phase of the 1System project was successfully implemented in 2018/19. This phase focused on delivering significant internal improvements by digitising the City's financials, supply chain, payroll and asset management practices. Full implementation is expected to take three years.

Acknowledging that change brings challenge, the City supported staff through the development of change management competency across the workforce.

2018/19 EVENTS CALENDAR

500+
library events
held

JULY

NAIDOC Week Flag Raising Ceremony
Citizenship Ceremony
South Perth Young Writers Award

AUGUST

Evolve: Arts and skills workshops (14 workshops)
Cyber Safety Parents' Workshop

SEPTEMBER

Citizenship Ceremony
Emerging Artist Award Exhibition
Pet Microchipping Day

OCTOBER

Sweet Teas Seniors Concert
Garage Sale Trail

NOVEMBER

Remembrance Day Service
Community Safety Forum
Find Me activations
South Perth StrEATS
South Perth Community Market
Manning Exhibition Boxes

DECEMBER

Christmas Carols
Thank a Volunteer Celebration





JANUARY

Citizenship Ceremony
 Rotary Great Aussie Breakfast
 Australia Day Celebration Zone
 Temporary Art Installation:
 The Rose Coloured House

FEBRUARY

South Perth Sounds
 Temporary Art installation:
 The Tree of Light
 Bookstops

MARCH

Hello Manning Community Festival
 Drawn from Nature
 Live Series: Laugh On
 Citizenship Ceremony
 Live Series: Kids Concert

APRIL

ANZAC Day Service
 Youth Week WA

JUNE

Pioneers and Elders High Tea
 Speak with Confidence Awards
 Citizenship Ceremony





OUR COUNCIL >







ROLE OF COUNCIL

ROLE OF LOCAL GOVERNMENT

Local government is the third tier of government in Australia, below federal and state. The three tiers work together in various ways to govern and provide services to the community.

The City of South Perth is one of 138 local governments in Western Australia. The City is divided into four wards – Como, Manning, Mill Point and Moresby – with each ward represented by two Councillors and presided over by a popularly elected mayor.

ROLE OF THE COUNCIL

The role of the Council is to:

- Govern the local government's affairs
- Be responsible for the performance of the local government's functions
- Oversee the allocation of the local government's finances and resources
- Determine the local government's policies.

ROLE OF THE MAYOR

The role of the Mayor is to:

- Preside at meetings in accordance with the *Local Government Act 1995*
- Provide leadership and guidance to the community
- Carry out civic and ceremonial duties
- Speak on behalf of the local government

- Liaise with the CEO on the local government's affairs and the performance of its functions.

Mayor Sue Doherty was re-elected as Mayor in 2015 for a four-year term after having been first elected as Mayor in 2011.

ROLE OF THE COUNCILLORS

The role of the Councillors is to:

- Represent the interests of electors, ratepayers and residents of the district
- Provide leadership and guidance to the community
- Facilitate communication between the community and Council
- Participate in the local government's decision making processes at Council and committee meetings.

ROLE OF THE CHIEF EXECUTIVE OFFICER

The role of the CEO is to:

- Advise the Council in relation to the functions of the local government
- Ensure advice and information is available to Council for informed decision making
- Implement Council decisions
- Liaise with the Mayor on the City's performance
- Manage day to day administration of the City.

Geoff Glass is the City's Chief Executive Officer.



COUNCIL MEETINGS AND GOVERNANCE

In accordance with the *Local Government Act 1995*, all Council meeting dates are publicly advertised. Ordinary Council Meetings are generally held on the fourth Tuesday of each month at 7pm in the Council Chamber, corner Sandgate Street and South Terrace, South Perth. In addition, the City holds informal public Agenda Briefings one week prior to Council meetings at 5.30pm in the Council Chamber. Agenda Briefings allow Councillors to be briefed on reports and ask questions, and provide members of the public with an opportunity to make deputations on items listed in the agenda.

Occasionally, Special Council Meetings are held to consider specific urgent Council business. These meetings are publicly advertised and convened in the Council Chamber. Electors may also request a Special Electors' Meeting be held so electors' concerns can be raised.

Additionally, the City holds an Annual Electors' Meeting to provide electors an opportunity to consider the City's performance. The Annual Electors' Meeting is held within 56 days of the City's Annual Report being adopted by Council.

Council meetings are conducted in accordance with the City of South Perth Standing Orders Local Law 2007.

COUNCIL ELECTIONS

Local government elections are held every two years, with an election in October 2019.

Anyone registered on the State Electoral Roll is eligible to vote in their local government election.

Eligible electors can nominate as a candidate for vacant Councillor positions without the need for affiliation to a political party or political organisation. Vacant Mayor and Councillor positions are filled for four year terms with the Council electing the office of the Deputy Mayor.

A Mayor is elected every four years and four Councillor positions (one for each ward) are filled every two years.

COMMUNITY INVOLVEMENT

Members of the public are encouraged to attend Council meetings and participate by raising questions, submitting petitions and addressing the Council through deputations. Councillors are also available to receive community feedback and their contact details are available on the City's website.



OUR MAYOR AND COUNCILLORS





MAYOR SUE DOHERTY

(08) 9474 0720
 0411 681 049
mayordoherty@southperth.wa.gov.au

City history: Elected Councillor in 2002, Deputy Mayor from 2009, elected Mayor in 2011, and for a second consecutive term in 2015.

Background: A long-time resident of South Perth, Mayor Doherty’s family has lived in Kensington and Como for two generations. She brings both public and private sector, and managerial experience in education and social services to Council. She understands the importance of proactively responding to residents’ concerns and working towards improving inclusive community consultation.

Interests: Mayor Doherty is a passionate advocate for the community of those living, working in and visiting the City. She is committed to maintaining and enhancing a balance between South Perth’s natural and built environment. She continues to work towards achieving greater transparency in Council practices, and is a strong supporter of gender equity and diversity on Council. Mayor Doherty believes Council is a trustee for future generations.

Memberships

- Chair - Audit, Risk and Governance Committee
- Chair - Chief Executive Officer Evaluation Committee
- Chair - Community Safety Group
- Committee Member - Property Committee
- Co-chair - Canning and South Perth Local Emergency Management Committee
- Delegate - District Emergency Management Committee
- Chair - WALGA State Council - South-East Metropolitan Zone
- Qualifications:** Bachelor of Education and Member of the Australian Institute of Company Directors.
- Current term:** 2015-2019 (four years).

CONVERSATIONS WITH THE MAYOR

Twice a month, Mayor Doherty meets with residents to hear what they have to say on a range of topics.

Conversations with the Mayor is another way for our residents to get to know our Mayor, ask questions about what the Council does and discuss matters affecting them and the local community.



MILL POINT WARD



COUNCILLOR CHERYLE IRONS

0412 343 344

crirons@southperth.wa.gov.au

City history: Elected Councillor in 2013.

Background: A highly energetic and motivated advocate for local issues, Cr Irons' life experiences, which include building a number of successful business enterprises, equip her with a valuable skillset and work ethic to bring to her role as Councillor.

Interests: As a resident of South Perth, Cr Irons embraces the beauty, lifestyle and charm of the City and is enthusiastic about working with the community to preserve the City's lifestyle and character.

Memberships

Committee Member - Audit, Risk and Governance Committee

Delegate - Rivers Regional Council (until May 2019)

Current term: 2017-2021 (four years).



COUNCILLOR KEN MANOLAS

0406 456 149

crmanolas@southperth.wa.gov.au

City history: Elected Councillor in 2015 and City resident since 1976.

Background: Cr Manolas is passionate about representing the community. He is married with two children and has lived in South Perth for 40 years. He has run a successful pharmacy business for 35 years and has previous local government experience, enabling him to effectively represent the community.

Interests: His goal is to retain parkland and look for innovative ways to extend the sense of community, while preserving the natural beauty and river for the benefit of the people.

Memberships

Deputy Chair - Audit, Risk and Governance Committee

Committee Member - Property Committee

Delegate - Perth Airports Municipalities Group

Qualifications: Bachelor of Science, Bachelor of Applied Science, Member of Pharmaceutical Society.

Current term: 2015-2019 (four years).

MORESBY WARD



COUNCILLOR GREG MILNER

0403 024 124

crmilner@southperth.wa.gov.au

City history: Elected Councillor in 2017 and City resident since 2005.

Background: A diligent and dedicated local advocate, Cr Milner practised as a commercial and property solicitor in the private sector for more than 13 years. He currently serves on the boards of two community care organisations. Cr Milner is married with two young children.

Interests: Cr Milner has a strong interest in governance issues, with an emphasis on responsible financial management, transparency and accountability. He's passionate about aged care issues and has worked with a number of aged care organisations, professionally and as a volunteer.

Memberships

Deputy Chair - Property Committee

Committee Member - Audit, Risk and Governance Committee, Chief Executive Officer Evaluation Committee

Delegate - Rivers Regional Council, WALGA State Council - South-East Metropolitan Zone

Qualifications: Bachelor of Laws (with Distinction), Bachelor of Commerce (Accounting/Finance double major), Australian Institute of Company Directors Company Director Course, WALGA Elected Member Skill Set, Emerging Leaders in Governance Program.

Current term: 2017-2021 (four years).



COUNCILLOR TRAVIS BURROWS

0418 661 800

crburrows@southperth.wa.gov.au

City history: First elected Councillor in 2007, re-elected in 2015 and long term City resident.

Background: Cr Burrows has more than 25 years' experience in the Australian and Asia Pacific region, including 15 years in senior leadership positions and broad exposure to the mining, oil and gas, construction and manufacturing industries.

Interests: Strong strategic leadership, decision making that is inclusive, listening to and acting on behalf of residents. Cr Burrows has an active interest in local community groups.

Memberships

Chair - Property Committee

Deputy Chair - Chief Executive Officer Evaluation Committee

Delegate - Metropolitan Regional Road Group

Delegate - Rivers Regional Council

Qualifications: Bachelor of Engineering, Diploma of Business Management, Fellow of Engineers Australia.

Current term: 2015-2019 (four years).



MANNING WARD



COUNCILLOR COLIN CALA

(08) 9313 2683

crcala@southperth.wa.gov.au

City history: Elected Councillor in 1995, former Deputy Mayor and long term City resident.

Background: A Karawara resident for 30 years, Cr Cala is an architect by profession, which has assisted him in the consideration of the significant planning issues facing the City.

Interests: Passionate about transparent, accountable and inclusive government, Cr Cala encourages community consultation and meaningful engagement for town planning and community projects.

Memberships

Committee Member - Chief Executive Officer Evaluation Committee

Committee Member - Property Committee

Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - Rivers Regional Council Member, Public Arts Advisory Group

Qualifications: Associate in Architecture, Registered Architect of Western Australia and Member of the Royal Australian Institute of Architects.

Current term: 2015-2019 (four years).

COUNCILLOR BLAKE D'SOUZA

0450 435 065

crdsouza@southperth.wa.gov.au

City history: Elected Councillor in 2017.

Background: A Waterford resident, Cr D'Souza is a Trinity College graduate and final year Engineering Honours student at Curtin University. Elected at 21 years of age, he is the youngest elected member in the City's history, with a background in student leadership, volunteering and community service.

Interests: As an energetic local advocate, Cr D'Souza hopes to bring a fresh and youthful perspective to the Council and foster a sense of consultation and inclusivity amongst all residents. He is passionate about the preservation of river views and parkland.

Memberships

Committee Member - Audit, Risk and Governance Committee

Committee Member - Property Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - WALGA State Council - South-East Metropolitan Zone

Qualifications: Final year student of Bachelor of Engineering (Honours).

Current term: 2017-2021 (four years).

COMO WARD



COUNCILLOR GLENN CRIDLAND

0438 686 175

crcriidland@southperth.wa.gov.au

City history: Elected Councillor in 2009, Deputy Mayor since 2013. City resident since 1999.

Background: Cr Cridland is a barrister practising mainly in family, fisheries, commercial and criminal law. He is a Reserve Officer in the RAAF and served as Chief Legal Advisor to the United Nations Peace Keeping Force in East Timor. Cr Cridland served as legal member on Local Government Standards Panel, Registrar of Fisheries and Deputy Chair of the Real Estate and Business Agents Supervisory Board.

Interests: Cr Cridland values the roles of schools, community groups and sporting clubs in making the City great, and wants to ensure beautiful natural environment, green open spaces and community facilities are properly maintained.

Memberships

Delegate - Central Metropolitan Joint Development Assessment Panel

Deputy Delegate - Canning and South Perth Local Emergency Management Committee

Qualifications: Bachelor of Laws, Bachelor of Arts, Post Graduate Diploma in Laws, Master of Laws (University of Melbourne), Post Graduate Diploma in Aquaculture, Masters in Aquaculture (Deakin University), mediator (LEADR), Law of War short course (University of Virginia), and Law of Sea and Maritime Enforcement short courses (University of Wollongong).

Current term: 2017-2021 (four years).



COUNCILLOR TRACIE MCDUGALL

0409 952 766

crmcDougall@southperth.wa.gov.au

City history: Elected Councillor in 2017.

Background: Cr McDougall is an experienced Board Chair, Engineer and Project Manager with over 20 years' experience working in the fast-paced oil and gas business environment. She has a proven ability to provide strategic direction and leadership as well as dive into the details and get things done through creating a culture of accountability, openness and honesty.

Interests: Cr McDougall believes people and positive relationships are the key to building thriving communities with sustainable outcomes. She enjoys developing and implementing solutions that help communities exceed their potential.

Memberships

Committee Member - Chief Executive Officer Evaluation Committee

Deputy Delegate - Central Metropolitan Joint Development Assessment Panel

Member - Public Arts Advisory Group

Current term: 2017-2019 (two years).



COUNCIL MEETINGS

The following Council Meetings were held in 2018/19:

- 11 Ordinary Council Meetings
- 1 Special Council Meeting
- 1 Annual Electors' Meeting.

The Council of the City of South Perth makes informed decisions and receives information through a number of formal and informal meetings and working groups with both internal and external stakeholders.



SPECIAL COUNCIL MEETINGS

The City may hold a Special Council Meeting to consider items that require a Council decision before the scheduled Ordinary Council Meeting. Special Council Meetings are advertised in accordance with the *Local Government Act 1995* with the Mayor presiding.

This year, the City held one Special Council Meeting at 7pm on Wednesday 6 March 2019 in the Council Chamber that dealt with the draft South Perth Activity Centre Plan. At that meeting, 97 members of the public attended, questions were asked and 11 people made a deputation to Council.

ANNUAL ELECTORS' MEETING

Each year, the City holds an Annual Electors' Meeting to receive the City's Annual Report, Financial Statements and the Auditor's Report.

The City held the Annual Electors' Meeting at 7pm on Monday 10 December 2018 in the Council Chambers. At that meeting, 14 members of the public attended, questions were asked of the Council and the Annual Report was accepted.

SPECIAL ELECTORS' MEETING

In addition to the Special Meetings of Council and the Annual Electors' Meeting, the *Local Government Act 1995* provides that 100 electors of the district, or five per cent of the total number of electors of the district, can request Council to hold a special meeting to listen to their concerns.

No Special Electors' Meetings were held in 2018/19.

CHIEF EXECUTIVE OFFICER EVALUATION COMMITTEE

This Committee oversees the Chief Executive Officer's performance and conducts an annual performance review. The Committee consists of five Councillors as sitting members. The Chief Executive Officer Evaluation Committee is closed to members of the public and has no delegated power. All recommendations made by the Committee are referred to Council for consideration.

The Chief Executive Officer Evaluation Committee met on two occasions during 2018/19.

AUDIT, RISK AND GOVERNANCE COMMITTEE

The Audit, Risk and Governance Committee is established in accordance with s7.1A of the *Local Government Act 1995*. The Committee is responsible for the oversight of the City's financial audits, risk management framework, statutory compliance, Code of Conduct, local laws, policies and delegations. The Committee has seven members – five Councillors and two external members, Ms Shona Zulsdorf and Mr Steve Vanstan. All recommendations made by the Committee are referred to Council for consideration.

The Audit, Risk and Governance Committee met on four occasions during 2018/19.

PROPERTY COMMITTEE

The Property Committee is responsible for the development and implementation of the City's property portfolio. The Property Committee has seven members – six Councillors and one external member, Mr Lewis Brock. Decisions from the Property Committee are referred to Council for consideration.

The Property Committee met on four occasions during 2018/19.



MEMBERSHIPS WITH EXTERNAL ORGANISATIONS

The City provides representation on the following external committees, panels and groups:

Central Metropolitan Joint Development Assessment Panel

Provides planning expertise in decision making by improving the balance between technical advice and local knowledge.

Councillors Colin Cala and Glenn Cridland are the delegates on this panel with Councillors Blake D'Souza and Tracie McDougall as deputy delegates.

Canning and South Perth Local Emergency Management Committee

A forum in which the City can ensure effective local emergency management arrangements.

Mayor Sue Doherty is the delegate on this Committee with Councillor Glenn Cridland as deputy delegate.

Perth Airports Municipalities Group

Provides a forum to discuss matters that either directly or indirectly impact on the community, such as aircraft noise, flight paths and airport development.

Councillor Ken Manolas is the delegate on this group.

Rivers Regional Council

Provides sustainable waste minimisation, recycling and alternative waste treatment services to move community sustainability towards a zero-waste environment.

Councillors Travis Burrows and Greg Milner are the delegates on this group with Councillor Colin Cala as deputy delegate. Councillor Cheryle Irons was a delegate until her resignation from Rivers Regional Council on 2 May 2019.

Western Australian Local Government Association (South-East Metropolitan Zone and State Council)

Provides sector-wide policy making and strategic planning on behalf of local government.

Mayor Sue Doherty and Councillor Greg Milner are the delegates for this association. Councillor Blake D'Souza is the deputy delegate.

Metropolitan Regional Road Group

Provides a forum to ensure funds are made available by the State Government and applied to the road network to improve and extend the road system and maximise benefits to the community.

Councillor Travis Burrows is the delegate on this group.

COUNCILLOR MEETING ATTENDANCE

	Ordinary Council Meetings	Council Agenda Briefings	Special Council Meetings	Special Electors' Meetings	Annual Electors' Meeting	Total	CEO Evaluation Committee Meetings	Property Committee Meetings	Audit, Risk and Governance Committee Meetings
Number of meetings	11	11	1	0	1	24	2	4	4
Mayor Sue Doherty	10	9	1	0	1	21	2	3	3
Cr Glenn Cridland	9	10	1	0	1	21	n/a	n/a	n/a
Cr Colin Cala	11	10	1	0	0	22	2	3	n/a
Cr Travis Burrows	10	9	1	0	1	21	2	4	n/a
Cr Cheryle Irons	5	6	1	0	1	13	n/a	n/a	1
Cr Ken Manolas	10	10	1	0	1	22	n/a	4	4
Cr Tracie McDougall	10	7	1	0	0	18	2	n/a	n/a
Cr Greg Milner	11	10	1	0	1	23	2	4	4
Cr Blake D'Souza	10	10	1	0	1	22	n/a	4	3

ENGAGING WITH OUR COMMUNITY >





HOW WE ENGAGE WITH OUR COMMUNITY

Stakeholder engagement is a planned and purposeful process encompassing a variety of techniques and methods. It provides opportunities for stakeholders to be involved in and contribute to decisions that affect their lives.

24,400
visits to 'Your Say
South Perth'



Stakeholder engagement is part of the City's core business, and invites our community and stakeholders to contribute to decision making, projects and plans. The City's approach to stakeholder engagement is based on the IAP2 (International Association of Public Participation) Public Participation Spectrum, which is considered best practice globally.

Over the past 12 months the City's engagement activities have included workshops, focus groups, drop in and information sessions, stakeholder/community reference groups, surveys and a community panel, as well as numerous opportunities to get involved and provide feedback online.

More than 400 people attended face to face engagement activities over six key projects:

- Local Planning Strategy
- Canning Bridge Activity Centre Plan Review
- Draft South Perth Activity Centre Plan
- Recreation and Aquatic Facility
- Community Safety and Crime Prevention Plan 2019-2021
- Bodkin Park Living Stream Draft Concept Plan.

YOUR SAY SOUTH PERTH

'Your Say South Perth' is the City's engagement website that allows the community to provide feedback online and share their thoughts, ideas and aspirations for the City. There are multiple creative tools on the platform to facilitate participation in many different ways – online forms, ideas boards and mapping tools to name a few – and at a time and place convenient for our community members. The feedback received helps inform our projects and plans.

Your Say South Perth 2018/19

- 24,400 visits from 14,142 people
- 8,484 visitors clicked on an article, downloaded a document or watched a video
- 1,251 visitors provided their feedback using a range of online tools
- Projects that attracted the most visitors: Local Planning Strategy, Canning Bridge Activity Centre Plan, draft South Perth Activity Centre Plan, Recreation and Aquatic Facility
- Projects with most contributions: Canning Bridge Activity Centre Plan, Recreation and Aquatic Facility, Local Planning Strategy.

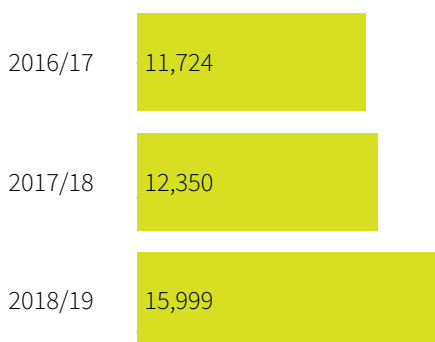
CUSTOMER SERVICE

We deliver a wide range of services to our community and visitors. We receive contact from our customers by telephone, in writing or in person, and the City hosts almost one million visitors each year to Perth Zoo, Australia Day celebrations and major events.

