



RAF : RECREATION
& AQUATIC
FACILITY

STAKEHOLDER AND COMMUNITY ENGAGEMENT REPORT FOR THE PROPOSED RECREATION AND AQUATIC FACILITY (RAF)

GOING BEYOND: RESULTS OF THE STAKEHOLDER AND
COMMUNITY ENGAGEMENT

OCTOBER 2020



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Research Solutions Pty Ltd ABN 16083 581 766
24/60 Royal Street, East Perth, WA 6004
PO Box 8618, Perth BC, WA 6849
Telephone (08) 9225 7772 | Fax (08) 9225 7773
www.researchsolutions.com.au

1.0 EXECUTIVE SUMMARY

The City of South Perth (the City) engaged Research Solutions to conduct an independent stakeholder and community engagement exercise to gauge the need for and acceptability of a proposal to construct a regional Recreation and Aquatic Facility (RAF) on the grounds of Collier Park Golf.

The engagement process was divided into two parts:

1. An online survey was hosted on Research Solution's Web Survey Creator platform and distributed through the City's engagement platform and widely into the community.
2. In-depth research comprising a series of five face-to-face engagement activities.

Part One of this report details the findings of the survey; the outcomes of the face-to-face engagement activities are provided in Part Two.

In addition, the City undertook a number of engagement activities independently, including: an online Q&A page, the Online Community Workshop and a workshop with the South Perth Youth Network, included as Part Three of this report.

Key findings overall from the stakeholder engagement identified a high level of support for the concept of the RAF with 87.2% of respondents to the survey indicating that they would use the proposed RAF.

Compelling reasons for developing the RAF were:

- Its location in the City of South Perth, more convenient than many of the current venues used (70.3% of respondents used facilities outside of the City)
- That it met the need for a swimming pool in the City of South Perth (79.4% of respondents had used an aquatic or indoor recreation facilities in the last 12 months)
- That it provides the opportunity to create a unique facility which meets the needs of the community.

This report contains many ideas to consider for developing this unique environment.

1.1 The results of the RAF survey

The stakeholder and community engagement was undertaken using a structured survey to obtain an understanding of the needs and expectations of the community in relation to the RAF. A total of 1,641 people participated in the online survey.

Based on those who participated in the survey, the majority (87.2%) say that they would be likely to use/visit the RAF should it be built (probably or definitely would use). Overall, 70.7% people who participated in the survey stated they would definitely use/visit the facility.

The main reasons community members gave for being likely to use the RAF themselves or take their children or grandchildren to the facility include:

- It's closer to home/work than the current facility used
- To use the pool
- Promotes fitness and wellbeing
- Good for kids/would take children or grandchildren there
- All the family would use it, it's family friendly
- Provides a place to socialise with family and friends

Of those who are unlikely to use the facility, their main reasons for not using it include:

- There are similar facilities already available close by
- Don't want facility to be built on the golf course
- Perceive it's a waste of ratepayers' money
- Believe it's the wrong location and should be built elsewhere

Those who would definitely use the proposed RAF tend to fit the following demographic profile:

- Have used a public or private aquatic centre in past 12 months
- Have children at school (pre-school, primary and secondary)
- Under 55 years of age
- Female
- Live in the City of South Perth or directly surrounding local government areas (LGAs)

Those likely to use the facility expect to do so because they or their children currently participate in indoor and pool-based activities and the proposed facility is closer to their home or work compared to the facilities they currently use. Furthermore, the proposed venue has aquatic facilities, which the community believes is needed in the area. They also perceive the facility as being a family friendly environment which is good for children and a good place to socialise.

The main indoor and pool-based sports and activity facilities currently used by the community members are:

- Aqualife, East Victoria Park
- Wesley Sports Club, South Perth
- Beatty Park Leisure Centre, North Perth
- Riverton Leisureplex, Riverton
- LeisureFit, Booragoon
- ARC, Cockburn
- Belmont Oasis Leisure Centre, Belmont

On average, those likely to use the proposed RAF travel for 15 minutes to get to the facilities they currently use and there was a high incidence of travel by private vehicle among this group of people, regardless of the facility they currently use.

Among those likely to use the proposed facility, the 12 most popular indoor and pool-based sports and activities which this group would like to be offered at the RAF include:

- Swimming
- Pilates/yoga
- Gym workout
- Swimming/walking in water
- Group fitness classes
- Swimming lessons
- Hydrotherapy pool
- Circuit training
- Water play area/pool
- Indoor climbing

- Indoor basketball
- Aquatic group classes

The research indicated that the RAF was unique compared to the surrounding facilities used in offering gym/ health club activities as part of the RAF offering. Among those likely to use the facility, the most preferred health and wellbeing services which have been proposed for the RAF include:

- Massage
- Physiotherapy
- Sauna/spa/steam room
- Hydrotherapy

The most popular food and beverage facilities with the highest probable usage among those who are likely to use the facility include:

- Café
- Kiosk/take-away
- General seating and tables

In terms of outdoor facilities to be offered, those likely to use the RAF have greatest preference for the inclusion of:

- Shaded areas
- Picnic area
- Seating
- Children's playground
- Mini golf

Travel by private vehicle will remain by far the most popular mode of transport in getting to the RAF among those likely to use it. However, those living in the City of South Perth and surrounding LGAs may modify their mode of transport if there are safe cycling routes to the proposed facility and there is secure bike parking at the facility.

Expectations about the RAF that those likely to use the facility consider extremely important include it:

- Being a welcoming and safe environment
- Providing opportunities to stay active
- Providing a positive experience
- Improving general health and wellbeing

Generally, there is wide support for the development of the RAF among those who participated in the stakeholder and community engagement survey.

1.2 Outcomes of the face-to-face engagement activities

The following paragraphs summarise the outcomes of seven face-to-face engagement activities (below), with detailed findings provided in Part Two of this report.

Stakeholder Group	Date	# of attendees
Disability and Access Workshop	26 August 2020	24
Community and Action Groups Workshop	2 September 2020	11
Aboriginal Key Stakeholder and Community Workshop	7 September 2020	9
Community Information Day	12 September 2020	≈100
Collier Park Golf User Groups Workshop	17 September 2020	12
Online Community Workshop	16 September 2020	8
South Perth Youth Network (SPYN) Workshop	24 September 2020	5
Total attendees		≈167

Key messages from the face-to-face engagement activities suggest:

- The community sees a need for the RAF in the City of South Perth, although there are some whose support is likely contingent upon the RAF being financially sustainable in the long term
- An aspiration for the RAF to offer ‘something for everyone’, irrespective of age, financial position, cultural background or level of ability
- There are widely held beliefs that creating a welcoming and inclusive space will be contingent upon both good design and great management, and that structural inclusion is key to creating comfortable spaces for Aboriginal people and other groups
- The community is looking for an exceptional public realm that will become part of the daily life of local residents
- Many view the RAF as an opportunity for the City of South Perth to recognise and celebrate Whadjuk history and culture through art, design and naming
- There appears to be some opposition to locating the RAF at Collier Park Golf from golfers, concerned about its impacts on the course and their experience of it.

1.2.1 The community is broadly supportive of the concept, perceiving a need for a RAF in the City of South Perth.

The engagement activities confirm that residents currently leave the City of South Perth for most aquatic pursuits: whether exercise, leisure or swimming lessons. The lack of a swimming pool is a gap in the City’s offering and many perceive the RAF is long overdue.

1.2.2 Support may be contingent on the financial viability of the project, and the likely impost on ratepayers.

In many of the engagement activities, a number of residents voiced their concerns about the financial viability of an aquatic centre, perceiving swimming pools to be ‘money pits’ for local governments and ratepayers. These participants would like to see more in the way of ‘hard numbers’ and the business case before putting their support behind it.

1.2.3 Regular users of Collier Park Golf may support the concept of the RAF but be more likely than others to oppose its location at Collier Park Golf

Golfers want the 27-hole course to remain and perceive there are other sites within the City more suitable to the RAF. The main issue appears to be concern over access to the course: they feel that encouraging more golfers to the game and reducing the number of holes is likely to have a negative impact on their ability to play on the course. The introduction of a new driving range and new technologies is unlikely to offset reduced access to the course.

1.2.4 Multi-cultural, multi-functional and multi-generational: consistent values and aspirations emerged across all groups

Common themes emerged from the majority of face-to-face engagement activities, namely that the RAF should be a place where everyone feels comfortable and that can accommodate the needs of people of all ages, all cultures and all levels of ability. The RAF should be a place for more than just swimming. The RAF should offer opportunities for casual daily use (like walking the dog or taking the children to the playground), for meeting up with friends or family for picnics or breakfast at a café, for individual or group exercise, for physical therapy, community events and cultural experiences.

1.2.5 For vulnerable and other groups, structural inclusion is key

Attendees at both the Disability and Access and the Aboriginal Key Stakeholder and Community Workshops stressed the need for structural inclusion in the RAF to foster a sense of welcome and ownership. They felt that inclusion needs to begin at the concept phase and follow through to design, procurement, construction, management and employment at the RAF. Employing Aboriginal people and people with disabilities in all positions – including public facing ones – will cement community faith in the RAF as a welcoming space.

It is felt that many errors are still being made in designing inclusive built environments – even in flagship public spaces. Minimum standards for disability access are not felt to go far enough and good ideas are felt often to be ruined by a lack of follow-through. An example given was the change rooms for people with disabilities at Yagan Square which are ‘above code’, but the entry doors are too narrow, the stalls are a tight fit and wayfinding is poor. At Optus Stadium, there are too few ACROD bays and those that exist are a long walk from the stadium. Elizabeth Quay has cobblestones, not suitable for people in wheelchairs.

Aboriginal people felt that the traditional Euro-centric design of buildings and amenities (such as purely functional, square designs, a lack of access to nature, cold and unwelcoming reception areas, the lack of family change rooms) can serve to exclude.

Attendees at the Aboriginal Key Stakeholder and Community Workshop articulated the need for the architects to believe in the concept of inclusion and really ‘sell it’ to the Elected Members.

1.2.6 In creating a welcoming and inclusive environment, management will be as important as design

The need for high-quality, friendly and well-trained staff emerged as a consistent theme in most engagement activities, trained in cultural awareness and inclusive practices.

Aboriginal people and people with disabilities felt that they are likely to be disproportionately affected by policies that they felt suit the needs of management rather than the users. For example, one workshop attendee who is vision-impaired reported needing to seek permission from pool staff to swim unaccompanied. At some swimming pools, Aboriginal girls are told they cannot swim in shorts and t-

shirts; as they often have a different sense of modesty to their non-Aboriginal counterparts, this policy effectively excludes them from accessing the pool.

1.2.7 The 'economics of access' warrants consideration

The cost of access is a further consideration. The need to pay for parking, for entry and food can effectively exclude large sections of the community on lower incomes, frequently excluding people living with a disability, seniors, Aboriginal people, new migrants and people with large families.

Catering to all needs requires that the RAF offers both paid and no-cost activities that the whole family can enjoy. Attendees of the Aboriginal Key Stakeholder and Community Workshop identified a water park like the 'old one at Ascot' would be a very welcome inclusion; a place where families are able to spend the day at no cost. The inclusion of a water playground or fountains 'like at Forrest Place' appealed to all community groups.

1.2.8 Opportunities for cultural experiences

The Aboriginal Key Stakeholder and Community Workshop had a number of considerations they wish included: places to meet, mia mias (a temporary shelter or hut), access to the water, and indigenous art. It is worth noting that the attendees from both the Disability and Access Workshop and the Community Action Group Workshop also felt the RAF would benefit from embedding Aboriginal art and stories of the Whadjuk people into the design of the RAF, including plant names and their uses and the story of the Noongar Six Seasons. They perceive that opportunities for cultural experiences will be one factor that sets the RAF apart and helps make it a regional destination.

1.2.9 An exceptional public realm

A strong desire for the RAF to provide an exceptional public realm emerged in all groups. To encourage daily use by local residents, it should offer a safe, secure and comfortable environment that includes protection from winter rain and summer heat. Access to the natural environment, protection of the wetlands, and retention of trees are all important, as is the provision of sufficient open space for the RAF to host festivals and community events. An all-abilities, enclosed adventure playground is a key inclusion, and one for which people say they will travel.

2.0 INTRODUCTION

The City of South Perth engaged Research Solutions to independently undertake stakeholder and community engagement in regards to the City's proposal for a RAF to be constructed on the grounds of Collier Park Golf. Collier Park Golf is located with easy access for residents of the City of South Perth and students and staff at Curtin University. It is also easily accessible to those living in the Town of Victoria Park, City of Canning and City of Melville.

An important element of the project is stakeholder and community engagement. The engagement process ensures the project considers and incorporates community priorities, needs and aspirations.

2.1 Research purpose and use

The purpose of the RAF stakeholder and community engagement was to engage early on in the planning stages of the project with key stakeholders and the wider community and provide them with the opportunity to learn more about the project, give their feedback and assist in shaping the proposed facility. The main engagement tool was the survey, supported by a series of face-to-face engagement activities intended to take a deeper dive into the needs and requirements of different community cohorts.

The survey objectives included the following:

- Obtaining current indoor and pool-based sports and activities the community participates in
- Identifying where these activities currently take place
- Determining, on average, how far the community currently travels to visit facilities to participate in their chosen indoor and pool-based activities and sports
- Identifying current mode of travel to the facilities they currently use
- Establishing likelihood of use of the proposed RAF and the reasons for this
- Determining the preferred indoor and pool-based sports and activities the community would like at the proposed facility
- Determining what other services and facilities would be used at the proposed RAF
- Determining mode of travel to the proposed facility and motivations to switch from private car to other forms of transport to the facility.

The engagement objectives of the six workshops included:

- Inform about the RAF project, its current status and possible next steps
- Capture advice, needs and requirements to make the RAF a welcoming and accessible facility for all
- Circulate information about the project to attendees' networks and promote participation in the survey to gather broader community feedback.

The engagement objectives of the Community Information Day included:

- Inform about the RAF project, its current status and possible next steps
- Capture needs and requirements to make the RAF a welcoming, inclusive place – a regional asset that is enjoyed by the local community
- To circulate information about the project to attendees' networks and promote participation in the survey to gather broader community feedback.

The results of all of the stakeholder and community engagement, along with other information including the Business Case, will help to inform the City of South Perth's decision whether to proceed to the next stage of the process.

3.0 METHOD

The engagement process was widely promoted by a far-reaching marketing campaign using all of the City’s communications channels plus additional innovative methods, including social media, displays, videos, City’s website, City’s online engagement portal Your Say South Perth, targeted emails, eNewsletters, hard copy publications and brand ambassadors. The City also made use of its extensive networks to promote the project and survey by using multiple contact lists and requesting that community groups forward the information to their members and contacts.

The engagement process was divided into two parts:

1. A survey with the detailed findings provided in Part One of this report.

The survey was developed by Research Solutions with the assistance and input from representatives of the City of South Perth. The survey was launched on 26 August 2020, with the data collection period concluding on 23 September 2020.

Research Solutions programmed and tested the approved survey prior to the commencement of the data collection phase. The City of South Perth, through its networks and existing contact lists and databases, was responsible for the distribution of the survey links. Unique URLs were created by Research Solutions for each of the distribution lists. These unique URLs enable the tracking of participation for each distribution list. At the conclusion of the data collection process, and after the data file was checked, cleaned and the duplications removed, a total of 1,641 people participated in the survey. A breakdown of the sample by the various distribution channels is tabled below.

Distribution	Valid count (n=1641)	% of Total
Your Say South Perth	1229	74.9%
City’s eNewsletter	170	10.4%
Vision 2027 – those who contributed to the City of South Perth’s Strategic Community Plan engagement	82	5.0%
Community list gathered from a variety of databases	55	3.4%
RAF updates - those who have registered to receive updates on the RAF	54	3.3%
Community and action groups	17	1.0%
Manual data entry of hardcopy questionnaires*	13	0.8%
Club Spirit – local sporting clubs database	9	0.5%
Pol – local politicians	6	0.4%
SI - Steve Irons MP	3	0.2%
Buy Local Shop Local database	1	0.1%
SportsWest - the peak industry body for sport in WA	1	0.1%
City’s staff	1	0.1%

*Note * The hard copies of the survey were available at the City’s libraries and Civic Centre, as communicated during the engagement period.*

The majority (74.9%) of participation was achieved via the City of South Perth’s Your Say South Perth online engagement portal. This was followed by eNewsletter lists (10.4%) and then by the Vision 2027 (5.0%), Community (3.4%) and RAF update (3.3%) lists.

