

CITY OF SOUTH PERTH

CORPORATE BUSINESS PLAN 2026/27–2029/30

City of South Perth

Kaartdjinin Nidja Nyungar Whadjuk Boodjar Koora Nidja Djining Noonakoort kaartdijin wangkiny, maam, gnarnk and boordier Nidja Whadjul kura kura.

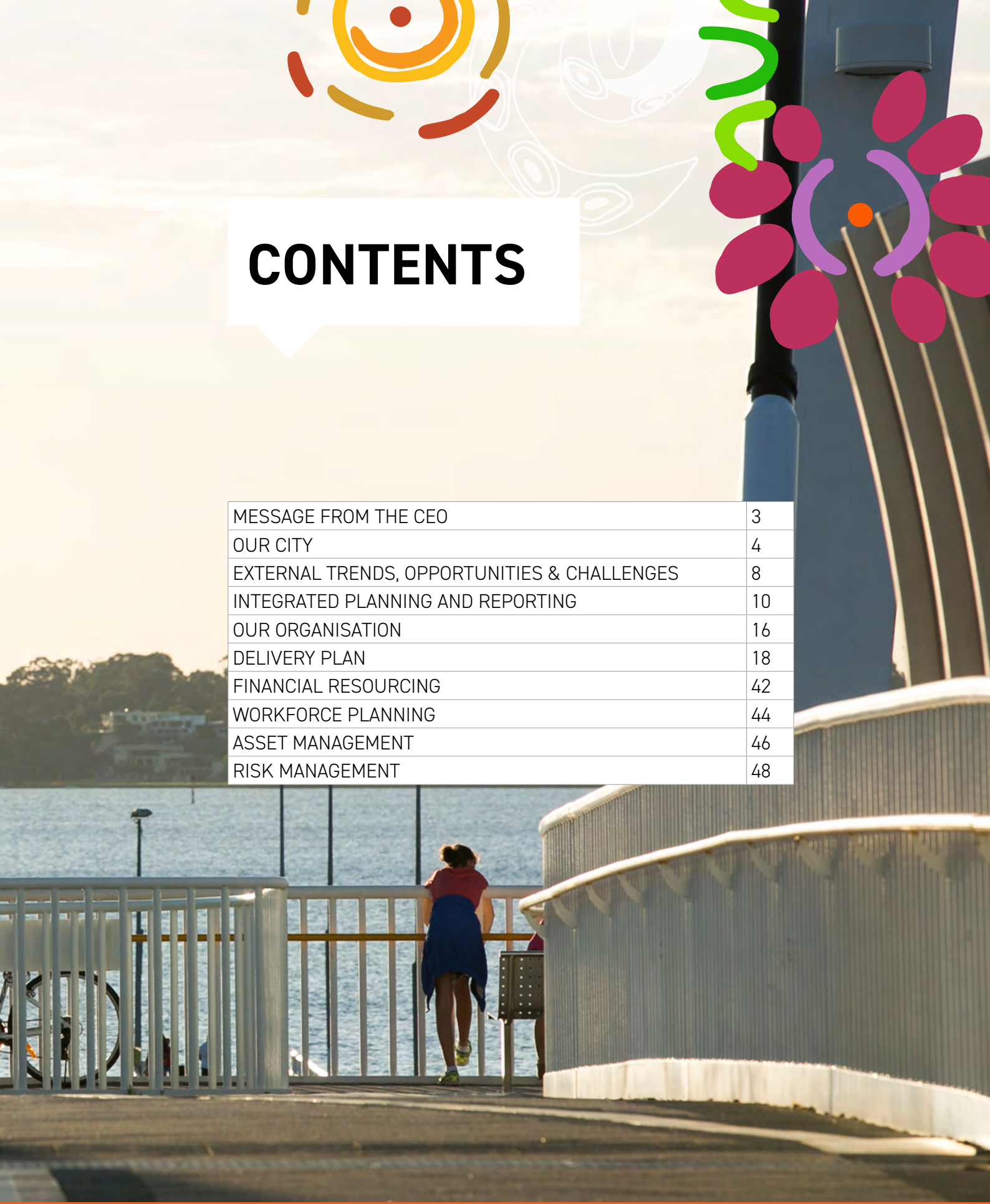
We acknowledge and pay our respects to the traditional custodians of this land, the Whadjuk people of the Noongar nation and their Elders past, present and future.



A city of active places and beautiful spaces

CONTENTS

MESSAGE FROM THE CEO	3
OUR CITY	4
EXTERNAL TRENDS, OPPORTUNITIES & CHALLENGES	8
INTEGRATED PLANNING AND REPORTING	10
OUR ORGANISATION	16
DELIVERY PLAN	18
FINANCIAL RESOURCING	42
WORKFORCE PLANNING	44
ASSET MANAGEMENT	46
RISK MANAGEMENT	48



ACCESS AND INCLUSION

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MESSAGE FROM THE CEO

I am pleased to present the City of South Perth's Corporate Business Plan (CBP) 2025/26–2028/29.

This plan sets out the City's priorities over the next four years and provides a road map for delivering services and projects that reflect the aspirations of our community, as outlined in the Strategic Community Plan 2021–2031.

Looking ahead, we are preparing for changes in legislation that will see the introduction of a new 'Council Plan' to replace the existing Strategic Community Plan and Corporate Business Plan. We will begin this important strategic review during 2025/26.

In developing this CBP, we have carefully considered the risks, opportunities and external influences that impact our sector — from economic shifts and environmental challenges to evolving community needs and emerging technologies.

We remain committed to being flexible and responsive in delivering what matters most to our community, while maintaining strong financial sustainability.

The City's leadership team looks forward to working alongside our Elected Members and leading the City's dedicated employees as we continue to deliver high quality services and projects that support our community and bring our shared vision to life.



Garry Adams
Acting Chief Executive Officer



OUR CITY

The City of South Perth (the City) is a progressive and culturally diverse local government which prides itself on delivering exceptional services to the community.

The City is an inner city local authority, within almost 20km^2 of land bounded by the Swan and Canning rivers. With the current population estimated to be over 47,000 residents, the City is predominantly residential, however features major attractions such as Mindeerup, the South Perth Foreshore, Perth Zoo, Collier Park Golf Course, the Ferry Tram and the Old Mill.

The City is preparing for significant and sustained growth, with our population and number of dwellings expected to increase significantly over the coming years. Given the substantial growth that is projected, we have committed to developing and implementing plans, strategies and projects to address the changing needs of our rapidly growing community.

We have a beautiful City, widely recognised for our aesthetic appeal, amenity and connection to heritage. We are committed to being a responsive and effective public service provider to our diverse and growing community.

YOUR CITY OF SOUTH PERTH



ABOUT OUR CITY

20.5%
of people used a language other than English

39
MEDIAN AGE

43%
UNIVERSITY QUALIFICATION

35%
BORN OVERSEAS

1.5%
Aboriginal Torres Strait Islander population

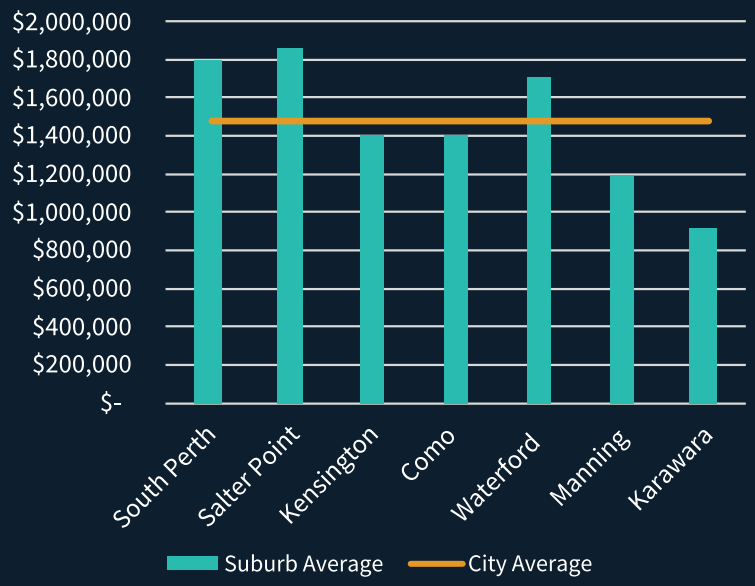
31%
Lone person households

$1,994
MEDIAN WEEKLY HOUSEHOLD INCOME

31.4%
HOUSEHOLDS WITH CHILDREN

20,885
DWELLINGS

MEDIAN HOUSE PRICE



This material was compiled and presented by .id (informed decisions). https://id.com.au and https://reiwa.com.au

