

# Customer Satisfaction Survey Survey Prize Draw Terms and Conditions

1. This prize draw is run by the City of South Perth (“Promoter”).
2. Entries and information on the prize and how to enter form part of these Terms and Conditions.
3. Participation in the prize draw constitutes acceptance of these Terms and Conditions.
4. The prize draw is open to participants who complete the Customer Satisfaction Survey by **9am WST, Monday 16 May 2022**.
5. The prize draw commences Monday 2 May 2022 and closes 9am WST, Monday 16 May 2022.
6. Completed surveys must be received before the closing date to go into the draw. No responsibility is accepted for late, lost or misdirected surveys.
7. The prize winners will be drawn at the South Perth Civic Centre on Tuesday 17 May 2022.
8. Only one entry permitted per person. Multiple entries will not be accepted.
9. There will be one winner chosen at random. The Promoter’s decision is final and no correspondence will be entered into.
10. The Customer Satisfaction Survey prize draw consists of five x \$100 vouchers for local businesses.
11. Prize details may alter at the discretion of the Promoter. The Promoter will not be liable for any change in the value of the prize between the date the survey opens and the date the prize is claimed.
12. The prize is not transferable or exchangeable.
13. The prize is subject to availability and all other relevant Terms and Conditions.
14. Prizes will be available for collection from the City of South Perth Civic Centre. The Promoter will not be liable for any delivery or travel costs associated with claiming a prize.

15. Winner/s that have not collected their prize **within 14 days** of being notified will forfeit their prize and a subsequent winner will be drawn.
16. The information that entrants provide will be used by the Promoter for the purpose of conducting the prize draw. By entering this competition, entrants consent to the use of their contact details for the purposes described in this clause.
17. The Promoter will not be liable for any loss or damage or for any personal injury sustained as a result of taking the prize or entering into this competition. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as prizes.