2. In-depth research comprising a series of seven face-to-face engagement activities, as outlined below. The findings of this phase of the research can be found in Part Two of this report.

Stakeholder Group	Date	# of attendees
Disability and Access Workshop	26 August 2020	24
Community and Action Groups Workshop	2 September 2020	11
Aboriginal Key Stakeholder and Community Workshop	7 September 2020	9
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Online Community Workshop	16 September 2020	8
South Perth Youth Network (SPYN)	24 September 2020	5
Total attendees		≈167

Research Solutions’ role in most of these activities was to provide assistance with the design of the sessions and to assist with moderation, data collection and synthesis. The City conducted the SPYN Workshop independently, and provided the results to Research Solutions for inclusion in this report. The Online Community Workshop was conducted by Elton Consulting cooperatively with the City of South Perth, with the results subsequently inserted into the report by the City.

3.1 Limitations

The results of this survey should be read as indicative of the needs and expectations of the stakeholders and community the survey engaged with. The limitations of the approached used included:

- (1) The sample for this survey is skewed towards females (63.8%), but the age coverage is widespread. The skew towards females is not necessarily an issue as females may be more likely to use the aquatic facilities with their children. Any differences between the needs of males and females have been highlighted in the report.
- (2) The sampling process employed in the project is one of convenience rather than a stratified random sample. Stratified random sampling provides wide coverage of a study’s population where every person has an equal chance of being selected and invited to participate. For this project, the engagement process relied on the distribution of invitations through existing lists held by the City and the promotion of the engagement process by the City of South Perth. As a result, whilst the demography of the sample gives reasonable coverage, it is unclear how representative the sample is of all sections of the population.
- (3) While every effort has been made by Research Solutions to identify and remove duplicate completions of the survey, it is not possible to be absolutely sure that all duplicates have been removed. This is a result of the sampling and invitation distribution method employed

for the consultation process where people received multiple invitations through the lists they were on and the link did not prohibit the respondent undertaking the survey multiple times. That said, the consultants carefully identified and removed duplicate and multiple completions based on:

- a. Names provided for competition entry
- b. Names provided for requests to be added to the RAF update list
- c. Email addresses provided
- d. Telephone numbers provided
- e. IP addresses and the cross-checking by participant demographics to ensure unique respondents were not inadvertently removed.

The feedback from the engagement activities should be read as indicative of the needs and expectations of stakeholders and the community. The limitations of the face-to-face engagement activities include:

- (1) The City engaged with selected communities at specific workshops: Disability and Access, Aboriginal Key Stakeholders and Community, Community and Action Groups, the South Perth Youth Network, Collier Park Golf Key User Group Representatives, and offered the opportunity for the general public to have their say through the Community Information Day and survey. The City has made significant effort to engage as widely as possible, however there may be groups who feel their views have not been captured.
- (2) Every effort has been made by Research Solutions to fairly and faithfully present the views of the workshop participants as expressed at the time of the engagement, however the views captured may not fully represent the breadth of opinion expressed.



PART ONE

THE SURVEY

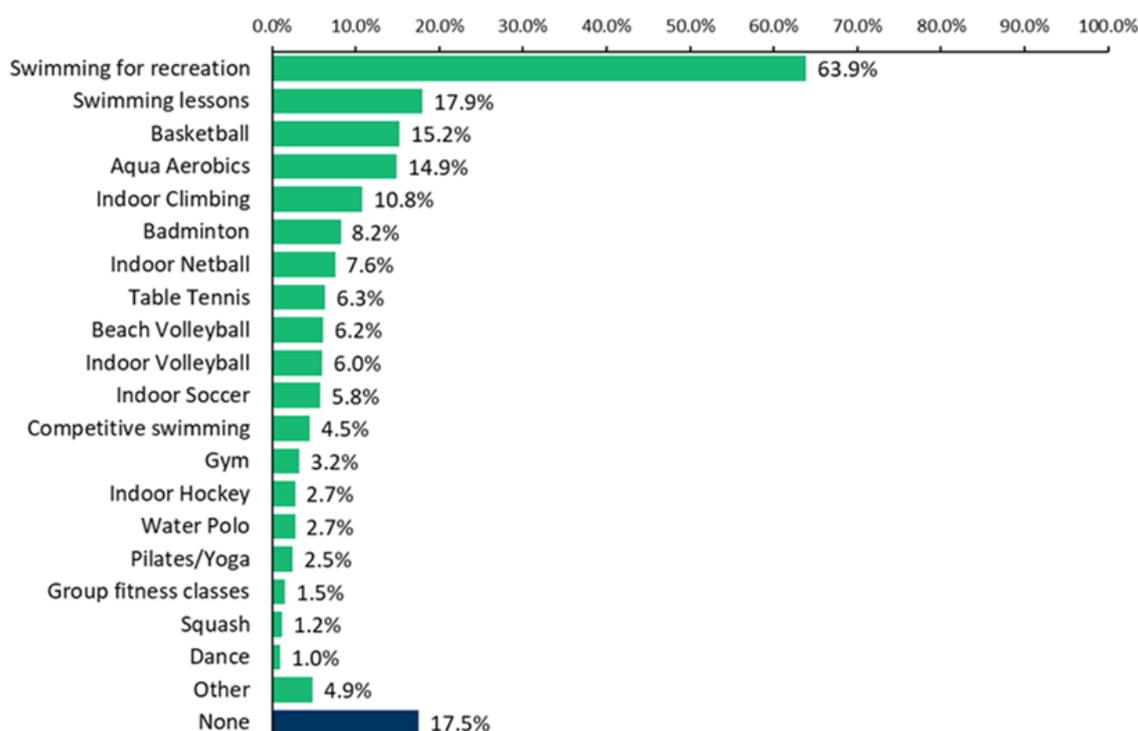
4.0 CURRENT INDOOR AND POOL-BASED SPORTS AND ACTIVITIES

4.1 Personal participation in indoor and pool-based activities and sports

Survey participants were asked which indoor and pool-based activities and sports they currently participate in. By far the most frequently mentioned activity was swimming for recreation (63.9%). Considerably lower was swimming lessons (17.9%), basketball (15.2%) and aqua aerobics (14.9%).

Around one in six (17.5%) respondents stated they do not currently participate in any indoor or pool-based activities and sports.

Figure 1: Indoor or pool-based activities and sports.



Q1. What indoor and pool-based activities and sports do you currently participate in? (n=1641).

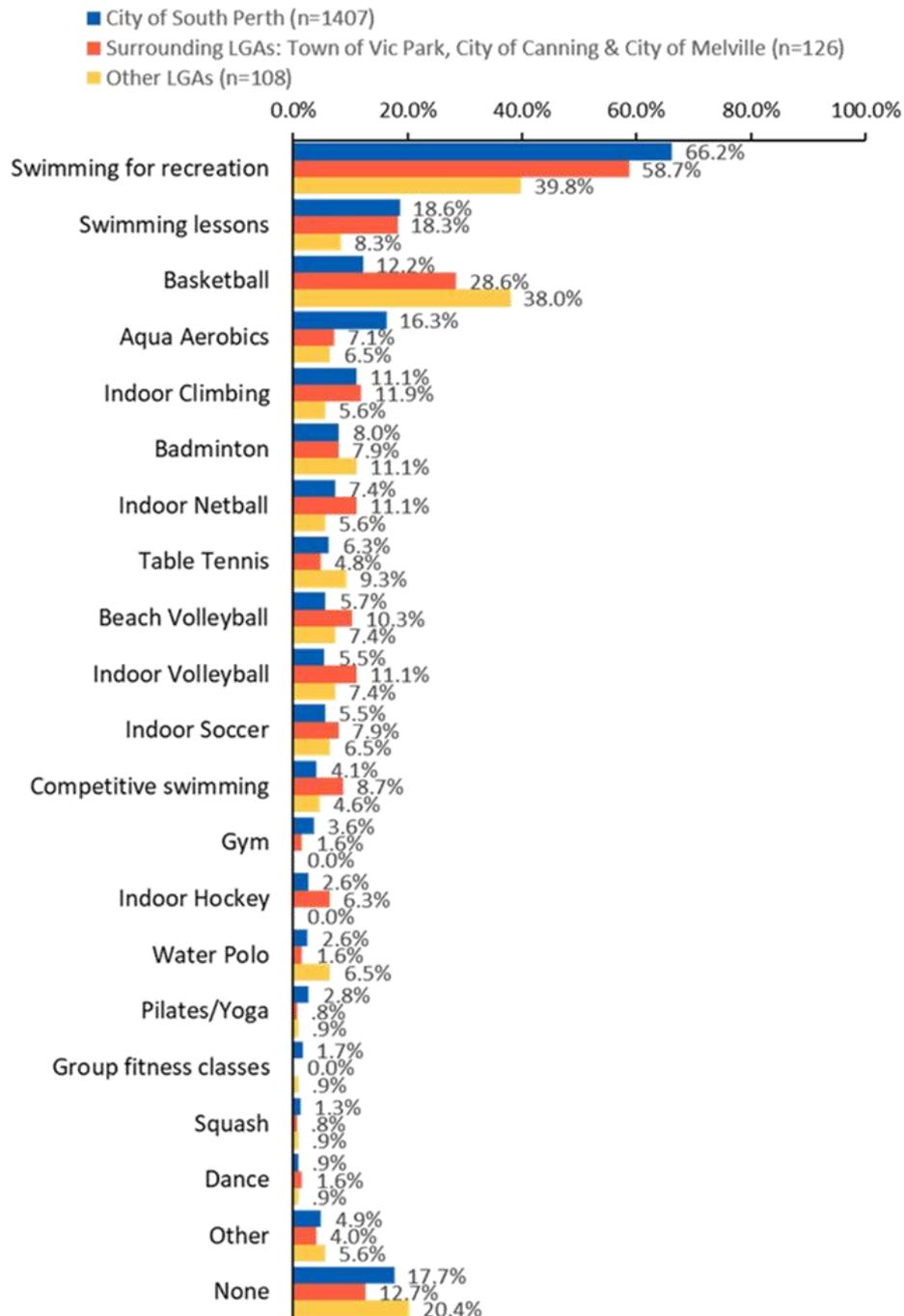
Males and females are equally likely to swim for recreational purposes but males are more likely to play basketball (21.0%), badminton (12.2%) and be involved in indoor climbing (13.1%), whereas females are more likely to participate in aqua aerobics (21.0%) and play netball (8.9%).

Those 65 years and over are the least likely to currently participate in any indoor or pool-based activities and sports (26.9%).

Members of the community with secondary aged children are more likely to play basketball (32.5%), whereas those with primary and pre-school aged children are more likely to say swimming lessons (35.0%) or swim recreationally (69.6%).

The main activity undertaken by residents of the City of South Perth (66.2%) and the surrounding local government areas of the Town of Victoria Park, City of Canning and City of Melville (58.7%) is swimming for recreational purposes.

Figure 2: Adult indoor or pool-based activities and sports by area.

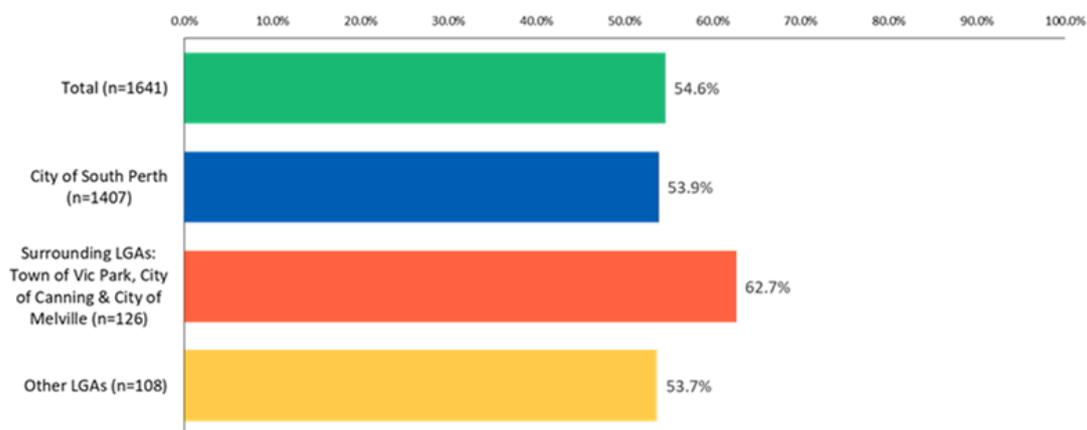


Q1. What indoor and pool-based activities and sports do you currently participate in? by Q23 Do you live in the local government area of... (n=1641).

4.2 Children and dependents' participation indoor or pool-based activities and sports

Overall, 54.6% of the community participating in the survey have children or dependents who participate in indoor or pool-based activities and sports. Those living in local government areas directly surrounding the City of South Perth (the Cities of Canning, Melville and the Town of Victoria Park) are more likely to have children or dependents who participate in indoor or pool-based activities and sports (62.7%) compared to participants living in the City of South Perth (53.9%) or other local government areas (53.7%).

Figure 3: The incidence of children participating in indoor or pool-based activities and sports by area.

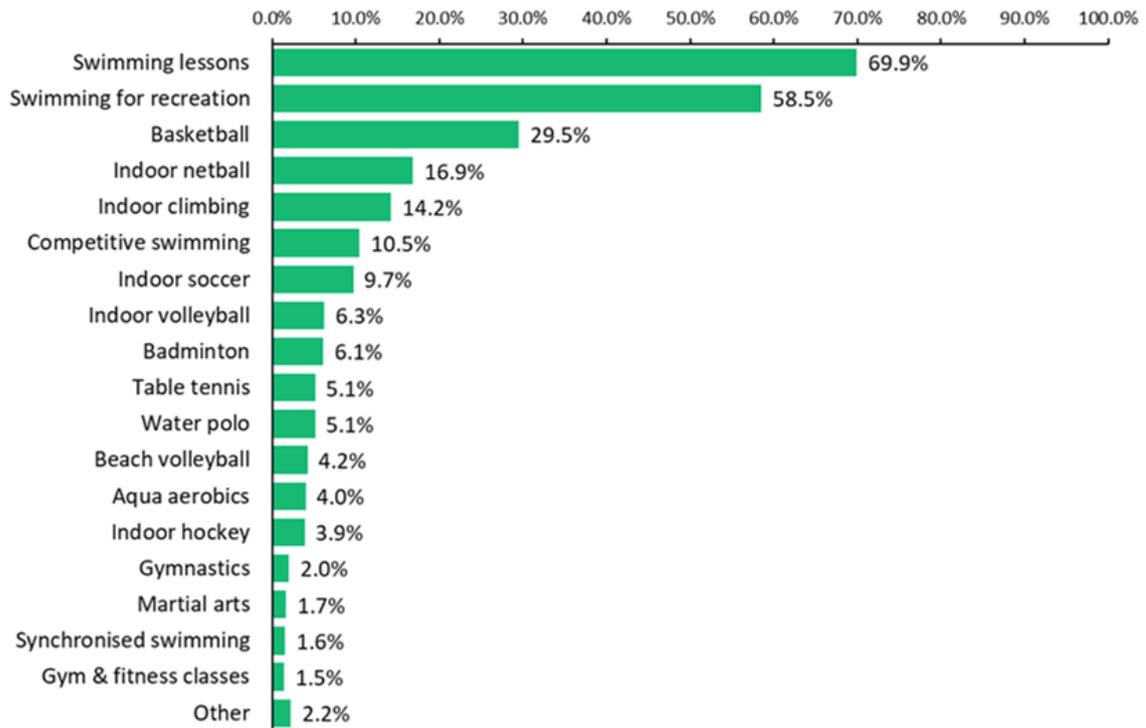


Q2. Do you have children or dependents who participate in indoor or pool-based activities and sports? By Q23. Do you live in the local government area of... (n=1641).

Those aged between 35 and 54 years of age (76.8%) are most likely to have children or dependents who participated in indoor or pool-based activities and sports compared to their younger (36.3%) or older (28.9%) counterparts.

Of all those with children or dependents who participate in indoor or pool-based activities and sports by far the most frequently mentioned activity was swimming: swimming lessons (69.9%) and swimming for recreation (58.5%). Basketball was the third most popular activity (29.5%), followed by indoor netball (16.9%) and indoor climbing (14.2%).

Figure 4: The indoor or pool-based activities and sports undertaken by children or dependents.