5,262
LOCAL BUSINESSES

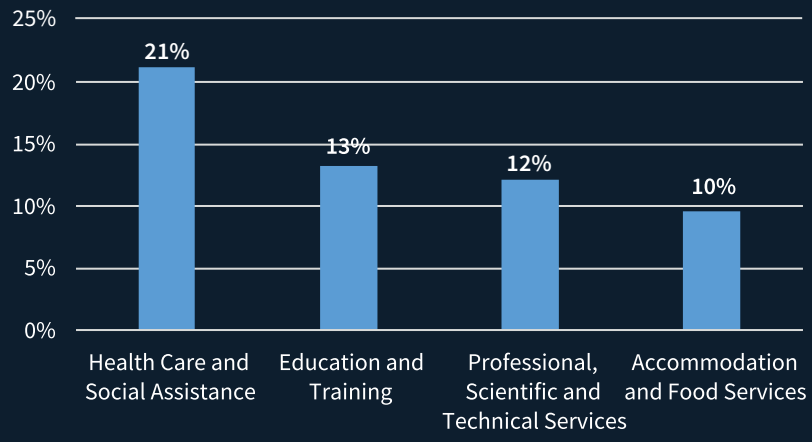
17,086
Local jobs

14,107
LOCAL WORKERS

GROSS REGIONAL PRODUCT (GRP)

$2.9 billion which represents 0.65% of the state's Gross State Product (GSP).

LARGEST EMPLOYMENT BY INDUSTRY (TOP 4)



284 km
pathways

200km
ROADS

391ha
RESERVES

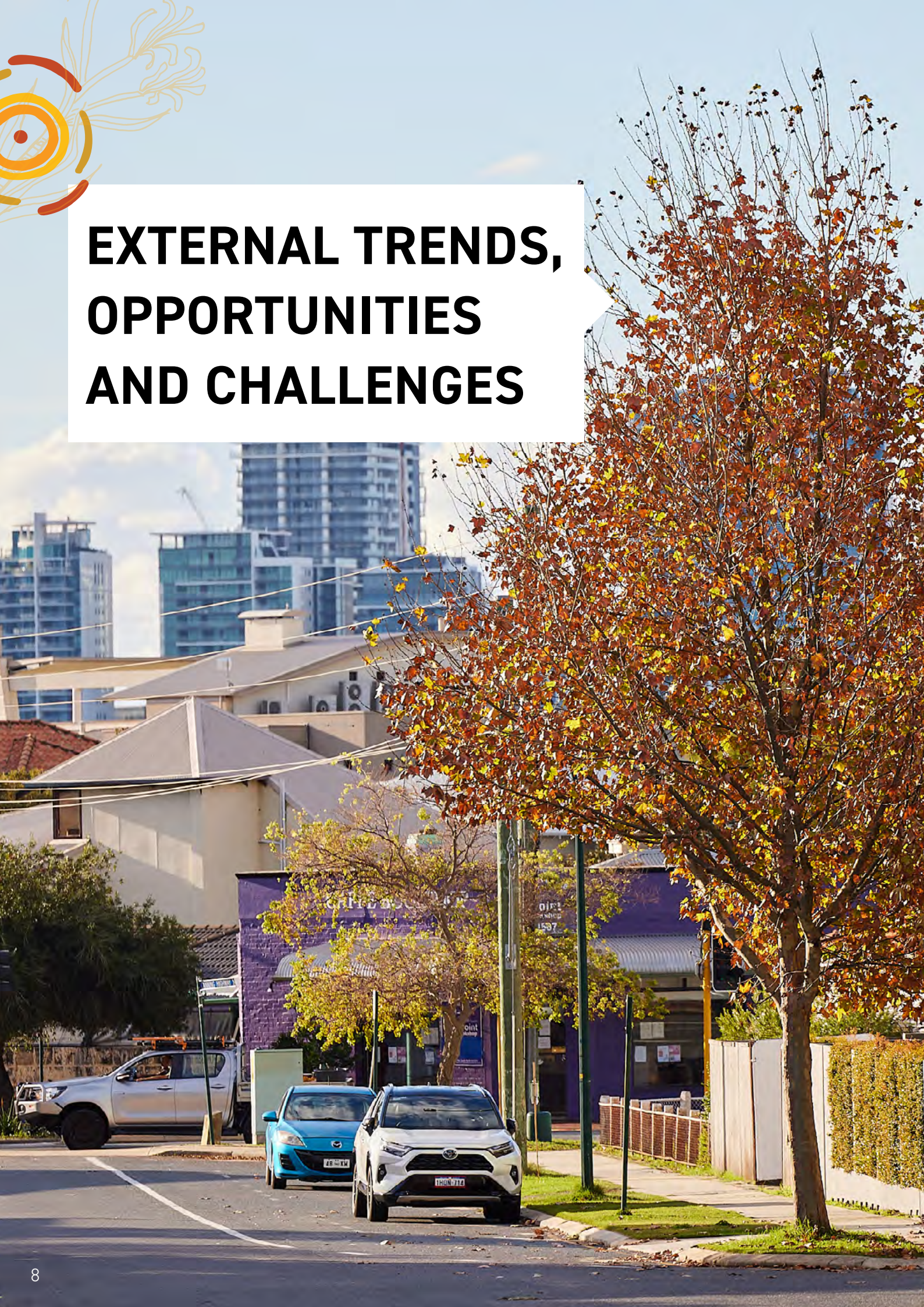
11
SPORTS SPACES

53
PLAY SPACES

21,394
street trees

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EXTERNAL TRENDS, OPPORTUNITIES AND CHALLENGES



To ensure effective planning and delivery of community objectives, we have considered the following current and emerging trends that present both opportunities and challenges.