Our Customer Service Charter reflects our commitment to the service standards we provide the community and visitors. It states what we will commit to do and explains how feedback can be provided to help us improve our service.

Direct enquiries via Customer Service	
Total number of contacts staff received through the Customer Contact Centre	87,133
Number of contacts received via telephone	58,586
Number of contacts received via email	23,338
Number of contacts received in person	5,209

Requests for service via Infrastructure Services



Requests range from general enquiries to specific requests relating to road repairs, street tree pruning, waste and building maintenance.

In 2018/19 the five most common categories for requests were:

1. Streetscapes (1,002 cases)
2. Building and asset maintenance (526 cases)
3. Waste and rubbish (476 cases)
4. Tree pruning (401 cases)
5. Road maintenance (294 cases).



126,000

people reached
through Facebook
advertising

MARKETING AND COMMUNICATIONS

Communicating with our residents and stakeholders in an open and transparent manner is at the heart of our communications strategy.

#DISCOVERSOUTHPERTH



@candid_gram_



@cassie_richards1



@sceneinperth



@helenrelivestyle



@cathybrittonphotography



@casey_crossfit



@lizzydizzy688



@jeanwang_44



@perthafterdark

We use a number of communications channels to provide relevant, timely information to our residents and broader community:

- City of South Perth website
- Peninsula magazine distributed to all households and businesses within the City every second month
- Fortnightly Peninsula Snapshot e-newsletter
- Monthly full page advertisement in the Southern Gazette community newspaper
- Social media – Facebook, Instagram, Twitter, LinkedIn and YouTube.

These communications are supplemented by a suite of print collateral including our Annual Report, Waste and Recycling Guide, the Budget Brochure and the Arts, Events and Culture Calendars. The City also produces a number of other publications to keep the community up to date on projects, services, events and programs. This includes posters, flyers, strategic plans and documents, and project related eNewsletters.

MEDIA

The City aims to maintain a positive relationship with local and state media and responds to questions from journalists on a regular basis. We are committed to open and transparent communication and being fully accountable and as such, aim to provide the media with information about projects and initiatives in a timely manner.

Throughout the year we responded to 35 media enquiries, issued 46 media releases and secured local and state-wide media coverage for projects and initiatives including Connect South and our arts and events programs.

The City's communications team ensures the community is informed about news related to City projects and services through the media via media releases, media opportunities and media interviews.

WEBSITE

The City's website is updated on an ongoing basis to ensure information is accurate and up to date as the first point of reference for enquiries about anything related to City services or projects. The website is used as the call to action resource for all communications issued by the City.

Our website received more than 1.24 million page views for the year – an increase of 12% on the previous year – and was visited 579,960 times by 325,488 users. Australia Day, Job Vacancies and Verge Side Collection were the top three most visited pages.

SOCIAL MEDIA

Our social media channels continued to grow and provided vital platforms for sharing key messages about major City projects, Council decisions, engagement opportunities and events.

Engagement with the City's Facebook page has increased by almost 10,000 to 33,367 people.

In 2018/19 we posted 705 times to just over 8,000 followers and used Facebook and Instagram advertising to reach over 126,000 people.

Our Instagram followers increased to 2,956 and our 392 posts on this channel reached almost 12,000 people.

We continued to use #discoversouthperth on Instagram with our community sharing their photographs and telling us what they love about the City.

Twitter is used to promote City messages and urgent information. In 2018/19, the City tweeted 112 times to our 1,409 followers.

LinkedIn is used for business related posts and we posted seven times last year to 546 followers.

ENEWSLETTER

Our eNewsletter received a 36% increase in subscribers from 5,605 to 7,619.

OUR ORGANISATION >





OUR ORGANISATION

The City of South Perth prides itself on delivering excellent service to the community. We value the contribution of all employees and recognise that our workforce is one of our most valuable resources.

The City is on a cultural change journey. A significant part of this journey has been the adoption of an 'evolved' approach to organisational restructure and the definition of our core values through a values activation initiative last year.

The Infrastructure Directorate was restructured at the beginning of the financial year with the aim of improving the quality and efficiency of service delivery. The City Environment and Engineering Infrastructure business units were replaced with two new business units – Programs Delivery, and Assets and Design. A third business unit, Business and Construction, was created to manage waste, the City's vehicle fleet, Collier Park Golf Course and the implementation of the City's Forward Works program.

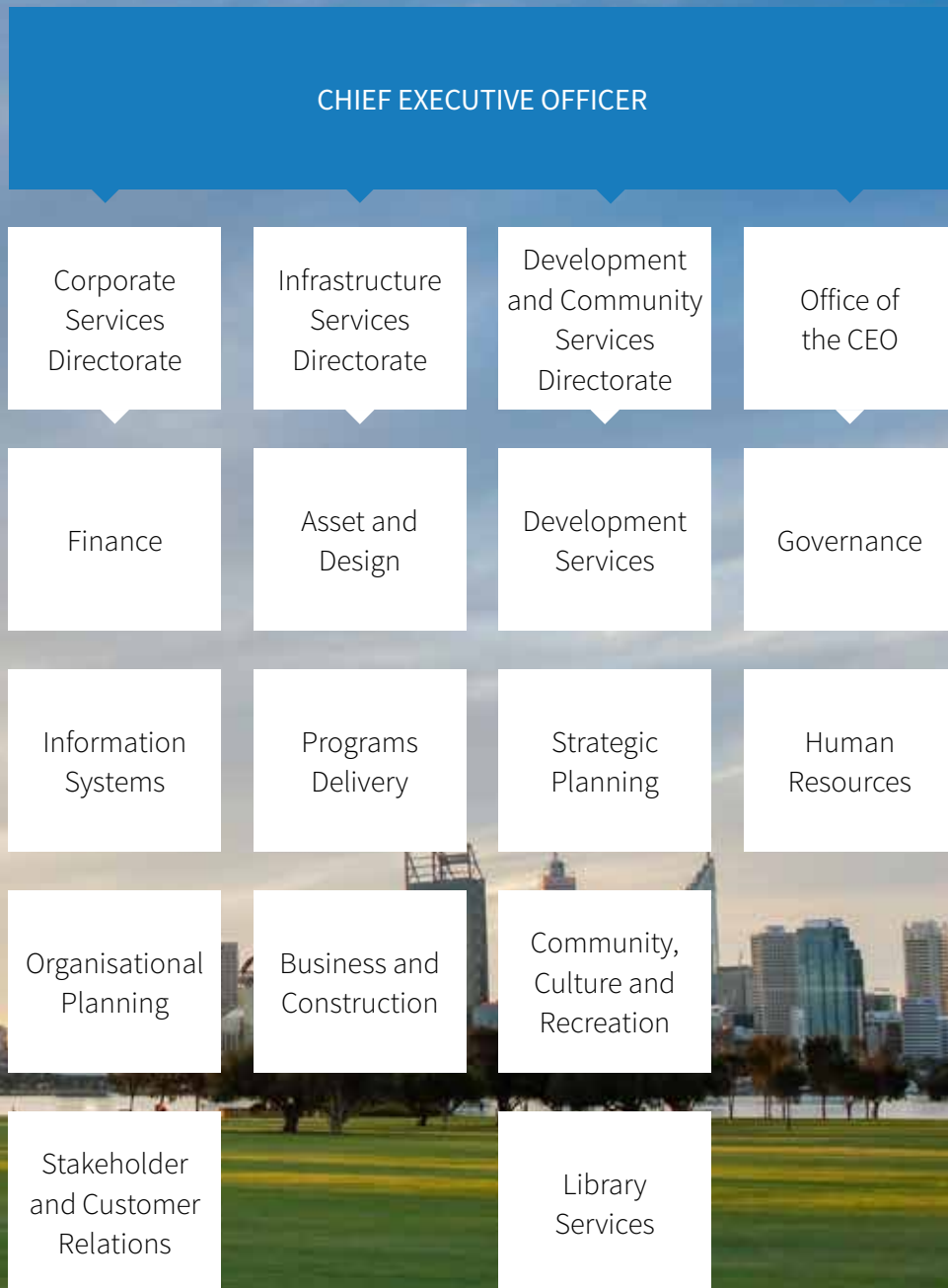
Our Leadership Team comprises the Chief Executive Officer, three Directors and 13 Business Unit Managers. The team's purpose is to lead, inspire and create an environment to succeed. All members of this team are key players in driving cultural change throughout the City.

In conjunction with the Elected Members, the team is focused on delivering the City's vision as articulated in the Strategic Community Plan 2017-2027, "A city of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and a unique, sustainable natural environment".

Building on the work undertaken in the last financial year around the City's core values – Respectful, Supportive, Unified and Accountable – New Starter Values training sessions were initiated to enable new employees to understand, apply and give the values a sense of purpose.

The City also launched a series of mental wellbeing workshops, expanded its health and wellbeing program to greater emphasise mental health and wellbeing, and launched Disability Awareness and Confidence Training to build and promote an inclusive, diverse workforce.

OUR ORGANISATIONAL STRUCTURE



OUR EXECUTIVE MANAGEMENT TEAM

The Executive Management Team, comprising the Chief Executive Officer, Director Corporate Services, Director Infrastructure Services and Director Development and Community Services, provides high-level strategic direction and decision making skills to City and Council.



CHIEF EXECUTIVE OFFICER

Geoff Glass

Commenced in 2015

An experienced and accomplished leader in the not for profit and local government sectors, Geoff is committed to making a difference and believes local government is the most important level of government, as it enhances peoples' quality of life where they live, work and play.

Before joining the City of South Perth, Geoff spent a decade at the WA Football Commission as a senior member of the Executive team with responsibility for venues, governance and communications. Local government experience includes working for both large and small local authorities, and in metropolitan and regional locations in a number of states and territories.

Geoff has a Bachelor of Arts, Graduate Diploma in Town Planning, Graduate Diploma in Business Administration, Diploma of Local Government and is a graduate of the Australian Institute of Company Directors.



DIRECTOR INFRASTRUCTURE SERVICES

Mark Taylor

Commenced as Director in 2012

Mark has a background in Environmental Management and more than 25 years' experience in local government, including 13 years as Infrastructure Manager at the Cities of Melville and South Perth.

Since 2012, Mark has undertaken the roles of acting and appointed director at the City of South Perth. Mark's current role oversees Parks, Engineering, Environment, City Buildings, Asset Management, Waste and Fleet Management, Infrastructure Planning, Design and Construction and Collier Park Golf Course. Prior to joining local government, Mark worked for Air Services Australia in an Air Traffic Services role.

Mark has a Bachelor of Science (Environmental Science) and Diploma of Project Management.



DIRECTOR DEVELOPMENT AND COMMUNITY SERVICES

Vicki Lummer

Commenced in 2009

Vicki is a Town Planning and Development professional with more than 25 years' experience in Western Australia, South Africa and UK local government planning. Vicki now leads multi-disciplinary teams including Community Culture and Recreation, Libraries, Building, Planning and Environmental Health and Collier Park Village.

Since 2014, Vicki has been on the board of Local Government Professionals WA and is a committed contributor to the industry of local government.

Vicki has a Bachelor of Arts, Post Graduate Diploma in Urban and Regional Planning, Diploma of Business (Local Government) and is a graduate of the Australian Institute of Company Directors.

In 2018, Vicki was elected onto the Planning Institute of Australia (WA) committee.



DIRECTOR CORPORATE SERVICES

Colin Cameron

Commenced in 2017

Colin has more than 15 years' experience in local government, holding similar roles with the City of Swan and Town of Bassendean. Prior to joining local government, Colin was Manager of Budgets and Systems at Murdoch University, as well as working with state government agencies TAFE International, Central TAFE, Treasury and Homeswest.

Colin has a Bachelor of Business (Accounting), Masters of Leadership, Human Resource Management and Business Administration. He is a Fellow of CPA Australia and graduate of the Australian Institute of Company Directors.



OUR PEOPLE

We are committed to fostering diversity and promoting gender equality. We recognise that diversity in the workplace promotes improved decision making, creativity and innovation, and leads to better overall performance.

We have maintained an even gender balance in 2018/19 and our leadership group currently consists of more female team members than males.



FTE (FULL TIME EQUIVALENT)

We have continued to efficiently manage resourcing levels to meet service delivery expectations, with a decrease in FTE by 0.17% from 231.07 to 230.67. One full-time equivalent position represents 38.0 hours per week.

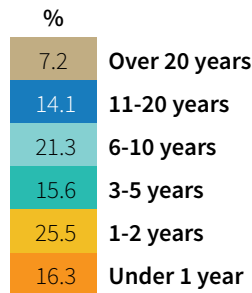
THE STAFF HEADCOUNT

The staff headcount represents the actual number of employees directly employed by the City. In 2018/19 the City's headcount was 258, which represents a slight increase from the previous financial year due to project roles and flexible working arrangements.

Salaries in excess of \$100,000	Number of officers
\$100,000 - \$110,000	20
\$110,000 - \$120,000	2
\$120,000 - \$130,000	6
\$130,000 - \$140,000	6
\$180,000 - \$190,000	1
\$190,000 - \$200,000	2
\$250,000 - \$260,000	1
TOTAL	38

Diversity profile	%
Female	51
Male	49
Aboriginal and Torres Strait Islander peoples	0.8
People with a disability	0.4
People with culturally and linguistically diverse backgrounds	6.2
24 years and under	4.6
45 years and over	52.7

Length of service



Gender balance



126 MALE



132 FEMALE

WORKING AT THE CITY OF SOUTH PERTH

Our workforce is one of our most valuable resources, and must have the right skills and knowledge to deliver services that meet the community's current and future needs. We recognise this and we are committed to creating a values driven, high performing culture where everyone is encouraged to thrive.



EQUAL EMPLOYMENT OPPORTUNITY

Training and awareness measures have been implemented to ensure a safe, harmonious work environment free from bullying, discrimination and harassment. New employees receive training in the elimination of harassment and prevention of bullying in the workplace.

We are committed to equal employment opportunity practices and have policies in place to ensure transparent and equitable recruitment and fair staff management practices.

All new employees complete training on the City's Code of Conduct and in addition during the year, 217 employees completed the Code of Conduct training.

WORK/LIFE BALANCE

We recognise that balancing work and personal commitments is important to our employees. We provide a flexible working environment with the ability to work flexitime for inside workers and a nine day fortnight for outside workers.

HEALTH AND WELLBEING PROGRAM

A variety of health and wellbeing initiatives are available to all employees through our Health and Wellbeing Program. These include flu vaccinations, skin screening, ergonomic assessments and healthy team activities.

We provide holistic wellbeing initiatives aimed at encouraging movement such as fitness and lifestyle challenges, and small group health coaching sessions covering diet, exercise, sleep and meditation.

Our SafeSpine Warm up for Work program continued with three sustainability coaching days in 2018/19. The program aims to reduce the risk of sprain and strain injury for our outside workforce.

New wellbeing programs added in 2018/19 included the Step into Life eight week program, a small group health, lifestyle and fitness challenge. We also initiated lunchtime seminars focused on physical and mental health and wellbeing facilitated by workplace health coaches with varying specialities and extensive experience.

Eighty five employees participated in our annual 10,000 steps challenge in August, averaging over 12,000 steps per day during the challenge period. Of those participants, 49 per cent lost weight and a post challenge survey noted subjective improvements in fitness, productivity and energy at work.

A survey was conducted in February to gather employee feedback on the health and wellbeing program offered by the City and to consult with employees on the inclusions for the 2019/20 program. More than half of the respondents stated participation in the program had improved team morale and physical health. Employees were most enthusiastic about the 10,000 steps program, the health coaching program and the corporate massage program.

Health and wellbeing program employee participation 2018/19

Skin screening	103
Health coaching	21
Flu vaccinations	135
Ergonomic assessments	18
Step into Life	18
10,000 steps challenge	85
SafeSpine	56

HR MANAGEMENT IMPROVEMENTS

Significant changes were made to the following management practices:

- Employee Reward and Recognition
- Training and Development
- Volunteers
- Outside Employment
- Recruitment and Selection.



LEARNING AND DEVELOPMENT

A wide range of learning and development opportunities were offered during the year to further develop employee skills and improve workplace culture. A total of 86 City employees participated in specialised training opportunities, including workshops, training days and conferences.

All new employees continue to complete the Online Corporate Induction program on their first day of employment to ensure they have a sound understanding of the City's vision, values, services, operations, management practices, Code of Conduct, Occupational Safety and Health, and manual handling training.

To strengthen employee cultural awareness, a Noongar Language Pronunciation Workshop was conducted in May and Cultural Awareness sessions in September, building on training offered in previous years.

CULTURE OPTIMISATION

In early 2018 the City launched a process to redefine the organisation's core values through a values activation initiative. This aimed to go beyond the identification of our core values at leadership level to ensure all employees understood why values were important to the organisation and how to embody them.

The core values agreed on were: Respectful
• Supportive • Unified • Accountable.

Each business unit collaborated during team meetings to define behaviours for each value meaningful to their work environment and the values were incorporated in the office and marketing collateral.

To further progress this initiative in 2018/19, we introduced an 'Understanding and Living our Values' workshop for all new employees to ensure they understand the link and benefit between our purpose, values and behaviours. Moving forward, our focus will be on embedding the behaviours for each of the values in everything we do.

OCCUPATIONAL SAFETY AND HEALTH

Our goal is to achieve best practice in Occupational Safety and Health (OSH) by building a safety culture dedicated to minimising risk, and preventing injuries and ill health to employees, contractors and the general public.

Our Memorandum of Understanding (MOU) with three other local authorities and LGIS remains in place. The MOU allows us to share resources in further developing and sustaining a safe, healthy and well working environment.

The City's corporate and contractor safety induction process was updated from a paper-based system to an online portal, simplifying and creating a more reliable process.

A combined A/B hepatitis and tetanus immunisation is now part of the onboarding process for at risk positions.

A hazard and incident management system project was completed in 2018/19. The City also updated emergency management procedures for all City buildings and training for emergency personnel.



OSH Lead indicators

We continued to monitor our lead indicators measuring proactive actions taken to improve OSH. One such measure is the number of hazards identified by employees and safety and health representatives through our new incident and hazard management portal. Since the introduction of the new portal in December, 55 hazards have been identified and rectified.

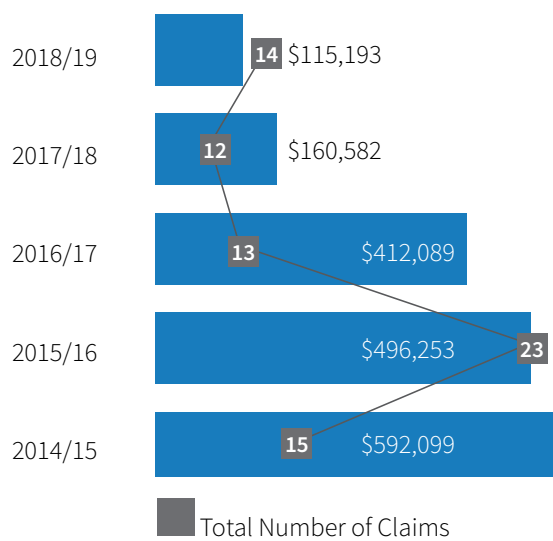
All relevant employees required to undertake weed spraying have been upskilled in the safe use of herbicides in the environment, safety data sheets, herbicide resistance, toxicity, safe application procedures, personal protective equipment use and disposal.

Emergency management procedures across the City are now up to date with routine emergency evacuations now embedded in the procedures. The Emergency Management Project has been extended to incorporate crisis management and community safety, and will continue to be a focus in 2019/20.

OSH Lag indicators

Lag indicators are the bottom-line numbers that demonstrate the overall effectiveness of safety initiatives and enable us to monitor incidents, injuries and workers compensation statistics to effectively measure our safety performance.

Incidence of workers compensation claims and actual cost of claims



*Claim numbers and costs are correct at time of reporting but may vary due to claims having been incurred but not reported in any financial year.

OUR VOLUNTEERS

Volunteers play a vital role in shaping the City's identity, helping to build strong and resilient communities, combating isolation and loneliness, and increasing social inclusion and community participation.





VOLUNTEERING

The City relies on the invaluable assistance of a team of volunteers that contribute time to our libraries, working with seniors, Justice of the Peace service, guided tours of the Old Mill, community events such as Australia Day Celebration Zone, South Perth Youth Network (SPYN), Public Art Advisory Group, Community Safety Group, Aboriginal Reference Group and Inclusive Community Advisory Group.

Volunteer achievements:

- Justice of the Peace - 213 volunteer hours, a total of 1,910 requests
- Home Reader Volunteer program - 339 hours
- Library shelf stacking - 389 hours
- Old Mill - 568 hours
- SPYN members supported and volunteered at 12 community events throughout the year
- Local volunteers worked side by side with the City's Natural Resources team at four community planting days.

VOLUNTEER OF THE YEAR AWARDS

The annual Thank a Volunteer Celebration allowed the City to acknowledge and congratulate our volunteers for the significant role they played during the year. The event was attended by more than 100 volunteers and guests in December.

The City's Volunteer of the Year Awards presented at this event recognise the outstanding volunteers who work tirelessly within our local community.

This year's awards attracted a record 54 nominations. Each nominee received a certificate of appreciation from Mayor Sue Doherty, with trophies presented to the winners of the three categories.

Volunteer of the Year Award (Over 25 years old)

Stella Hinckley

Stella has volunteered throughout her life, having helped many charities. She assists new migrants with English lessons through Uniting Care Church and volunteers to assist any neighbour in crisis. She provides genuine comfort, a sympathetic ear and food to those in need.