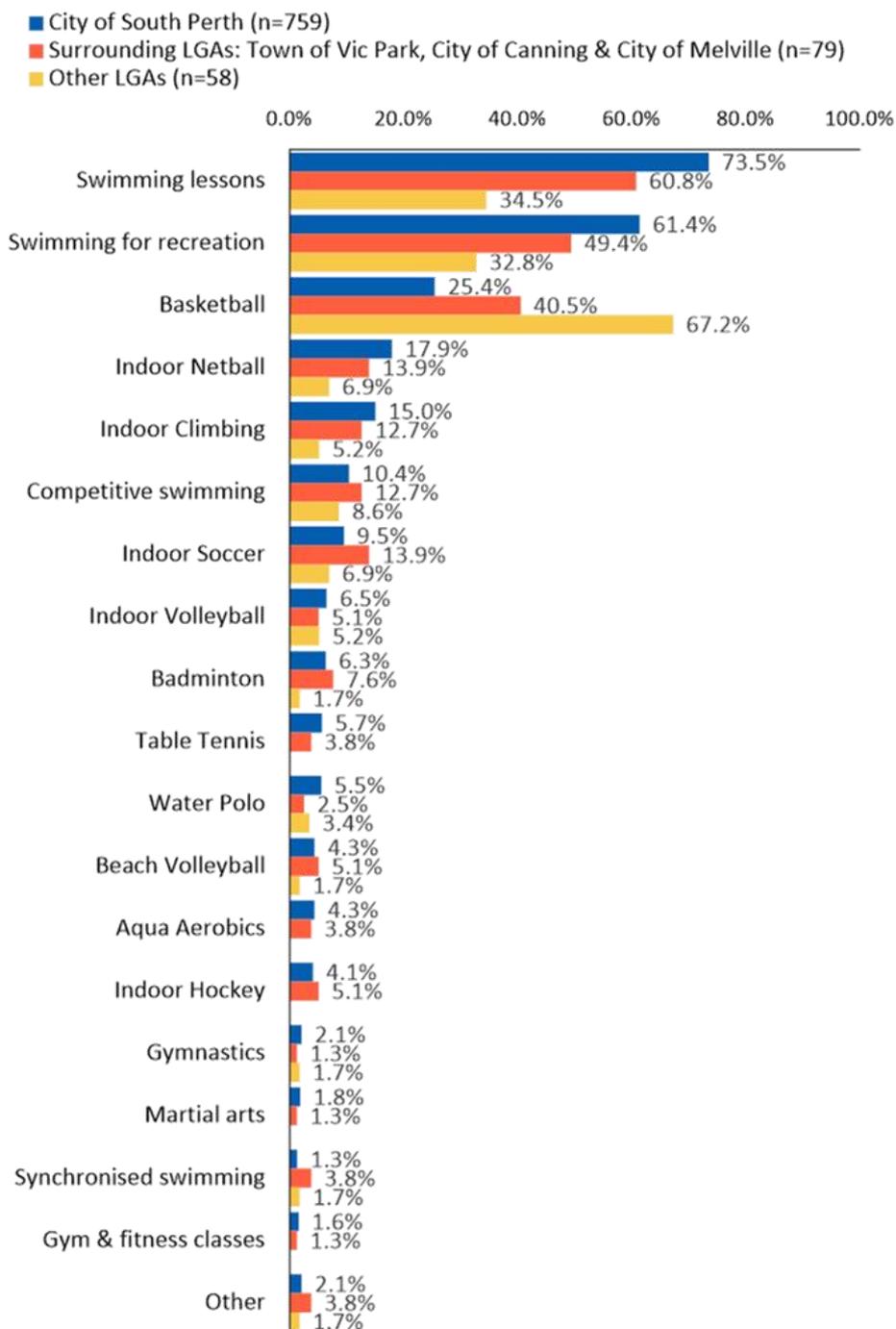
Q3. Which of these indoor and pool-based activities and sports do they participate in? (n=896; based on those who have children or dependents who participate in indoor or pool-based activities and sports)

Those with primary or pre-school aged children including those respondents under 44 years are more likely to say their children undertake swimming lessons (86.8%) and those with children at home who have left school say their children swim for recreation (64.0%).

Basketball (34.1%) was a popular sport amongst children or dependents of male respondents and those respondents aged between 35 and 54 years (33.8%) and secondary school aged children (45.7%).

The children and dependents of those in the City of South Perth are more likely to undertake swimming lessons (73.5%) and swimming for recreation (61.4%) and hence need to drive out of the area, than those in directly surrounding local government areas or other local government areas.

Figure 5: The indoor or pool-based activities and sports undertaken by children or dependents by area.

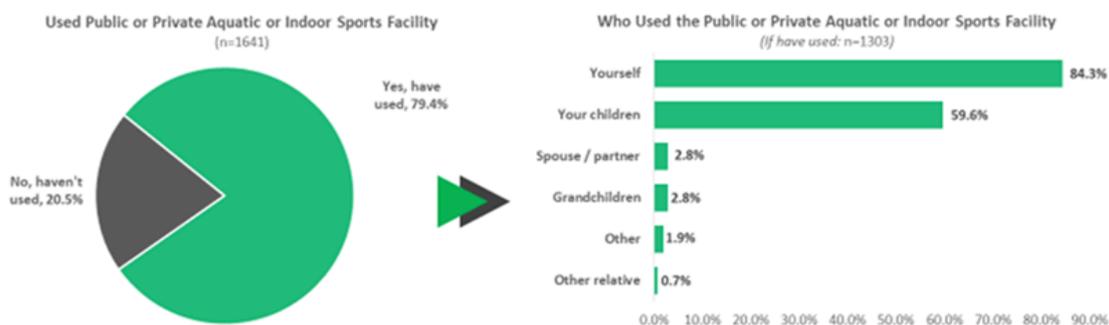


Q3. Which of these indoor and pool-based activities and sports do they participate in? by Q23 Do you live in the local government area of... (n=896)

4.3 Recent use of public (community) and privately-operated aquatic and indoor sports facilities

The majority of participants or their children (79.4%) had used either a public or privately-operated aquatic centre or indoor sports facility in the past 12 months.

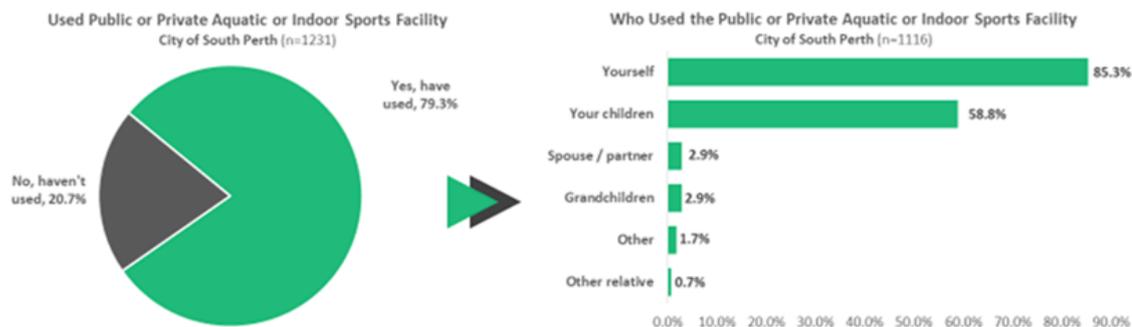
Figure 6: Use of public and privately-operated aquatic and indoor recreation facilities in the last year.



Q4. Have you used a public (community) or privately-operated aquatic centre or an indoor sports facility in the past 12 months? Either for yourself or taken your children to one (n=1641) and Q5. If 'yes' at Q4: Was this for... (n=1303)

Of those who have used a public or privately-operated aquatic centre or indoor sports facility in the past 12 months, the majority did so themselves (84.3%). Three-fifths (59.6%) have taken their children to a privately-operated aquatic centre or indoor sports facility in the past 12 months.

Figure 7: City of South Perth residents' usage of Aquatic or Indoor Sports Facilities



Q4. Have you used a public (community) or privately-operated aquatic centre or an indoor sports facility in the past 12 months? Either for yourself or taken your children to one, if appropriate. (n=1641). Do you live in the local government area of South Perth? Was this for... (n=1303)

Of residents of the City of South Perth who had used a public or privately-operated aquatic centre or indoor sports facility in the past 12 months, 90.7% had used a public or privately-operated aquatic centre or indoor sports facility in the past 12 months and 64.9% had used a facility for their children or dependents.

Those aged between 35 and 54 years are more likely than other age groups to have used and have to take their children to either a public or privately-operated aquatic centre or indoor sports facility in the past

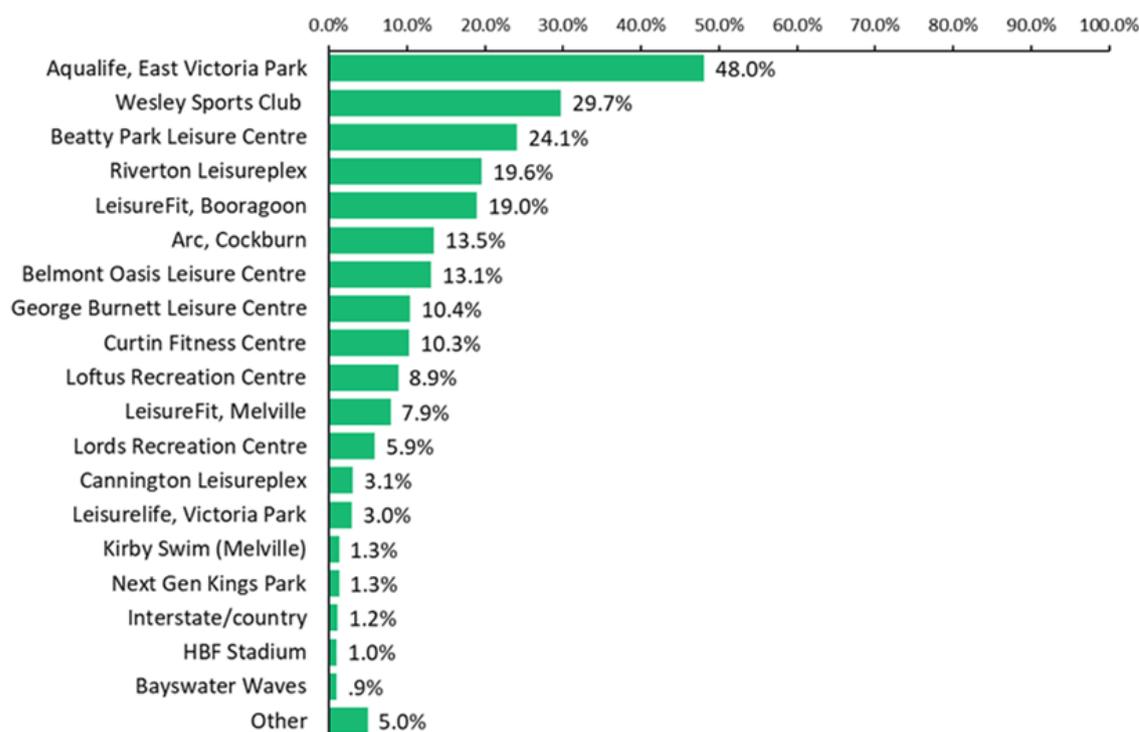
12 months (87.3%). Whereas those aged 55 years and over (67.9%) show a reasonable level of usage but are less likely to have visited an aquatic centre or indoor sports facility.

Respondents with pre-school and primary school aged children (95.0%) and secondary school children (90.3%) are more likely to say they had used a public or privately-operated aquatic centre or indoor sports facility in the past 12 months. Conversely, those without children living at home are less likely to have used a facility in the past 12 months (65.4%).

4.4 Aquatic and indoor sports facilities used

Of those who have used a public or privately-operated aquatic centre or indoor sports facility in the past 12 months, the largest proportion of respondents had used Aqualife (48.0%), which is operated by the Town of Victoria Park. This is followed by Wesley Sports Club (29.7%), owned privately by Wesley College in South Perth. The third most used facility is Beatty Park Leisure Centre (24.1%), which is operated by the City of Vincent.

Figure 8: The aquatic centres or indoors sports facilities used.



Q6. Which facility(s) do you (and your children/dependents if applicable) use? (n=1303)

Aqualife in East Victoria Park is popular with those aged between 35 and 64 years (51.9%) compared to their younger (40.3%) or older (37.8%) counterparts.

Belmont Oasis (24.5%) attracted those with secondary school aged children.

Females (20.5%) are more likely to use LeisureFit in Booragoon compared to males (16.0%).

Generally, those who use public or privately-operated aquatic and indoor sports facilities tend to use those facilities that are within their local government area or are close by. There are some exceptions to this with Belmont Oasis and Beatty Park Leisure Centre having a much greater draw area for patrons.

Currently, residents of the City of South Perth are most likely to visit:

- Aqualife (49.2%)
- Wesley Sports Club (32.1%)
- Beatty Park Leisure Centre (24.6%)

Residents of the Town of Victoria Park are most likely to visit:

- Aqualife (74.2%)
- Belmont Oasis (32.3%)
- Beatty Park Leisure Centre (22.6%)

Residents of the City of Canning are most likely to visit:

- Riverton Leisureplex (53.3%)
- Aqualife (33.3%)
- Curtin Fitness Centre (26.7%)

Residents of the City of Melville are most Likely to visit: ^

- LeisureFit Booragoon (53.3%)
- Riverton Leisureplex (53.3%)
- Cockburn ARC (20.0%)

Residents of the City of Belmont are most Likely to visit: ^

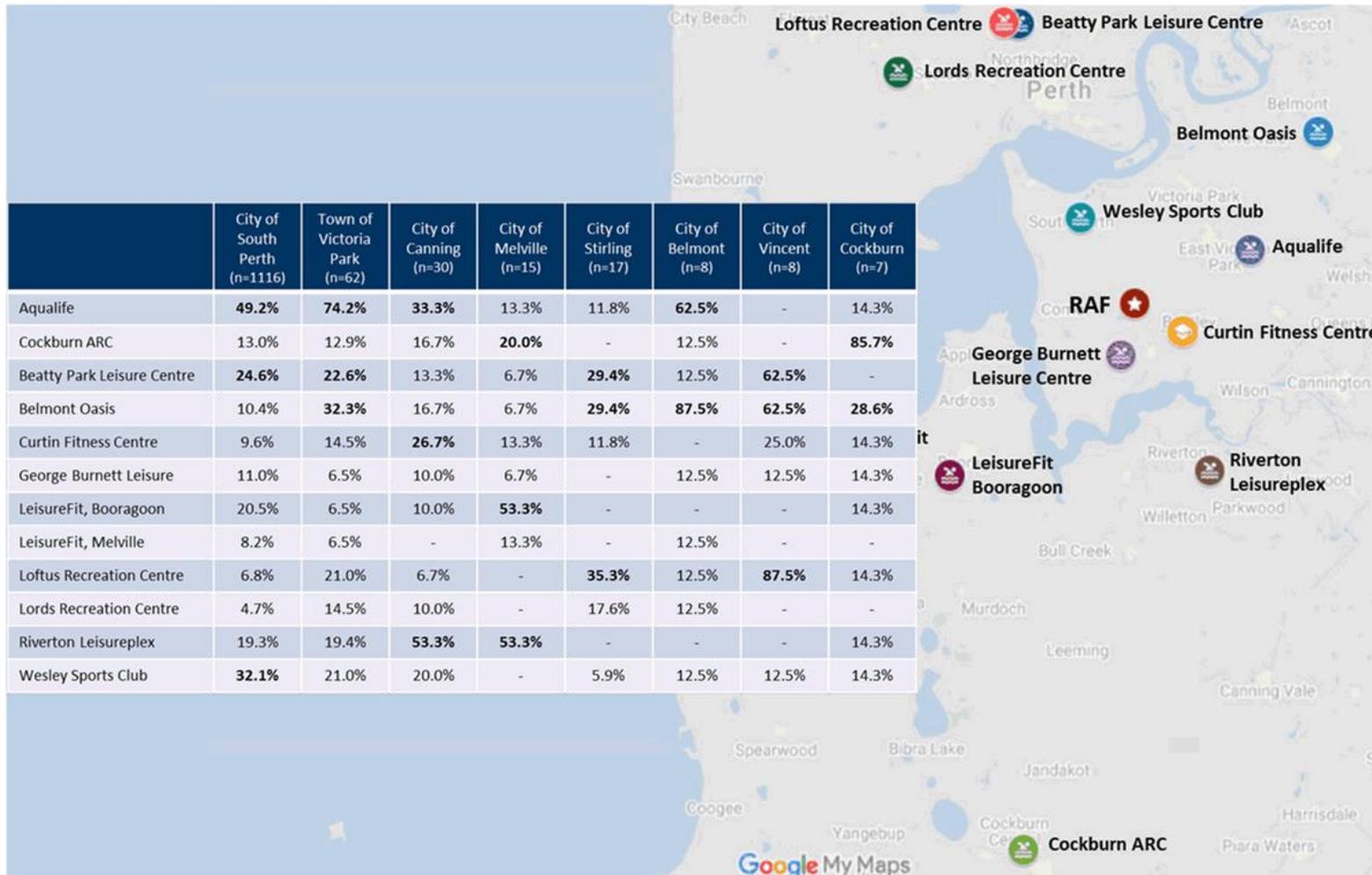
- Belmont Oasis (87.5%)
- Aqualife (62.5%)

Residents of the City of Vincent are most Likely to visit: ^

- Loftus Recreation Centre (87.5%)
- Beatty Park Leisure Centre (62.5%)
- Belmont Oasis (62.5%)

^ = Based on small sample sizes.