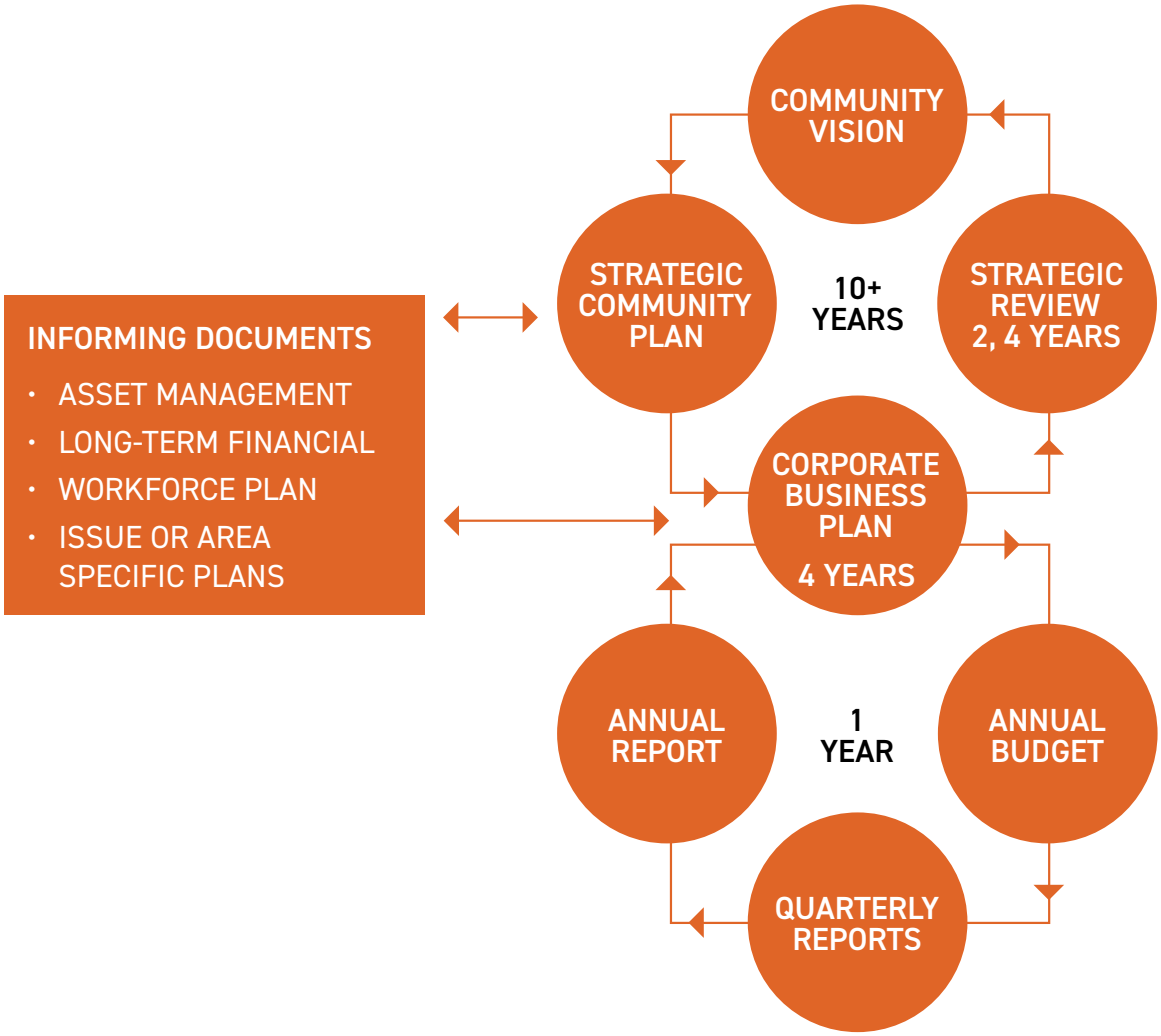
AREA	TRENDS/OPPORTUNITY/CHALLENGES
ROLE OF LOCAL GOVERNMENT	Local governments are going above and beyond the traditional 'roads, rates and rubbish' with increased pressure to provide additional services that meet the evolving needs and expectations of their communities. There is an opportunity to increase public participation in the proactive planning and strategic direction for the City to ensure services and infrastructure meet the needs of the community now and into the future.
ECONOMIC	Local government collaborates with state and federal governments to facilitate sustainable economic development and has a direct impact on broader economic productivity. Strategic planning for employment areas, promotion of local business districts, urban infrastructure and placemaking and the circular economy are contributing to productivity of other sectors. Lack of competition and resulting increased costs, particularly in the construction industry, has an impact on economic growth through decreased development activity and access to housing.
RESOURCING	Strong economic activity and a rising employment rate has created a growing demand for skilled workers and a competitive market for the retention of talented employees between both government and private organisations. Ongoing challenges exist for local governments in obtaining the people resources needed to operate effectively.
CLIMATE CHANGE	Changes to the world's climate and the dependence on limited natural resources continues to impact local communities. Local governments must prioritise climate resilience through investments and initiatives including actively managing resource consumption, urban greening, reducing greenhouse gas emissions and promoting sustainable practices.
TECHNOLOGY	Opportunities through the use of new technologies and artificial intelligence are continually emerging. With the State Government investing more in creative technology and innovation, there are opportunities to provide 'smarter and real time' service delivery. Addressing constantly shifting cyber security threats is an ongoing challenge critical in the protection of the City's digital assets. Online methods of communication and engagement with community members are being embraced, with an emphasis on public participation.
POPULATION GROWTH & DEMOGRAPHIC CHANGES	The City's population is expected to increase over the coming years. The City's ability to manage this increase including the changes to infrastructure, services, amenity and community programs requires a strategic partnership between all levels of government and closer collaboration with key industries and the community.
LEGISLATIVE REFORM	Reform of the *Local Government Act* and climate change legislation is expected to have a significant impact on the City's operations, changing established systems and processes.



INTEGRATED PLANNING AND REPORTING

The Integrated Planning and Reporting Framework (IPRF) provides the City with an integrated approach to strategic organisational planning and ensures the community's vision, priorities and aspirations are translated into operational objectives. This is prescribed through the *Local Government Act 1995* and *Local Government (Administration) Regulations 1996*. The IPRF is also a mechanism for monitoring the City's performance and delivery of these objectives to ensure the best outcomes for the community.

INTEGRATED PLANNING AND REPORTING PROCESS



INFORMING PLANS

Strategic Community Plan (SCP)
A 10-year plan capturing the community's aspirations and providing the strategic direction that is required for the organisation to deliver on community and stakeholder expectations.

Corporate Business Plan (CBP)
A four-year plan that defines how the City will achieve the aspirations in the SCP by identifying four-year priorities, services, projects and actions to be implemented. The CBP is supported by informing documents and resourcing plans to enable implementation.

Annual Budget
A one-year plan based on the projected costing of year one of the CBP, with opportunity to review during the mid-year budget review process.

Long-Term Financial Plan (LTFP)
A 10-year plan that guides the City's approach to delivering infrastructure and services to the community in a financially sustainable and affordable manner.

Workforce Plan (WP)
A four-year plan that identifies the workforce requirements and strategies for current and future operations, outlining how the City will invest in its workforce to deliver high quality community outcomes.

Asset Management Plans (AMP)
Minimum 10-year plans that outline the asset activities and programs for each service area and resources applied to provide a defined level of service in the most cost-effective way.[1]

Business Unit Plans
Annual plans which inform the development of the CBP by identifying and integrating the services and projects to be delivered.

[1] Derived from IPWEA's definition of an Asset Management Plan



PERFORMANCE REPORTING

Quarterly progress reports are issued via the City's Audit, Risk and Governance Committee (ARGC) to update Council and the community about the implementation of the CBP. These reports summarise the progress of projects and measures of success as key deliverables for the year. Annual performance is also measured and reported in the City's Annual Report.

This process ensures we continue to work towards delivering initiatives and actions that are aligned with achieving the aspirations identified in the SCP and the priorities of Council.

OTHER CITY PLANS AND STRATEGIES

The following plans and strategies also form part of the CBP development and provide integration with the City's overall IPRF and the delivery of the SCP. The City has recently developed a framework to ensure the City effectively plans for issue or area specific needs.

Access and Inclusion Plan	Local Planning Scheme # 7
Asset Management Plan	Local Planning Strategy
Buildings Asset Management Plan	Long-Term Financial Plan
Bushfire Risk Management Plan	Parking Strategy
Canning Bridge Precinct Structure Plan	Payment In Lieu of Parking Plan
Challenger Reserve Masterplan	Public Art Masterplan
Clontarf, Waterford, Salter Point Masterplan	Public Health Plan
Community Recreation Facilities Plan	Public Open Space Plan
Community Safety & Crime Prevention Plan	Reconciliation Plan
Cultural Plan	South Perth Precinct Structure Plan
Customer Service Plan	South Perth Foreshore Strategy and Management Plan
George Burnett Recreation Precinct Masterplan	Sports Oval Floodlight Plan
Green Plan	Strategic Internal Audit Plan
Greenhouse Gas Emissions Forecasting and Carbon Reduction Roadmap	Strategic Tree Management Plan
Integrated Catchment Management Plan	Urban Greening Strategy
Integrated Transport Plan	Waste and Resource Management Plan
Joint Bike Plan	Waste Plan
Karawara Pedestrian and Cycle Access Plan	Water Management Plan
Kwinana Freeway Foreshore Management Plan	Workforce Plan
Land Utilisation Plan	Youth Plan
Local Heritage Survey	



OUR ORGANISATION

OUR VALUES

ACCOUNTABLE

RESPECTFUL

SUPPORTIVE

UNIFIED

OUR ORGANISATIONAL STRUCTURE

The City's organisation is structured into three directorates and 12 business units.

OUR ORGANISATIONAL STRUCTURE





DELIVERY PLAN

DELIVERY PLAN SUMMARY

The delivery plan outlines the services and projects that the City will undertake in the next four years. These, along with the performance measures, are outlined under each of the Strategic Community Plan outcome areas.