Young Volunteer of the Year Award (18-25 years old)

Oliver Cox

Oliver is an Edmund Rice Camp Leader, providing essential respite and exciting holiday programs for children from less privileged backgrounds. He is a regular Red Cross Soup Patrol driver working with Aquinas College volunteers delivering meals to the homeless.

Junior Volunteer of the Year Award (Under 18 years old)

Linkyn Hood

Linkyn volunteers his time throughout the AFL Auskick season to help and support those at the Manning Rippers Football Club. Linkyn is only 11 years old and gave up his Sunday mornings for 18 weeks over the past two years to help out at the club. He is there rain or shine assisting in the development of boys aged five to seven.

GOVERNANCE

Elected Members and employees of the City are committed to the democratic process and principles of good governance.

GOOD GOVERNANCE

Good governance for the City is about how well we provide goods, services and programs whilst also meeting our legislative and non-legislative requirements and community expectations. This is achieved by having the best possible decision making processes and structures in place that are transparent and accountable, and having integrity when interacting with the community, businesses and government.

Good governance is important to the City because it:

- Underpins the confidence the community has in Council and its services
- Affects the quality of the City's goods, services and programs
- Is a value adding activity
- Ensures the City meets our legislative responsibilities
- Provides a strong reminder to the Council that it is ultimately accountable to the community it serves.

By following good governance principles, the Council, Chief Executive Officer, employees and community can be confident our organisation is run efficiently and sustainably in carrying out the objectives, policies and plans of Council.

GOVERNANCE FRAMEWORK

The City's Governance Framework 2016 was prepared to ensure compliance with all relevant legislation, including the *Local Government Act 1995* and in pursuit of best practice as a democratic local government.

It is an overview of the governance program that has been put in place so Elected Members and employees can meet their governance responsibilities. It also enables the community and stakeholders to have an understanding of governance and demonstrates how all people associated

with the City can participate. In this way, the community can have confidence in the way the Council leads the City.

COMPLIANCE AUDIT RETURN

The Local Government (Audit) Regulations 1996 require the City to undertake an annual audit of statutory compliance and submit a Compliance Audit Return to the Department of Local Government, Sport and Cultural Industries on a yearly basis.

The Compliance Audit Return focuses on high risk compliance areas including statutory requirements, tenders, disposal of property, elections, commercial enterprises, delegations, disclosure of interests, finance, employees and audits.

The 2018 Compliance Audit Return covered the period 1 January-31 December 2018 and revealed an extremely high level of legislative and statutory compliance. The Compliance Audit Return was endorsed by the Audit, Risk and Governance Committee on 11 March and adopted by Council on 26 March.

FREEDOM OF INFORMATION

The *Freedom of Information Act 1992* provides a general right of access to documents held by the City. It is the aim of the City to make information available promptly and at the least possible cost, and whenever possible documents will be provided outside the process.

If information is not routinely available, the *Freedom of Information Act 1992* provides the right to apply for documents held by the City and enables the public to ensure personal information in documents is accurate, complete, up to date and not misleading.

During the 2018/19 financial year the City received 17 requests for records under the Act, which were processed with an average turnaround time of 25 days.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

INTEGRATED PLANNING AND REPORTING

Integrated planning and reporting (IPR) gives local governments a framework for establishing local priorities and links this information to operational functions.

Three major parties are involved in the development of an integrated plan:

1. The Local Government administration
2. The Council
3. The community.

Each has a unique role and responsibility for effective and sustainable integrated planning and reporting with the Local Government (Administration) Regulations 1996 requiring each local government to adopt a Strategic Community Plan and Corporate Business Plan.

Introduced in 2010, the IPR Framework and guidelines were developed in response to the State Government's Local Government Reform Program. They reflect a nationally consistent approach to integrated planning.

The guidelines outline each component of the IPR Framework – its purpose, the process, and the roles of the community, Council and administration – and how the components fit together.

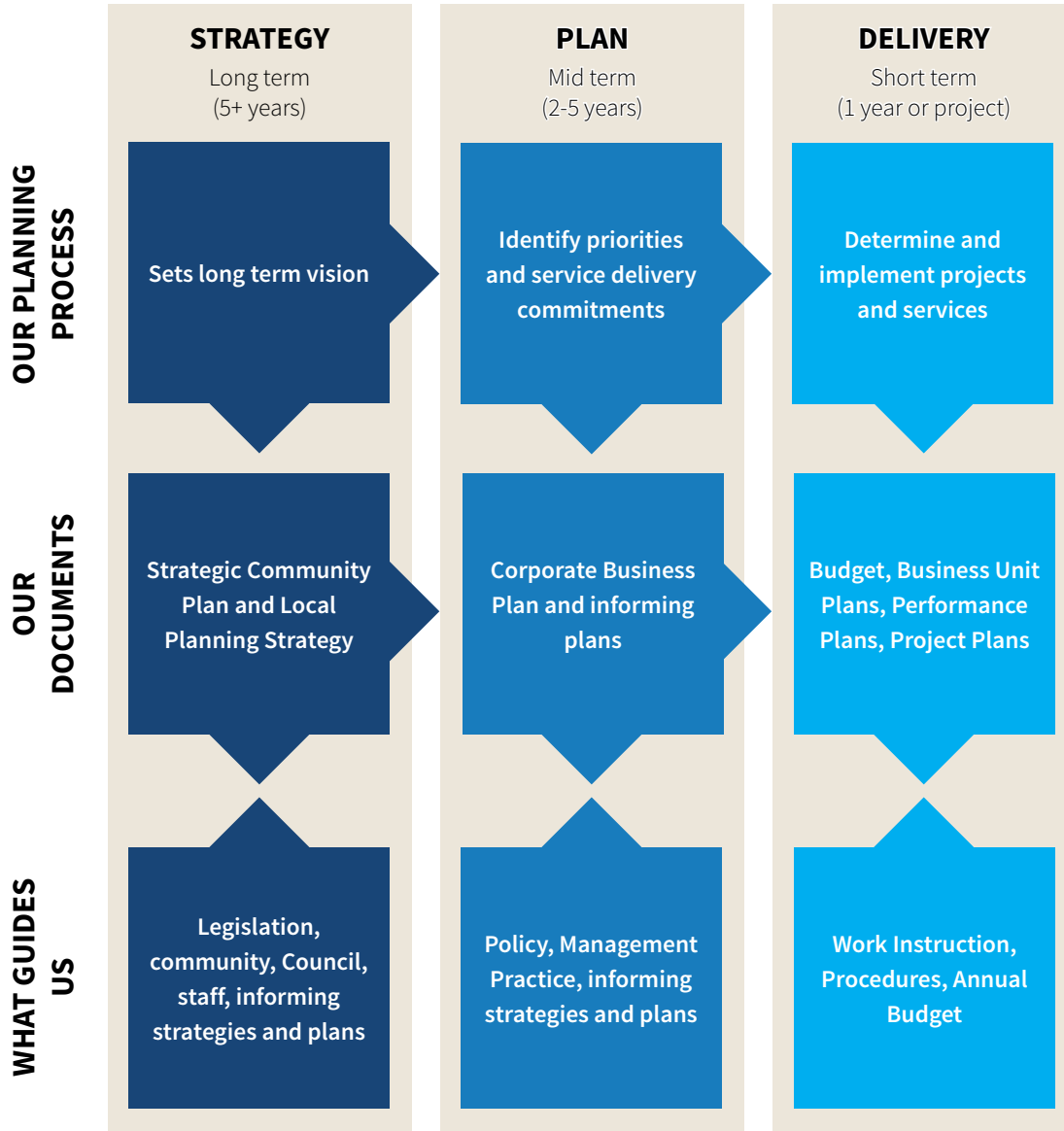
The Framework and guidelines establish mechanisms to review and report on all elements of the IPR process.

The core components of the IPR are the Strategic Community Plan, Corporate Business Plan, Informing Strategies or Plans such as the Long Term Financial Plan, Asset Management Plans and Workforce Plan.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

The City has developed a new IPR Framework to guide our planning process to ensure alignment to and delivery of our community's expectations, services and achievement of our vision.

THE CITY'S INTEGRATED PLANNING AND REPORTING FRAMEWORK



OUR PERFORMANCE

Annual Report • Annual Budget • Informing strategies and plans
Quarterly Reports • Service delivery

ACHIEVING OUR VISION

“A city of active places and beautiful spaces. A connected community with easily accessible, vibrant neighbourhoods and unique, sustainable natural environment.”



THE INTEGRATED PLANNING AND REPORTING FRAMEWORK IS DIVIDED INTO THREE LEVELS

LEVEL 1: STRATEGY (LONG TERM +5 YEARS)

A long term, overarching strategy that outlines the community's aspirations and priorities for the future and sets out the key outcomes and strategies required to achieve these. It is a living document supported by informing strategies and plans, reviewed and reported on regularly in line with legislative requirements. Requires approval and feedback from Council, staff and the community.

Strategic Community Plan

Developed in 2017, the Strategic Community Plan is the overarching plan to guide the City over the next 10 years. The Plan is broad with a long term focus and strong emphasis on the community's aspirations, priorities and vision for the future.

It is reported on quarterly through the Corporate Business Plan, and reviewed every two years with a major review every four years.

Local Planning Strategy

The purpose of the Local Planning Strategy is to establish a plan that best accommodates forecast growth and responds to forecast demand.

What guides the development of these plans?

Legislation, community and Council priorities and aspirations, informing strategies and plans such as the Long Term Financial Plan, Asset Management Plan and Workforce Plan.



LEVEL 2: PLAN (MID TERM 2-5 YEARS)

A high level plan that describes the priorities, actions and service delivery commitments the City will undertake to achieve strategy. It is supported by resourcing plans, reviewed and reported on regularly, may require approval from Council and may meet legislative requirements.

Corporate Business Plan

The Corporate Business Plan (CBP) guides the implementation of the City's Strategic Community Plan (SCP). It translates the aspirations and strategies of the SCP into operational priorities and indicates how they will be resourced over a four year period. The CBP articulates how the SCP will be delivered through services, capital works, projects and activities.

The CBP is reported quarterly and reviewed annually.

Informing Strategies and Plans

Long Term Financial Plan

The 10 Year Long Term Financial Plan ensures continued long term financial sustainability, providing sufficient funding for future workforce, services and infrastructure to the community. It is reported on quarterly to Council, updated annually with a full review every four years.

Workforce Plan

The four year Workforce Plan ensures the City has the people and capabilities available to deliver the Corporate Business Plan. It is reported on quarterly to Council, updated annually with a full review every four years. The associated costs are reflected in the 10 Year Long Term Financial Plan.

Asset Management Plans

The City has a number of asset management plans that define the levels of service and operational requirements for the various classes of assets. They highlight the associated assets that services rely on and consider how current and future services to the community will be sustainably provided at the most appropriate time, place, cost and standard. The Asset Management Plan informs the 10 Year Forward Works Program.

Forward Works Program

The 10 Year Forward Works Program is designed to effectively balance the challenges and expectations of our growing community and ensure financial sustainability in the strategic management of our assets. It is reported on quarterly to Council, updated annually with a full review every four years. The Forward Works Program is reflected in the 10 Year Long Term Financial Plan.



LEVEL 3: DELIVERY (SHORT TERM 1 YEAR OR PROJECT)

A detailed short term plan that describes the activities to be undertaken to achieve plan(s). It is reviewed and reported on regularly and doesn't require approval from Council or to meet legislative requirements.

Annual Budget

Each year, the City adopts an Annual Budget to guide the financial management of the City for the upcoming year. This is an essential part of the rate-setting process and ensures sufficient and appropriate sources of funding are available to pay for the operational and capital expenditures proposed for the year. The budget is reported monthly, reviewed quarterly and updated biannually to Council.

Annual Report

Each year, the City produces a comprehensive Annual Report in accordance with the *Local Government Act 1995*. The Annual Report aims to give an open and accountable insight into how the City has progressed towards achieving our vision and strategic objectives.

Business Unit Plans

Each of the City's business units have an annual Business Unit Plan that sits under and informs the CBP. They provide comprehensive views of each business unit's activities, projects and accountabilities in relation to the services they provide externally to our community and internally to our organisation.

These plans are reported on quarterly and reviewed annually to ensure the City remains adaptive and responsive to the changing external environment and community needs.

Performance Plans

The City has an Annual Performance Review cycle as part of the overall Performance Management Framework. It provides an overall performance feedback for the year and is based on agreed individual goals, objectives and actions for the year ahead.

What guides the development of these plans?

Work instructions, procedures, Annual Budget, Annual Report and Quarterly Reports.

OUR PERFORMANCE

The City regularly reports on progress to ensure we are transparent and accountable in delivering on the priorities identified by our community. In addition to what has been mentioned, there are other mechanisms the City utilises as part of performance reporting.

Managing Risks

Risk Management identifies and assesses threats and opportunities in achieving the City's business objectives and defines effective response strategies. The City's Risk Program ensures sound risk management practices and procedures are fully integrated into strategic initiatives, projects and operational processes, and day to day business practices. The Risk Program is updated continuously, reviewed annually and where appropriate reported to the Audit Risk and Governance Committee.

Improving our performance

The City is committed to continuously improving the services we provide, and the way we deliver services to our community. To demonstrate our commitment to improvement, the City has recently implemented an internal audit function, joined the Australian Local Government Performance Excellence Program, and unified most of our individual technology systems and replaced them with a single integrated enterprise software solution, 1System.

CONTINUOUS IMPROVEMENT

The Australian Business Excellence Framework

The City embraces the Australian Business Excellence Framework (ABEF) as a continuous improvement tool. The ABEF assesses an organisation on its leadership and staff practices, customer focus, strategy processes and knowledge management to understand how the organisation is functioning as a whole system.

The City internally assesses itself against the framework every year to identify areas for improvement and challenge our thinking. This helps ensure the City is sustainable and adaptable, and that identified improvements are actioned by being included into the City's business planning process. These inputs are reflected in the prioritisation of projects, services and resourcing presented in the CBP.

To further embed a culture of continuous improvement throughout the City, staff members are trained in the principles of the ABEF, with further training to commence in late 2019.



**OUR
STRATEGIC
DIRECTIONS >**

There are four strategic directions aligned to the City's Strategic Community Plan 2017-2027.

COMMUNITY: A diverse, connected, safe and engaged community

66

ECONOMY: A thriving city activated by innovation, attractions and opportunities

88

ENVIRONMENT (BUILT AND NATURAL): Sustainable urban neighbourhoods

94

LEADERSHIP: A visionary and influential local government

114

The Strategic Community Plan is the overarching plan to guide the City over the coming years. The Plan is broad with a long term focus and strong emphasis on the community's aspirations, priorities and vision for the future.

Developed in 2017, the Plan was formulated through the Vision 2027 process, which documented our community's priorities, aspirations and vision for the City and helped us shape and create a shared vision for the City of South Perth.

The City monitors and reviews the progress of the Plan via the City's Corporate Business Plan, which aligns all major projects with these key directions to ensure we meet community needs.

The following sections outline our performance, achievements and challenges over the past 12 months based on these strategic directions, and detail essential ongoing services and major projects the City has delivered.





COMMUNITY

ASPIRATION: A DIVERSE, CONNECTED, SAFE AND ENGAGED COMMUNITY

OUTCOMES	STRATEGIES
Culture and community	<p>Facilitate and create opportunities for social, cultural and physical activity in the City</p> <p>Develop and facilitate services and programs to respond to changing community needs and priorities</p> <p>Encourage and educate the community to embrace sustainable and healthy lifestyles</p> <p>Celebrate and support heritage within the City for present and future generations</p>
Community infrastructure	<p>Develop and facilitate community infrastructure to respond to changing community needs and priorities</p> <p>Manage the use and development of the City's properties, assets and facilities</p> <p>Plan for and promote the development of recreation and aquatic facilities to service City of South Perth needs</p>
Community safety and health	<p>Facilitate and foster a connected and safe community</p>



PROJECT/ACTIVITY	DIRECTORATE	STATUS
Australia Day Celebration Zone	Development and Community Services	Annual event - complete
Develop Cultural Plan	Development and Community Services	Plan developed and endorsed by Council
Implement Disability Access and Inclusion Plan	Development and Community Services	Actions for implementation in 2018/19 complete
Develop George Burnett Leisure Centre (GBLC) Precinct Masterplan	Development and Community Services	On hold due to overlap with Recreation and Aquatic Facility project
Develop Public Toilet Plan	Infrastructure Services	On hold for development of Community Recreation Facilities Plan
Implement 2018 Sports Oval Floodlight Plan	Development and Community Services	Implementation ongoing - stages 1 and 2 complete
Update policies and procedures in line with Public Health Act 2016	Development and Community Services	On hold pending Department of Health review of Health Act and associated regulations
Rehouse Como tram	Infrastructure Services	Delayed - scope of project to be reconsidered in light of costs
Old Mill Masterplan development and refurbishments	Development and Community Services	Draft Masterplan complete. Stage 1 refurbishments on target
Host State History Conference 2019	Office of the CEO	On target - to be held in September 2019
Develop Community Recreation Facilities Plan	Development and Community Services	Complete



PROJECT/ACTIVITY	DIRECTORATE	STATUS
Facilitate and develop 10 Year Forward Works Program	Infrastructure Services	Plan developed and forward works scheduled. Delivery ongoing
Capital projects delivery	Infrastructure Services	On target - the budget included a number of substantial projects with a life exceeding one single financial year
Migration of applications and systems to the cloud	Corporate Services	Phase One complete
Property management	Office of the CEO	Ongoing
Recreation and Aquatic Facility feasibility project	Office of the CEO	Ongoing
Develop Community Safety and Crime Prevention Plan	Development and Community Services	Complete
Develop Local Emergency Management Plan	Development and Community Services	Commenced
State Underground Power Program	Infrastructure Services	Delayed due to change in project timeline



FACILITATE AND CREATE OPPORTUNITIES FOR SOCIAL, CULTURAL AND PHYSICAL ACTIVITY IN THE CITY

ARTS, EVENTS AND CULTURE PROGRAM

2018/19 saw an increase in the number of events, activities and experiences included in the City's Arts, Events and Culture Calendar for the summer season. 24,000 calendars were distributed to households and businesses within the City and were well received by the community, as evidenced by attendance numbers. It is estimated that more than 214,000 community members and visitors benefited from the civic, community and cultural events delivered in 2018/19.

This year the City successfully implemented a number of changes and new initiatives that further enhanced its long tradition of delivering vibrant, accessible and innovative events for the community. Key changes included updating measures to manage risks associated with community events held in public open spaces, a focus on taking events into different parts of the City, and utilising and activating different City facilities.

The largest community event on the City's calendar was Australia Day, with an estimated 180,000 people coming to Sir James Mitchell Park and the river foreshore to be part of the celebrations. With the support of Lotterywest, the City once again delivered our family-friendly Celebration Zone, and in the morning celebrated with 100 new Australian citizens at the annual Australia Day Citizenship Ceremony.

On Saturday 23 February, Sir James Mitchell Park was transformed for the South Perth Sounds Concert and an estimated audience of 20,000 people came to hear and experience an outstanding free performance by legendary Australian band The Hoodoo Gurus. The City's free annual community concert was an inclusive family-friendly event. For the first time in the event's history, the concert featured an Auslan interpreter streamed live on two large screens on the side of stage during the concert.

On Saturday and Sunday 30-31 March, the City held the inaugural Hello Manning Community Festival at the Manning Community Centre and James Miller Oval. This community focused event was a great success drawing in more than 5,000 people to enjoy the family film, ticketed comedy show, food trucks, stalls, entertainment, art and activities for all ages over the two days. The event engaged more than 25 community groups and local businesses. A performance by traditional dancers and the Hello Project by Australians for Native Title and Reconciliation, ensured the City's Aboriginal community was at the centre of the event.

In August, the City's Evolve program was a great success with 14 arts and skills workshops held and 153 people participating and learning from skilled arts and craft professionals. The City also commissioned artists Campbell Whyte and Megan Baker to create new works for the Manning Community Exhibition Boxes.

The 2018 Emerging Artist Award attracted a strong response with 187 entries, with 86 included in the public exhibition in the South Perth Community Hall from 21-29 September. A painting by Annette Peterson won the \$4,000 City of South Perth Open Award, one of 10 prizes in a total prize pool of \$10,500, with \$6,500 in prizes provided by sponsors. 795 people came to see the exhibition and participate in the associated activation events – more than twice the attendance of any previous year.

Other 2018/19 Civic and Community events	Attendees
Remembrance Day	100
Thank a Volunteer Awards	150
ANZAC Day Service	2,000
Pioneers and Elders High Tea	150
NAIDOC Flag Raising Ceremony	50
Live Series (comedy show, seniors and kids concerts)	380
Find Me activations	5,000

Citizenship Ceremonies

This year the City hosted five Citizenship Ceremonies rather than six, resulting in a more effective use of resources to welcome 284 new citizens and enhance the experience of these special occasions for the 865 attendees.

Partnership events

The City also successfully partnered with the South Perth RSL (sub-branch) for the ANZAC Day and Remembrance Day events, and with South Perth Rotary Club to support Rotary's Carols at Sunset and Great Aussie Breakfast, strengthening relationships and empowering the community.

Cultural Plan

The City adopted its inaugural Cultural Plan 2019-23 in December.

The Plan builds upon the many successful arts and cultural events, activities and initiatives the City delivers and supports, and helps us think strategically about the role of cultural development in promoting community wellbeing and enrichment.