Figure 9: Use of most popular aquatic and indoor recreation facilities by local government area of residence.



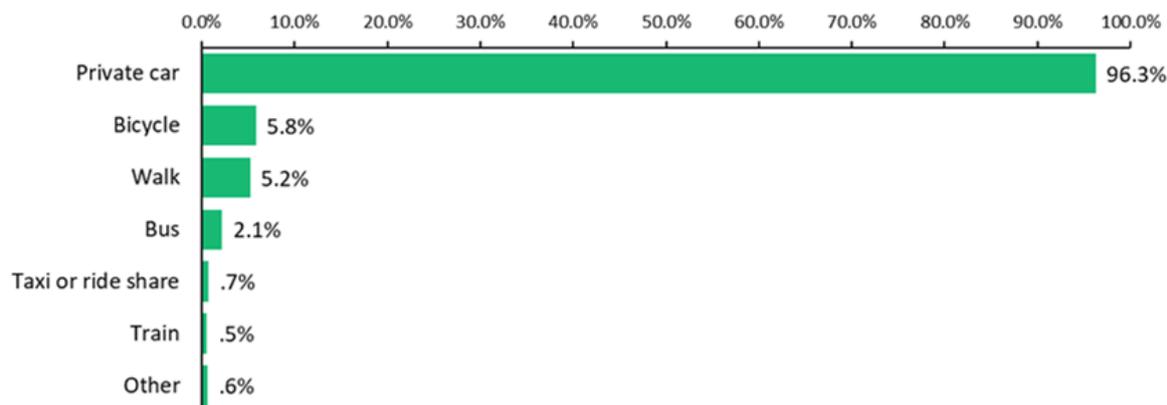
Q6. Which facility(s) do you (and your children/dependents if applicable) use? by Q23 Do you live in the local government area of... (n=1303) CAUTION: Small sample sizes.

4.5 Mode of transport used in travelling to aquatic and indoor sports facilities

Private car was nearly universally the mode of transport used to travel to public and privately-operated aquatic centre or indoor sports facility in the past 12 months (96.3%).

Although substantially lower, the next most frequently mentioned mode of getting to the facility was by bicycle (5.8%), closely followed by walking (5.2%).

Figure 10: Mode of transport.



Q8. By what mode of transport do you travel to the facility? (n=1303)

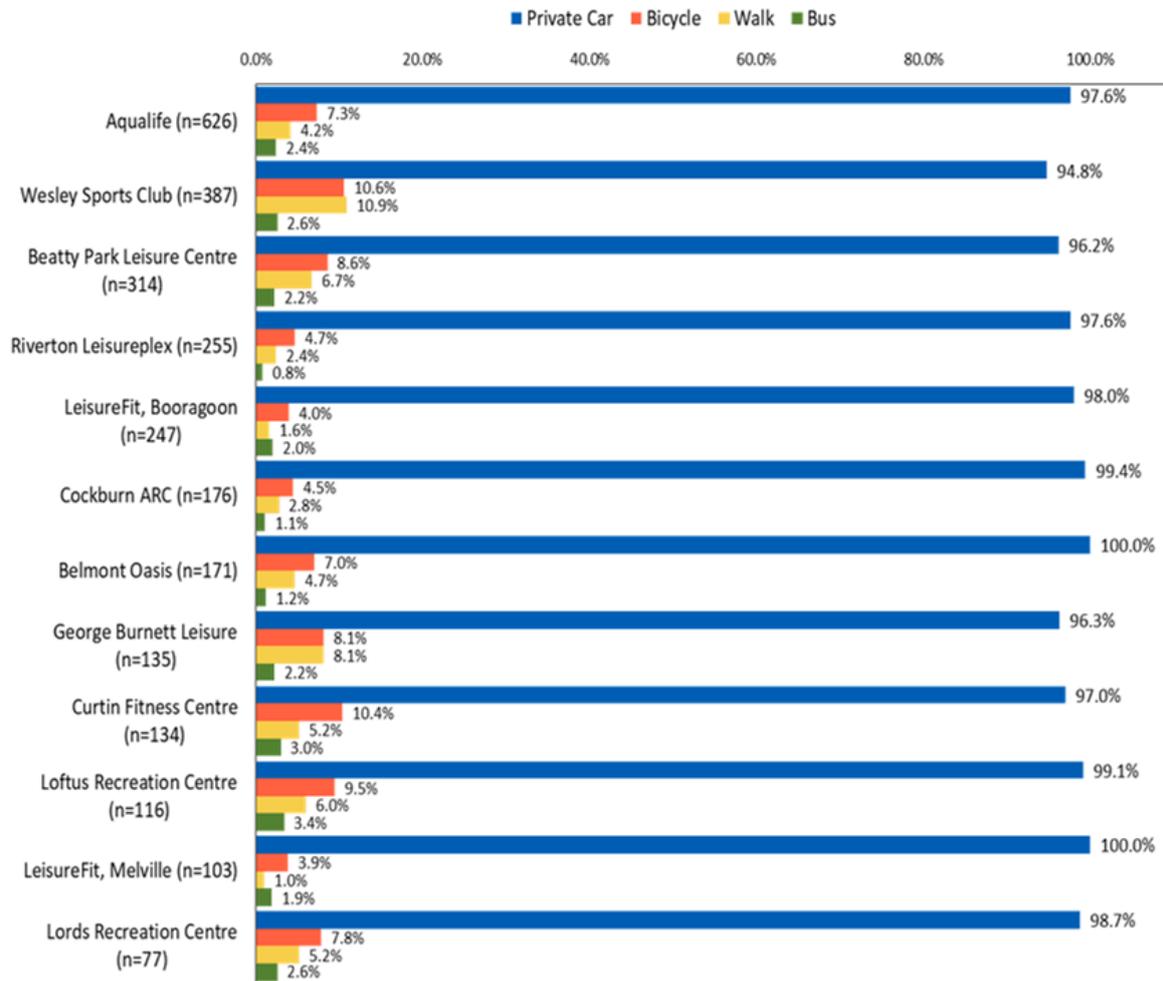
As shown in Figure 11 below, regardless of facility used, private car was by far the most frequently mentioned mode of travel to get to the facility.

Patrons of the Wesley Sports Club, Curtin Fitness Centre and the Loftus Recreation Centre exhibit a higher propensity to bicycle there in comparison to those who use other aquatic and indoor sports facilities.

Overall, patrons travel 15.4 minutes on average to visit the facility they attend most frequently. Those who walk (average of 8.0 minutes) spend the least amount of time in transit. Those who travel by taxi/ride share (average of 16.7 minutes) and bus (average of 16.5 minutes) take longest to get to their preferred facility. Those who bicycle take on average 12.3 minutes and those who travel by private car take on average 15.5 minutes to get to their preferred aquatic or indoor recreation facility.

Those who live in the surrounding local government areas of the Town of Victoria Park, City of Canning and City of Melville have a shorter average travel time to get to their preferred aquatic or indoor sports facility (average of 12.8 minutes) compared to those who live in the City of South Perth (average of 15.6 minutes).

Figure 11: Mode of transport to each facility.



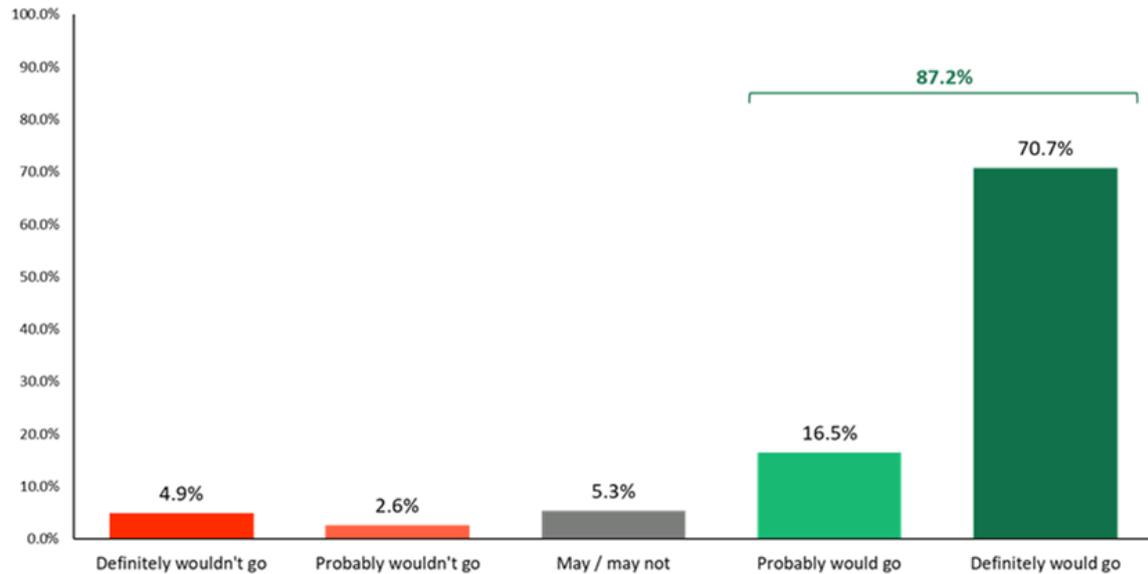
Q6. If 'yes' at Q4: Which facility(s) do you (and your children/dependents if applicable) use? (n=1303) by Q8. If 'yes' at Q4: By what mode of transport do you travel to the facility? (n=1303)

5.0 THE PROPOSED RECREATION AND AQUATIC FACILITY

5.1 Interest in using the proposed RAF

There is widespread support for the proposed RAF. Overall, 87.2% of all respondents indicated they 'probably would go' or 'definitely would go' to the proposed RAF.

Figure 12: Interest in using the proposed Recreation and Aquatic Facility.



Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

The most frequently mentioned reasons for using the proposed RAF are:

Definitely would go (70.7%):

- Closer to home/work/closer than the current one I use (33.8%)
- Pool/swimming (27.9%)
- Promotes fitness/to keep fit/exercise (16.7%)
- Good for kids/would take children/grandchildren (16.4%)
- Needed in the area/been waiting a long time (16.0%)
- Family friendly/all the family would use it (13.2%)
- Socialise (with family/friends) (12.5%)
- Already doing these activities elsewhere (9.6%)
- Promotes health and wellbeing (8.8%)
- One-stop-shop/all at one location (8.4%)

Probably would go (16.5%):

- Closer to home/work/closer than the current one I use (20.4%)
- Pool/swimming (18.1%)
- Good for kids/would take children-grandchildren (12.2%)
- Promotes fitness/to exercise and keep fit (11.5%)
- Socialise (with family/friends) (5.6%)
- Swimming lessons (5.6%)
- Depends on the activities offered (5.6%)

May/may not go (5.3%):

- Don't have children/children are grown up (23.0%)
- These facilities are already available elsewhere (18.4%)
- Don't want changes to the golf course (14.9%)
- Depends on the activity offered (11.5%)
- Waste of money (6.9%)
- Depends on cost/would need to check pricing (5.7%)
- Wrong location/OK if built elsewhere (4.6%)
- Would be too noisy/crowded/too many children (4.6%)

Probably wouldn't go (2.6%):

- These facilities are already available elsewhere (35.7%)
- Don't want changes to the golf course (21.4%)
- Don't have children/children are grown up (19.0%)
- Ongoing costs/don't want ratepayers to pay for upkeep (16.7%)
- Waste of ratepayers' money/don't build it (11.9%)
- Wrong location/OK if built elsewhere (9.5%)
- Depends on the activity offered (4.8%)

Definitely wouldn't go (4.3%):

- These facilities are already available/some in the area (21.0%)
- Don't want changes to the golf course (19.8%)
- Waste of ratepayers' money/don't build it (14.8%)
- Wrong location/OK if built elsewhere (12.3%)
- Ongoing costs/don't want ratepayers to pay for upkeep (9.9%)
- Don't have children/children are grown up (9.9%)
- Another facility closer to home/work (6.2%)
- Environmental factors (4.9%)

Residents of the City of South Perth are most likely to indicate they 'definitely would go' to the proposed RAF (72.4%). Those living in the surrounding local government areas of the Town of Victoria Park, City of Canning and the City of Melville are only marginally less likely to indicate they 'definitely would go' to the proposed RAF (69.8%). Substantially fewer participants who reside in other local government areas indicated they 'definitely would go' to the proposed RAF (50.9%).

Figure 13: Interest in using the proposed Recreation and Aquatic Facility in each area.

Figure 13A Likelihood of use – City of South Perth residents (n=1407)

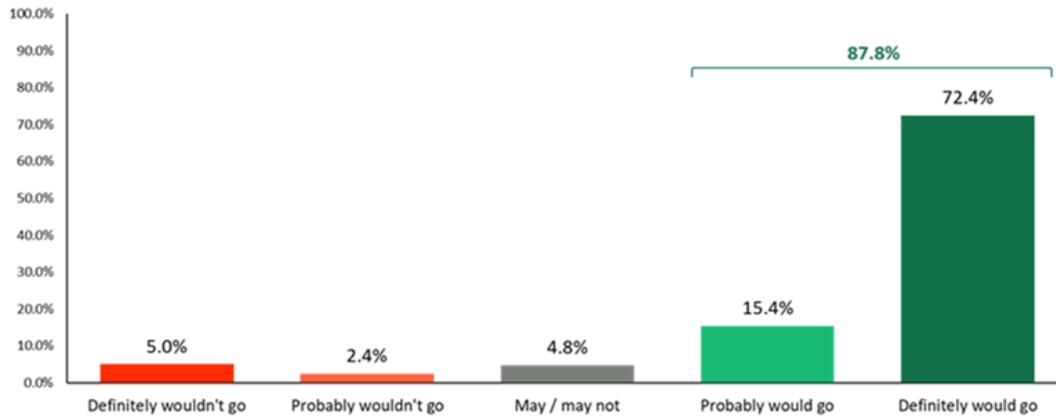


Figure 13B Likelihood of use – Residents of surrounding local government areas: Town of Victoria Park, City of Canning and City of Melville (n=126)

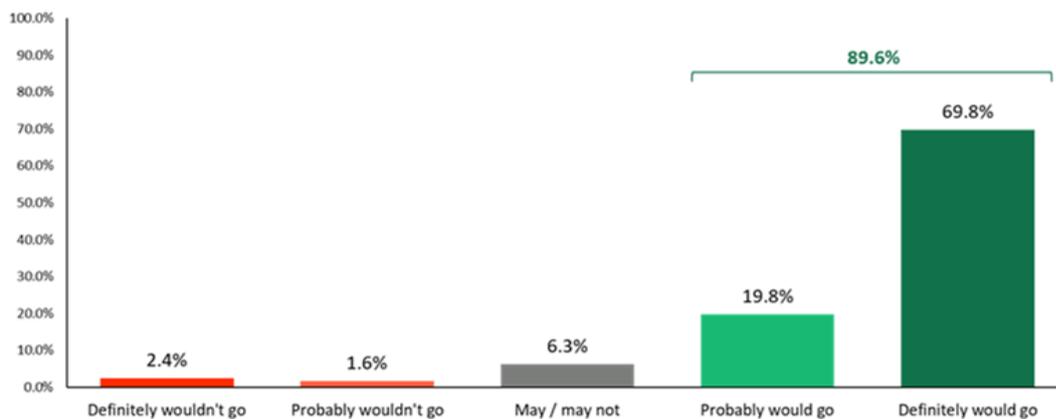
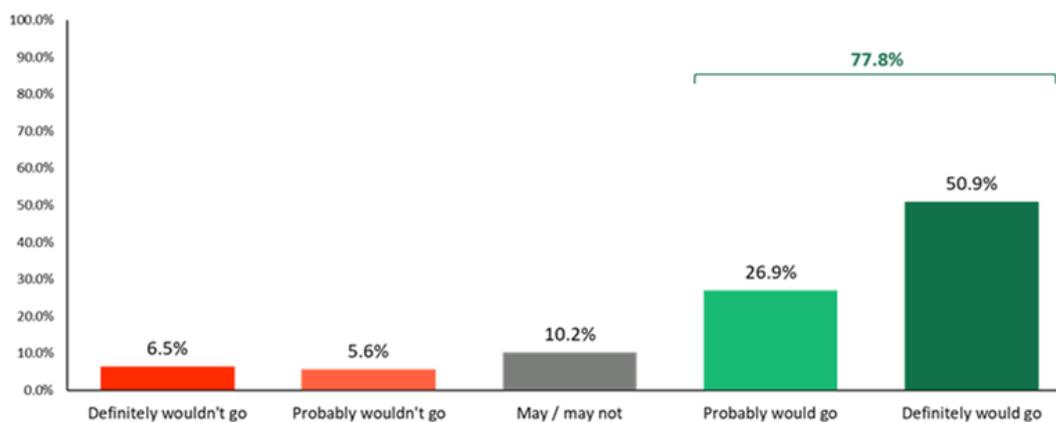


Figure 13C Likelihood of use – Residents of other local government areas (n=108)



Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? by Q23 Do you live in the local government area of....