COMMUNITY A DIVERSE, CONNECTED, SAFE AND ENGAGED COMMUNITY	ECONOMY A THRIVING CITY ACTIVATED BY INNOVATION, ATTRACTIONS AND OPPORTUNITIES
Services • Animal Management • Arts and Culture • Asset Management • Collier Park Golf Course • Community Connection, Health and Wellbeing • Community Safety and Emergency Management • Environmental Health • Facilities Management • Libraries and Lifelong Learning • Local History • Recreation Services	**Services** The following services contribute towards the achievement of the strategies within the Local Business and Activated Places outcome area but are listed in detail in other outcome areas of the CBP: • Arts and Culture • Strategic Planning • Communications and Marketing • Information Systems
Projects • Access and Inclusion Plan • Capital Projects Delivery • Challenger Reserve Masterplan • Community Recreation Facilities Plan • Community Safety and Crime Prevention Plan • Cultural Plan • Public Health Plan • Underground Power Program • Youth Plan	**Projects** • South Perth and Canning Bridge Precinct Structure Plans • South Perth Foreshore Strategy and Management Plan

ENVIRONMENT (BUILT AND NATURAL) SUSTAINABLE URBAN NEIGHBOURHOODS	**LEADERSHIP** A VISIONARY AND INFLUENTIAL LOCAL GOVERNMENT
Services • Building Services • Environmental and Sustainability Management • Integrated Catchment Management • Open Space Management • Parking • Plant Nursery • Statutory Planning • Strategic Planning • Transport Network Management • Waste and Cleansing Services	**Services** • Advocacy and Partnerships • Communications and Marketing • Contracts, Procurement and Purchasing • Customer Service • Elected Members • Financial Management • Fleet Management • Governance and Risk • Grant Funding Support • Human Resources • Information Systems • Infrastructure Financial Analysis and Reporting • Infrastructure Services Support • Land Asset Management • Project Management Support • Rating Services • Stakeholder Engagement • Strategy and Performance • Work Health and Safety
Projects • Clontarf Waterford Salter Point Foreshore Masterplan • Collier Park Golf Course • Integrated Drainage Catchment Management Plan • Integrated Transport Plan • Joint Bike Plan • Kwinana Freeway Foreshore Management Plan • Local Heritage List • Parking Plan • State Waste Plan • Urban Greening Strategy	**Projects** • Annual Budget • Annual Financial Report • Asset Management Strategy • Corporate Business Plan • Internal Audit Program • Land Utilisation Plan • Long-Term Financial Plan • South Perth Foreshore River Wall • Strategic Community Plan (Council Plan) • Work Health and Safety Management System • Workforce Plan



COMMUNITY

ASPIRATION: OUR DIVERSE COMMUNITY IS INCLUSIVE, SAFE, CONNECTED AND ENGAGED

1.1 CULTURE AND COMMUNITY

Strategies	
1.1.1	Develop, facilitate and/or support events, services and programs to respond to community needs and priorities
1.1.2	Develop, facilitate and/or support opportunities for inclusive and cohesive social, cultural and healthy activity in the City
1.1.3	Celebrate, support and value heritage and culture within the City for present and future generations
1.1.4	Encourage volunteering that benefits our community

Services & Sub Services	
Arts & Culture	
Provides opportunities to access and participate in arts and culture through events, activations, installation of public art and community capacity building.	
• Cultural Development • Events and Activation	• Public Art
Community Connection, Health and Wellbeing	
Encourages and supports community connection, health and wellbeing through the provision of social interaction opportunities and educational programs.	
• Access and Inclusion • Community Development • Community Funding • Community Partnerships	• Families, Children and Youth • Seniors • Volunteer Governance
Local History	
Safeguards and celebrates the local history of the community. Manages the preservation of historical collections and provides educational opportunities to enhance knowledge of the history of the local area.	
• Education and support	• Preservation
Libraries and Lifelong Learning	
Fosters community engagement and supports lifelong learning and literacy through the provision of a robust library service and the development of various programs, events and opportunities with the aim of improving the knowledge, skills, literacy and competency of the community.	
• Adult Learning • Digital Literacy • Early Years, Children, Families and Young Adults	• Library Services • Information Services
Recreation Services	
Plans, coordinates and delivers recreational programs and facilities to meet community needs and priorities.	
• Club Development • Activations	• Recreation Programs

Projects	2026/27	2027/28	2028/29	2029/30
Access and Inclusion Plan 2022–2027				
Implement the actions as detailed in the City's Access and Inclusion Plan	•	•	•	•
Cultural Plan 2023–2028				
Implement the actions as detailed in the City's Cultural Plan and reference as part of the Cultural and Social Strategy	•	•	•	•
Youth Plan 2021–2025				
Implement the actions as detailed in the City's Youth Plan and reference as part of the Cultural and Social Strategy	•	•	•	•

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Event attendee satisfaction	The amount of people who respond that they are satisfied with the events held by the City	Maintain satisfaction rate above 70%	Arts and Culture
Event attendee targets	The number of people attending the City's community events and partnership events	Obtain the targeted number of 10,000 people per annum at community events delivered by the City and partnering organisations	Arts and Culture
Annual library visits (physical and digital) per capita	The number of people visiting or attending the City's two libraries / City of South Perth population	⩾5 visits per capita annually (ALIA[1] minimum benchmark)	Libraries and Lifelong Learning
Social impact of library-run educational and literacy programs	Percentage of participants reporting a positive impact, including increased confidence, skills, learning or social connection, based on post-program surveys	80% of participants report a positive impact	Libraries and Lifelong Learning
Attendance at library-run educational and literacy programs	Total number of participants in library programs annually (early years, digital literacy, creative workshops, etc.) / City of South Perth population	0.3 attendance per capita (ALIA minimum benchmark)	Libraries and Lifelong Learning
User satisfaction with library resources and collections	Percentage of users rating collection as 'good' or 'excellent' in biennial survey	⩾80% satisfaction	Libraries and Lifelong Learning
Club Development Program satisfaction	The number of local clubs who respond that they are satisfied with the Club Development programs and events offered by the City	Maintain satisfaction rate above 70%	Recreation Services
Recreation Programs satisfaction	The number of program users who respond that they are satisfied with the recreation programs offered by George Burnett Leisure Centre	Maintain satisfaction rate above 70%	Recreation Services

1 Australian Library and Information Association

1.2 COMMUNITY INFRASTRUCTURE

Strategies	
1.2.1	Maintain, plan, develop and facilitate community infrastructure to respond to community needs and priorities
1.2.2	Develop, manage, maintain and optimise the use of the City's properties, assets and facilities
1.2.3	Plan for and promote the development of recreation facilities to service City of South Perth needs

Services & Sub Services	
Asset Management	
Provides asset management leadership to the City through a coordinated, holistic approach to achieve the City's asset management objectives and ensure compliance with local government reporting requirements.	
• Asset Information Management • Asset Management Planning and Governance	• Asset Valuations and Capitalisation • Asset Services and Performance Evaluation
Collier Park Golf Course	
The Collier Park Golf Course is a 27-hole public golf course with a mini golf course. It is managed by an outsourced golf course operator on land leased from the City. The City maintains the golf course, mini golf course and the surrounding wetlands and natural areas.	
• Golf Course Maintenance	
Facilities Management	
Ensures the City's facilities are developed, renewed, upgraded and/or maintained in accordance with the City's asset management requirements and standards.	
• Facility Construction	• Facility Maintenance and Renewal
Recreation Services	
Plans, coordinates and delivers recreational programs and facilities to meet community needs and priorities.	
• Recreation Planning	• Recreation Facility Management

Projects	2026/27	2027/28	2028/29	2029/30
Capital Projects Delivery – Engineering				
Deliver the Capital Works Program in relation to the renewal and upgrade of City assets including roads and footpaths, in accordance with the 10-Year Capital Works Plan	•	•	•	•
Capital Projects Delivery – Facilities				
Deliver the Capital Works Program in relation to the renewal and upgrade of City facilities, in accordance with the 10-Year Capital Works Plan	•	•	•	•
Capital Projects Delivery – Fleet				
Deliver the Capital Works Program in relation to the renewal and upgrade of City fleet assets in accordance with the 10-Year Fleet Replacement Plan	•	•	•	•
Capital Projects Delivery – Parks				
Deliver the Capital Works Program in relation to the renewal and upgrade of parks infrastructure, in accordance with the 10-Year Capital Works Plan	•	•	•	•

Projects	2026/27	2027/28	2028/29	2029/30
Capital Projects Delivery – Waste				
Deliver the Capital Works Program in relation to the renewal and upgrade of City waste assets, in accordance with the 10-Year Capital Works Plan	•	•	•	•
Challenger Reserve Masterplan				
Develop the detailed design, cost estimates and undertake stakeholder and community engagement to progress the Challenger Reserve Masterplan	•	•		
Community Recreation Facilities Plan – 2019–2033				
Review the plan and implement the actions within the City's Community Recreation Facilities Plan. The format of the plan will be amended to produce the Community Infrastructure Plan	•	•	•	•
Underground Power Program				
The State Underground Power Program is an initiative that replaces overhead power lines in established areas with underground power infrastructure	•	•		