Public Art

The City commissioned two works for its new A-Reserve temporary and ephemeral public art program – Mel McVee's *The Rose Coloured House* and Lewis Horne's *Tree of Light*. Each were on site in Kensington and South Perth from January to March, and February and May respectively, giving front-row cultural experiences to residents and visitors in parts of the City where temporary public art has rarely been displayed. Other works of temporary and community art included two commissions for the Hello Manning Community Festival and support for a bus stop mural project on Labouchere Road, Como, initiated by Como Children early learning centre.

Seven works of public art were commissioned for the City's Connect South project with a total value up to \$209,000. These works included Aboriginal artworks by Yondee Shane Hansen and Stephen Pennock for the new piazza, animal sculptures by Russell Sheridan and Mikaela Castledine, artwork to enhance an electrical substation enclosure by Rick Vermey, and two murals for private walls in Mends Street by Joanna Brown. These works will be finished to coincide with the opening of the Connect South development in late 2019.

A total of 17 developer public art projects were facilitated or progressed this year in alignment with the City's Policy P316 – Developer Contributions to Public Art and Public Art Spaces, including five completed and another four concept proposals approved by the City.



DISABILITY ACCESS AND INCLUSION PLAN

Actions detailed in the Disability Access and Inclusion Plan for 2018/19 included:

- Update to the City's Procurement Policy to allow Disability Enterprises to be contracted without the need to comply with the spending threshold and purchasing policy requirements
- Tactile pavers installed at George Burnett Leisure Centre to facilitate disability access to the building
- Collier Park Golf Course held a blind golf tournament broadening the club's offering to people with disabilities
- The development of the City's Stakeholder Engagement Guide to include strategies for consultation with the City's Inclusive Community Advisory Group (ICAG)
- An Auslan interpreter streamed live on screens during the South Perth Sounds concert for the first time.

The Plan also informs civil City designs relating to capital works to ensure inclusivity.

The ICAG continued to meet on a quarterly basis and gave advice to the City on access and disability related issues.

COMMUNITY DEVELOPMENT AND FUNDING

The City's Community Development Team incorporates youth and children, disability access and inclusion, community safety, place activation, community funding/partnerships, Aboriginal liaison and senior citizen support. The City works in line with the Asset Based Community Development model building the capacity of the community from within.

The City supports community development by providing a range of funding opportunities to community organisations and individuals through the Community Funding Program and Individual Funding Programs as well as the Department of Sport and Recreation's KidSport program.

- Just under \$60,000 in Community Development Funding was granted to 15 community groups
- 125 KidSport vouchers worth \$18,310 were granted for local children aged five to 18 years
- 43 Individual Development Program grants worth \$9,000 were awarded to residents selected to represent the state or country in interstate or international championships, competitions or significant cultural, academic or community service activities.

Community Partnerships

The City entered into partnership agreements with Constable Care, Southcare, Moorditj Keila, South Perth Lions Club and South Perth RSL (sub-branch) for the delivery of programs and services to the local community.



AGED SERVICES

South Perth and Manning Senior Citizens Centres facilitated a wide range of social, recreational and cultural activities to those aged 55 years and over. Aiming to offer inclusive services that engage community members of all ages, our specialised seniors activities include regular keep-fit classes, chess, bridge, bingo, yoga, indoor bowls, mah-jong, tai chi, dancing and free iPad classes. Services include hairdressing, podiatry, remedial massage and shopping centre excursions. During the year both centres hosted wheelchair ballroom dancing, an indoor bowls tournament and mini Olympics in conjunction with the WA Disabled Sports Association.

Collier Park Village

Located in Como, Collier Park Village offers 169 independent living, two bedroom self-contained units for those over 55 years of age.

Market trends have seen a high demand for affordable rental accommodation for seniors, and this year Collier Park Village made 11 units available on short term lease agreements, with all being occupied immediately.

A comprehensive audit on leasing documentation was initiated and the review undertaken ensured compliance with the relevant retirement village legislation. Identified changes have been implemented.

External painting that commenced last year continued, with a further 13 independent living units completed, approximately 42% of the overall village total.

Communal pathway and street lighting upgrades to the more energy efficient and effective LED globes within the village have been completed. Ongoing notifications and information sessions on safety and crime prevention planning continue to provide residents with a greater sense of security.

The communal barbecue areas within the village were identified as needing refurbishment. A full evaluation of landscaping, equipment and shelter was undertaken and each of these areas have now been upgraded with positive reviews from residents.

YOUTH AND CHILDREN'S PROGRAMS

We provide programs and opportunities for young people who live and attend school within the City.

The City continues to support the South Perth Youth Network (SPYN) as our youth leadership team. The group is made up of young people from a wide range of backgrounds, keen to take action on issues they care about.

Throughout the year, SPYN:

- Held a youth leadership conference (30 young people)
- Partnered with Perth Zoo for Zoorasic Park promotion
- Members volunteered at the Carols at Sunset event facilitated by the South Perth Lions Club
- Members volunteered at Hello Manning Community Festival
- Helped recruit 51 youth volunteers to assist at Australia Day event and volunteered themselves
- Helped plan and deliver five Youth Week events, which attracted 200 people.

During Youth Week local young people enjoyed the free Lazy Sunday event at South Perth Community Hall, featuring local entertainment, DJs, games and activities.

Interactive workshops were also a hit and included a sold out magazine (zine) workshop, and dumpling workshop hosted by former MasterChef contestant Brendan Pang.

A skateboarding workshop hosted by Skateboarding WA was popular with young people and their parents and attracted over 50 participants.

South Perth Libraries also offer regular youth and children's programs, with successful community events and workshops such as Bricks for Kidz, Make It sessions, Christmas Storytime Party, movie nights during school holidays, and authors and illustrators presenting to schools across Children's Book Week.

More than 100 children participated in the Learning English Through Storytime program in 2018/19, and more than 2,000 attended Storytime and Rhyme Time at Manning and South Perth Libraries.



PLACE MAKING

The City coordinated several place activation activities in support of and liaison with community groups and local businesses:

Mends Street

- Support for the community markets
- Mends Street 120 year celebrations including:
 - Support to Perth Zoo for the dinosaurs of Zoorassic Park event
 - Paddle Steamer Decoy hosting pop-up art stalls at Mends Street Jetty
 - Mends Street history walks.

Manning Community Hub

- Coordination of tenant networking group and Manning Place Makers
- Facilitating community driven projects and place making activities
- Intergenerational tai chi classes
- Sand sculpture activities.

Karawara

- Curtin School Breakfast Club
- Meditation classes
- Community dinners
- Food Sensations free nutrition and cooking program.

COMMUNITY FACILITIES

The City manages a number of facilities for the community's benefit, including community centres, halls and pavilions, parks and reserves, libraries and the Old Mill.

During 2018/19, approximately 55,000 people used the City's active reserves, with 3,554 bookings made by 43 local clubs. The City has 11 nature spaces, 12 sports spaces (active open space), 19 sports pavilions and 21 recreation spaces.

Ernest Johnson Reserve

In 2011, the City identified the need to upgrade Ernest Johnson Reserve to meet the community's needs. Stage One of the \$10.5 million redevelopment began in February 2017 creating a purpose-built hall and pavilion.

Approximately \$7.5 million was largely funded by sale proceeds from the City's Civic Triangle site in South Perth, a Department of Local Government, Sport and Cultural Industries grant (Community Sporting and Recreation Facilities Fund), a \$50,000 grant from the AFL and monies from the City's cash reserves specifically set aside.

Stage Two began in April 2018 and was completed in October. Costed at approximately \$2.76 million, these works included the demolition of existing aged buildings, oval works, landscaping, native tree and shrub planting, creation of new footpaths and installation of playground equipment, wayfinding signage, barbecue facilities and picnic areas, cricket nets, drainage infrastructure and flood lighting on EJ Oval.

Design for the construction of a weatherproof awning for the pavilion and hall building to provide necessary cover for spectators and reserve users was undertaken.

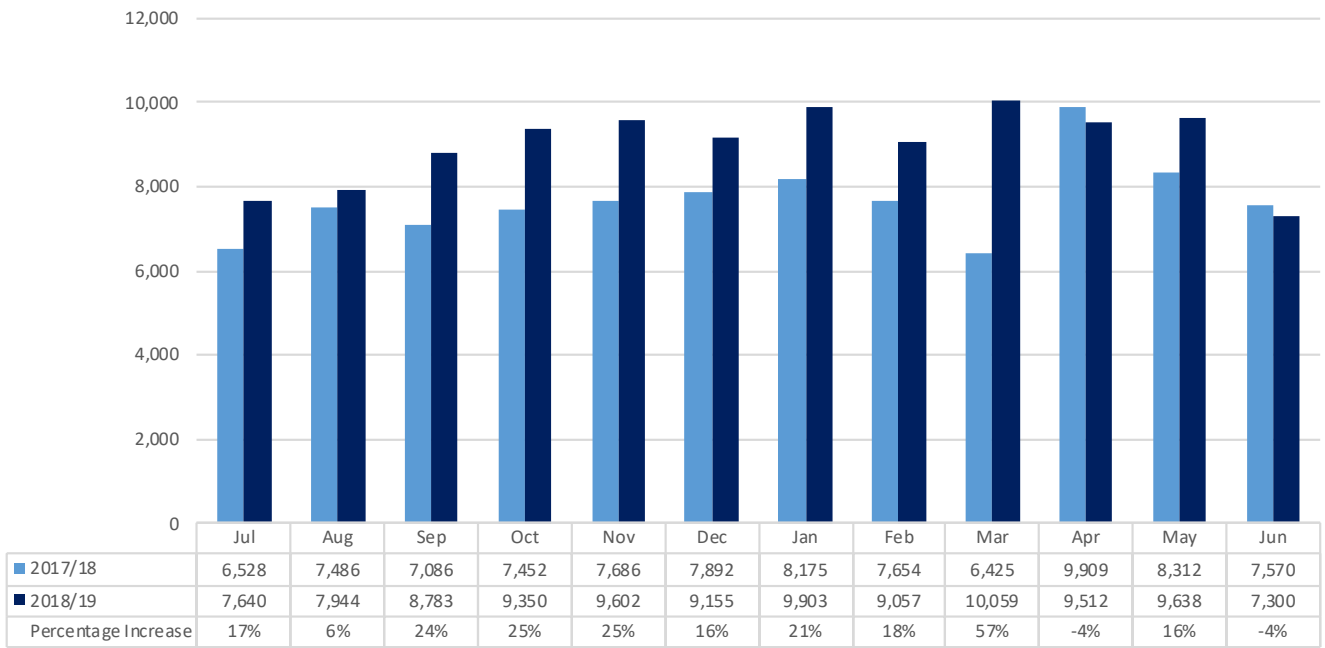
Collier Park Golf Course

Collier Park Golf Course continues to be recognised as one of the premier municipal golf courses in Perth and across the broader metro region.

Attendance figures grew in 2018/19 bringing an increase of approximately \$600,000 to City revenue.

In March new operator Clublinks was appointed to run Collier Park Golf Course and the City has already seen an improvement in attendance and financial performance. The City continues to work on improving the marketability of the golf course, seeking to broaden the services it offers the community.

Collier Park Golf Course Monthly Attendance





SPORT AND RECREATION

The City's Sport and Recreation area incorporates club development, George Burnett Leisure Centre (GBLC), the hire of halls, pavilions and reserves, and strategic recreation project planning.

George Burnett Leisure Centre

In 2018/19, 3,087 bookings were made for GBLC. In addition, the City ran term programs including multisport, basketball and soccer with 298 participants. School holiday programs include soccer, multisport, cooking, art and basketball, with a combined total of 223 participants.

Extended hire times have been introduced to provide more opportunities for community use.

A draft masterplan to review processes for bookings, staff management, programs, maintenance and customer service at GBLC was developed. The review of the draft masterplan is currently on hold due to the ongoing Recreation and Aquatic Facility project.

Community Facility Booking Management

During this financial year, 3,196 bookings were made for functions, events and programs held in the City's community halls and facilities.

Reserve bookings

Passive Reserves

- 3,623 small to medium scale bookings (under 500 people per event) were facilitated including events, personal trainers and food trucks
- 21 larger scale bookings (over 500 people per event) were facilitated including a Kylie Minogue concert, The Big Wedgie water slides, Manning Farmers Markets and RSPCA Million Paws Walk.

Active Reserves

- 3,554 bookings by 43 local clubs.

Other bookings

Local organisations and community groups hired the City's community bus on 92 occasions.



Club Development

The Club Development team provides support, advice and recognition to community groups, service groups, voluntary groups and sporting clubs, including funding support and professional development to increase participation in grass roots sports competition. The team also helps increase club profiles, networking opportunities and strengthens relationships between the City and clubs.

In 2018/19 the Club Spirit newsletter was distributed to 32 local clubs quarterly and a marketing and sponsorship workshop was held with 13 people attending from nine local clubs.

125 local children received KidSport funding totalling \$18,310 and three clubs received grants for the installation of defibrillators at their clubrooms.

Sports Oval Floodlight Plan

A Plan was developed to address the installation, maintenance, lifecycle costing and replacement program for sports floodlights throughout the City.

The Sports Oval Floodlight Plan sets out a long term framework for the provision of floodlights across six active reserves, aligning with Australian Standard AS 2560 series and key City strategic documents including the Strategic Community Plan, Corporate Business Plan, Asset Management Plan and Public Open Space Strategy.

The City aims to implement the Plan across the next five years at an estimated cost of \$1.7m, using a combination of City and external funds.



LIBRARY SERVICES

The City is home to two libraries, located at the South Perth Civic Centre and Manning Community Hub. Our libraries play a vital role in supporting the information, educational, cultural and recreational needs of our community.

The library service is dedicated to providing members free access to ideas and information in a variety of formats.

Across both libraries, more than 500 events were held with approximately 16,000 attendees.

419 children's events and activities were hosted in library branches with 15,086 attendees.

5,730 adults and 6,535 children attended Rhymetime and Storytime sessions. Children's Book Week was also well attended with 1,091 students from the local school community attending 27 author sessions.

98 adult events were held with 1,307 attendees over the year. Our Words with Wine series continued to be our most popular adult events, with 227 people enjoying sessions including Music by Freo Groove, A Writers Festival sneak peek and authors Louise Allan, Carolyn Hartz, Christian White and Marcella Polain.

119 creative community members attended our 13 Mind Lounge sessions and endeavoured to try their hand at card and mobile making, papercutting, vision boarding and crocheting poppies.

154 adults and 167 children from new arrival families attended our Learning English Through Storytime sessions to receive support as they learned English as an additional language.

Local history continues to be a source of interest for our community members with a new event series having commenced in the latter half of the year. Three Reflect events were presented by the City's Local History Librarian with 113 attendees enjoying facts and stories about Millers Pool and local identities Wong Bue and Rosie Forrester.

Libraries support digital literacy by providing learning programs for those unfamiliar with technology. Grant funding received from Good Things Foundation enabled us to host events promoting the Be Connected digital literacy skills program. Morning tea information sessions were held at Collier Park Village and Manning Library with attendees encouraged to register and use the Be Connected learning modules.

In July, budding young writers were celebrated at the annual South Perth Young Writers Awards. 305 entries were received with 15 entrants receiving awards.

Small upgrades were made to both libraries, with a new shade structure installed at Manning Library adjacent to the café so the outdoor area is able to be used as a reading room through the warmer months. South Perth Library added some vibrant study chairs to brighten up the magazine reading area.

During the year our libraries had a combined visitation (door count) of 229,055. There were 14,215 WiFi logins and approximately 22,122 hours of library computer use.



Libraries Fast Facts	2015/16	2016/17	2017/18	2018/19
Number of visits to library website	143,432	150,878	116,064	107,466
Number of new memberships at South Perth Library	2,175	2,025	1,839	1,867
Number of new memberships at Manning Library	670	969	1,018	820
Number of visitors to South Perth Library (door count)	170,429	143,557	191,332	178,589
Number of visitors to Manning Library (door count)	52,821	44,860	49,031	50,466
Number of physical items borrowed from South Perth Library	188,000	155,367	197,922	177,608
Number of physical items borrowed from Manning Library	65,488	55,848	99,856	78,796
Number of electronic items borrowed from both libraries	22,728	29,868	37,465	45,659
Total number volunteer hours	N/A	N/A	1,509	1,661

Top five most popular books – adult fiction

	Title	Author
1	The Seagull	Cleeves, Ann
2	Big Little Lies	Moriarty, Liane
3	The Dry	Harper, Jane
4	The Midnight Line	Child, Lee
5	Personal	Child, Lee

Top five most popular books – adult non-fiction

	Title	Author
1	8-week Blood Sugar Diet	Mosley, Michael
2	The Life-changing Magic of Tidying Up	Kondo, Marie
3	Sapiens	Harari, Yuval Noah
4	The Happiest Refugee	Do, Anh
5	Spark Joy	Kondo, Marie

Top five most popular books – junior

	Title	Author
1	Maisy's Bus	Cousins, Lucy
2	Where's Wally?	Handford, Martin
3	26-story Treehouse	Griffiths, Andy
4	You Won't Like This Present as Much as I Do!	Powell, Jillian
5	Totally Weird!	Do, Anh

DEVELOP AND FACILITATE SERVICES AND PROGRAMS TO RESPOND TO THE CHANGING COMMUNITY NEEDS AND PRIORITIES

PUBLIC TOILET PLAN

The provision of public conveniences is considered an important community service. Many of the City's public toilets are in need of refurbishment and some locations are not serviced. The development of a plan considering distribution and serviceability, community safety and convenience will guide the refurbishment of existing facilities and provision of new public toilets.

The Plan was put on hold while the Community Recreation Facilities Plan was completed. The Plan will be developed in the 2019/20 financial year.

ENCOURAGE AND EDUCATE THE COMMUNITY TO EMBRACE SUSTAINABLE AND HEALTHY LIFESTYLES

ENVIRONMENTAL HEALTH SERVICES

The City's Environmental Health Team provide inspections of public buildings and food premises, and deal with waste and health related requirements. This encompasses handling noise complaints and providing advice for asbestos removal and mosquito management. There's also a recreational sampling program to ensure the areas of the river with public contact are safe.

Food safety inspections

There are 263 registered food businesses located within the City. During the year, our Environmental Health Team undertook 522 onsite inspections of these businesses as required under the *Food Act 2008*. We issued 26 improvement notices for non-compliance with the Food Standards Code.

Mosquito Management Plan

Mosquitoes pose a significant nuisance to residents and are a health risk. They can be quite active in the southern part of the City around the wetlands.

The City's Mosquito Management Plan applies to areas from Salter Point through to the eastern boundary of Cygnia Cove. During the year we reviewed and updated the Plan, worked closely with state agencies and implemented actions to manage mosquito numbers within this fragile environment, while ensuring a reasonable outdoor amenity for local residents during the mosquito season.

Traps were set weekly during peak mosquito season to assist in identifying breeding in salt marsh and fresh water areas. We undertook regular wetland inspections for larvae, residual barrier treatments of strategic bushland areas, street drain treatments, five aerial larvicide treatments and had regular communication with residents. Mosquito numbers fluctuated during the season, but generally the environmental conditions favoured minimal mosquito breeding.

Public Health Act 2016

The City's review of amendments to the *Public Health Act 2016* was put on hold following the 2017 update to the Act.

CELEBRATE AND SUPPORT HERITAGE WITHIN THE CITY FOR PRESENT AND FUTURE GENERATIONS

COMO TRAM HOUSING DESIGN

In 2010, the City, South Perth Historical Society and Perth Electric Tramway Society came to an agreement to restore and display an historic tram car, which ran on Mends Street from the 1920s.

This year, designs for the tram housing were completed, however the submissions following tender were all significantly in excess of the available budget.

An alternative approach has now been identified and work has commenced on the procurement of a suitable housing that meets budget constraints.

THE OLD MILL

The Old Mill in South Perth is one of Perth's best known landmarks having stood proudly on the peninsula since 1835 as an historic place with considerable community and educational significance.

The Old Mill is free for visitors and staffed by volunteers. Guided tours are provided six days a week, and the mill is available to the public for function hire. During the year 4,969 people visited the mill representing a 32 per cent increase from 2017/18.

In June, the Old Mill and associated Cottage was closed for the replacement of Sheoak timber roof shingles and installation of open drainage channels to reduce water ingress. Works are expected to be completed by September 2019.

WA STATE HISTORY CONFERENCE 2019

The City has been working with the South Perth Historical Society in preparation for the State History Conference scheduled for September 2019.

Delegates representing historical societies across the state are expected to attend, with the City to present on the history of the area and showcase the work we do in protecting and promoting our unique historical and contemporary cultural identity.

DEVELOP AND FACILITATE COMMUNITY INFRASTRUCTURE TO RESPOND TO CHANGING COMMUNITY NEEDS AND PRIORITIES

COMMUNITY RECREATION FACILITIES PLAN

The City has 102 community facilities that are used for recreational purposes (or assist with the provision of recreation) with an estimated value of \$50 million.

These facilities are comprised of sports spaces, recreation spaces, nature spaces, pavilions, leisure centre, community halls, library buildings, seniors centres, heritage and arts buildings, kindergartens and public toilets.

During 2018/19 the City undertook a review of its community recreation facilities to assess facility provision/identify gaps, develop a prioritised hierarchy for the facilities, provide recommendations regarding the current and future usage of the facilities, and produce an action plan that prioritises maintenance and capital investment in the facilities.

The Community Recreation Facilities Plan is based on seven overarching principles, key findings, and key recommendations to be implemented over the next 15 years.

The draft Plan is scheduled for endorsement by Council in July 2019.