5.2 Profile of those most likely to use the RAF

Those who indicated they would definitely use the proposed RAF tend to fit the following profile:

- Have used a public or private aquatic centre in past 12 months (92.8%)
- Have children at school (pre-school, primary and secondary) (82.7%)
- Under 55 years of age (76.9%)
- Female (74.6%)
- Live in the City of South Perth or directly surrounding LGAs (72.1%)

This cohort is most likely to use the facility because they or their children currently participate in indoor and pool-based sports and activities and the proposed facility is closer to their home or work than the facilities they currently use. This group like that it will incorporate aquatic facilities, which they see as needed in the area. They also perceive the facility to be a family friendly environment, which is good for children and good place to socialise.

In terms of current sports or indoor activities, those who would definitely use the proposed facility tend to already participate in:

- Swimming for recreation (71.5%)
- Swimming lessons (22.2%)
- Basketball (17.6%)
- Aqua aerobics (16.6%)
- Indoor climbing (12.1%)

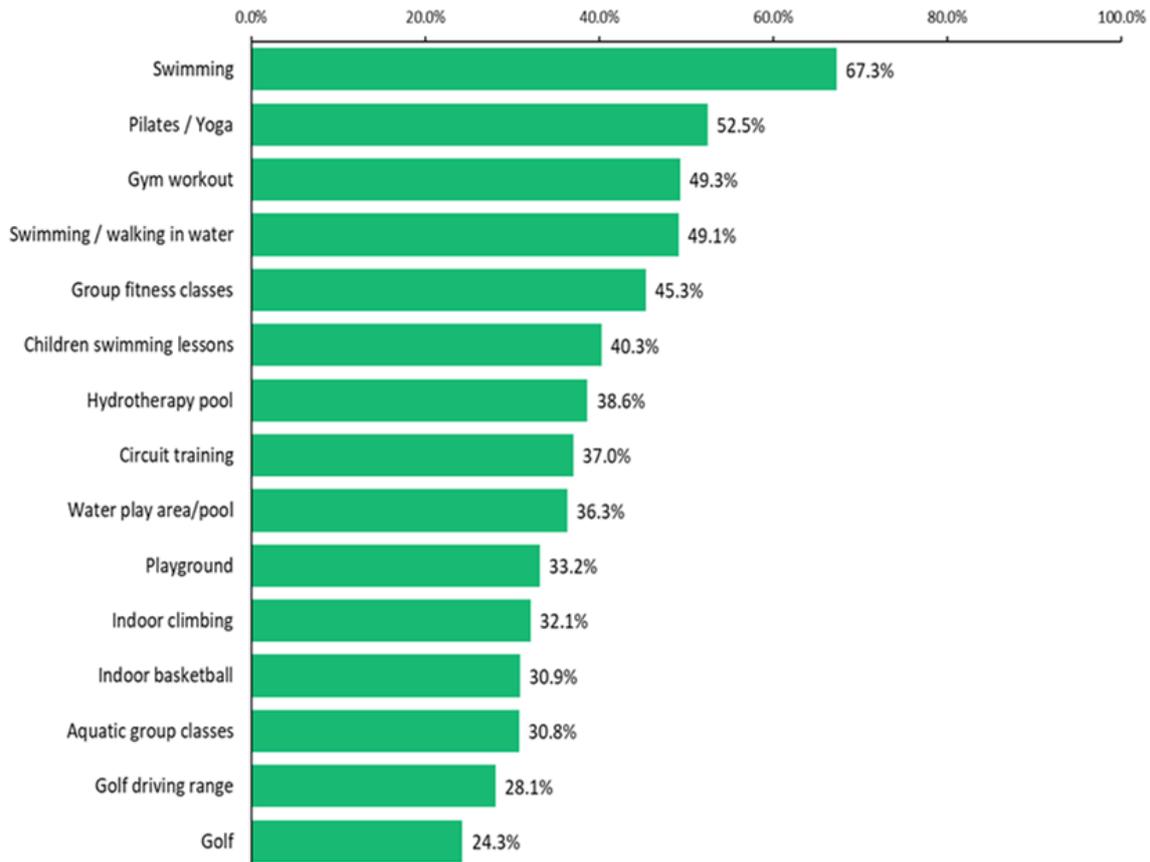
If they have children or dependents and they definitely would use the proposed facility, their children or dependents most frequently participate in:

- Swimming lessons (73.2%)
- Swimming for recreation (61.6%)
- Basketball (30.5%)
- Netball (17.9%)

5.3 Top 15 most preferred sports and activities at the RAF

Swimming was by far the most popular sport/activity that people wanted offered as an activity in the proposed facility. Considerably lower is the preference for pilates and yoga (52.5%), gym workout (49.3%), swimming/walking in water (49.1%) and the group fitness classes (45.3%).

Figure 14: The most preferred activities.

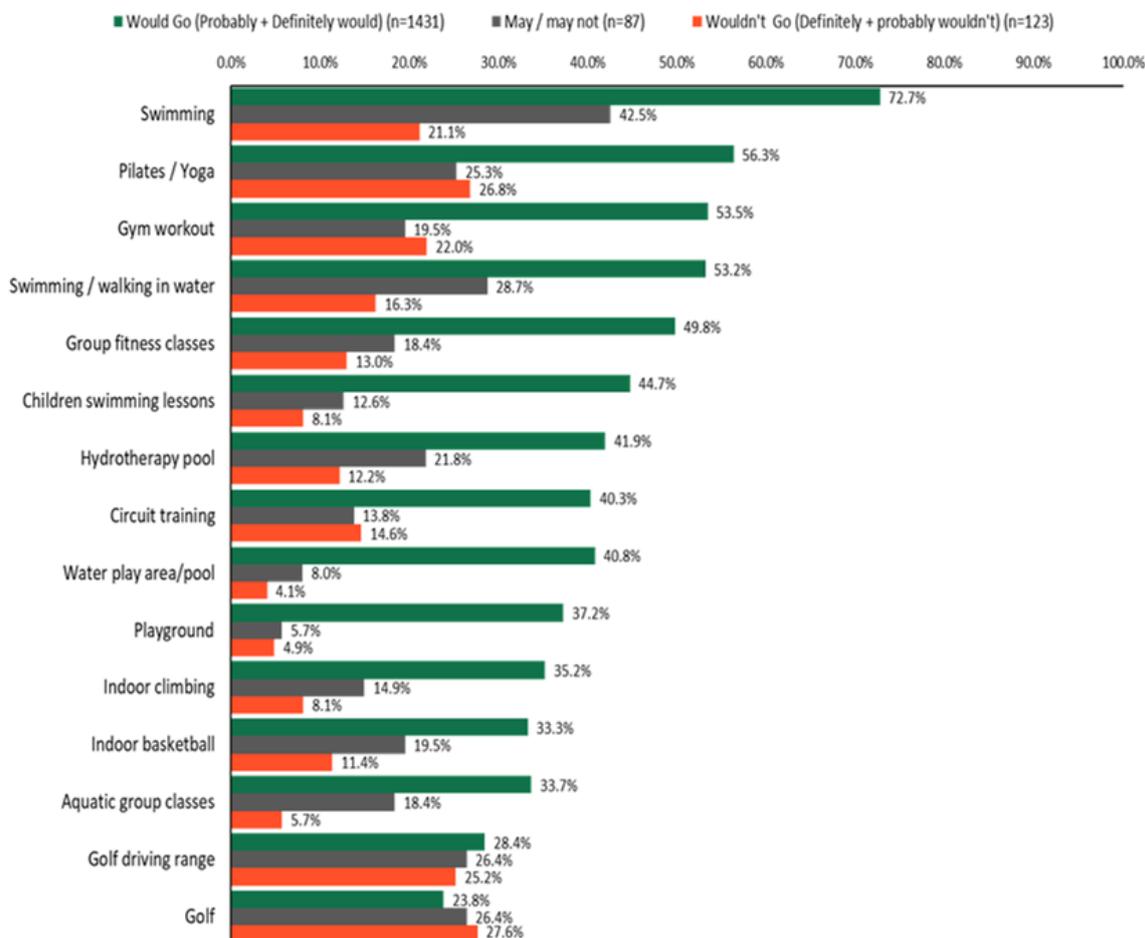


Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? (n=1641)

As depicted overleaf, of those who indicated they would probably or definitely go to the RAF their top sports and activities are:

- Swimming (72.7%)
- Pilates/yoga (56.3%)
- Gym workout (53.5%)
- Swimming/walking in water (53.2%)
- Group fitness classes (49.8%)
- Children swimming lessons (44.7%)
- Hydrotherapy pool (41.9%)
- Circuit training (40.3%)
- Water play area/pool (40.8%)
- Playground (37.2%)

Figure 15: The most preferred activities amongst those likely to go to the facility.



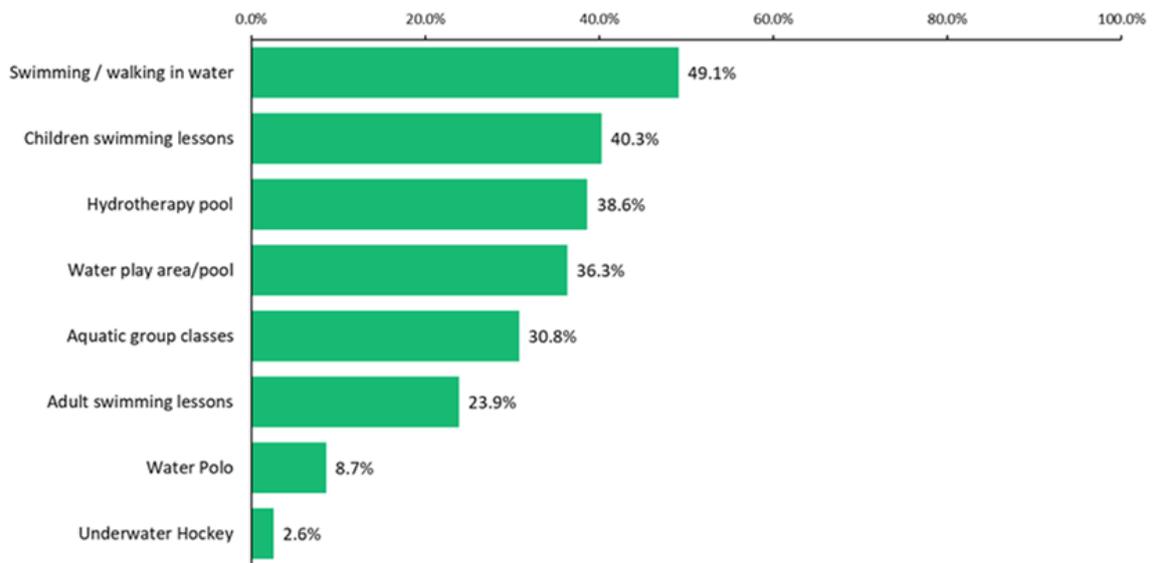
Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

Of those who stated they probably or definitely wouldn't go to the RAF, they are slightly more likely to mention a preference for golf (27.6%). Just over a third (34.1%) of those who probably or definitely wouldn't go to the RAF stated they were not interested in any sports or activities at the proposed facility.

5.4 Preferred aquatic sports and activities at the RAF

Of the aquatic sports and activities proposed for the facility, preference is highest for swimming/walking in water (49.1%), children’s swimming lessons (40.3%), hydrotherapy pool (38.6%) and a water play area/pool (36.3%). The least preferred options are water polo (8.7%) and underwater hockey (2.6%), both being niche sporting activities.

Figure 16: Preference for aquatic sports and activities.



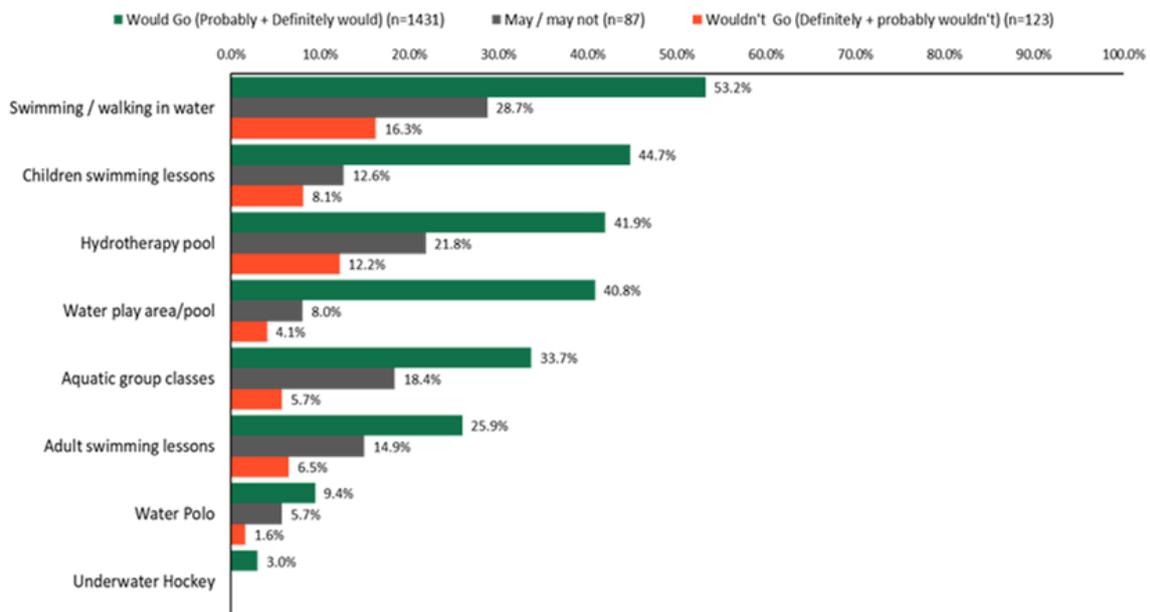
Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? (n=1641)

Females are far more likely to express a preference for children’s swimming lessons (42.8%), water play area/pool (41.3%), hydrotherapy (44.6%), swimming/walking in water (54.4%) and aquatic group classes (40.3%).

Those with pre-school and primary school children are most likely to be interested in children’s swimming lessons (73.9%) and a water play area/pool (56.7%) as were respondents aged between 35 and 44 years. Whereas those aged between 55 and 64 years are most likely to mention aquatic group classes (41.3%).

Those most likely to visit the proposed facility are much more likely to prefer swimming/walking in water, children’s swimming lessons, hydrotherapy pool, water play area/pool, aquatic group classes and adult swimming lessons. For water polo and underwater hockey, there are no discernible differences between the cohorts. Those not likely to visit the facility have the lowest preference results across the various aquatic sports and activities.