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Facility Capital Projects delivered on time	The percentage of facility capital projects delivered on time (in accordance with projects scheduled for the financial year)	95%	Facilities Management
Facility Capital Projects delivered on budget	The percentage of facility capital projects delivered within budget + / - 10% (in accordance with budget approved for the financial year)	95%	Facilities Management
Recreation Facility Condition Satisfaction	The number of facility users who respond that they are satisfied with the condition of the facility they have booked in the City	Maintain satisfaction rate above 70%	Recreation Services
Recreation Facility Management Satisfaction	The number of facility users who respond that they are satisfied with the service they received from the City during the booking process	Maintain satisfaction rate above 70%	Recreation Services

1.3 COMMUNITY SAFETY AND HEALTH

Strategies	
1.3.1	Enhance community safety in conjunction with other agencies
1.3.2	Facilitate and foster a healthy and connected community

Services & Sub Services	
Animal Management	
Administers and maintains animal management within the City. Responsible for administering the *Cat Act 2011* and the *Dog Act 1976* and ensuring responsible ownership of animals within the district.	
• Animal Care Facility	• Animal Management and Control
Community Connection, Health and Wellbeing	
Encourages and supports community connection, health and wellbeing through the provision of social interaction opportunities and educational programs.	
• Health Education and Promotion	
Community Safety & Emergency Management	
Plans, implements and supports programs to support the safety of the community through crime and fire prevention, community safety initiatives and emergency management arrangements.	
• Community Safety • Fire Prevention Compliance	• Local Emergency Management Arrangements
Environmental Health	
Protects public health through the control and assessment of environmental factors that can potentially affect health and creates health supportive environments to prevent disease.	
• Environmental Health Applications • Environmental Health Compliance	• Environmental Health Monitoring

Projects	2026/27	2027/28	2028/29	2029/30
Community Safety and Crime Prevention Plan 2022–2027				
Implement the actions within City's Community Safety and Crime Prevention Plan	•	•	•	•
Public Health Plan 2020–2025				
Implement actions as detailed in the City's Public Health Plan, review and develop revised plan in 2025/26	•	•	•	•

Measures of Success

Key Performance Indicator	Key Performance Indicator Description	Performance Measure	Service
Dog attacks investigated	Number of dog attack reports responded to within 14 days	Maintain an above 80% rate	Animal Management
CCTV Mobile Trailer Deployment	The number of times that the CCTV trailer is deployed within the local community	Minimum of five deployments per annum	Community Safety and Emergency Management
Community Safety Home Equipment Rebate Program	Number of rebate applications that are approved per annum	Minimum of 50 rebates per annum	Community Safety and Emergency Management
Responsible Pet Ownership Education Satisfaction	The percentage satisfaction of participants at education sessions delivered in relation to responsible pet ownership	80% overall satisfaction	Animal Management

ECONOMY

ASPIRATION: A THRIVING CITY ACTIVATED BY ATTRACTIONS AND OPPORTUNITIES THAT ENCOURAGE INVESTMENT AND ECONOMIC DEVELOPMENT



2.1 LOCAL BUSINESS AND ACTIVATED PLACES

Strategies	
2.1.1	Ensure that the City is an attractive place for commercial activity
2.1.2	Use innovation and technology to benefit the community
2.1.3	Support local business and local employment opportunities
2.1.4	Ensure planning frameworks provide for a range of uses in commercial centres
2.1.5	Promote City attractions and destinations

Services & Sub Services

The following services contribute towards the achievement of the strategies within the Local Business and Activated Places outcome area, but are listed in detail in other outcome areas of the CBP:

- Arts and Culture execute and promote localised activations and events that leverage placemaking and local talent to support local businesses, activate commercial centres and promote the City as a dynamic and engaging destination for residents and tourists alike.
- Strategic Planning delivers integrated City-wide land use strategies and place specific frameworks that guide sustainable growth, enable diverse commercial opportunities and shape vibrant centres.
- Marketing and Communications deliver targeted campaigns, community engagement initiatives, and strategic messaging that promote local attractions, support business visibility, encourage investment, and strengthen the City's identity as a vibrant, well-connected destination for commercial activity and community experiences.
- Information Systems deliver secure, reliable digital infrastructure and data insights that support local businesses, streamline planning and approvals, and enable smart city technologies.

Projects	2026/27	2027/28	2028/29	2029/30
South Perth Foreshore Strategy and Management Plan 2015				
Development and management of regional reserves to enhance a functional healthy river and foreshore environment	•	•	•	•
South Perth Precinct Structure Plan				
Monitor, maintain and manage the South Perth Precinct Structure Plan, including the Community Benefit Contribution Framework of the South Perth Precinct Structure Plan	•	•	•	•
Canning Bridge Precinct Structure Plan				
Monitor, maintain and manage the Canning Bridge Precinct Structure Plan	•	•	•	•

ENVIRONMENT

ASPIRATION: SUSTAINABLE, LIVEABLE, DIVERSE AND WELCOMING NEIGHBOURHOODS THAT RESPECT AND VALUE THE NATURAL AND BUILT ENVIRONMENT



3.1 CONNECTED AND ACCESSIBLE CITY

Strategies	
3.1.1	Facilitate a safe, efficient, accessible and reliable transport network that encompasses alternative forms of transport and supportive infrastructure
3.1.2	Develop and implement integrated transport and infrastructure plans that consider improved parking management systems and encourage alternative forms of transport

Services & Sub Services	
Integrated Catchment Management	
Supports the effective management of urban stormwater in an ecologically sustainable manner.	
• Drainage Network Management	
Parking Plan	
Designates, constructs, maintains and manages compliance of areas delineated for parking of vehicles.	
• Local Law Enforcement	• Parking Management and Compliance
Transport Network Management	
Manages and maintains the City's local transport network incorporating roads, pathways, lighting and verges.	
• Lighting • Parking • Pathways	• Roads • Verges and Crossovers

Projects	2026/27	2027/28	2028/29	2029/30
Integrated Transport Plan 2021–2031				
Implement the supporting plans associated with the Integrated Transport Plan (ITP). The ITP focuses on five key areas: active travel (walking and cycling), public transport, road transport, parking and public spaces	•	•	•	•
Joint Bike Plan 2018				
The Joint Bike Plan outlines a five-year action plan for improvements to the cycle network and environment for the City to further investigate and implement. Other recommendations in the plan include partnering with the RAC and Department of Transport on awareness campaigns, continuing to seek funding through the Perth Bicycle Network Grants Program and Federal Government, and improving the collection of bicycle and pedestrian count data on key routes	•	•	•	•
Parking Plan				
Updates and additions will be made to the Parking Plan to address current issues and opportunities	•	•		

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Parking Management	The percentage of parking management requests that are responded to in line with the Customer Service Charter	Complete 90% of assessments and actions in accordance with the Customer Service Charter	Parking
Parking Management – Abandoned Vehicles	The percentage of abandoned vehicles requests that are responded to in line with Customer Service Charter	Complete 90% of assessments and actions in accordance with the Customer Service Charter	Parking
Parking Revenue	The percentage increase in parking revenue	Increase the City's revenue from parking by 10% each year	Parking
Footpath Maintenance Response	The percentage of footpath maintenance requests that are responded to within three days	90%	Transport Network Management
Jetty and Boardwalk Maintenance Response	The percentage of Jetty and Boardwalk maintenance requests that are responded to within three days	90%	Transport Network Management
Traffic Management – Response Rate	The percentage of transport network community requests that are responded to within 48 hours of reporting	90%	Transport Network Management



3.2 SUSTAINABLE BUILT FORM

Strategies
3.2.1 Develop and implement a sustainable local planning framework to meet current and future community needs

Services & Sub Services	
Building Services	
Primarily a statutory service that provides quality, customer-focused advice in relation to building approval and compliance to deliver quality development outcomes.	
• Building Applications • Building Compliance	• Swimming Pool Barrier Inspections
Statutory Planning	
A statutory service that is responsible for administering, regulating and enforcing the *Planning and Development Act 2005*, in particular the City's Local Planning Scheme to achieve sustainable, liveable, diverse and welcoming neighbourhoods that respect and value the natural and built environment.	
• Design Review Panel • Development Assessment • Development Compliance (Planning) • Development Application Referrals	• Street Addressing • Subdivision Assessments and Clearance • Planning Advice
Strategic Planning	
Delivers holistic, integrated City-wide strategies, plans and policies, that set the direction for the sustainable growth of the City including land use, environmental sustainability, and economic and built-form heritage outcomes.	
• Local Heritage Planning Framework • Local Planning Scheme and Amendments	• Strategic Land Use Planning • Structure and Local Development Plans