CAPITAL PROJECTS DELIVERY

The City's Infrastructure Services Directorate facilitates and develops the 10 Year Forward Works Program to inform the long term financing of the City's operations and projects. The Program is designed to effectively balance the challenges and expectations of our growing community and ensure financial sustainability in the strategic management of our assets. The Program includes projects for whole of Council, with project areas and responsibilities progressively being identified.

The Program will benefit from the implementation of the Strategic Asset Management module of the 1System project, which will be rolled out in the next 12 months. This will enable better modelling of asset replacement timeframes.



MANAGE THE USE AND DEVELOPMENT OF THE CITY'S PROPERTIES, ASSETS AND FACILITIES

INFORMATION SERVICES

Updates were completed for various information systems including fees and charges, records retention and disposal, policies and management practices, and the Data Disaster Recovery Plan.

Hardware Infrastructure

In May, a project commenced to reduce ongoing communication operational costs by laying a City owned fibre network between George Burnett Leisure Centre, Collier Park Golf Course, the City's Operations Centre and Collier Park Village. It will be completed in August 2019.

This project is one of several aimed at reducing operating expenditure, as this will replace the existing monthly network charge, with an anticipated payback period of three and a half years, and no further expenditure. In addition, the fibre network will enable the City to grow its public WiFi and CCTV network, centralise the surveillance of CCTV and take advantage of new operational opportunities arising from the development of the 'Internet of Things'.

Migration of applications and systems to the cloud

In support of the 1System digital transformation project for our information systems, a project plan was developed to manage the migration of Microsoft Exchange (email) from on-premise to the Cloud. A pilot group of users commenced using the new application with system wide migration to occur in 2019/20.

System upgrades

The City's personal computer fleet was upgraded to Windows 10 and Office 2016 to ensure staff were working on the latest versions of applications and systems.

For the protection and security of corporate and private data, the City implemented information technology upgrades to desktop, server and application environments.

This provided up to date functionality and performance to staff and customers.

The Information Systems team completed training in Project Management and Information Requirements to assist in the future delivery of 1System project.

All physical servers, virtual servers and desktops were patched to protect the City's computer network from the recently identified Spectre and Meltdown vulnerabilities.

PROPERTY MANAGEMENT

Millers Pool

Since 2015, the City has been meeting with the Department of Planning, Lands and Heritage in relation to a café development at Millers Pool on the South Perth Foreshore as identified in the South Perth Foreshore Management Plan.

In September, a Request for Expressions of Interest was advertised inviting suitably experienced and qualified café/restaurant operators to build and operate the Millers Pool Café under a commercial sub-lease agreement. The City has since selected an operator and is in negotiations regarding the terms of a potential lease arrangement.

Angelo Street

In July 2017, the City received and considered preliminary concept plans prepared by Windsor Knight, the owners of Coles in South Perth for an expansion of that development onto City owned land currently used as a carpark at 49-51 Angelo Street.

In February, Council resolved to sell the land. The valuation report indicated the current market value between \$2.9m to \$3.1m excluding GST. In June, the Council resolved to sell the land to Windsor Knight after an offer of \$3.22m.

Former Manning Library

The former Manning Library on Manning Road, Karawara has been vacant since February 2017 when the new Manning Library opened.

Due to zoning restrictions and the deteriorated condition of the building it was unsuitable either for commercial or community group tenancy. Given the high cost to refurbish the building to a suitable standard, council considered the most cost effective option would be to demolish the building and give consideration to a new structure as part of a precinct masterplan for the area.

PLAN FOR AND PROMOTE THE DEVELOPMENT OF RECREATION AND AQUATIC FACILITIES TO SERVICE CITY OF SOUTH PERTH NEEDS

RECREATION AND AQUATIC FACILITY FEASIBILITY PROJECT

The City initiated a feasibility project to explore funding options for a regional Recreation and Aquatic Facility (RAF) to be located in the City. The feasibility project to date has involved engagement with external organisations, sporting groups, and State and Federal Government to explore opportunities for partnership and funding.

In April the City welcomed an election commitment of \$20 million from the Coalition Government for the project. Formal approaches have subsequently been made to additional potential partners and Collier Park Golf Course has been identified as the preferred site given its significant and growing catchment, and the funding opportunities that location presents.

Significant work must now be undertaken to develop a reliable business case at the preferred site, allowing Council to make an informed decision on whether to progress. The potential for the RAF project to proceed will be based on a number of factors including (but not limited to):

- The attraction of appropriate levels of external funding to supplement City funding
- Achieving appropriate economies of scale thereby reducing the requirement to develop duplicate facilities within the City
- The requirement for the RAF to provide an operational surplus (similar to other successful local government facilities Cockburn ARC and Wembley Golf Course).



FACILITATE AND FOSTER A CONNECTED AND SAFE COMMUNITY

COMMUNITY SAFETY

Two community safety seminars were hosted covering topics including the City's CCTV Plan, motor vehicle theft, cyber safety and homelessness as part of our work to provide a safe, welcoming and enjoyable city for both residents and visitors.

The City drafted its Community Safety and Crime Prevention Plan, which details how we intend to enhance safety and perception of safety, assist in the prevention of crime and coordinate actions to increase actual and perceived safety in public spaces. The draft Plan is scheduled for endorsement by Council in July 2019.

CCTV Trailer

In January a mobile CCTV trailer was purchased to use throughout the City to assist with crime prevention and ranger investigations.

Increasing CCTV coverage will contribute to reducing the incidence of anti-social and criminal behaviour and enable us to provide support to the WA Police and community.

The unit can be deployed quickly and easily to most locations within the City, and is being used at events, in graffiti hotspots and incidences of emergency management.

The City's Rangers have relationships with WA Police and the Kensington Police Station, and regularly correspond with Kensington Police on recommended locations to deploy the CCTV trailer.

Local Emergency Management

All local governments in Western Australia have a legislative responsibility under section 36 of the *Emergency Management Act 2005* to ensure effective local emergency management arrangements are prepared and maintained. This includes the management of recovery following an emergency affecting our community.

To assist in achieving these responsibilities, the City partners with the City of Canning, a range of state government departments and other organisations involved in emergency management through a Local Emergency Management Committee.

During 2018/19 the City recruited a temporary Emergency Management Project Officer to assist in commencing plans for emergency preparedness, prevention, response and recovery tasks. Further development of the City's emergency management plans will continue in 2019/20.

RANGER SERVICES

Rangers play a valuable role in community education and are often the first point of contact for information about the City's community initiatives and requirements of state and local laws. Rangers are involved in a variety of issues including animal control and management, fire hazards, parking and community safety.

An invaluable additional resource for emergency service agencies, Rangers are trained in incident control procedures and traffic control. Rangers liaise with WA Police Service; State Emergency Service; Department of Primary Industries and Regional Development; Department of Fire and Emergency Services; Department of Local Government, Sport and Cultural Industries; as well as other key agencies to support and assist with emergency incidents as required. Rangers deal with various response and recovery measures in case of an emergency.



The Rangers participated in community activities including the RSPCA's Million Paws Walk at Sir James Mitchell Park and together with the Town of Victoria Park conducted a microchip day in September at Harold Rossiter Park, Kensington, offering a reduced rate of \$10 to encourage microchipping of pets and responsible pet ownership.

During the year our Rangers monitored and enforced compliance with specific WA government legislation and local laws, including:

- City of South Perth Local Laws
- *Dog Act 1976*
- *Cat Act 2011*
- *Litter Act 1979*
- *Local Government Act 1995*
- Local Government (Parking for People with Disabilities) Regulations 2014
- *Control of Vehicles (Off Road Area) Act 1978*
- *Bush Fires Act 1954*
- *Caravan Parks and Camping Grounds Act 1995*.

Animal Care Facility

The Rangers operate the City's Animal Care Facility in Como and a successful rehoming program for stray and homeless cats and dogs. This facility is state of the art, with dedicated staff caring for the animals.

Also housing animals from Cities of Canning and Gosnells, and Towns of Victoria Park and Bassendean, the facility acts as a regional local government facility, proving to be a benefit not only operationally by providing the best possible care, but also with cost sharing.

The Animal Care Facility provides:

- Care for impounded animals such as dogs, cats, chickens, rabbits and birds
- Dog and cat registration and microchipping
- Animal husbandry services such as feeding animals, cleaning kennels, providing a safe and secure space
- Community awareness of responsible pet ownership
- Assisting with lost and found pets
- Updating new pet ownership details and registration requirements
- Adoptions and rehoming of stray pets with other rescue groups
- Cat boarding for City of South Perth residents.

The facility is equipped with heating and cooling, outside exercise areas for the dogs and play equipment for cats. Fresh linen is provided to all animals to ensure they are kept in a warm, safe environment along with good quality food for daily feeds.

Cat boarding is a unique service, with cats able to stay in large condos and be cared for by staff if their owners are on holidays or unable to care for them for a time.

During the year 130 animals (74 dogs and 56 cats) were impounded and held at the Animal Care Facility, with 49 dogs and seven cats returned to their owners, and 20 dogs and 34 cats rehomed.

Year	Rehomed	Released to owner
Cats		
2018/19	34	7
Dogs		
2018/19	20	49

STATE UNDERGROUND POWER PROGRAM

In 2017 the City successfully obtained three of 17 approved projects for the State Underground Power Program for supply of underground power to Manning, Collier and South Perth.

In conjunction with Western Power the City continued to advance the three successful State Underground Power Program projects in 2018/19. In addition, the City is advancing with a Retrospective Underground Power project for the area known as Hurlingham, which will be a privately funded project.

ACHIEVEMENTS

- Held inaugural Hello Manning Community Festival
- Record attendance for the South Perth Sounds (Hoodoo Gurus concert)
- Assisted with the facilitation of a large scale event and a leisure activation on the South Perth Foreshore (Kylie Minogue concert and Big Wedgie water slides)
- Updated risk management plans and processes for events
- Completed valuation of the City's art collection
- Commissioned seven new works of art for Connect South with a total value of \$209,000
- Completed the provision of artwork commissions for the City's new 'A-Reserve Temporary and Ephemeral Public Art Program' in Kensington and South Perth
- Developed the Art Collection Policy
- Drafted the Community Safety and Crime Prevention Plan
- Adopted the CCTV Plan
- Purchased a CCTV trailer and worked with WA Police and Kensington Police Station to assist with crime prevention
- Completed all required actions under the Disability Access and Inclusion Program
- Libraries held more than 500 events with approximately 16,000 attendees
- Successfully implemented supplier select delivery model for State Library of WA resources
- Floating library collections implemented to refresh branch collections and provide workflow efficiencies
- Adopted the inaugural Cultural Plan 2019-23

CHALLENGES AND SETBACKS

- Resourcing for Emergency Management
- Development of lease and licence agreements for users of the City's community facilities
- Management of newly identified risks to events in public spaces and associated resourcing implications
- Public Toilet Plan was put on hold to wait for finalisation of the Community Recreation Facilities Plan
- Delay in the tram housing project
- Implementation of the annual Forward Works Program on time and on budget
- 1System project future phases are reliant on developer TechnologyOne releasing modules within the Ci Anywhere platform. A delay may affect the City's implementation timeline

ACTIONS FOR 2019/20

- Progress the Recreation Aquatic Facility project
- Progress the City's Local Emergency Management arrangements
- Commence implementation of Cultural Plan, Community Safety and Crime Prevention Plan, and Disability Access and Inclusion Plan
- Commence implementation of Community Recreation Facilities Plan subject to Council endorsement
- Commence implementation of Sports Oval Floodlighting Plan, with floodlights to be installed at Sandgate and Hensman Reserves
- Implement an Art Collection Policy and deliver a new art storeroom to improve the quality and management of the City's cultural collections
- Complete Connect South public art commissions
- Improve access to and raise the profile of the City's art collection
- Develop a Public Art Masterplan, Play Spaces Strategy and Public Toilet Plan
- Identify opportunities to activate new piazza and surrounds at Mends Street through City events
- Investigate potential event partnerships with Perth Festival and FRINGE WORLD Festival
- Introduce competition programs to George Burnett Leisure Centre (GBLC) including futsal, basketball and netball to commence late 2019
- Additional programs including ladies day netball competitions, children's netball competitions and 18 month to five year old programs will be available at GBLC from late 2019
- Facilitate children's birthday parties at GBLC
- Completion of Olives Reserve redevelopment
- Preparation of local Public Health Plan
- Implement the CCTV Plan at Connect South



ECONOMY

ASPIRATION: A THRIVING CITY ACTIVATED BY INNOVATION, ATTRACTIONS AND OPPORTUNITIES

OUTCOMES	STRATEGIES
Local business	<ul style="list-style-type: none"> • Embrace and facilitate unique events and attractions on or near foreshore areas and reserves around the City • Attract and support a broad range of small and medium sized enterprises (SMEs) to the City • Connect with the learning and innovation economy so that the City can stimulate relevant economic activities
Activated places	<ul style="list-style-type: none"> • Facilitate activity centres and neighbourhood hubs that offer a diverse, viable and attractive mix of uses • Reinforce the South Perth Peninsula as the City's primary activity centre by reinvigorating key assets and destinations



4,914

Local businesses

PROJECT/ACTIVITY	DIRECTORATE	STATUS
Australia Day Celebration Zone	Development and Community Services	Annual event - complete
Prepare discussion paper on Economic Development	Office of the CEO	On target
Collaborate with Curtin University (Innovation Central)	Office of the CEO	Ongoing
Continue RAC Autonomous Vehicle Trial (RAC Intellibus®)	Office of the CEO	Ongoing
Develop Community Recreation Facilities Plan	Development and Community Services	Complete
Review Canning Bridge Activity Centre Plan	Development and Community Services	On target
Develop South Perth Activity Centre Plan	Development and Community Services	On target
Complete design and commence construction of Connect South	Infrastructure Services	On target



EMBRACE AND FACILITATE UNIQUE EVENTS AND ATTRACTIONS ON OR NEAR FORESHORE AREAS AND RESERVES AROUND THE CITY

SEASON OF COMMUNITY EVENTS

Throughout the year the City supported and hosted a range of unique events that attracted approximately 214,000 people. These events included our annual Australia Day celebrations, the South Perth Sounds concert and the new Hello Manning Community Festival.

ATTRACT AND SUPPORT A BROAD RANGE OF SMALL AND MEDIUM SIZED ENTERPRISES TO THE CITY

ECONOMIC DEVELOPMENT

A discussion paper was prepared to brief Council on potential economic development activities for the City. The outcome of this briefing will inform the development of the Economic Development Plan.

The City is a member of the South East Economic Development Group, which comprises representatives from eight of Western Australia's south east metropolitan local governments. The purpose of this group is to work together on strategic outcomes that will benefit member Councils and the wider region, raising the profile of the area.

Tourism

As part of the inner city local government group, the Inner Perth Assembly comprises marketing, economic development and place activation representatives from the Cities of South Perth, Perth, Vincent and Subiaco, and the Town of Victoria Park. The vision for this group is to promote the combined destination through the sharing of marketing content.

Work carried out to date has included the development of joint digital marketing blogs, videos and itineraries, which have been distributed to the wider community via each organisation's digital communication channels as well as the Visit Perth website.

The City also continued membership of the Perth Regional Tourism Organisation, Experience Perth. The group is the peak body for destination marketing to domestic and international consumers, trade, media and business. Their website provides around 1.4 million visitors with ideas about what to see and do in Perth, where to stay and events.

CONNECT WITH THE LEARNING AND INNOVATION ECONOMY SO THAT THE CITY CAN STIMULATE RELEVANT ECONOMIC ACTIVITIES

COLLABORATIVE PROJECTS AND RELATIONSHIP MANAGEMENT

Curtin University (Innovation Central)

A Memorandum of Understanding (MOU) was signed in April 2017 with Curtin, the City of Canning and Town of Victoria Park, and has proven an effective model.

The MOU's strategic objective is to collaborate in multiple areas to enhance the brand, objectives and outcomes of each organisation as leading innovators in their respective industries and to create the south eastern corridor as an 'edu-tourism' destination for local community and industry, as well as international visitors and investors.

The City has been liaising with Curtin University and attending Innovation Central facilitated sessions to understand opportunities to collaborate on projects.

One initiative has been to engage the Curtin Centre for Sport and Recreation Research to identify and map all active playing spaces and their usage.



RAC Autonomous Vehicle Trial (RAC Intellibus®)

The City continued to support the trial of the fully autonomous RAC Intellibus® vehicle in South Perth. A partnership with the RAC and State Government, the innovative trial helps us move closer to readying Australia for a safe transition to automated vehicles and a future of safer, easier and cleaner mobility.

The trial has been a major success with 12,247 passengers having travelled 20,244km on the bus since it commenced in 2016.

The City worked with the RAC to develop a program for schools focusing on old and new technology by combining education based on the RAC Intellibus® and the Old Mill. The program was tested in October with Hale School and will launch in late 2019.

**FACILITATE ACTIVITY CENTRES
AND NEIGHBOURHOOD HUBS
THAT OFFER A DIVERSE, VIABLE
AND ATTRACTIVE MIX OF USES**

REVIEW OF CANNING BRIDGE ACTIVITY CENTRE PLAN

The Canning Bridge Activity Centre Plan aims to support development of the precinct surrounding the Canning Bridge Station on both sides of the Canning River with a mix of office, retail, residential, recreational and cultural uses, maximising opportunities offered by its unique transport hub location.

Between February and May the City commenced a review of the Plan by engaging the community on thoughts, ideas and expectations of the future of this area. Feedback will now be analysed.

SOUTH PERTH ACTIVITY CENTRE PLAN

The draft South Perth Activity Centre Plan is being prepared to set a clear vision and detailed planning requirements to manage the growth of the area into the future.

It provides a robust planning framework to manage development that accommodates forecast and required population and activity growth, and guidance to improve movement, connectivity, streetscapes and public open space within and around the centre.

The draft Plan was considered by Council in the second quarter of 2018. The public comment period opened in May and will be assessed after closing in July 2019.

**REINFORCE THE SOUTH PERTH
PENINSULA AS THE CITY'S
PRIMARY ACTIVITY CENTRE BY
REINVIGORATING KEY ASSETS
AND DESTINATIONS**

CONNECT SOUTH

Connect South is a \$7.5 million major project to enhance and invigorate the Mends Street precinct and foreshore area in South Perth by creating an attractive, economic and socially viable environment.

This project is focused on improving and expanding public use of the area, transport access and economic opportunities.

Having commenced in 2017, the project continued this year with completion of the detailed design phase, tender and commencement of construction of Stage One in February. Completion is expected by November 2019.



ACHIEVEMENTS

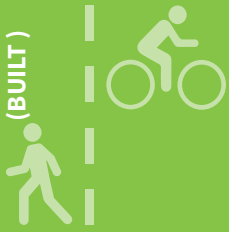
- Thousands of people attracted to South Perth for community events
- Furthering the RAC Intellibus® trial by working with the RAC to develop a program for schools to showcase the Old Mill
- Participating in and influencing content of the Perth Water Precinct Plan
- Delivering content that showcases the City's tourism opportunities to a wider audience as part of the Inner Perth Assembly working group
- Development of the draft Community Recreation Facilities Plan
- Commencement of construction of Connect South on target for completion in 2019
- Innovation Central Memorandum of Understanding

CHALLENGES AND SETBACKS

- Council required additional time to consider the draft South Perth Activity Centre Plan and proposed Amendment No. 61 prior to approval for public advertising. This time allowed for intensive workshops and further refinement of the draft documents before approval
- Latent site conditions on Connect South leading to minor cost and schedule escalations
- Complex stakeholder engagement process in relation to Connect South

ACTIONS FOR 2019/20

- Completion of Stage One of the Connect South project
- Complete public consultation for South Perth Activity Centre Plan, incorporate community feedback and plan endorsed by Council
- Continue progressing review of Canning Bridge Activity Centre Plan
- Develop the Economic Development Plan
- Continue working with Curtin University on collaboration opportunities
- Launch the RAC Intellibus® education program with RAC and State Government



ENVIRONMENT (BUILT)

ASPIRATION: SUSTAINABLE URBAN NEIGHBOURHOODS

OUTCOMES	STRATEGIES
Connected and accessible City	<ul style="list-style-type: none"> • Facilitate a safe, efficient and reliable transport network • Facilitate a pedestrian and cycle friendly environment • Implement and maintain integrated transport and infrastructure plans
Sustainable built form	<ul style="list-style-type: none"> • Develop a local planning framework to meet current and future community needs and legislative requirements • Promote and facilitate contemporary sustainable buildings and land use

2.3km

of new concrete footpath laid

1.8km

of concrete path upgraded



Completed
39,465m²
road capital works



PROJECT/ACTIVITY	DIRECTORATE	STATUS
Implement Integrated Drainage Catchment Management Plan	Infrastructure Services	Ongoing
Develop Integrated Transport Strategy	Development and Community Services	On hold pending Local Planning Strategy, South Perth Activity Centre Plan and Canning Bridge Activity Centre Plan review
Implement Joint Bike Plan	Infrastructure Services	Ongoing
Develop Local Planning Strategy	Development and Community Services	On target
Prepare Local Planning Scheme No. 7	Development and Community Services	On hold pending endorsement of Local Planning Strategy
Review Canning Bridge Activity Centre Plan	Development and Community Services	On target
Develop South Perth Activity Centre Plan	Development and Community Services	On target
Provide sustainable and accessible buildings	Infrastructure Services	Ongoing
Maintain and restore natural areas	Infrastructure Services	Ongoing
Promote partnerships with Swan River Trust, Main Roads WA and Public Transport Authority	Infrastructure Services	Ongoing
Develop Waste and Resource Management Plan	Infrastructure Services	Draft Plan developed and community consultation commenced



FACILITATE A PEDESTRIAN AND CYCLE FRIENDLY ENVIRONMENT

JOINT BIKE PLAN

The Joint Bike Plan was a collaborative project with the Town of Victoria Park, which aimed to set out the long term vision for a strategic cycling network covering both local government areas. After endorsement by Council in July, the City began implementing actions from the Plan, with smaller tasks completed and long term actions placed on the 10 Year Forward Works Program.