Figure 17: Preference for aquatic sports and activities amongst those interested in the RAF.

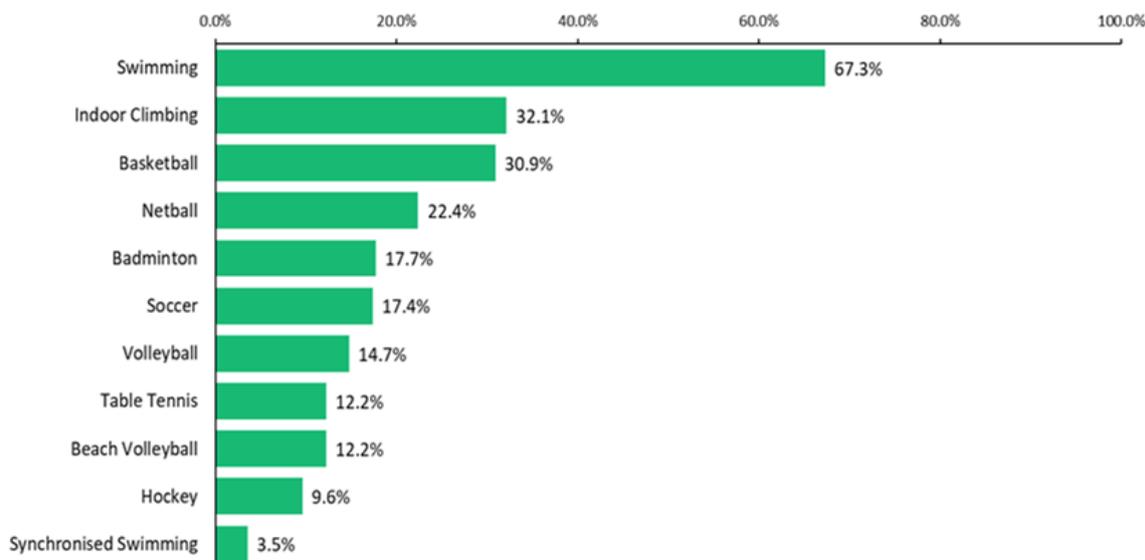


Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

5.5 Preferred indoor sports and activities at the RAF

Swimming (67.3%) continues to be by far the most preferred indoor sport/activity to be offered at the proposed facility followed by indoor climbing (32.1%) and basketball (30.9%). Synchronised swimming is the least preferred indoor activity (3.5%).

Figure 18: Preference for indoor sports and activities.



Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? (n=1641)

Males are more likely to mention basketball (35.7%) and soccer (22.4%) than females, whereas females are more likely to mention swimming (71.3%) and netball (25.7%).

Those with children in school are more likely to prefer swimming (74.2%), basketball (48.0%), indoor climbing (42.9%), netball (32.9%) and soccer (26.0%).

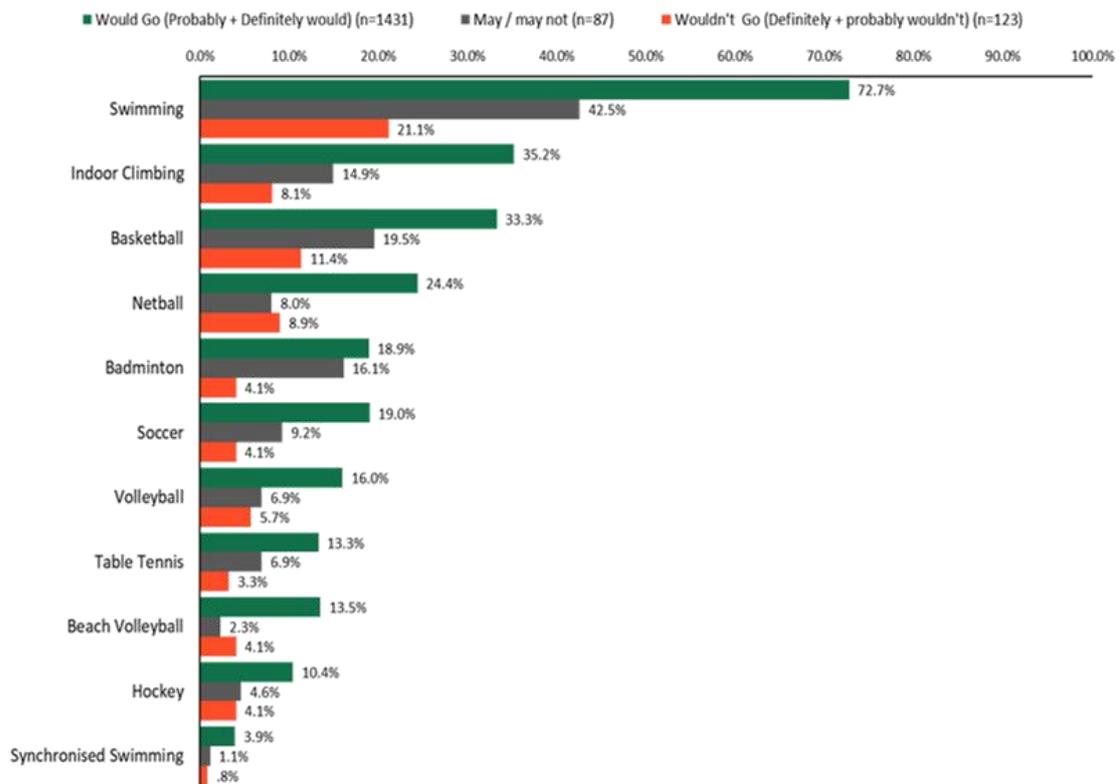
Those aged between 18 and 54 years are more likely to mention indoor climbing (39.8%), indoor hockey (11.8%), netball (27.4%) and soccer (21.9%). Those aged between 35 and 54 years are more likely to mention basketball (41.1%) and those aged between 35 and 44 years are most likely to mention swimming (75.4%).

Those most likely to visit the proposed RAF exhibit considerably greater preference for:

- Swimming (72.7%)
- Indoor climbing (35.2%)
- Basketball (33.3%)
- Netball (24.4%)

Except for netball and beach volleyball, those not likely to visit the facility have the lowest preference results across the various indoor sports and activities.

Figure 19: Preference for indoor sports and activities amongst users.

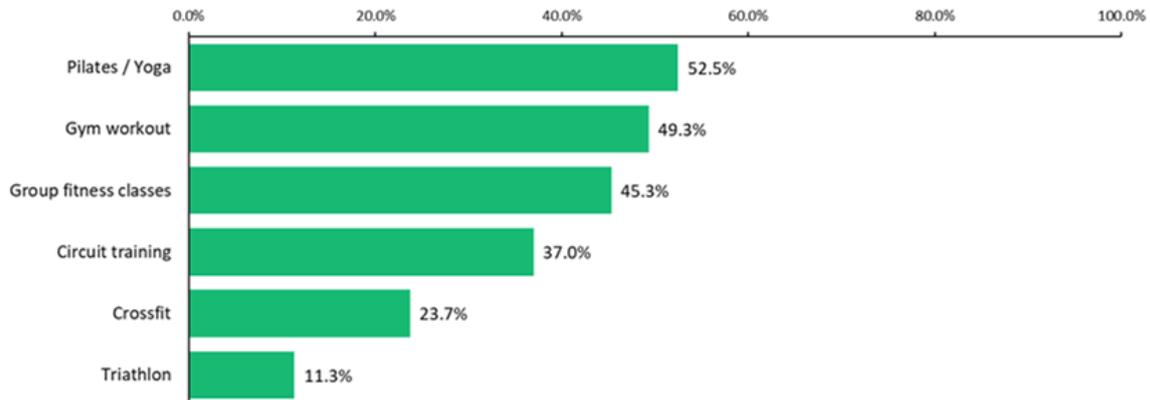


Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

5.6 Preferred gym/health club-based activities at the RAF

The most preferred gym/health club-based activities are: pilates/yoga (52.5%), gym workouts (49.3%), group fitness classes (45.3%) and then circuit training (37.0%). At 11.3%, triathlon is the least preferred gym/health club-based activity.

Figure 20: Preferred health club activities.



Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? (n=1641)

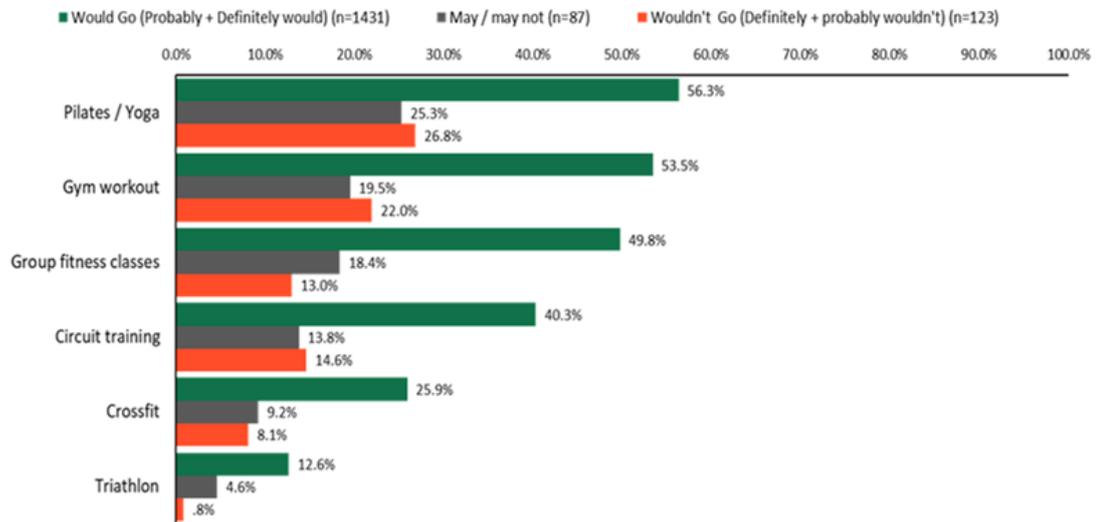
Females are most likely to mention pilates and yoga (64.2%), group fitness classes (54.3%) and circuit training (39.9%).

Respondents under 45 years are much more likely to mention gym workout (56.3%), pilates and yoga (58.0%) and group fitness classes (53.3%). Those aged 65 years and older were the least likely to mention any of the health club activities.

Respondents with school aged children are more likely to be interested in group fitness classes (51.0%).

Those most likely to visit the proposed facility have the considerably greater preference for all health activities measured.

Figure 21: Preferred gym/ health club based activities by users.

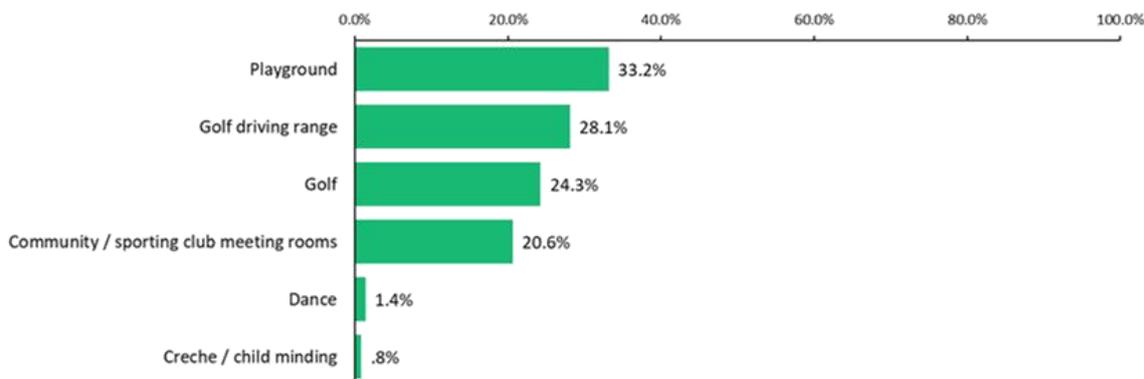


Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

6.1 Other activities and facilities at the RAF

A children’s playground (33.2%), golf driving range (28.1%) and golf (24.3%) are the most preferred ‘other’ activities that may be offered to patrons at the proposed facility.

Figure 22: Other activities and facilities.

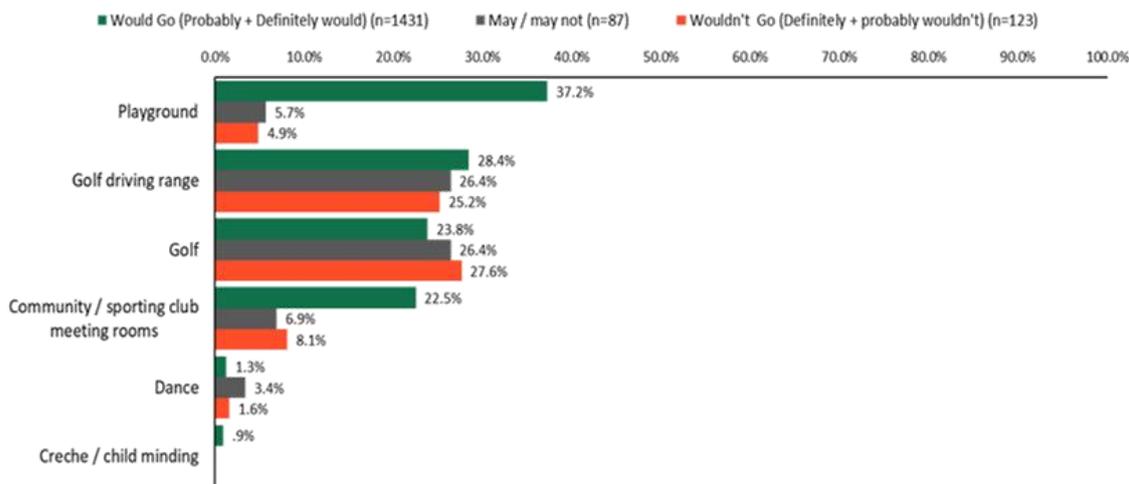


Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? (n=1641)

Males are most likely to mention the golf driving range (40.9%) and golf (35.1%), whereas females are most likely to mention the playground (37.7%). Respondents with pre-school and primary school aged children are most likely to be interested in a playground (60.3%).

Of those most likely to visit the proposed facility, preference for a children’s playground (37.2%) and a community/sporting club with meeting rooms (22.5%) is substantially greater than those less likely to visit. Of the remaining activities and facilities there appears little difference between preferences by likelihood of visiting the facility.

Figure 23: Other activities and facilities by propensity to use the RAF.



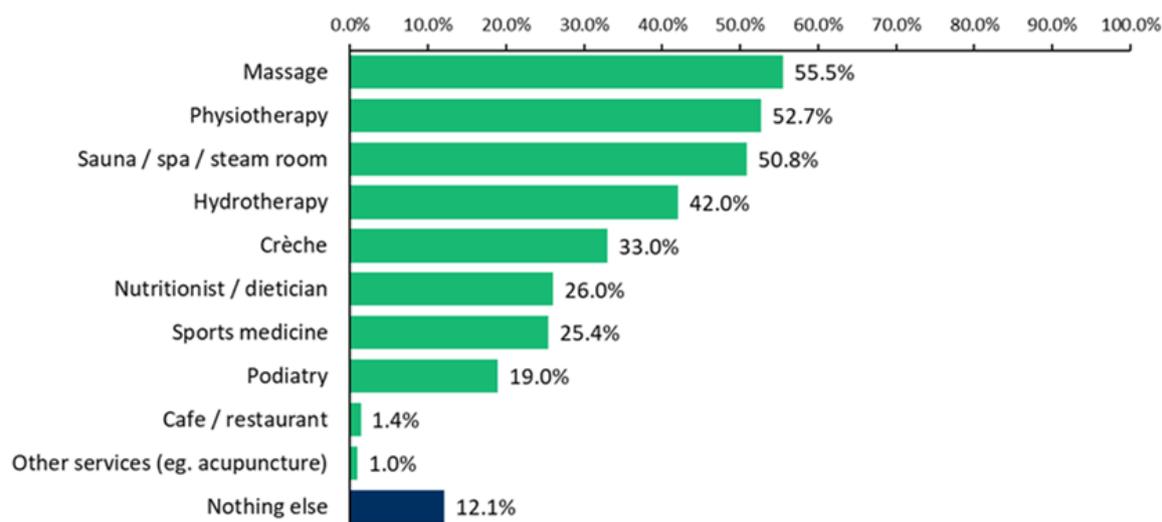
Q8. What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

6.2 Preferences for health and wellbeing services

Respondents were shown a list of potential health and wellbeing services that could be offered at the proposed RAF. Three of the health and wellbeing services were preferred by at least half of all respondents, these being:

- Massage (55.5%)
- Physiotherapy (52.7%)
- Sauna/spa/steam room (50.8%)

Figure 24: Preferences for health and wellbeing services.