Projects	2026/27	2027/28	2028/29	2029/30
Local Heritage List				
Prepare and implement a Local Heritage List in accordance with the *Planning and Development (Local Planning Schemes) Regulations 2015*	•	•		

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Building Permit Determination	The number of building permits determined within 10 days for certified permits and 25 days for uncertified permits	Maintain ratio of 100% of building permits determined within statutory timeframes	Building Services
Development Application Determination	The percentage of development (planning) applications determined within 60 days where no consultation is required and 90 days where consultation is required	Maintain a minimum of 85%	Statutory Planning

3.3 ENHANCED ENVIRONMENT AND OPEN SPACES

Strategies	
3.3.1	Maintain and improve biodiversity in the City
3.3.2	Enhance the City's urban forest on public and private land
3.3.3	Improve the amenity value and sustainable uses of our streetscapes, public open spaces and foreshores
3.3.4	Enhancement of the environment, maintaining open space and effective management of the Swan and Canning River foreshores

Services & Sub Services	
Open Space Management	
Maintains passive parklands, active sports fields, playgrounds, streetscapes and natural areas. Designs and implements improvements to open spaces in accordance with the City's plans and strategies.	
• Active Open Space • Natural Areas	• Passive Open Space • Streetscapes
Plant Nursery	
Manages the City's accredited plant nursery to produce a range of quality plant products for use by the City and for sale to other local governments. Specialises in producing native species and large trees (Jarrah/ Banksia) as well as small tube stock.	
• External Plant Sales	• Plant Supply - Internal Use

Projects	2026/27	2027/28	2028/29	2029/30
Collier Park Golf Course				
Develop a long-term operating arrangement for the Collier Park Golf Course and in collaboration with the operator develop a plan for the future of the golf course	•	•		
Kwinana Freeway Foreshore Management Plan 2014				
Kwinana Freeway Foreshore Management Plan review	•	•	•	•
Urban Greening Strategy				
Finalise, seek endorsement of the Urban Greening Strategy and commence implementation	•	•	•	•

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Natural area rehabilitation	The amount of natural areas that are rehabilitated annually	Implement natural area revegetation at or above 0.5 hectares per annum	Open Space Management

3.4 RESOURCE MANAGEMENT AND CLIMATE CHANGE

Strategies
3.4.1 Manage and promote sustainable water, waste, land and energy practices

Services & Sub Services	
Environmental and Sustainability Management	
Promotes and implements sustainable water, waste, land and energy management practices. Sustainable environmental leadership ensures the sustainable consumption of natural resources. Maintains and improves the ecosystem and biodiversity in the City.	
• Environment and Sustainability Planning and Initiatives	• Environmental and Sustainability Education
Integrated Catchment Management	
Supports the effective management of urban stormwater in an ecologically sustainable manner.	
• Water Quality Management	
Waste and Cleansing Services	
Provides waste collection and disposal services, manages the regulatory responsibilities and educates the community to support sustainable waste management. Provides environmental cleansing services to maintain the visual integrity of the City's infrastructure.	
• Graffiti Management • Illegal Dumping • Recycling Centre	• Street Sweeping • Waste Collection/Disposal • Waste Education

Projects	2026/27	2027/28	2028/29	2029/30
Clontarf Waterford Salter Point Foreshore Masterplan 2019				
Implement recommendations within the Clontarf Waterford Salter Point Foreshore Masterplan, coordinating investment and implementation of foreshore improvements, and ensuring alignment of City, community and stakeholder aspirations	•	•	•	•
Integrated Drainage Catchment Management Plan 2004				
The City's Integrated Drainage Catchment Management Plan (IDCMP) 2004 addresses stormwater management in the City. The IDCMP has been developed with the aim of identifying land use and water quality issues within the City's catchments and to determine strategies for monitoring and improving ecological value	•	•	•	•
State Waste Plan				
The State Waste Plan is the strategic document which guides delivery of the City's waste management services. The actions in the implementation plan are subject to ongoing review throughout the year and progress is reported annually to the State Government	•	•	•	•

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Sustainable Living Program Satisfaction Rate	The number of people who respond that they are satisfied with the City's Sustainable Living Program	Maintain satisfaction rate above 95%	Environmental & Sustainability Management



LEADERSHIP

ASPIRATION: A LOCAL GOVERNMENT THAT IS RECEPTIVE AND PROACTIVE IN MEETING THE NEEDS OF OUR COMMUNITY

4.1 ENGAGED COMMUNITY

Strategies

4.1.1 Engage, educate, inform, consult and listen to our community to understand and deliver on identified priorities

Services & Sub Services

Communication and Marketing

Oversees the coordination of various communications and marketing initiatives to ensure ratepayers, community members, stakeholders and businesses are informed and engaged on City activities, services, events and projects.

- Communication, Media and Public Relations
- Graphic Design
- Marketing and Promotion

Customer Service

Manages inbound customer interactions via a variety of channels including phone, email, website and counter, and supports both internal and external stakeholders. This includes managing the City's request management, knowledge and call centre systems as well as service improvement programs.

- Customer Interactions
- Customer Systems
- Customer Service Standards and Improvement

Infrastructure Services Support

Provides administrative support and customer service for all business units in Infrastructure Services.

- Infrastructure Customer Services

Stakeholder Engagement

Provides advice and assistance for projects and processes across the City to encourage stakeholder and community participation and contribute to the City's decision making. Provides training and development to build internal stakeholder engagement skills and capability.

- Stakeholder and Community Engagement Projects
- Engagement Education

Measures of Success

Key Performance Indicator	Key Performance Indicator Description	Performance Measure	Service
Customer Service (VoC) Improvement Actions	The number of improvement actions agreed in response to the Voice of the Customer (VoC) surveys	12 improvement actions are agreed with business units in response to the results of the VoC surveys each year	Customer Service
Customer Service Request Satisfaction	The percentage of people who respond that they are satisfied with the City's request lodgement experience	Maintain customer satisfaction rate above 80% with the City's request lodgement experience	Customer Service
Stakeholder Engagement Participation Opportunities	The number of projects in which stakeholders and the community have been provided with an opportunity to participate	14 projects per annum	Stakeholder Engagement

4.2 ADVOCACY

Strategies	
4.2.1	Advocate for State and Federal Government investment to improve public infrastructure and to address community issues

Services & Sub Services	
Advocacy and Partnerships	
Provides key stakeholder and relationship management across all tiers of government and stakeholders through the development of advocacy platforms, engagement initiatives and stakeholder management activities which promote the City, and enhance social, cultural, leadership and economic outcomes. Proactively responds and manages expectations effectively, ensuring the City is well placed to create alignment across joint initiatives and capitalise on opportunities that provide financial sustainability.	
• Advocacy	• Partnership and Stakeholder Management

Projects	2026/27	2027/28	2028/29	2029/30
South Perth Foreshore River Wall				
Advocate for external (public and private) funding for river wall replacement on the South Perth Foreshore	•	•	•	•
Public Transport Services Advocacy				
Advocate for expanded transport services including the South Perth Train Station and ferry services	•	•	•	•



4.3 GOOD GOVERNANCE

Strategies	
4.3.1	Foster effective governance with honesty and integrity and quality decision making to deliver community priorities
4.3.2	Diversify and optimise non-rate income
4.3.3	Maintain a culture of fiscal efficiency
4.3.4	Maintain a culture of continuous improvement

Services & Sub Services	
Contracts, Procurement and Purchasing	
Provides a framework, processes and advisory support to drive compliant, best-value purchasing, procurement and contract management activities.	
• Contract Development and Support	• Procurement and Purchasing
Elected Members	
Coordinates all processes related to Elected Members and their roles and responsibilities under the *Local Government Act 1995*. Facilitate the local government election cycle and associated requirements.	
• Council Elections • Council Meeting Support	• Elected Member Support
Financial Management	
Provides timely, relevant, and accurate budgeting, management reporting and variance analysis information to support informed decision making and resource allocation decisions. Includes managing and executing transactional activities and ensuring integrity of financial information, databases and sufficient audit trails.	
• Cashflow and Investments • Financial Planning and Budgeting • Financial Reporting	• Financial Transacting • Insurance Management
Fleet Management	
Ensures the City's fleet is developed, renewed, upgraded and/or maintained in accordance with the City's asset management requirements and standards.	
• Fleet Management	• Mechanical Services
Governance and Risk	
Supports good governance practices and quality decision making through sound risk, compliance, assurance and legal support.	
• Internal Audit • Legal and Compliance	• Risk Management and Business Continuity
Grant Funding Support	
Supports the organisation to maximise the opportunities available for funding projects and programs through external grant funding. Comprehensive support is provided throughout the grant lifecycle from identification of opportunities to successful closeout of the grant funding compliance requirements.	
• Grants Sourcing • Grants Support	• Grants Governance