ROADS AND DRAINAGE

Footpaths

The City continued to upgrade and improve its footpath network in 2018/19. Within the slab replacement program, 1.8km of concrete path was upgraded at a cost of \$237,000.

2.3km of new concrete footpath was constructed at a cost of \$232,000 to maintain a pedestrian friendly footpath network.

There were also an additional 509 path maintenance jobs attended to.

Sweeping

The City undertakes sweeping programs to ensure streets, car parks, footpaths and drainage infrastructure systems are kept clean. Removing organic matter from streets, paths and car parks ensures drains are clean and receiving waters protected from transport pollutants.

Business districts – seven days per week (collecting approximately 130m³ debris per year)

Commercial districts – two days per week (collecting approximately 78m³ debris per year)

District sweep – four times per year (collecting approximately 240m³ debris per year)

Car parks – three times per year (collecting approximately 15m³ debris per year)

Path sweep – City small sweeper is used on cycle paths, school frontages and extra car parks as required (collecting approximately 57m³ debris per year)

Road rehabilitation

21 road rehabilitation projects were completed in 2018/19, with 39,465m² new asphalt laid (4,021 tonnes) and 2,987lm of kerbing installed.

Location - New asphalt laid	m ²
Mill Point Rd, Swanview Tce to Way Rd, South Perth (Main Roads Metropolitan Regional Road Group funded)	1,468
Kent St northbound, Manning Rd to 170m north of Manning Rd, Karawara	1,366
Manning Rd westbound, Gillon St to Elderfield Rd, Manning	3,207
Manning Rd eastbound, Clydesdale St to Ley St, Manning	2,051
Manning Rd westbound, Kent St to Gillon St, Waterford	2,614
Douglas Ave eastbound, Canning Hwy to Vista St, South Perth	566
Conlon St, Manning Rd to Garvey St, Manning	551
Coode St, Thelma St to Alston Ave, Como	1,958
Duckett Dr/Cloister Ave Intersection, Manning	852
Eric St, Coode St to McDonald St, Como	2,360
Garvey St, Conlon St to end, Waterford	1,611
Keaney Pl, Garvey St to McKay St, Waterford	817
Kilkenny Cir (north), Elderfield Rd to Carrick Way, Waterford	4,367
Kilkenny Cir (south), Carrick Way to Elderfield Rd, Waterford	5,762
Lawler St, Angelo St to 50m towards Hampden St, South Perth	350
McDonald St, Preston St Intersection, Como	1,369
Norton St, Sandgate St to Canning Hwy, South Perth	3,417
Rathay St, Anketell St to Berwick St, Kensington (project managed by Town of Victoria Park)	4,614
Richardson St, 100m east of Melville Pde, South Perth	835
Thelma St, Canning Hwy to Axford St, Como	2,333
York St, King Edward St to Alexandra St, South Perth	1,025



Of 21 projects, 17 were on or under budget. Two had major cost variances and two had minor cost variances. Total budget allocation to roadworks was \$2.48 million. Total actual and committed expenditure was \$2.25 million. This equates to 91% of the total budget. Most road projects were either on or under budget.

Drainage

There were six drainage projects listed in the 2018/19 financial year:

- Gross Pollutant Trap (GPT) installation - Thelma St/Melville Pde intersection
- Installation of new stormwater drainage structures (soakwells)
- Stormwater pump replacement
- Stormwater pit replacement
- Sump upgrades
- Drainage catchment 36 (Clydesdale St) – design only.

The City programmed maintenance and cleaning of all its drainage structures, including:

- 1,947 drainage structures (including gully grates, side entry pits, soakwells)
- 47 GPTs and 29 drainage stormwater sump basins.

Most drainage projects were either on or under budget.

Total budget allocation to drainage works for 2018/19 was \$265,000. Total actual and committed expenditure was \$196,000. This equates to 76% of the total budget.

The pump station did not require replacement pumps in 2018/19, which contributed to being under budget. The GPT installation was delayed because of design and water table issues – that will now occur in 2019/20.

IMPLEMENT AND MAINTAIN INTEGRATED TRANSPORT AND INFRASTRUCTURE PLANS

INTEGRATED TRANSPORT STRATEGY

The City identified a need for a plan for considered sustainable transport options aligning to the state’s transport planning strategy. While preparation and background research was undertaken, this was placed on hold due to delays with the Local Planning Strategy and South Perth Activity Centre Plan.

BUS SHELTERS

With the assistance of the Public Transport Authority, the City relocated two and replaced two bus stops along the 34 bus route as well as upgrading them to current DDA (Disability Discrimination Act) standards.

PARKING STRATEGY

The City continues to review parking modifications in line with the hierarchy and principles outlined in the City’s Parking Strategy.

The Parking Management Action Plan for the South Perth Station Precinct continues to provide a detailed operational plan for the precinct as development progresses and large scale parking modifications are reviewed. Due to the level of uncertainty around timing relating to future development within the precinct, it was resolved at the May Council Meeting that formal annual reviews of the Action Plan be completed and subsequently reported to Council.



DEVELOP A LOCAL PLANNING FRAMEWORK TO MEET CURRENT AND FUTURE COMMUNITY NEEDS AND LEGISLATIVE REQUIREMENTS

The City has been working on a number of strategic planning projects to guide development throughout the City into the future as part of its local planning framework. The Local Planning Strategy, Local Planning Scheme No. 7, review of the Canning Bridge Activity Centre Plan and South Perth Activity Centre Plan are all active projects that will contribute to this framework. More detail about each of these projects can be found under Major Projects at the front of this annual report.

LOCAL HERITAGE SURVEY

It is a requirement under Section 103 of the *Heritage Act 2018* that local governments prepare, maintain and review a local heritage survey.

The City's heritage survey identifies and celebrates buildings and places within the City worthy of recognition for their heritage significance. The local heritage survey and local heritage list were reviewed in 2017/18.

As part of this review the community was invited to nominate properties or places that may be appropriate for inclusion. Final endorsement by Council was in September, and following this, all existing and nominated places were assessed to determine those that would be included in the local heritage survey.

In total, 22 new places were added to the City's heritage survey, which now contains 81 places.

PROMOTE AND FACILITATE CONTEMPORARY SUSTAINABLE BUILDINGS AND LAND USE

SUSTAINABLE AND ACCESSIBLE BUILDINGS

The City installed new ramps at Manning Men's Shed, universal access toilets at McDougall Park Community Kindy and improved energy use at selected community facilities.

In the final quarter of 2018/19, the City met with the Inclusive Community Advisory Group to engage stakeholders and seek feedback on design plans for potential upgrades, with new projects to be targeted in 2019/20.

ASSET MANAGEMENT AND MAINTENANCE

The City provides and manages public road networks, paths and cycleways, public spaces and buildings. This infrastructure requires professional management and maintenance to ensure longevity and the provision of effective services.

The City plans and implements the maintenance, renewal and provision of its infrastructure through its asset management process. The Infrastructure Asset Management System was refined and updated in line with the Corporate Business Plan to commence data migration of the asset register to 1System.

The Infrastructure Asset Management System assists in managing a considerable number of assets including:

- **Roads** – 197km
- **Off-street car parking** – 55 locations
- **Pathways** – 273km
- **Stormwater drainage** – 110km of pipes, 5,590 structures and 54 sumps
- **Buildings and facilities** – 180 locations (including community, residential and operational facilities)
- **Public open space** – 163ha of turf, 155ha of irrigation, 62 bores, 49 playground sites, 45 shelters, and 1,260 furniture and lighting assets
- **Foreshore** – 18km of river edge (river walls and natural edge), including 17 structures which comprise boat ramps, boardwalks and stairways.



BUILDING SITE COMPLIANCE

In April Council endorsed a new Policy - P511 Road Thoroughfare Infrastructure Management to assist with the oversight of impacts on public infrastructure from the development of residential homes, commercial and multi-unit developments.

Development regularly impacts adjacent street verges and adjoining roadways, sometimes causing damage to public infrastructure and resulting in community dissatisfaction with the presentation of the street environment and substantial costs to the City to rectify damage.

The City now provides clear guidelines to property owners, builders and developers to ensure public infrastructure is not impacted and that building activity inconvenience to local residents is kept to a minimum.

In addition to the 584 building permits and 89 demolition permits issued, the City's Infrastructure compliance department administered:

- 96 permits to store materials on verges, collecting a revenue of \$79,240
- 140 crossing applications, some of which were constructed by the City's contractor
- 240 notice letters to address building site non-compliance.

Challenges surrounding building activities in the City include general unsightliness, damage to and obstruction on kerbs and footpaths, rubbish dumping and trades vehicles blocking or partially blocking streets for periods of time.

2018/19 BUILDING PERMITS	
No. of Building Permits issued	584
Total estimated value of building work	\$229,719,557

2018/19 DEMOLITION PERMITS	
No. of Demolition Permits issued	89
Total estimated value of demolition work	\$1,651,505

STATUTORY PLANNING

The City assesses development applications for a wide range of development types within the local area, including residential, business and mixed use developments. The City also monitors statutory compliance by undertaking site inspections to ensure legislation is being followed.

2018/19 DEVELOPMENT APPROVALS	
Development approvals for residential developments	
Single houses	243
Grouped dwellings	97
Multiple dwellings	17
Mixed developments	6
Total residential determinations	363
Determination of application for development approval	
Cancelled by the City of South Perth	13
Cancelled by applicant/landowner	11
Delegated approval	410
Delegated refusal	0
Approved by Council	23
Refused by Council	1
Recommend approval to relevant agency	5
Recommend refusal to relevant agency	0
Approved by Development Assessment Panel	16
Refused by Development Assessment Panel	2
Total determinations	481
Total development approvals	454



ACHIEVEMENTS

- New exercise equipment installed at Sir James Mitchell Park
- Playground replacements – Morris Mundy Reserve, Kensington and Meadowvale Reserve, South Perth
- 1.8km of concrete path was upgraded
- 2.3km of new concrete footpath was constructed
- 509 path maintenance repairs were undertaken
- 21 road rehabilitation projects were completed, with 17 on or under budget
- Completion of the Integrated Drainage Catchment Management Plan
- Development of the draft Waste and Resource Management Plan
- Waste education campaign helped reduce contamination in household recycling by 24 tonnes
- Local Planning Strategy, Local Planning Scheme No. 7, review of Canning Bridge Activity Centre Plan, and South Perth Activity Centre Plan commenced
- The upgrade of the pedestrian paths with new additional paths providing better connectivity through streets and the Karawara Greenways from the surrounding neighborhood

CHALLENGES AND SETBACKS

- Delay in implementation of the Joint Bike Plan project to allow for public consultation
- Integrated Transport Strategy project delayed to prioritise Canning Bridge Activity Centre Plan review
- Aging playground assets
- Demand for improved sustainability and accessibility for buildings – retrofitting of suitable infrastructure within existing buildings to accommodate new standards
- Asset management – continuing to maintain and ensure asset data is current and relevant
- Functionality of Asset Management System module within 1System
- Educating property owners, builders and developers in relation to their obligations to protect public infrastructure and limit inconvenience to the community

ACTIONS FOR 2019/20

- Parking Management Action Plan for the Canning Bridge Activity Centre developed in line with the Parking Strategy
- Complete the survey of drainage Infrastructure along the Kwinana Freeway Foreshore Reserve in partnership with Main Roads Western Australia
- Work with the Inclusive Community Action Group to target new sustainability and accessibility projects
- Reapply for Western Australian Bicycle Network funding and continue with projects identified within the Joint Bike Plan
- Continue to progress Local Planning Scheme No. 7, review of Canning Bridge Activity Centre Plan, and South Perth Activity Centre Plan

ENVIRONMENT (NATURAL)

ASPIRATION: SUSTAINABLE URBAN NEIGHBOURHOODS

OUTCOMES	STRATEGIES
Enhanced environment and open spaces	<ul style="list-style-type: none"> • Maintain and improve ecosystem biodiversity of the City • Protect and enhance the City’s urban forest • Improve the amenity value and sustainable uses of our streetscapes, public open spaces and foreshores • Facilitate effective management of the Swan and Canning River foreshore
Resource management and climate change	<ul style="list-style-type: none"> • Promote and implement sustainable water, waste, land and energy management practices • Manage the risks associated with climate change



26,937

visitors to the
City of South
Perth Recycling
Centre

PROJECT/ACTIVITY	DIRECTORATE	STATUS
Tree Planting Program	Infrastructure Services	Ongoing
Improve community amenity at parks and foreshore	Infrastructure Services	Ongoing
Kwinana Freeway, Mt Henry Spit, Sir James Mitchell Park, Sulman Slope, Redmond Reserve, Clontarf, Salter Point Foreshore: Restoration, Maintenance and Masterplanning	Infrastructure Services	Ongoing
Review and update Climate Management Strategy	Infrastructure Services	Review complete. Strategy development deferred due to budget constraints





**MAINTAIN AND IMPROVE
ECOSYSTEM BIODIVERSITY IN
THE CITY**

**NATURAL AND CONSERVATION
AREAS**

The City is actively involved in the maintenance of remnant bushlands and riverine environments, working to protect and conserve biodiversity and fauna habitat. This work includes the management of invasive weed species, protection of waterways and wetlands, planting of additional endemic plant species and the enhancement of fauna breeding places.

\$1.67 million was allocated to manage and conserve 75ha of native habitat in parklands and along our river foreshores. These important spaces support thousands of indigenous trees and plants critical to the preservation of native habitats and local biodiversity within the metropolitan region and Western Australia.

Weed control

The City completed weed control applications within conservation areas using a combination of methods including chemical and non-chemical techniques.

The City acknowledges concerns raised by the community in relation to the use of chemical herbicides for control of weeds in conservation areas, parklands and within City streets. In response, we have begun trialling alternative weed control measures including additional mechanical control, hot water/steam control and the use of naturally occurring compounds such as pelargonic acid.

Currently we report the extent of weed control undertaken by indicating the size of areas treated in m² – this is being reviewed and we will consider alternative methods in future reporting.

WEED CONTROL PER M ²				
	2015/16	2016/17	2017/18	2018/19
Chemical	167,320	225,121	180,097	200,100
Non-chemical	608,437	608,437	608,437	426,500
Steam	N/A	N/A	73,012	21,250
Total	775,757	833,558	861,546	647,850



PROTECT AND ENHANCE THE CITY'S URBAN FOREST

URBAN FOREST STRATEGY

The Urban Forest Strategy was endorsed by Council in August. Developed to identify opportunities to manage the challenges of urbanisation, development, climate change and population growth, the Strategy provides a clear direction for the City, Council and community on urban forest management in both the public and private realms.

Goals for 2018-2023:

- Maintain current canopy coverage at 20% with no net loss
- Plant 7,500 street trees
- Plant 2,500 trees on parks and reserves
- Plant 1,000 trees on school land
- Increase species diversity
- Identify all public space available for tree planting
- Develop a City Tree Management Plan
- Increase nursery production by 25%
- Investigate areas for improvement, such as partnering opportunities, storm water capture, verge plantings, tree/street competitions
- Increase the number of protected trees.

City managed spaces support more than 30,000 trees. Approximately \$1.2m was invested to care for these important assets, which offer crucial benefits such as cleansing the atmosphere of carbon dioxide, reducing storm water runoff, compensating for climate temperature changes, and creating shady streets and places.

GREEN PLAN

The City continues to pursue the objectives of its Green Plan, working to manage and conserve the existing vegetative canopy cover while also planting additional trees and vegetation to streets, in parklands and within conservation areas.

OUR NURSERY

The City's plant production nursery is one of the largest local government nurseries in metropolitan Perth. The nursery produces local endemic plant stock for street and park planning, revegetation works and natural area planting projects throughout the City and also sells plant stock to several other local governments. In 2018/19 the nursery produced approximately 57,000 plants including 18,000 mature plants, 1,600 trees, as well as wetland species and seedlings.

CITY WIDE PLANTING 2018/19

Natural areas native plant stock planted	12,304
Street trees planted	1,050
Park and reserve trees planted	346
Streetscapes	19,947
Shrubs planted	11,944



IMPROVE THE AMENITY VALUE AND SUSTAINABLE USES OF OUR STREETSCAPES, PUBLIC OPEN SPACES AND FORESHORE

OPEN SPACE MANAGEMENT AND MAINTENANCE

The City manages and maintains approximately 102ha of Public Open Space (POS). POS includes all types of community spaces including parklands and natural conservation areas, the Swan and Canning River foreshores, and streetscapes. Public spaces in the City include 51ha of sports fields offering active play opportunities, grassed recreational parklands, children’s playgrounds, landscaped gardens, river walks and vistas, and accommodate thousands of trees.

Significant resources are invested to maintain our open spaces and the many recreational activities they support. Expenditure to the value of approximately \$4.7 million facilitates the cultivation of street and park landscapes, the watering, fertilising and mowing of playing fields, and the provision and maintenance of children’s playgrounds.

Upgrades to park furniture, installation of trees and shrubs, irrigation system replacement and exercise equipment installation along with plantings of over 300 plants have improved the amenities at the City’s parks and foreshore over the past year.

Public Open Space Strategy

The Public Open Space Strategy guides how the City enhances the amenity and environmental value of our streetscapes, parklands and foreshores to create attractive and responsibly managed public spaces for our community.

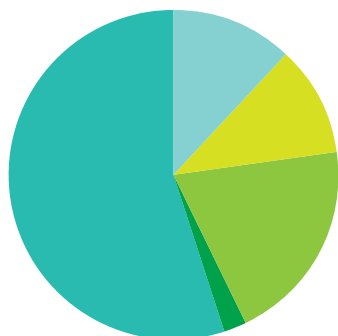
Karawara Public Open Space Masterplan and Collaborative Action Plan

Urgent path improvements were completed at the Greenways in Karawara and a Landscape Concept Plan was prepared for the ‘Western Diamonds’ park areas.

The Greenways concept has been progressed to detailed design and the first stage of the project focused on the eastern side of the park has been constructed. The completed upgrade includes a playground, tree planting and seating. Funding for the next stage has been secured, and is planned for construction in early 2020.

COMPLETED CAPITAL WORKS FOR PUBLIC OPEN SPACES		
Project	Location	Cost
Street and park furniture	Various locations throughout the City	\$65,565
Playground replacements	Morris Mundy Reserve, Kensington and Meadowvale Reserve, South Perth	\$125,679
Exercise equipment	Sir James Mitchell Park, South Perth	\$43,908

Our Parks, Gardens and Sporting Grounds



- 55% Passive reserves
- 20% Coastal and foreshore area
- 12% Conservation area
- 11% Active reserves
- 2% Utility open space



COLLIER PARK GOLF COURSE

The City manages the maintenance of Collier Park Golf Course including the maintenance of the technically sophisticated irrigation system to ensure year round playability.

To ensure the lakes and sanctuary areas thrive, they require careful environmental management with regular ongoing revegetation works. Horticulturists on staff help maintain the clubhouse, car park and landscaped gardens.

FACILITATE EFFECTIVE MANAGEMENT OF SWAN AND CANNING RIVER FORESHORES

The City works closely with state agencies to manage the Swan and Canning River foreshores to address current and future issues related to foreshore erosion, conservation and recreation, and to ensure our assets are effectively managed and protected now and into the future.

Throughout the year revegetation works were undertaken at sites including Cygnia Cove, Clontarf Foreshore, Salter Point Foreshore, Sulman embankment and Redmond embankment. At the Kwinana Freeway Foreshore, the five year revegetation project at Milyu Nature Reserve was completed and annual revegetation works were carried out at Mount Henry Spit and Cloisters Reserve.

SOUTH PERTH FORESHORE STRATEGY AND MANAGEMENT PLAN

The South Perth Foreshore Strategy and Management Plan aims to balance the competing demands for use, development and management of this regional reserve with the need to conserve and enhance a functional healthy river and foreshore environment. The plan identifies 10 Nodes, each with distinctive characteristics, opportunities and management issues and strategies.

Across the entire South Perth Foreshore all necessary works were completed within operational maintenance budget allocation, including turf maintenance, tree and garden bed planting and maintenance, upkeep of the infrastructure assets (furniture, playgrounds, pedestrian and cycle paths), carparks and river access areas (beaches and boat ramps).

During the year a report was prepared on Node 2: Coode Street, Node 7: The Lakes and Node 10: Ellam Street, which assessed the current condition of the river walls, identified as the next priority foreshore infrastructure project. The City has applied for a Riverbank grant from the Department of Biodiversity, Conservation and Attractions to upgrade deteriorating river walls and create a swan habitat between Coode and Ellam streets.

Additionally, a draft concept plan and landscape design including playground, picnic and barbecue area was developed for Node 2: Coode Street with preliminary cost estimates included.

CLONTARF-WATERFORD-SALTER POINT FORESHORE MASTERPLAN

The Clontarf-Waterford-Salter Point Foreshore provides vital habitat for birds, reptiles and amphibian species.

The area is coming under pressure due to climate change, foreshore erosion, urban infill and increased recreational use. In response, we commenced the development of a masterplan to provide a consolidated management strategy recognising the ecological, cultural and recreational values of the area.

The draft Masterplan was adopted by Council in April following a stakeholder and community engagement process.