Q9. The RAF will provide a range of services and activities to support community health and wellbeing. Which of the following services would you want included? (n=1641)

Females are more likely to find health and wellbeing services appealing in that they are much more likely to mention the health and wellbeing services than males including: physiotherapy (55.0%), massage (62.4%), nutritionist/dietician (29.2%), hydrotherapy (48.5%), podiatry (21.9%) and the crèche (37.3%).

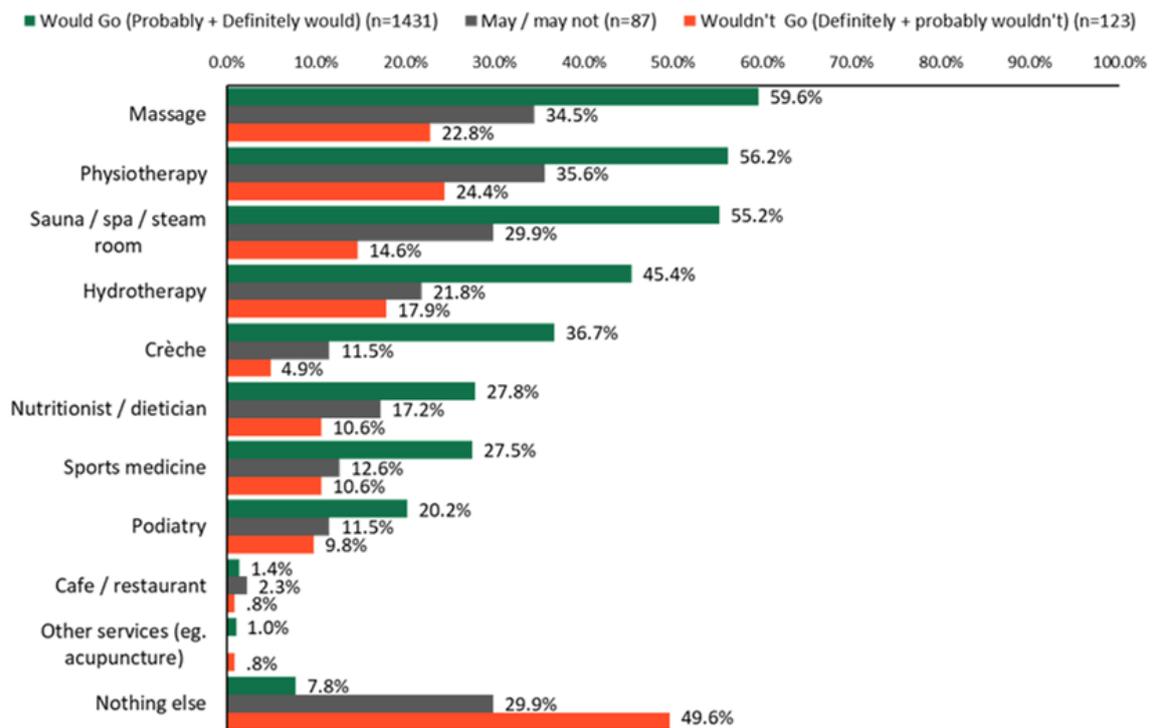
There are some differences in the preferences of each age group for health and wellbeing services: those aged under 65 years (58.2%) are more likely to mention massage than their older counterparts. Those aged between 45 and 64 years are most likely to mention sports medicine (29.5%). Those aged 45 years and over are more likely to mention hydrotherapy (46.7%) and podiatry (22.1%). Whereas those aged under 45 years are more likely to mention the crèche (48.6%). Respondents aged under 35 years are most likely to mention the sauna/spa (67.3%).

As one may expect, those with pre-school and primary school aged children are most likely to mention the crèche (52.4%).

As detailed below, the following health and wellbeing services exhibit considerably higher preference among those who are likely to use the facility compared to those unlikely to use the facility.

- Massage (59.6%)
- Physiotherapy (56.2%)
- Sauna/spa/steam room (55.2%)
- Hydrotherapy (45.4%)
- Crèche (36.7%)

Figure 25: Preferences for health and wellbeing services amongst users.



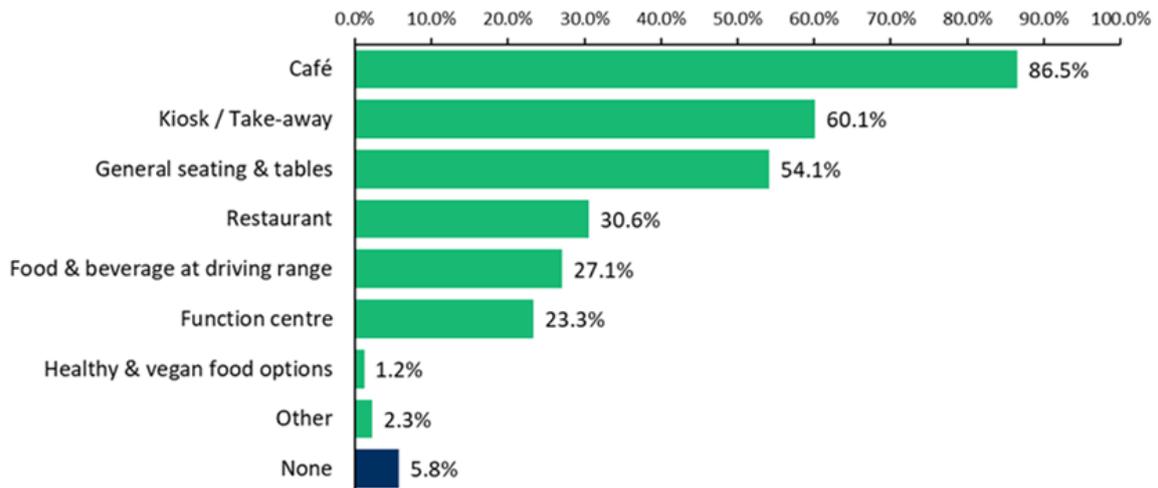
Q9. The RAF will provide a range of services and activities to support community health and wellbeing. Which of the following services would you want included? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

Of those who are not likely to use the facility, half (49.6%) said there was nothing else the facility should offer. Moreover, of those unsure if they would use the facility just under a third (29.9%) said there was nothing else.

6.3 Preferences for food and beverage Facilities

The inclusion of a café was strongly supported by respondents (86.5%). This was followed, with markedly lower support, by a kiosk/take-away style facility (60.1%) and then general seating and tables (54.1%).

Figure 26: Preferences for food and beverage facilities.



Q10. What type of food and beverage facilities would you use? (n=1641)

Around one in 20 respondents (5.8%) stated they would not use any of the food and beverage options.

Females are more likely to say they would use the café (90.0%) and general seating and tables (58.0%), whereas males are more likely than females to use food and beverage options at the high-tech golf driving range (33.2%).

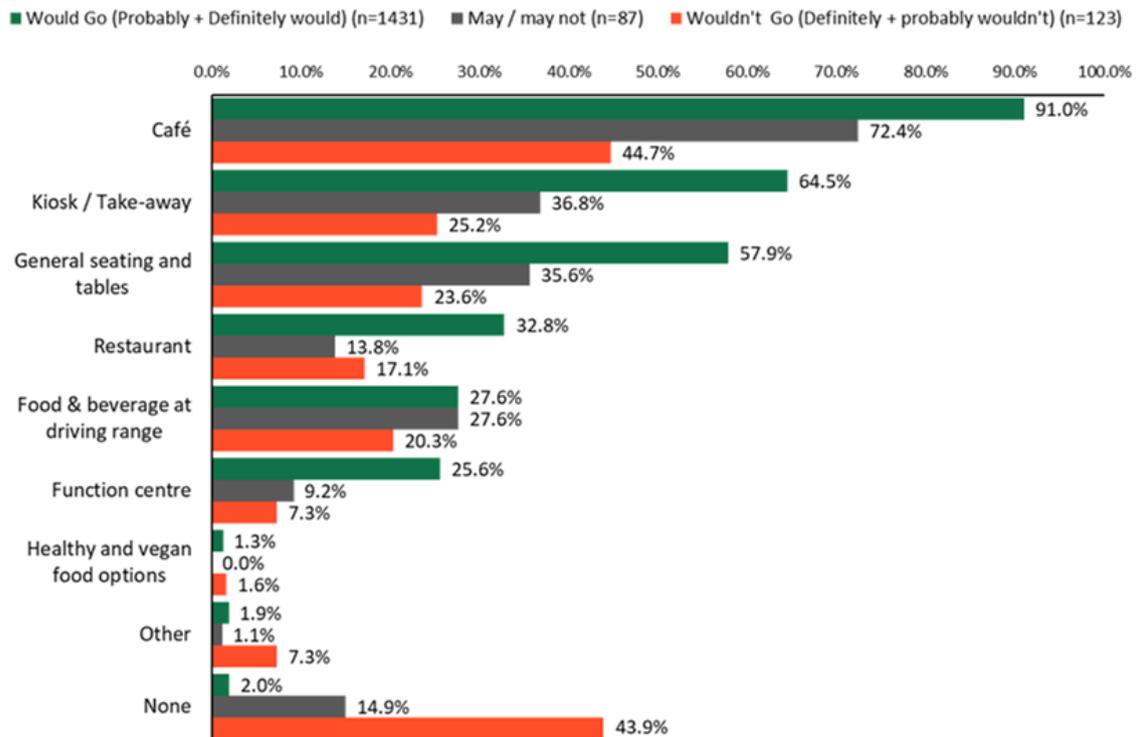
Those aged under 64 years (88.1%) are more likely to use the café than older respondents (77.8%).

Respondents with children at school are more likely than other groups to use a kiosk/take-away facility (65.7%) and use general seating and tables (60.9%).

As detailed overleaf, the following food and beverage facilities exhibit considerably higher preference among those who are likely to use the facility compared to those unlikely to use the facility.

- Café (91.0%)
- Kiosk/take-away (64.5%)
- General seating and tables (57.9%)
- Restaurant (32.8%)
- Function centre (25.6%)

Figure 27: Preferences for food and beverage facilities by users.

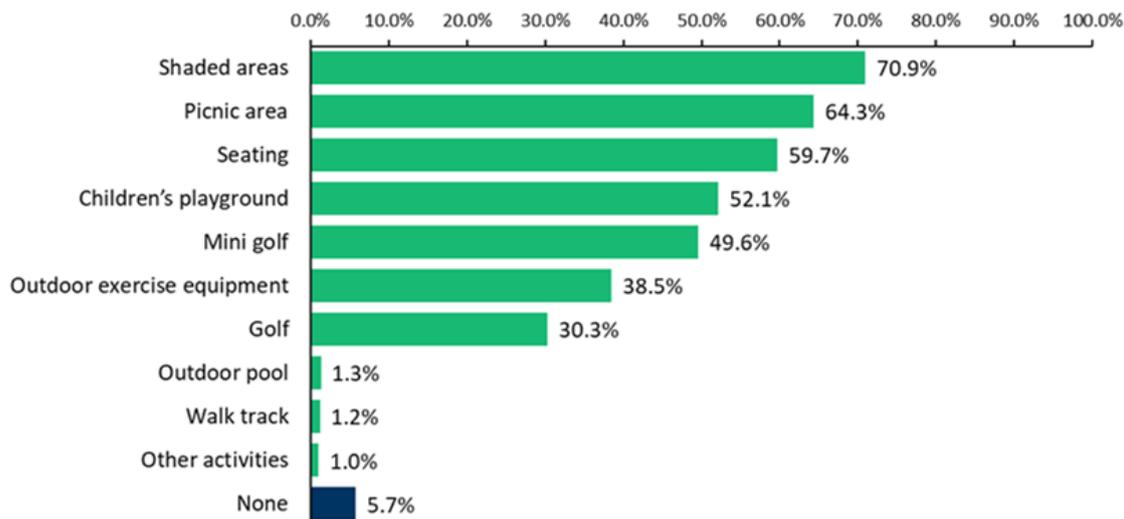


Q10. What type of food and beverage facilities would you use? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

6.4 Preferences for outdoor facilities

Respondents were asked what kind of outdoor facilities they would use at the proposed RAF. Around five in seven (70.9%) respondents said they would use shaded areas of the facility. This was followed by picnic areas and outdoor seating (59.7%), then a children’s playground (52.1%) and mini golf (49.6%).

Figure 28: Preferences for outdoor facilities



Q11. What kind of outdoor facilities would you use? (n=1641)

Females are much more likely to say they would use a picnic area (70.2%), children’s playground (56.7%), outdoor seating (67.0%), shaded areas (77.7%), outdoor exercise equipment (41.5%) and mini golf (52.1%). Males, on the other hand, are more likely to say they would play golf (43.0%).

Respondents aged under 45 years are more likely to say they would use a picnic area (73.6%) and mini golf (65.4%). Those aged under 55 years are more likely to use shaded areas (74.3%) and outdoor exercise equipment (41.9%). Those aged between 35 and 44 years are most likely to say they would use the children’s playground (77.4%).

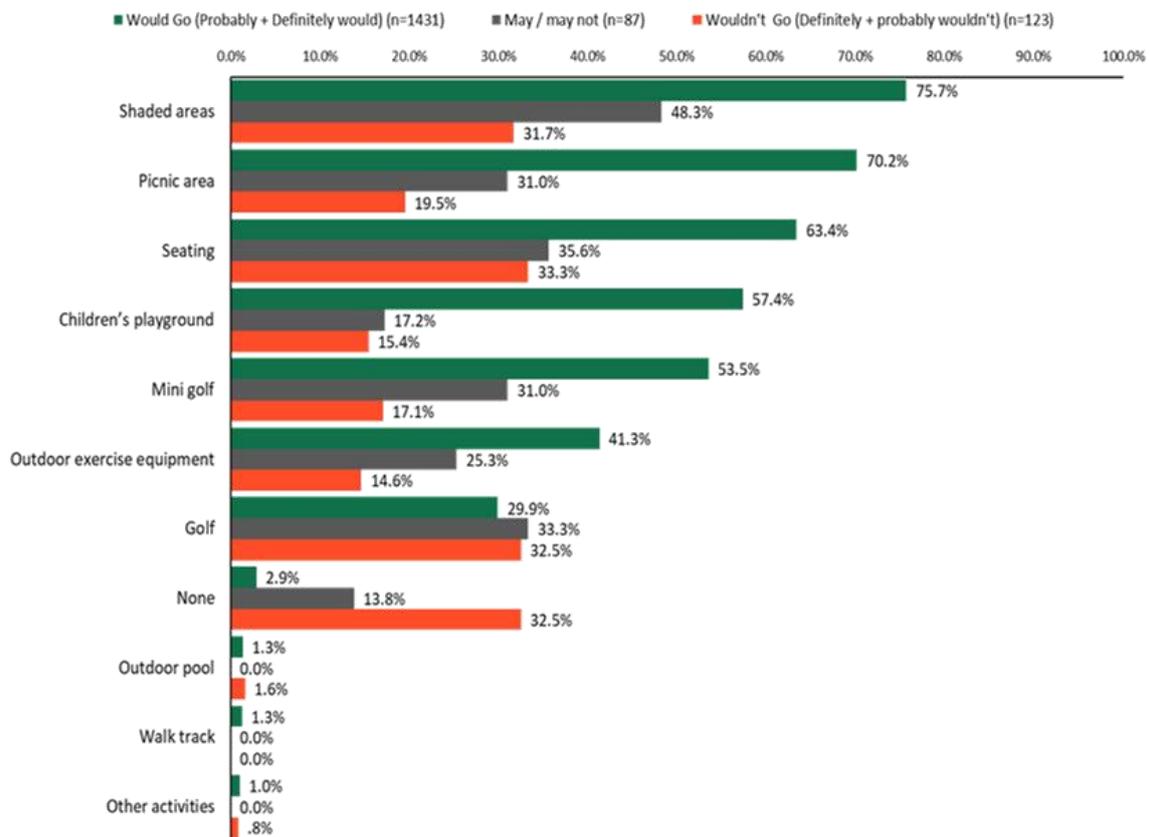
Those with pre-school and primary aged children are most likely to use a picnic area (75.7%) and a children’s playground (83.6%). Those with children at school are more likely to use the shaded area (78.4%) and play mini golf (62.7%).