Services & Sub Services	
Human Resources	
Manages the employee lifecycle being: Recruitment and Selection, On-boarding, Payroll, Learning and Development, Performance and Recognition, Employee Relations and Off-boarding.	
• Employee and Industrial Relations • Learning and Development	• Payroll • Recruitment
Information Systems	
Provides information and communication services, and internal customer support to the City, including guidance on technology investment. This includes business systems, infrastructure, databases, records, cybersecurity, and ongoing system improvements.	
• Building Security Access • Business Systems • Cyber Security • GIS	• ICT Infrastructure Management • ICT User Support • Information Systems Project Management • Records Management
Infrastructure Financial Analysis and Reporting	
Provides financial accounting, reporting and systems support for Infrastructure Services Directorate.	
• Infrastructure Financial Analysis and Reporting	
Infrastructure Services Support	
Provides administrative support and customer service for all business units in Infrastructure Services.	
• Infrastructure Administration Services	
Land Asset Management	
Maximises the potential of the City's land holdings through the City's Land Utilisation Plan and effective management of the City's land tenure, leases and licences.	
• Land Tenure • Land Utilisation	• Leasing and Licensing
Project Management Support	
Provides guidance and direction on the City's approach to project management through the development and maintenance of a framework, processes and tools.	
• Project Support Office	• Project Management Governance
Rating Services	
Models, issues and collects rates and charges including underground power. Maintains property ownership database and manages pensioner and senior rebates and rates concessions.	
• Land Owner Information Services • Pensioner Rebates and Rates Exemptions	• Rating and Service Charges • Underground Power Charges
Strategy and Performance	
Facilitates strategic and corporate planning as well as performance reporting. Supports the organisation with business process knowledge management and continuous improvement.	
• Business Improvement	• Organisational Planning and Performance
Work Health and Safety	
Manages the systems and programs which support the provision of a safe workplace and improve the health and wellbeing of workers in line with the legislative requirements and ISO45001 standard.	
• Workers' Compensation • Safety Management System	• Health and Wellbeing

Projects	2026/27	2027/28	2028/29	2029/30
Annual Budget				
Develop the Annual Budget in consultation with business units for Council endorsement	•	•	•	•
Annual Financial Report				
Prepare the Annual Financial Report in consultation with business units for audit and Council endorsement	•	•	•	•
Asset Management Strategy				
Develop an Asset Management Strategy to specify how the City's organisational objectives are converted into asset management objectives and to outline the City's approach for sustainable management of its asset portfolio	•		•	
Corporate Business Plan				
Annual Corporate Business Plan review	•			
Internal Audit Program				
Internal audit aims to assist in reducing risk (where appropriate), improve the organisation, as well as provide assurance that appropriate governance, risk management and control mechanisms are in place and working effectively. Manage the City's Internal Audit Program	•	•	•	•
Land Utilisation Plan 2024				
Implementation of the initiatives within the Land Utilisation Plan	•	•	•	•
Long-Term Financial Plan				
Review and update the Long-Term Financial Plan, ensuring integration and alignment with the Annual Budget, the SCP and CBP	•	•	•	•
Strategic Community Plan 2021–2031 (Council Plan)				
Undertake major review of SCP (Council Plan)	•		•	
Work Health & Safety Management System				
Continue to develop, implement and embed the Work Health & Safety Management System	•	•	•	•
Workforce Plan 2022/23 to 2025/26				
Implement the actions in the City's Workforce Plan and review the plan in 2025/26	•	•	•	•

Measures of Success			
Key Performance Indicator	**Key Performance Indicator Description**	**Performance Measure**	**Service**
Council meeting minutes availability	The percentage of time that Council meeting minutes that are published on the City's website within three days from the meeting date	Achieve 100% compliance with Council meeting minute availability	Elected Members
Meeting agenda availability	The percentage of time that meeting agendas are available 72 hours prior to a meeting	Achieve 100% compliance with meeting agenda availability	Elected Members
Asset renewal funding ratio	The ratio of the net present value (NPV) of asset renewal funding in the LTFP relative to the NPV of projected renewal expenditure identified in asset management plans for the same period	Maintain benchmark standard of ratio between 75% and 95%	Financial Management
Asset sustainability ratio	The ratio of asset renewal expenditure relative to depreciation for the year	Maintain benchmark standard of ratio between 90% and 110%	Financial Management
Current ratio	The ratio of current assets minus restricted assets relative to current liabilities minus liabilities associated with restricted assets (Current Assets/Current Liabilities)	Maintain benchmark standard of ratio greater than 1.0	Financial Management
Financial health indicator annual result	The Financial Health Indicator (FHI) annual result is calculated from the seven financial ratios that were required by WA Local Government regulation	Maintain a FHI result of 70 or above per annum	Financial Management
Revenue other than Rates	The amount of revenue obtained from grants, fees charges and other revenue relative to the amount of revenue generated from rates (Revenue other than rates/Total Revenue)	Maintain annual revenue other than rates greater than 25% of total annual revenue	Financial Management
Compliance Audit Return Responses	The percentage of time that the Compliance Audit Return is submitted in accordance with legislative requirements	Achieve 100% compliance with the Compliance Audit Return submission requirements	Governance and Risk
Internal audit completion	The number of internal audits completed relative to the number of audits planned in the Strategic Internal Audit Plan (SIAP)	Maintain completion rate above 75%	Governance and Risk
Closure of audit recommendations	The percentage of medium to high rated audit recommendations that have been actioned and closed out each year	Achieve closure of at least 50% of recommendations	Governance and Risk
Strategic risks reviewed	All strategic risks are reviewed twice annually	Maintain 100% compliance with review process	Governance and Risk
Safety Management System	Percentage of non-conformances identified during review audit which are completed in accordance with the auditor's timeframe	100% completion	Work Health and Safety



FINANCIAL RESOURCING



The following extract from the Long-Term Financial Plan shows that the services and projects contemplated by this Corporate Business Plan are fully funded.

CITY OF SOUTH PERTH
STATEMENT OF FINANCIAL ACTIVITY

	2025/26	2026/27	2027/28	2028/29
Revenue				
General rate revenue	47,742,872	49,590,923	51,535,972	53,668,183
Operating grants/subsidies/contributions	2,068,700	2,128,520	2,229,760	2,336,070
* Service Charges	10,027,989	0	0	0
Fees and Charges	21,445,010	21,565,449	22,703,234	23,735,332
Interest earnings	4,333,538	4,673,248	4,469,001	4,605,347
Other Revenue	539,000	624,090	639,650	655,600
Operating Revenue	86,157,109	78,582,230	81,577,617	85,000,532
Expenses				
Employee costs	(29,648,151)	(30,630,160)	(32,111,800)	(33,412,590)
* Material and Contracts	(37,846,043)	(27,550,860)	(28,228,760)	(28,952,510)
Utilities (gas elect water)	(2,096,000)	(2,140,310)	(2,194,180)	(2,249,410)
Depreciation	(14,296,224)	(14,515,150)	(14,780,234)	(15,052,954)
Insurance	(724,500)	(767,220)	(797,910)	(817,870)
Interest	(231,401)	(450,587)	(794,927)	(892,720)
Other expenses	(1,312,344)	(1,370,140)	(1,387,230)	(1,402,330)
Operating Expenses	(86,154,663)	(77,424,427)	(80,295,041)	(82,780,384)
Profit(Loss) - normal operations	2,446	1,157,803	1,282,576	2,220,148
Non Cash items				
Write back Depreciation	14,296,224	14,515,150	14,780,234	15,052,954
Changes in Non current Assets/Liabilities				
Underground power schemes	(7,551,542)	0	0	0
ADD Non Cash Assets/Liabilities	6,744,682	14,515,150	14,780,234	15,052,954
	6,747,128	15,672,953	16,062,810	17,273,102
Capital Transactions				
Non-operating grants/contributions	3,399,299	5,405,900	5,573,400	4,875,200
Proceeds from assets sales	399,720	586,908	484,129	493,663
Property, plant & equipment	(20,274,565)	(19,574,000)	(10,789,600)	(8,364,200)
Infrastructure	(11,349,510)	(18,844,900)	(12,406,400)	(13,816,300)
Net Capital	(27,825,056)	(32,426,092)	(17,138,471)	(16,811,637)
Reserve/Trust Transactions				
Transfers (to) Reserves	(12,758,910)	(11,681,093)	(11,460,714)	(10,663,154)
Transfers from Reserves	10,942,612	18,013,560	11,215,570	8,913,550
Net Transfers (to)/From Reserves	(1,816,298)	6,332,467	(245,144)	(1,749,604)
Debt Management				
Proceeds from New Debentures	12,500,000	8,200,000	0	0
Repayment of Advances	0	0	838,674	894,529
Underground power	6,215,299	3,949,449	2,506,997	2,506,997
Repayment of Debentures	(3,486,139)	(1,787,072)	(2,072,451)	(2,122,101)
Proceeds from Self Supporting Loans	55,919	58,295	47,585	8,714
Movement in Grant Obligations	0	0	0	0
Net Debt	15,285,079	10,420,672	1,320,805	1,288,139
1 July Surplus/(Deficit)	7,609,147	0	0	0
LESS 30 June Surplus/(Deficit)	0	0	0	0
Budget (Deficit)/Surplus	7,609,147	0	0	0