BODKIN PARK LIVING STREAM DRAFT CONCEPT PLAN

Bodkin Park in Waterford features two lakes (north and south) connected by a channel of open drain, which is part of the Bodkin Park stormwater management system.

In partnership with the South East Regional Centre for Urban Landcare (SERCUL) and Water Corporation, the City received a grant from Perth NRM to establish a new living stream at Bodkin Park between the north and south lakes.

The Bodkin Park Living Stream Draft Concept Plan was released for public comment in late October. As a result of community feedback on the draft Plan, the City is now considering further options.



KWINANA FREEWAY FORESHORE MANAGEMENT PLAN

The City completed all natural areas, asset and infrastructure maintenance and annual weed control works in all foreshore management zones. A dieback investigation report was developed and the City commenced development of a tide and wind alert system and a tool to analyse recorded flooding events to determine possible causes.

PROMOTE AND IMPLEMENT SUSTAINABLE WATER, WASTE, LAND AND ENERGY MANAGEMENT PRACTICES

WASTE AND RECYCLING

Draft Waste and Resource Management Plan

The draft Waste and Resource Management Plan (WRMP) 2019-2024 was developed and circulated for public review and comment. The WRMP outlines how the City will achieve its waste management goals over the next five years aiming for a balance between accessibility, affordability and sustainability.

The WRMP supports:

- Minimising waste
- Increasing resource recovery and recycling
- Delivering community education for a sustainable change
- Continuing to deliver a cost effective and equitable service to residents.

The City will facilitate and support positive behaviour change through a public community waste education program.

Waste education

The City undertook a marketing campaign to reduce recycling contamination of items such as textiles (clothing), soft plastics (bread bags, plastic bags), polystyrene (coffee cups and takeaway containers) and garden/green waste. This resulted in a reduction of 24 tonnes in non-compliant material entering the recycling stream.

Youth led not for profit Millennium Kids attended the City's Australia Day Celebration Zone and released a video to highlight the important role of reducing waste to landfill. The City is a proud supporter of Millennium Kids, which empowers thousands of young people to have their say about the environment.

Waste to Energy

As a member of the Rivers Regional Council (RRC), the City is part of an innovative project to convert waste to energy. The RRC has signed a 20 year agreement with Phoenix Energy to supply residential (post-recycling) rubbish to the Kwinana Waste to Energy (WtE) facility, which is scheduled to be completed by 2020/21.

With increasing pressure on landfill capacity, and concerted community efforts to reduce landfill levels, WtE represents a significant opportunity for the generation of affordable green power. The Kwinana facility will use Keppel Seghers moving grate technology, which thermally treats the waste and converts the recovered energy into steam to produce electricity.

The facility will export 36MW of electricity to the local grid per year, sufficient to power more than 50,000 households. Metallic materials will be recovered and recycled, while other by-products will be reused as construction materials.

Reduction in waste sent to landfill

15,025 tonnes of kerb side, verge side and Recycling Centre general waste collections went to landfill, as well as contaminated recyclable material. This is an overall reduction of 1,233 tonnes from the previous year.

6,224 tonnes of kerb side, verge side and Recycling Centre collections were recycled with a 452 tonne decrease in recyclable material.



KERB SIDE COLLECTIONS (TONNES)			
	2017/18	2018/19	
General household waste to landfill	14,004	13,109	-7%
Recyclable materials	3,454	3,863	+11%
Contaminated recyclable materials	588	564	-4%

VERGE SIDE COLLECTIONS (TONNES)			
	2017/18	2018/19	
General waste to landfill	581	519	-11%
Recyclable materials diverted from landfill	91	139	+48%
Verge side collected green waste recycled as mulch	658	649	+1%

RECYCLING CENTRE (TONNES)			
	2017/18	2018/19	
General waste to landfill	1,085	833	-30%
Recyclable materials diverted from landfill	405	437	+7%
Green waste to mulch	1,164	1,136	-2%

NUMBER OF VISITORS TO RECYCLING CENTRE	
Year	Visitors
2018/19	26,937
2017/18	23,831
2016/17	19,578
2015/16	18,107
2014/15	14,303



WATER AND ENERGY MONITORING

The City undertakes monitoring of scheme and groundwater use, electricity and gas consumption, and greenhouse gas emissions. Data analysis is undertaken quarterly and reported to relevant City staff for consideration and for the rectification of any consumption anomalies and water leaks.

Annual surface water quality monitoring and reporting were completed for the City's catchments in partnership with the State Government and South East Regional Centre for Urban Landcare.

Water level monitoring for the Salter Point Lagoon was successfully undertaken to determine adequate lagoon flushing and will inform recommendations of the Salter Point Lagoon report for future management and monitoring.

A water audit for Collier Park Village was completed, with recommendations implemented.

The City's Water Management Plan 2017-2022 recognises water as a precious natural resource and commits to efficient use.

The Plan sets a number of goals, including an aggregated groundwater consumption goal, which in 2018/19 was 149,886kl under the allocated target. The City was also under the allocated targets for Collier Park Golf Course by 758kl and Sir James Mitchell Park by 116,085kl.

A plan to improve an irrigation central control system for all parks was completed, with a cloud based central control system successfully implemented.

SCHEME WATER USE AND COST

	Annual water use (kl)	Daily water use (kl/day)	Annual cost (\$)
2018/19	70,008	192	168,961
2017/18	77,970	213	154,439
2016/17	70,615	194	130,374
2015/16	70,391	193	127,692
2014/15	67,596	185	140,486

Water sensitive urban design and technical specification drawings were developed for the Collier Park Golf Course entrance lake.

Water Corporation Waterwise Council program

The City has been participating in the Water Corporation Waterwise Council program since 2010. The program assists local governments to improve water management of potable and non-potable sources for public open spaces and facilities. The program also supports behavioural changes in the community by encouraging the use of products and services designed to reduce water demand.

The City annually applies for the Waterwise Council status seeking re-endorsement and reports on its annual scheme and groundwater consumption and water efficiency achievements. This year the City was reinstated as a Waterwise Council, with several business units collaborating in support of this achievement.

GROUNDWATER USE

	Allocation (kl)	2016/17 (kl)	2017/18 (kl)	2018/19 (kl)
Collier Park Golf Course	432,000	443,125	428,232	431,242
Sir James Mitchell Park	225,000	135,105	101,848	108,915
All sites except CPGC and SJMP	812,790	748,564	835,687	779,747
Total annual use (kl)	1,469,790	1,326,814	1,365,767	1,319,904
Total daily use (kl/day)	4,027	3,635	3,742	3,616



SCHEME WATER USE AND COST		
	Sum of Energy	
	Usage (GJ)	Cost (\$)
Building Services	12.24	1,275
Civic Centre	3,135.77	211,474
Collier Park Golf Course	1,380.41	78,130
Collier Park Retirement Village	807.74	59,852
Drainage reserves and sumps	15.11	1,910
Halls and pavilions	623.32	40,600
Historical buildings	228.23	15,408
Kindergartens	45.93	4,042
Manning Community Centre	102.94	5,667
Operations Centre	580.90	38,878
Parks	605.74	55,925
Recreation Centre	341.75	22,266
Senior Citizens Centres	283.08	23,739
Sir James Mitchell Park	771.62	42,005
Streetlighting	12,466.63	663,918
Streetscapes	133.49	12,815
Miscellaneous	19.66	2,166
Total	21,554.56	\$1,280,070

MANAGE THE RISKS ASSOCIATED WITH CLIMATE CHANGE

CLIMATE MANAGEMENT STRATEGY

A general report containing the Swan and Helena Rivers Flood Study, Floodplain Management Plan and Flood Risk Assessment has been developed.

After review, it was determined a new Climate Change Strategy was required, however this was deferred until 2020 due to budget constraints.

INTEGRATED DRAINAGE CATCHMENT MANAGEMENT PLAN

This Plan assists the planning, maintenance and construction of new drainage facilities. It is critical in ensuring collection and disposal of stormwater, protecting built infrastructure and homes from flooding, and delivering stormwater to the river or other groundwater catchments.

An initiative of this Plan was the review of treatment options for Neil McDougall Lake. The aim is to address stormwater drainage water quality issues and provide a long term, sustainable solution for the management of Lemna Sps. and blue-green algae (cyanobacterial) blooms in Neil McDougall Lake. A preliminary water sensitive urban design has been developed and environmental studies completed.



ACHIEVEMENTS

- Urban Forest Strategy adopted by Council
- The City's reinstatement as a Waterwise Council
- New garden plantings within the Karawara Greenways, including trees, will provide food sources and roosting spots for many birds
- Preparation of Waste and Resource Management Plan and effective public consultation process
- Commencement of the construction of the Waste to Energy project
- Under allocated water targets for aggregated groundwater consumption, Collier Park Golf Course and Sir James Mitchell Park
- Reduction in waste sent to landfill
- Planting more than 47,000 plants within open spaces and conservation areas

CHALLENGES AND SETBACKS

- Ensuring the alignment of local, state and federal policy and objectives in relation to climate change and waste
- The State Government's Waste Strategy does not recognise the environmental and cost benefits of Waste to Energy as being a comparable and valid alternative to the Better Bins and composting approach
- Design of the South Perth Foreshore River Walls project was delayed due to the wave modelling required

ACTIONS FOR 2019/20

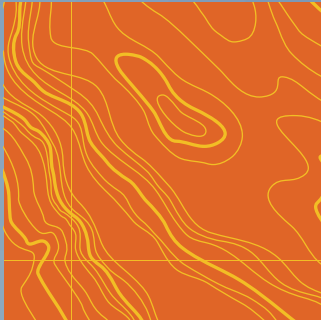
- Building new and established relationships with volunteer groups that provide additional services to the City to enhance the amenity of reserves especially along the river foreshores
- Working with external partners such as the State Government to improve the infrastructure and amenities within and around the City of South Perth
- Ongoing advocacy via the Rivers Regional Council/subsidiary with State Government on the Waste to Energy plant, and the need for it to be recognised within the circular economy
- Develop an in-depth Flood Risk Adaptation Plan
- Implement Urban Forest Strategy
- Initiate the development of Climate Change Strategy



LEADERSHIP

ASPIRATION: A VISIONARY AND INFLUENTIAL LOCAL GOVERNMENT

OUTCOMES	STRATEGIES
Engaged community	<ul style="list-style-type: none"> • Engage with the community to contribute to the planning of activities in and around the City • Be agile to stakeholder, community and customer needs
Advocacy	<ul style="list-style-type: none"> • Advocate for public infrastructure improvements including a South Perth train station and ferry services
Good governance	<ul style="list-style-type: none"> • Empower effective and quality decision making and governance • Continue to build a high performance culture to deliver community priorities • Maximise and diversify non-rate income



PROJECT/ACTIVITY	DIRECTORATE	STATUS
Plan and implement major infrastructure projects through stakeholder engagement	Infrastructure Services	Ongoing
Provide support with project stakeholder engagement	Corporate Services	Ongoing
NAIDOC Week celebrations as part of Reconciliation Action Plan	Development and Community Services	Complete – annual event
Maintain relationships via Memorandums of Understanding and shared service arrangements	Office of the CEO	Ongoing
Establish new and reinforce existing partnerships	Office of the CEO	On target
Develop Stakeholder Engagement Plan and implement staff training program	Corporate Services	Complete
Develop prospectus for the upgrade of Mends Street Jetty	Infrastructure Services	Complete
Advocate for funding for South Perth Foreshore River Wall and Swan Habitat	Infrastructure Services	On target
Deliver 1System Phase One	Corporate Services	Complete
Australasian Local Government Performance Excellence Program	Corporate Services	Complete – annual program
Develop Corporate Business Plan 2018/19	Corporate Services	Complete
Host National LG Chief Officer Group Conference	Office of the CEO	Complete
Implement Online Development Application Lodgement System	Corporate Services	Complete

PROJECT/ACTIVITY	DIRECTORATE	STATUS
Preparation for Local Government Elections	Office of the CEO	On target
Review Risk Management Framework	Office of the CEO	On target
Update Governance Framework	Office of the CEO	On target
Complete Annual Budget	Corporate Services	Complete
Complete Annual Report	Office of the CEO	Complete
Provide support via Customer Service Delivery	Corporate Services	Ongoing
Complete External Audit Program	Corporate Services	Complete
Complete Internal Audit Program	Corporate Services	On target
Complete Long Term Financial Plan 2015-2025	Corporate Services	On hold pending 1System Phase 2
Occupational Safety and Health Management	Office of the CEO	Ongoing
Procurement/tendering	Corporate Services	Ongoing
Provide project Engagement Support	Corporate Services	Ongoing
Review and implement Strategic Community Plan	Corporate Services	Review complete. Delivery ongoing
Implement Workforce Plan	Office of the CEO	Ongoing
Attract grant funding	Corporate Services	Ongoing

ENGAGE WITH THE COMMUNITY TO CONTRIBUTE TO THE PLANNING OF ACTIVITIES IN AND AROUND THE CITY

STAKEHOLDER ENGAGEMENT

The City values contribution from the community, particularly for major projects and plans like the Canning Bridge and South Perth Activity Centre plans and the Recreation and Aquatic Facility.

This year, a new stakeholder engagement plan was developed and introduced, along with a revised policy and management practice.

The City reviewed and investigated best practice for online engagement and continues to use Your Say South Perth to facilitate participation. The City uses a number of communication methods, such as our social media platforms, website, eNewsletters and print advertisements to encourage participation and contribution to City projects, plans and policies as part of the stakeholder and community engagement process.

A training program for stakeholder engagement across the organisation was undertaken to increase awareness and build staff skill in the engagement area. The Stakeholder Engagement team provided support for 17 City wide projects this year.

RECONCILIATION ACTION PLAN

The Aboriginal Reference Group seeks to nurture networks and communication between Aboriginal and non-Aboriginal people in the City. During the year the group met five times and its membership increased from seven to 12.

The City is developing its inaugural Reconciliation Action Plan (RAP). Reconciliation Australia recognised the City's strong connection with the local Aboriginal community and has recommended the City produces an Innovate RAP. An Innovate RAP focuses on developing and strengthening relationships with Aboriginal and Torres Strait Islander peoples, engaging staff and stakeholders in reconciliation, and developing and piloting innovative strategies to empower Aboriginal and Torres Strait Islander peoples.

Community events were held throughout the City to recognise NAIDOC Week and Reconciliation Week.



BE AGILE TO STAKEHOLDER, COMMUNITY AND CUSTOMER NEEDS

PARTNERSHIPS

The City works in partnership with stakeholders to deliver value to our community.

During the year these partnerships included:

- Rivers Regional Council, to help convert waste to energy via the Kwinana Waste to Energy facility, scheduled to be completed after 2020
- South East Economic Development Group, to align on strategic outcomes to benefit the south east region as a whole
- Perth Water Vision Group, to develop a precinct plan.

We continued to partner with the RAC and state government on the trial of the RAC Intellibus® autonomous vehicle in South Perth, and in October trialled an education program with Hale School, which showcases both the RAC Intellibus® and Old Mill, considering and comparing technology in the past, present and future.

Our agreement with Perth Zoo continued and we supported community groups including Southcare, South Perth Lions Club, Moorditj Keila Aboriginal Group and HOME Karawara.

Five bordering local governments have entered into a Memorandum of Understanding (MOU) to work collaboratively on common strategic issues in Perth.

Stakeholder groups include:

- Public Art Advisory Group
- Aboriginal Reference Group
- South Perth Station Reference Group
- Inclusive Community Action Group.

The City hosted the Southcare Engaging Young Leaders on Aged Care and Community Boards event. This provided opportunities to build relationships and collaborate with other community partners as well as helping achieve the overall objective of strengthening the leadership and governance capacity of the aged care and not for profit sectors by engaging young people.

Memorandums of Understanding

The City maintains relationships with nearby local governments to progress strategic projects and share responsibilities for developments and opportunities. Regular meetings were held with the Town of Victoria Park and Curtin University as part of the MOU, and a new MOU was undertaken with our inner City neighbours at the Cities of Perth, Vincent, Subiaco and the Town of Victoria Park. The new MOU will see us collaborate on common issues that exist across local government boundaries. Working groups have been formed to explore areas such as transport, tourism and homelessness, and exchange knowledge on shared challenges.

Perth Water Precinct Plan

The City is a key stakeholder in the Perth Water Vision Group, which comprises representatives from the Department of Biodiversity and Attractions, Department of Transport, City of Perth, Town of Victoria Park, Metropolitan Redevelopment Authority, Tourism WA and Department of Planning, Lands and Heritage.

A Precinct Plan is being developed to guide future improvement of the section of the Swan River and its foreshore between the Narrows and Windan bridges in a strategic and proactive manner. During the year work progressed on preparation of the draft Plan with the community invited to provide feedback through a preliminary survey. The draft Plan will be released for consultation in 2019/20.



ADVOCATE FOR PUBLIC INFRASTRUCTURE IMPROVEMENTS INCLUDING A SOUTH PERTH TRAIN STATION AND FERRY SERVICES

ADVOCACY

Mends Street Jetty

The City developed a prospectus to advocate for the upgrade of the Mends Street Jetty, which is owned and managed by the WA Department of Transport.

South Perth Foreshore River Wall and Swan Habitat

Design documentation of the river wall upgrades to the eastern half of the South Perth Foreshore, Coode Street to Ellam Street Foreshore is underway and expected to be completed in September 2019. The plans include a number of beaches and a swan habitat island to help bring swans back to the river. The documentation will enable discussions with state agencies to seek funding for construction works and ultimately enable the protection and enhancement of the adjacent parkland. The river wall adjacent to Coode Street has been identified as a high priority upgrade, as the works will enable the development of the Coode Street recreation node within the South Perth Foreshore Strategy and Management Plan.

The City actively advocated for public and private funding for river wall replacement for the South Perth Foreshore with initial discussions held with the Department of Biodiversity, Conservation and Attractions.

Advocacy for train station and ferry

The City continues to advocate for a train station and improved ferry services for the City at the state and federal level.

EMPOWER EFFECTIVE AND QUALITY DECISION MAKING AND GOVERNANCE

CORPORATE BUSINESS PLAN 2018/19

The Corporate Business Plan was developed to detail the services, operations and projects the City delivers within specified timeframes and the processes and costs associated. Business Unit Plans were also implemented.

GOVERNANCE AND RISK MANAGEMENT FRAMEWORK REVIEW

The Governance framework was updated and endorsed by Council. Executive and manager workshops were held and a risk management committee established. Business continuity plans were completed, with the City's risk policy and risk register reviewed.

Risk management

Risk management is a core component of corporate governance and an integral part of contemporary management practice. It is incumbent on us to understand the internal and external risks that may impact on the delivery of our organisational goals and have processes in place to identify, mitigate, manage and monitor those risks. The City is committed to promoting an organisational culture where risk management is embedded in all business processes.

Strategic context

Effective risk management integrates with strategic and organisational planning. Risk management processes are carried out in the context of the strategic directions contained within the Strategic Community Plan 2017-2027 and Business Unit Plans.



Operational context

Risk Management Plans are used for all major processes, events and activities throughout the City.

The Audit, Risk and Governance Committee is responsible for monitoring the City's Risk Management Framework, which incorporates the 11 key principles as identified in the Risk Management Standard AS/NZ ISO 31000:2009. These principles are tailored around embedding risk management culture, systems, tools and actions.

During 2018/19 the City's business units continued to identify and review operational risks affecting day to day activities and events.

In October, Council endorsed the Risk Management Strategy and in June, the Risk Management Policy P695 was reviewed and presented to Council.

The City's internal Risk Management Committee meets quarterly and reports directly to the Executive Management Team with Council reports considered by the Audit, Risk and Governance Committee.

AUDIT, RISK AND GOVERNANCE

The Audit, Risk and Governance Committee is responsible for providing guidance, assistance and oversight in relation to:

- Internal audit, internal control and risk management functions
- Effectiveness of governance processes to comply with relevant regulatory and legislative requirements, and promote lawful and ethical behaviour
- Finance reporting.

In 2018/19 the Audit, Risk and Governance Committee considered the following:

- Internal Audit reports on procurement and payroll
- 2017/18 Annual Financial Statements audit (external)
- Risk Management Strategy
- 1System implementation updates
- Penalty Units Amendment Local Law 2018
- Audit Register progress reports
- 2017/18 Financial Statements
- 2017/18 Corporate Business Plan fourth quarter update
- 2017/18 Office of the Auditor General final report
- Strategic Internal Audit Plan review
- Appointment of Authorised Persons
- Health Local Law review
- 2018/19 Corporate Business Plan third quarter update.

INSURANCE BROKING AND RISK MANAGEMENT

The City's portfolio of unique and tailored insurance policies cover our business and professional risks through LGIS. We join other WA local governments to combine resources to self-insure property, civil liability exposures, and volunteer personal accident and workers compensation risks in addition to the bulk purchase of external insurance policies for risks not covered by the LGIS scheme. The scheme allows us to take control of risk and minimise costs as an alternative to traditional insurance. Our ability to manage exposure is achieved by taking a coordinated and holistic approach to risk management, claims management and injury management.



1SYSTEM DIGITAL TRANSFORMATION

The City is embracing smarter technologies and delivering better customer experiences through the implementation of the 1System project.

The three year project sees the replacement of on-premise legacy systems with TechnologyOne's industry leading OneCouncil solution.

1System provides a single, integrated enterprise software solution used by staff across all levels.

This City wide project will increase efficiencies and encourage innovation, while facilitating improved customer service by reducing response times and providing new opportunities for digital service delivery.

The first phase of the 1System project was successfully implemented in 2018/19.

INTERNAL PROCESS IMPROVEMENTS

Internal processes were enhanced through the development of online services, electronic forms and integrated workflow to reduce data entry duplication.