* Underground power

WORKFORCE PLANNING



WORKFORCE PLAN

As a key informing plan to enable the delivery of the CBP, the Workforce Plan provides the necessary workforce management and resource strategies to deliver the objectives, outcomes and strategies of the City's SCP. Workforce priorities have been considered during the development of this CBP and the financial impacts of the Workforce Plan captured within the LTFP. A combination of workforce and financial priorities have influenced the actions within this plan.

OUR WORKFORCE PROFILE

The City's workforce profile enables our capability to deliver services and support the achievement of the City's priorities now and into the future. We manage our resourcing levels to meet service delivery expectations and the organisation is committed to fostering diversity and promoting gender equality.

WORKFORCE FOCUS AREAS

SHAPING OUR CULTURE

Attracting and retaining a high quality workforce.

Living by the City's values and making the City a great place to work.

DEVELOPING A PROFESSIONAL AND CAPABLE WORKFORCE

Ensuring the City's workforce has the capability to deliver on its present and future objectives.

ENSURING OUR WORKPLACE IS HEALTHY, SAFE AND PRODUCTIVE

Investing in the physical and mental health and wellbeing of our workforce to create a healthy and safe workplace.

DRIVING HIGH PERFORMANCE

Being accountable for our performance so that the City can adapt to changing operational requirements and meet community expectations and needs.

EMBRACING DIVERSITY AND INCLUSION

Valuing diversity and promoting an inclusive work environment.



ASSET MANAGEMENT

The City is committed to delivering services to the community at an agreed quality, at the lowest long-term cost, by effectively managing its infrastructure assets throughout their lifecycle. These assets, such as roads, stormwater drainage, public open spaces and buildings, require meticulous planning and financial forecasting. This planning ensures that the City can afford to maintain and replace these assets, which play a crucial role in providing beneficial services to the community over their long lifespans.

Meeting the demand for new and improved services is a challenge. This complexity increases when considering full lifecycle costs for assets, changing needs, environmental sustainability, and climate change resilience. The City is committed to delivering quality, sustainable services within its financial capacity and according to what the community is willing to pay. By effectively planning for its assets, the City balances performance, cost, and risk to optimise service delivery.

The City's Asset Management Framework aims to demonstrate how its assets will meet the service delivery needs of present and future generations through effective asset management. The Asset Management Policy, Asset Management Strategy and Asset Management Plans are integral components of the City's Asset Management Framework. They are developed in line with the ISO 55000 International Standard for Asset Management and the Department of Local Government, Sport and Cultural Industries' Integrated Planning and Reporting Framework and Asset Management Guidelines.

The Asset Management Plans outline how the City intends to deliver its services cost-effectively to the community over the long term. The Asset Management Policy establishes the City's approach to asset management, providing the framework for the Asset Management Strategy and Asset Management Plans.

Currently under development, the Asset Management Strategy will illustrate how the asset management objectives align with organisational objectives. It will define how the City's asset portfolio will meet future community service needs and establish an improvement plan.

Regular reviews of the Asset Management Framework, including Asset Management Plans, against the City's strategic vision and objectives as outlined in the SCP and CBP are essential to ensure alignment across all plans. This review process also informs the Long-Term Financial Plan, ensuring a comprehensive, coordinated and aligned approach to asset management.

RISK

RISK MANAGEMENT

Risk management is an integral part of business planning and corporate governance. Ultimately, effective risk management assists the City to minimise the impact of the risks it faces and capitalise on opportunities, thereby improving the City's ability to deliver on its strategic aspirations and improve community outcomes.

The City's Risk Management Policy and Framework guides the City's approach to risk management at all levels. The framework has been developed in accordance with the ISO 31000:2018 risk management guidelines, and is an important tool to assist the City in making consistent decisions in a strategic, operational and project context. This approach also provides the City with opportunities to undertake analysis of potential and emerging risks that may impact on the delivery of the SCP, CBP or operational plans, while implementing a continuous review of this risk information to help inform the City's decision making process at operational and strategic levels.

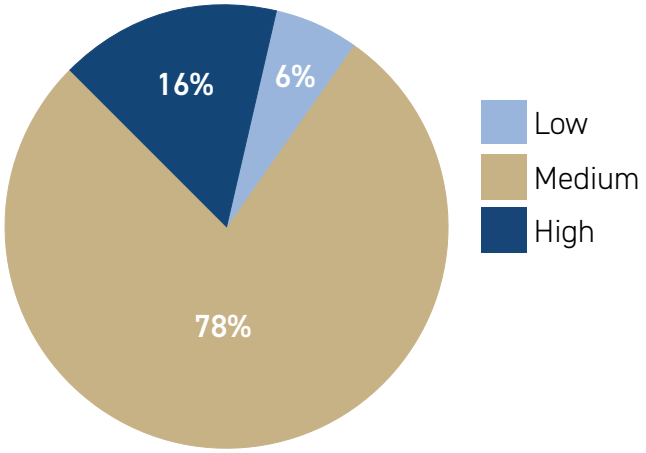
RISK PROFILE

As at 31 March 2025, the City had 31 risks within its corporate risk profile, made up of eight strategic and 23 corporate operational risks registered.

The strategic risks are monitored and reported on by the Executive Management Team and Council through the Audit, Risk and Governance Committee. The corporate operational risks are monitored, treated and reported by Business Unit Managers to the internal Risk Management Committee. The summary of the City's Risk Profile is shown below:

- 5 Medium Strategic Risks
- 3 High Strategic Risks
- 2 High Corporate Operational Risks
- 19 Medium Corporate Operational Risks
- 2 Low Corporate Operational Risks

STRATEGIC & OPERATIONAL RISK PROFILE





USEFUL CONTACTS

Civic Centre
9474 0777
Cnr Sandgate St & South Tce,
South Perth WA 6151
Fax 9474 2425
southperth.wa.gov.au

Recycling Centre
9474 0970
Hayman Rd & Thelma St, Como
enquiries@southperth.wa.gov.au

Animal Care Facility
9474 0777
199 Thelma St, Como

Ferry Tram
9474 0777
Windsor Park, Cnr Mends St &
Mill Point Rd, South Perth

George Burnett Leisure Centre
9474 0855
Manning Rd, Karawara
leisurecentre@southperth.wa.gov.au

South Perth Library
9474 0800
Cnr Sandgate St & South Tce,
South Perth
southperthlib@southperth.wa.gov.au

Manning Library
9474 0822
2 Conochie Cres, Manning
manninglib@southperth.wa.gov.au

Old Mill
9367 5788
Melville Pl, South Perth
oldmill@southperth.wa.gov.au

South Perth Senior Citizens
9367 9880
53 Coode St, South Perth
spsc@bigpond.com

Manning Senior Citizens
9450 6273
3 Downey Dr (off Ley St),
Manning
manningseniors@bigpond.com

Graffiti Hotline
1800 007 774

Collier Park Golf Course
9484 1666
Hayman Rd, Como
collierparkgolf.com.au

City of South Perth