An Animal Care Register was developed to simplify and automate the manual processes involved in providing animal care for neighbouring local governments.

Online Development Application Lodgement

An Online Development Application Lodgement System was launched and the latest version of the City's online facility booking system went live providing new and improved functionality for customers and reducing the double handling of data entry.

Australasian Local Government Performance Excellence Program

The City entered a three year agreement with LG and PricewaterhouseCoopers to provide data as part of a benchmarking program for performance reporting.

Local laws and Council policy review

To ensure the City meets its statutory requirements, local laws, polices and internal procedures are reviewed regularly.

During 2018/19, the City conducted a full review of the following:

- Penalty Units Amendment Local Law 2018
- Health Local Laws 2002.

The City also reviewed and revised a number of policies.

Delegations

The *Local Government Act 1995* allows a local government to delegate its powers or the discharge of any of its duties to the CEO.

The Act also allows the CEO to delegate any of these powers to another employee to carry out their duties. An Annual Review of Delegations report was considered by Council at the meeting held on 26 March.



LEGISLATION REVIEW

Review of the Dog and Cat Act

The State Government launched a review of the *Dog Act 1976* and *Cat Act 2011* (the Acts) in May 2019. The Acts are designed to help with the control and management of cats and dogs in WA, primarily carried out by local governments.

The City's Ranger Services were involved in the feedback process and assisted the Department of Local Government, Sport and Cultural Industries with a workshop at the City attended by rangers from the metropolitan area.

Review of the Local Government Act 1995

The City is a member of the Local Government Act Review (Phase 1 and 2) Advisory Group. The role of the Advisory Group is to:

- Provide expert comment on the consultation papers before release
- Provide feedback on draft Act amendments
- Provide advice on any related matters as part of the review.

Several topics included:

- Training for Elected Members
- Proposed model for gifts
- The recruitment and performance review of Chief Executive Officer
- Standards of behaviour for Elected Members
- Code of Conduct
- Public Notices.

The review will introduce changes that will modernise the Act and identify ways to reduce red tape to ensure WA communities benefit from efficient and effective councils now and into the future.

Stop Puppy Farming

The City is actively involved in the Department of Local Government, Sport and Cultural Industries' campaign to put an end to puppy farming.

The Government's proposals include amending the *Dog Act 1976*.

Animal welfare

The City has worked with the Department of Primary Industries and Regional Development over the past 12 months on various animal welfare matters.

A City representative sits on the Companion Animal Welfare Advisory Group and Joint Consultative Committee (JCC) on Inspector Governance (Animal Welfare). As part of the JCC Group, the City's representative was involved with the working group for the development of the Animal Welfare Online Training Course.

ACROD Parking Enforcement Group

The City has worked with the Department of Local Government, Sport and Cultural Industries on the ACROD Parking Enforcement Group as part of the *Local Government Act 1995* review.

WA Rangers Association Professional Development Conference

The City's Rangers assist with organising and running the WA Rangers Association Professional Development Conference, held every year for rangers around the state. This was an outstanding learning experience for all local government rangers who attend.

NATIONAL LG CHIEF OFFICER GROUP

The City hosted a three day conference for Australian and New Zealand Local Government Chief Officers in collaboration with the Town of Victoria Park in February.



CONTINUE TO BUILD A HIGH PERFORMANCE CULTURE TO DELIVER COMMUNITY PRIORITIES

STRATEGIC COMMUNITY PLAN AND CORPORATE BUSINESS PLAN

Following adoption of the Strategic Community Plan 2017-2027 (SCP) and finalisation of the previous Corporate Business Plan (CPB), a new Corporate Business Plan was developed to streamline its presentation and improve monitoring progress.

Progress is monitored by the Audit, Risk and Government Committee.

The CBP quarterly reporting assists with the development of the Annual Report, which shares the year's progress against the plan to the wider community.

INTEGRATED PLANNING AND REPORTING FRAMEWORK

In developing an updated Corporate Business Plan, the City's Integrated Planning and Reporting (IPR) was comprehensively overhauled, with analysis of all existing documents, plans and strategies. Each document was categorised as a strategy, plan or delivery document, to clearly articulate the intended purpose, as well as identify the authority responsible for adoption and the monitoring of performance.

Strategy documents will be adopted by Council, whereas plans and delivery documents will be approved by Executive, unless legislation requires Council adoption (such as the Annual Budget).

This is detailed in the front section of the Annual Report, 'Integrated Planning and Reporting Framework' on page 58.

AUDIT PROGRAMS

The internal and external audit programs are key components of the City's continuous improvement cycle. All audit findings were reported to the Audit, Risk and Governance Committee (ARGC) and registered on the Open Items Audit Register.

The ARGC has oversight of progress in relation to completing and then closing audit findings, once improvements have been completed. A closed items Audit Register is reviewed by the City Internal Auditor (Paxon) to ensure improvements have been implemented and have the desired effect. Open audit items form part of each relevant Business Unit Business Plan (Delivery), ensuring these actions are allocated resources and the City's continuous improvement program is monitored.

ANNUAL BUDGET

In developing the 2018/19 Annual Budget, Council was conscious of the community's expectations in relation to household budgets, while also responding to the need to provide a diverse range of high quality services and essential infrastructure. The City took a considered and sustainable approach to financial management to deliver on the themes identified through community visioning and strategic planning processes that reflected the priorities of our community.

LONG TERM FINANCIAL PLAN

The City planned to use data modelling to build a 'rolling' 10 year financial plan linking to the Strategic Community Plan and based on business unit long term strategies, funding sources and operational and capital requirements. This was placed on hold to allow for implementation of phase two of 1System, which includes a budget module. A complete redevelopment of the Long Term Financial Plan will be undertaken during 2019/20 to assist Council during the 2020/21 budget deliberations.



CUSTOMER SERVICE

The Customer Service Charter was updated and the Customer Service Team renamed to fully reflect the service they provide. A review of the call queuing procedure for phone enquiries was also initiated and further work was carried out on the development of online forms to improve our customer service experience.

OCCUPATIONAL SAFETY AND HEALTH MANAGEMENT SYSTEM

The City's strategic Occupational Safety and Health program this year focused on incident and hazard reporting, contractor safety induction, emergency management training, workplace inspections and mental health workshops.

PROCUREMENT AND TENDERING

Our Procurement Policy and Management Practices were reviewed to ensure tenders meet procurement guidelines. New training programs were developed and all procurement users received 1System training.

WORKFORCE PLAN

During the year the City started implementing our Workforce Plan 2018/19-2022/23. The Plan is an informing strategy of the Integrated Planning and Reporting Framework. Aligned with the City's Strategic Community Plan and Corporate Business Plan, the Workforce Plan outlines how the City will invest in its workforce to continue to deliver high quality community outcomes.

The Plan will ensure we have an efficient and effective workforce with the capability to deliver services and support the achievement of City priorities now and into the future.

MAXIMISE AND DIVERSIFY NON-RATE INCOME

GRANT FUNDING

From July 2018 to June 2019, the City was successful in receiving \$1.9 million in grant funding.

Funding was for a number of different projects, including \$500,000 from the Safer Communities Fund and \$295,000 from Lotterywest for the Australia Day Celebration Zone and the Arts, Events and Culture Calendars.

- Grant applications in development: \$774,525
- Grant applications submitted: \$460,500
- Grants awaiting outcome: \$254,500
- Notification of successful grants: \$51,500
- Notification of unsuccessful grants: \$14,419.



GRANT FUNDING AWARDED

COMMUNITY			
Funding body	Funding program	Project/event	Grant amount (ex GST)
Lotterywest	Community Events	Celebration Zone 2019 and Arts, Events and Culture Season 2018/19	\$295,000
Federal Government	Stronger Communities Programme Round 4	Seniors exercise park	\$5,000
Federal Government	Safer Communities Fund Round 3	CCTV, safety and security	\$500,000
Department of Communities WA	International Day of People with Disability grant	Event to celebrate International Day of People with Disability	\$1,000
Department of Communities WA	Youth Week WA 2019 Grants Program	Youth Week events and activities for 2019	\$1,000
Cricket Australia	Australian Cricket Infrastructure Fund	New cricket pitch, turf for training nets	\$50,000
Good Things Foundation	Community Engagement Round 1	Be Connected - Community Engagement - two events to promote Building Digital Skills program	\$1,500
Children's Book Council of Australia	Children's Book Week Grant	Children's Book Week 2019	\$1,210
Total:			\$854,710

ENVIRONMENT (NATURAL)			
Funding body	Funding program	Project/event	Grant amount (ex GST)
Department of Biodiversity, Conservation and Attractions	Community Rivercare Program	Salter Point Community Rivercare and Grant Funding	\$10,824
Department of Biodiversity, Conservation and Attractions	Proactive River Bank Funding	Mt Henry Spit Erosion Control	\$114,741
Total:			\$125,565



ENVIRONMENT (BUILT)			
Funding body	Funding program	Project/event	Grant amount (ex GST)
Public Transport Authority	Bus Shelter Maintenance Assistance Scheme	Bus Shelter Maintenance	\$23,152
Main Roads WA	MRRG (Metropolitan Regional Road Group) Rehabilitation (67%) Grant	Henley St - 45m east and west of Canning Highway	\$53,733
Main Roads WA	MRRG Rehabilitation (67%) Grant	Manning Rd / Centenary Intersection	\$42,933
Main Roads WA	MRRG Rehabilitation (67%) Grant	Paterson St - Clydesdale Roundabout to Ley St	\$56,400
Main Roads WA	MRRG Rehabilitation (67%) Grant	Thelma St - Canning Hwy to 120m west	\$65,467
Main Roads WA	MRRG Rehabilitation (67%) Grant	Welwyn Ave - Bradshaw Cres to Conochie Cres	\$71,467
Main Roads WA	Direct Road Grant	Any civil works	\$100,352
Federal Department of Infrastructure	Roads to Recovery Grants	Various road works	\$263,699
Department of Infrastructure, Regional Development and Cities	Federal Assistance Grants	Any civil works	\$255,759
Total:			\$932,962
COMBINED TOTAL:			\$1,913,237

LEASES AND LICENCES

The City's property portfolio consists of in excess of 300 freehold properties. Some are extremely valuable due to their location and commercial potential, however the majority have little or no commercial value as they are zoned public open space or parks and recreation, and are protected from any development.

The City constantly reviews our available land holdings to enable them to be leased to community organisations, sporting clubs and for other commercial purposes.

In addition to leases, the City also issues a number of licences for commercial purposes on City owned or managed land. This financial year, licences were issued for food vendors, water sports operators and concerts. The City will continue to examine opportunities to activate our land holdings for the benefit of the community.



ACHIEVEMENTS

- The first phase of the 1System project was successfully implemented, digitising a range of everyday activities for staff
- Electronic forms were integrated across the business and an Animal Care Register was developed to simplify animal care provisions
- City's Rangers participated in a number of advocacy activities, including animal treatment and welfare
- A stakeholder engagement plan was developed and introduced
- The City's Reconciliation Action Plan is under development
- The City developed a Corporate Business Plan to outline priorities, timeframes, processes and costs
- The City successfully received \$1.9 million in grant funding
- The City developed the prospectus to advocate for improvements to Mends Street Jetty



CHALLENGES AND SETBACKS

- A Long Term Financial Plan for the City has been put on hold in anticipation of phase two of the 1System roll out
- Attracting funding from state agencies for the South Perth Foreshore River Walls project

ACTIONS FOR 2019/20

- Continue to implement the Workforce Plan
- Review the City's Flexible Working Arrangement Management Practice and Reasonable Adjustments Guidelines to continue to encourage and promote an inclusive workplace
- Continue to focus on building and sustaining organisational capability to meet the current and emerging needs and expectations of the community
- Launch Disability Awareness and Confidence Training for City employees
- Place a greater focus on mental health within the wellbeing program by launching a series of mental wellbeing workshops and developing a mental health escalation plan
- Continue working with Department of Biodiversity, Conservation and Attractions to progress a potential grant for the South Perth Foreshore River Wall and Swan Habitat
- The draft Perth Water Precinct Plan will be released by Department of Biodiversity, Conservation and Attractions for public consultation
- Upgrade 1System from version 2018B to 2019B and then begin phase two
- Rebuild the Long Term Financial Plan, in alignment with the Strategic Community Plan 2017-2027, Corporate Business Plan, Workforce Plan and Asset Management Plans
- Build a complete new suite of financial and business reports for Management, Executive and Council within 1System
- Investigate additional initiatives to increase non-rate revenue – such as mini golf at Collier Park Golf Course Course – and further opportunities to reduce expenditure – such as implementation of solar panels



ADDITIONAL INFORMATION >



INDEX

A

Aged services 73
Angelo Street 83
Animal Care Facility 9, 85
Annual Budget 59, 62, 124, 117
Annual Report 2-3, 5, 12, 14, 25, 33, 59, 62, 117, 124
Arts, Events and Culture 41, 70
Asset management 9, 19, 58, 60-1, 77, 81, 98, 101, 129
Audit, Risk and Governance 27-8, 30, 33, 35, 57, 63, 121, 124
Australia Day 13, 21, 39, 41, 55, 68, 70, 73, 89-90, 108, 125

B

Bodkin Park Living Stream Draft Concept Plan 39, 107
Business Unit Plans 62, 120

C

Canning Bridge Activity Centre Plan 12, 18, 39, 89, 91, 93, 95, 98, 100-1
CEO evaluation 33, 35
Climate Management Strategy 103, 111
Clontarf-Waterford-Salter Point Foreshore Masterplan 13, 107
Code of Conduct 33, 51-2, 123
Collier Park Golf Course 9, 18, 44, 46, 72, 75, 82-3, 107, 110-2, 129
Collier Park Village 9, 47, 73, 78, 82, 110
Committees 33-34
Communication 9, 18-9, 40-1, 46, 80, 82, 90, 118
Community 3, 12-13, 38-41, 58-63, 64-87, 116-9, 126
Community development 9, 13, 72
Community facilities 14, 16, 74-5, 81, 86, 98
Community Recreation Facilities Plan 68, 80-1, 86-7, 89, 92
Community Safety and Crime Prevention Plan 39, 69, 84, 86-7
Como tram 68, 81
Como Ward 31
Compliance Audit Return 57
Conversations with the Mayor 27
Connect South 13-4, 17, 71, 86-7, 89, 91-3
Corporate Business Plan 2, 14, 58-61, 65, 77, 98, 116, 120-1, 124, 128-9
Council elections 25
Councillor(s) 12-3, 24-35
Council meetings 25, 32-5
Cultural Plan 68, 71, 86-7
Culture Optimisation 52
Customer service 9, 39, 76, 117, 122, 125

D

Development applications 99, 122
Disability Access and Inclusion Plan 68, 72, 86-87
Drainage 95, 96-8, 100-1, 111

E

Economy 3, 65, 88-93
Economic Development 89-90, 93, 119
Engagement 9, 13, 18-9, 38-41, 72, 83, 93, 107, 116-8, 126, 128
Emerging Artist Award 20, 70
Environment 3, 7, 13, 15, 65, 94-113, 126-7
Environmental health 9, 80
Equal Employment Opportunity 51
Ernest Johnson Reserve 74
Events calendar 13, 20-1
Executive Management Team 46-7, 121

F

Facilities 9, 18, 67, 74, 80-3, 86, 98
Financials 3 (see separate Financials Document)
Footpaths 96, 99
Foreshore Management 83, 108
Former Manning Library 83
Freedom of Information 57

G

George Burnett Leisure Centre 9, 18, 68, 72, 76, 82, 87
Governance 25, 33, 56-7, 114, 119-123
Governance framework 3, 57, 117, 120-1,
Grants 72, 77, 125-8
Green Plan 105

H

Health and wellbeing program 44, 51
Hello Manning Community Festival 21, 70, 73, 86, 90
Human resources 48-53

I

Inner Perth Assembly 90
Integrated Planning and Reporting Framework 58-62, 124
Integrated Transport Strategy 94-5, 97
Irrigation 98, 106-7, 110

J

Joint Bike Plan 95-6, 101

K

Karawara 74, 83, 96, 100, 106, 112, 119
Kwinana Freeway 101, 103, 107-8

L

Lag indicators 53
Lead Indicators 53
Library 9, 20, 55, 78-9, 81, 83, 86
Local Emergency Management 34, 69, 84, 87
Local Planning Strategy 12, 14-6, 39, 60, 95, 98, 100
Local Planning Scheme No.7 95, 100-1
Long Term Financial Plan 58, 60-1, 124, 129

INDEX

M

Manning Community Centre 9, 70, 111
Manning Ward 30
Media 41, 90
Memorandum of Understanding 52, 90, 92, 119
Message from the Chief Executive Officer 14-15
Message from the Mayor 12-13
Mill Point Ward 28
Millers Pool 78, 83
Moresby Ward 29
Mosquito management 80

O

Occupational Safety and Health 52-3, 117
Old Mill 9, 55, 68, 74, 81, 91-2, 119
Organisational Structure 45

P

Parks 15, 46, 74, 103, 105-6, 110-1, 127
Parking 19, 84-85, 97-8, 101, 123
Partnerships 14, 72, 87, 95, 116, 119
Perth Water 92, 119, 129
Perth Zoo 9, 19, 39, 73, 74, 119
Playgrounds 13, 15, 74, 98, 100-1, 106-7
Policies 24, 33-4, 51, 57, 59, 68, 71, 82, 99, 118, 121-2
Population 7, 10-1, 12, 14, 16, 91, 105
Property Committee 27-30, 33, 35
Public Art 55, 71, 86-7, 119
Public Health Act 68, 80
Public Open Spaces 8-9, 70, 98, 102, 106-7, 110
Public Toilet Plan 68, 80, 86-7

R

RAC Intellibus® 89, 91-3, 119
Rangers 84-5, 123, 128
Reconciliation Action Plan 116, 118, 128
Recreation and Aquatic Facility 18, 39, 69, 76, 83
Risk management 33, 63, 86, 117, 120-1
Rivers Regional Council 15, 34, 108, 113, 119
River walls 98, 107, 113, 129
Roads 15, 96, 98, 127
Role of Council 24-5
Role of local government 24

S

Services 2-3, 9, 14-5, 57, 67, 73, 80-1, 98, 113
Sir James Mitchell Park 9, 70, 85, 100, 103, 106, 110-2
Social media 40-1, 118
South Perth Activity Centre Plan 14, 19, 33, 39, 89, 91, 93, 95, 97-8, 100-1
South Perth Foreshore 9, 17, 83, 86, 107, 120, 129
South Perth Sounds 21, 70, 72, 86, 90
South Perth Train Station 114, 120
Sport and recreation 9, 76-7, 90
Sports Oval Floodlight Plan 68, 77, 87
State History Conference 68, 81
Statutory compliance 33, 57, 99
Strategic Community Plan 2-3, 44, 58-60, 65, 77, 120, 124-5, 129
Strategic Directions 3, 64-5, 120
Strategic planning 12, 14, 34, 45, 98
Streetscapes 9, 39, 102, 105-6, 111
Street trees 11, 105
Sustainability 9, 51, 101, 108

T

Tenders 125
Training 44, 51-2, 63, 82, 116, 118, 123, 125, 129

U

Underground power 69, 85
Urban Forest Strategy 13, 105, 112-3

V

Values 6-7, 15, 44, 52
Vision 2, 6-7, 58-9, 65
Volunteers 51, 54-5, 73, 81

W

Ward 24-31
Waste and recycling 41, 108-9
Waste and Resource Management Plan 15, 95, 100, 108, 112
Waste to Energy 108, 112-3, 119
Water management 110-1
Waterford 10, 96, 107
Weed control 104, 108
Workforce Plan 58-61, 117, 125, 129
Working at the City 50-3

Y

Your Say South Perth 19, 39, 118
Youth programs 9, 73

1

10 Year Forward Works Program 61, 69, 81, 96
1System 15, 19, 63, 81-2, 86, 98, 101, 116-7, 121-2, 124-5, 128-9

We hope you enjoyed reading our Annual Report for 2018/19 and invite you to provide feedback by emailing enquiries@southperth.wa.gov.au

Financials supplied as a separate document.



USEFUL CONTACTS

Civic Centre

9474 0777

📍 Cnr Sandgate St & South Tce,
South Perth WA 6151

Fax 9474 2425

enquiries@southperth.wa.gov.au

southperth.wa.gov.au

Recycling Centre

9367 2492

📍 Hayman Rd & Thelma St, Como
enquiries@southperth.wa.gov.au

Animal Care Facility

9474 0777

📍 199 Thelma St, Como

George Burnett Leisure Centre

9474 0855

📍 Manning Rd, Karawara
leisurecentre@southperth.wa.gov.au

South Perth Library

9474 0800

📍 Cnr Sandgate St & South Tce, South Perth
southperthlib@southperth.wa.gov.au

Manning Library

9474 0822

📍 2 Conochie Cres, Manning
manninglib@southperth.wa.gov.au

Old Mill

9367 5788

📍 Melville Pl, South Perth
oldmill@southperth.wa.gov.au

South Perth Senior Citizens

9367 9880

📍 53 Coode St, South Perth
spsc@bigpond.com

Manning Senior Citizens

9450 6273

📍 3 Downey Dr (off Ley St), Manning
manning seniors@bigpond.com

Graffiti Hotline 1800 007 774

Collier Park Golf Course

9484 1666

📍 Hayman Rd, Como
collierparkgolf.com.au

Collier Park Village

9313 0200

📍 16 Morrison St, Como



#discoversouthperth

9474 0777 | enquiries@southperth.wa.gov.au | southperth.wa.gov.au