Around one in 20 respondents (5.7%) stated they would not use any outdoor facilities. Of those who are not likely to use the facility, a third (32.5%) said they would not use any outdoor facilities.

As shown below, the following outdoor facilities demonstrate considerably higher preference among those who are likely to use the facility compared to those unlikely to use the facility.

- Shaded areas (75.7%)
- Picnic area (70.2%)
- Seating (63.4%)
- Children’s playground (57.4%)
- Mini golf (53.5%)
- Outdoor exercise equipment (41.3%)

Figure 29: Preferences for outdoor facilities amongst users.



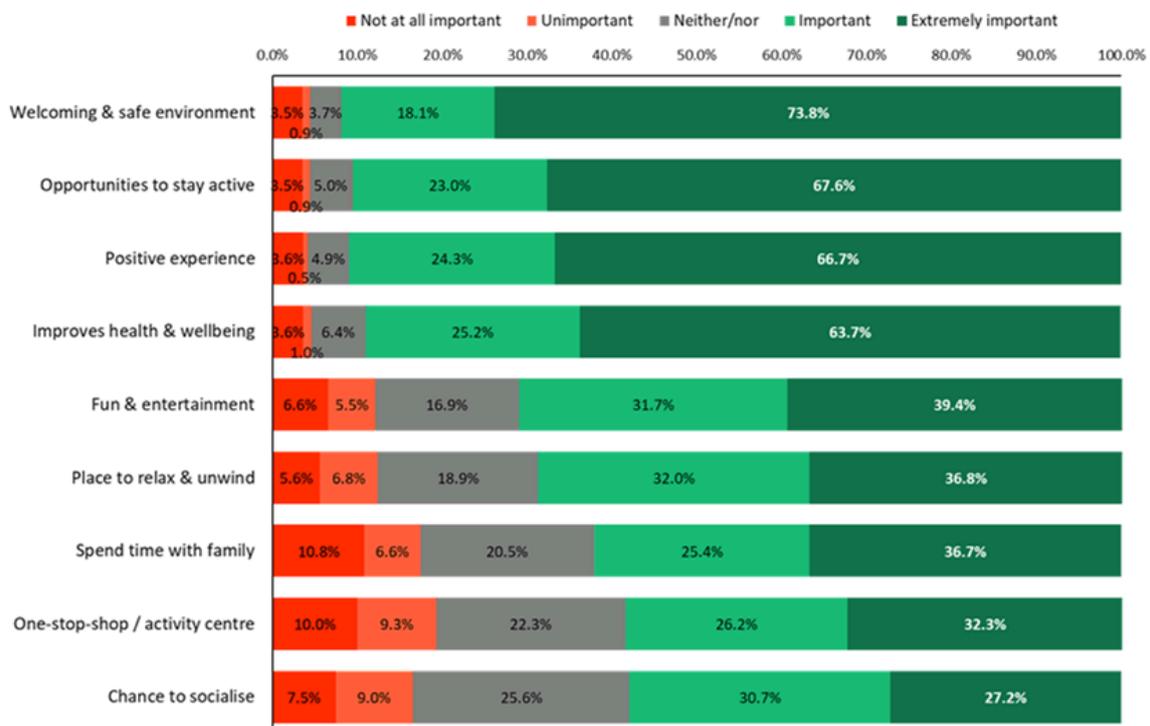
Q11. What kind of outdoor facilities would you use? by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641)

7.0 OTHER EXPECTATIONS OF THE RAF

Respondents were provided a list of nine statements relating to the proposed RAF and asked to indicate the extent to which each is important to them. Based on the proportion of respondents rating the statements as 'extremely important', the most important attributes the facility should focus on delivering include:

- Is a welcoming and safe environment (73.8%)
- Provides opportunities to stay active (67.6%)
- Provides a positive experience (66.7%)
- Improves general health and wellbeing (63.7%)

Figure 30: Important factors to be conveyed by the RAF.



Q12. We've asked you about the sport, exercise and other specific activities you would come to the RAF for. Now we would like to understand some of your other expectations for the RAF. How important is it that the RAF... (n=1641)

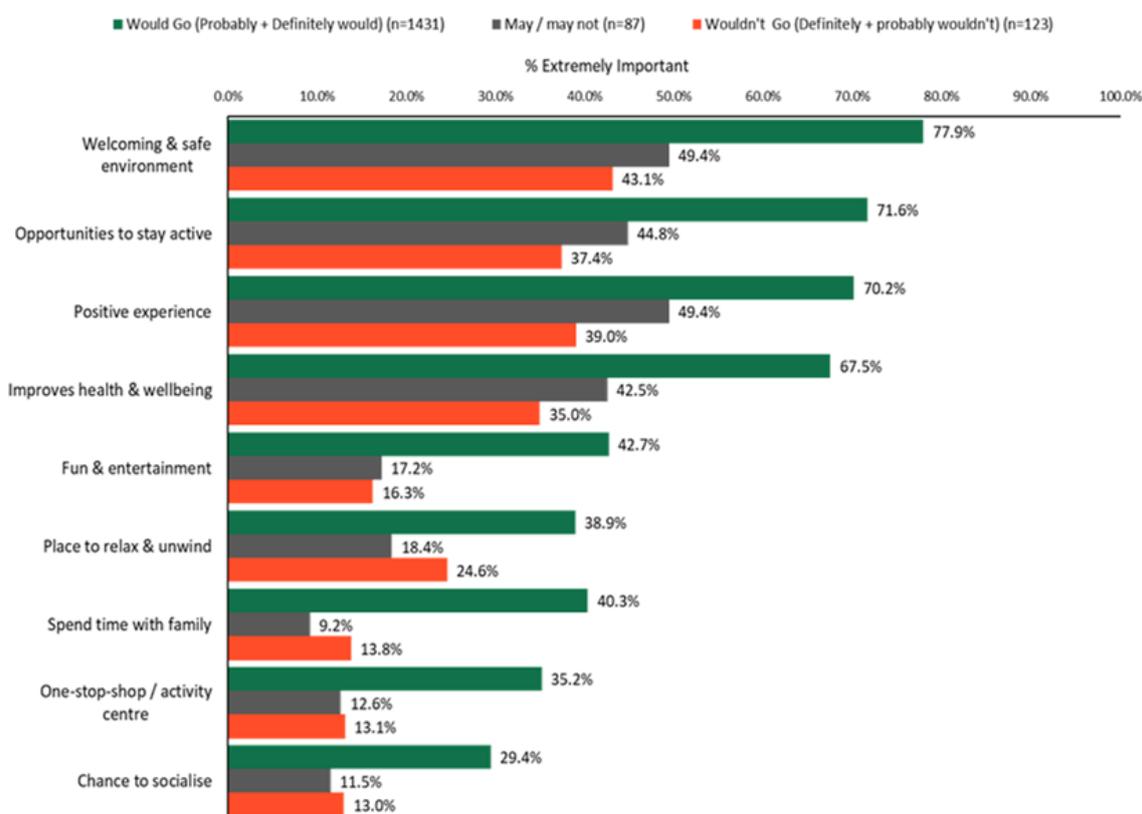
Those under 45 years of age place more importance on fun and entertainment (45.0%) and is a welcoming and safe environment (77.2%). Those aged between 35 and 44 years place more importance on a place to relax and unwind (49.3%).

Compared to other respondents, those with pre-school and primary aged children place greater importance on:

- Provides a positive experience (70.6%)
- Improves general health and wellbeing (63.6%)
- Somewhere to spend time with family (51.5%)
- Provides fun and entertainment (46.8%)

Those who are likely to visit the proposed RAF are much more likely to say each of the nine attributes is 'extremely important'.

Figure 31: Important factors to be conveyed by the RAF by usage.



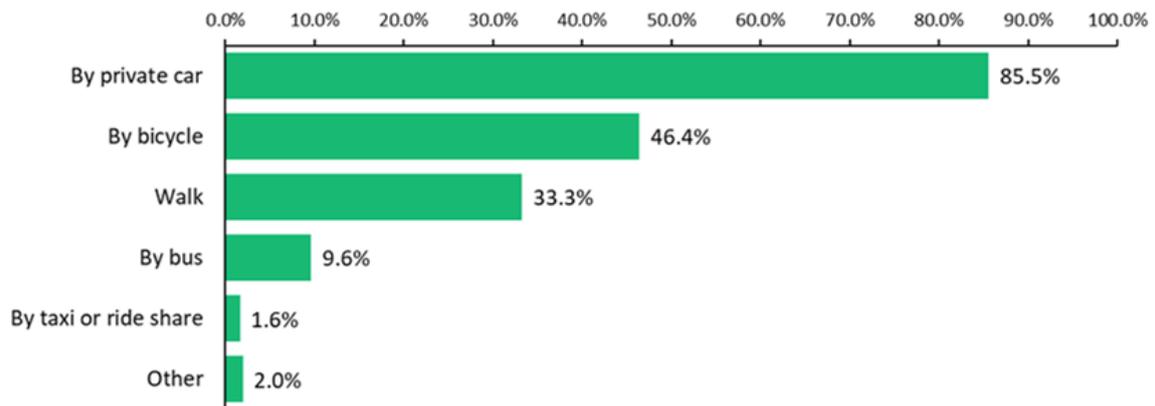
Q12. We've asked you about the sport, exercise and other specific activities you would come to the RAF for. Now we would like to understand some of your other expectations for the RAF. How important is it that the RAF... by Q13. How likely would you be to go to the RAF, or if you have children/grandchildren, take them there? (n=1641).

8.0 MODE OF TRANSPORT TO THE RAF

8.1 Mode of transport to the RAF

Travel by private car (85.5%) was by far the most frequently mentioned planned mode of transport to the proposed RAF. This was followed, considerably lower, by bicycle (46.4%) and then by walking (33.3%). Only one in 10 (9.6%) respondents said they would travel by bus.

Figure 32: Mode of transport to the RAF



Q15. Ask if codes 3 to 5 at Q13: How do you think you would get there? (n=1518)

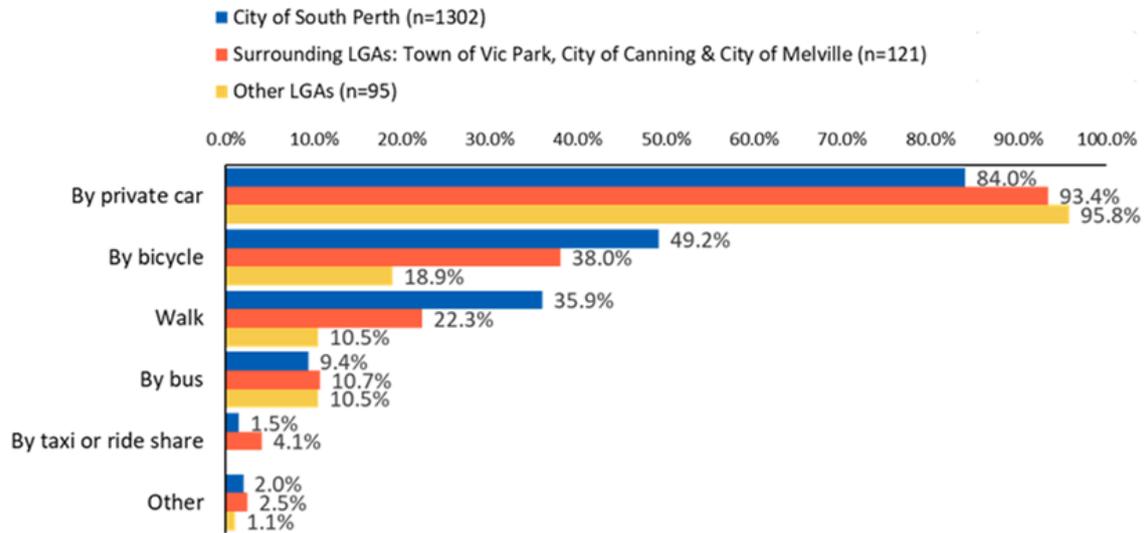
To both existing facilities and the RAF, travel by car was the most widely selected mode of transport; however, in comparison to how people are currently travelling to aquatic and indoor sports facilities, the proportion of respondents indicating they would travel to the proposed facility by bicycle or walking is substantially greater (see figure above).

Males (55.9%) are much more likely to cycle compared to their female counterparts (41.8%).

Those aged 65 years and over are least likely to say they would bicycle (28.6%) or walk (19.3%) to the proposed facility.

Residents of the City of South Perth are much more likely to say they would travel by bicycle (49.2%) or walk (35.9%) compared to those in the surrounding local government areas of the Town of Victoria Park, City of Canning or City of Melville or other local government areas.

Figure 33: Mode of transport to the RAF by location.



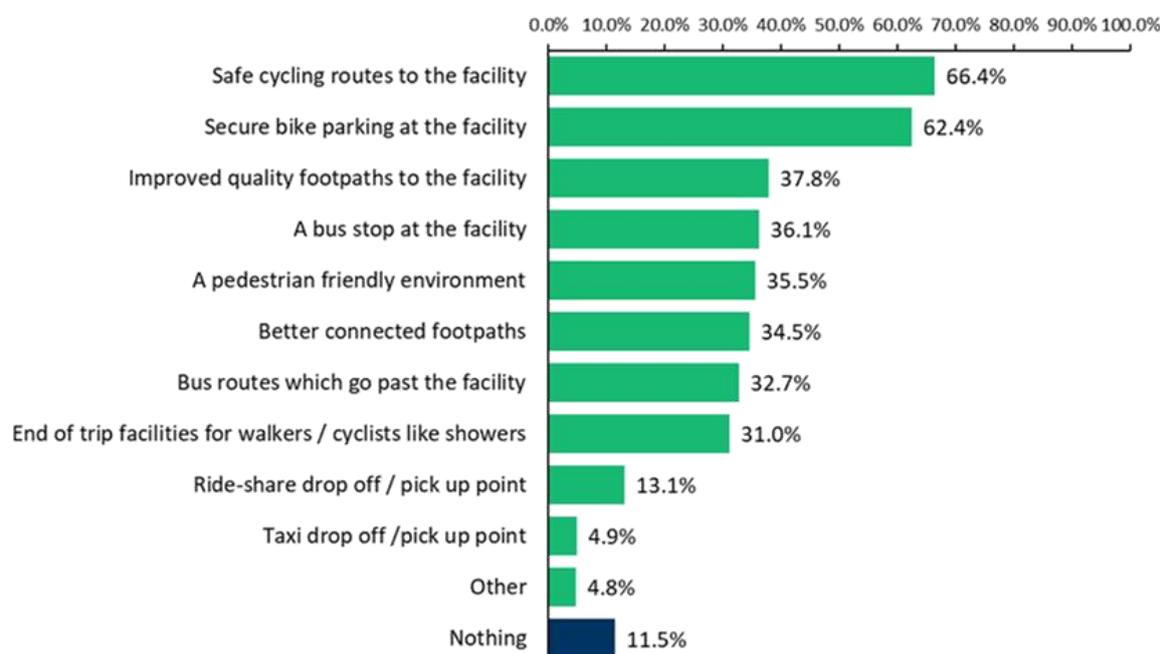
Q15. Ask if codes 3 to 5 at Q13: How do you think you would get there? by Q23 Do you live in the local government area of.... (n=1518)

8.2 Motivations for changing mode of transport

Those who said they would travel to the RAF by private car were asked what would make them consider travelling to the facility by public transport, cycling or walking. Overall, only a small minority (11.5%) of people who previously stated they would travel by car would not consider changing how they get to the facility, indicating the majority would consider switching the mode of transport.

The two most frequently mentioned motivations for encouraging people to reconsider their method of getting to the facility include the provision of safe cycling routes to the facility (66.4%) and the provision of secure bike parking at the facility (62.4%). Other motivators included: improved quality footpaths (37.8%), a bus stop at the facility (36.1%), providing a pedestrian friendly environment (35.5%) and having better connected footpaths (34.5%).

Figure 34: Motivators to switch mode of transport away from private car.



Q16. If travel by car at Q15: Which of these would make you consider traveling by public transport or to cycle or walk to the RAF? (n=1298)

Males are more likely to mention safe cycling routes to the facility (71.2%) and secure bike parking at the facility (66.5%), whereas females are more likely to mention a pedestrian friendly environment (37.5%) as a motivator to switch from driving to the facility.

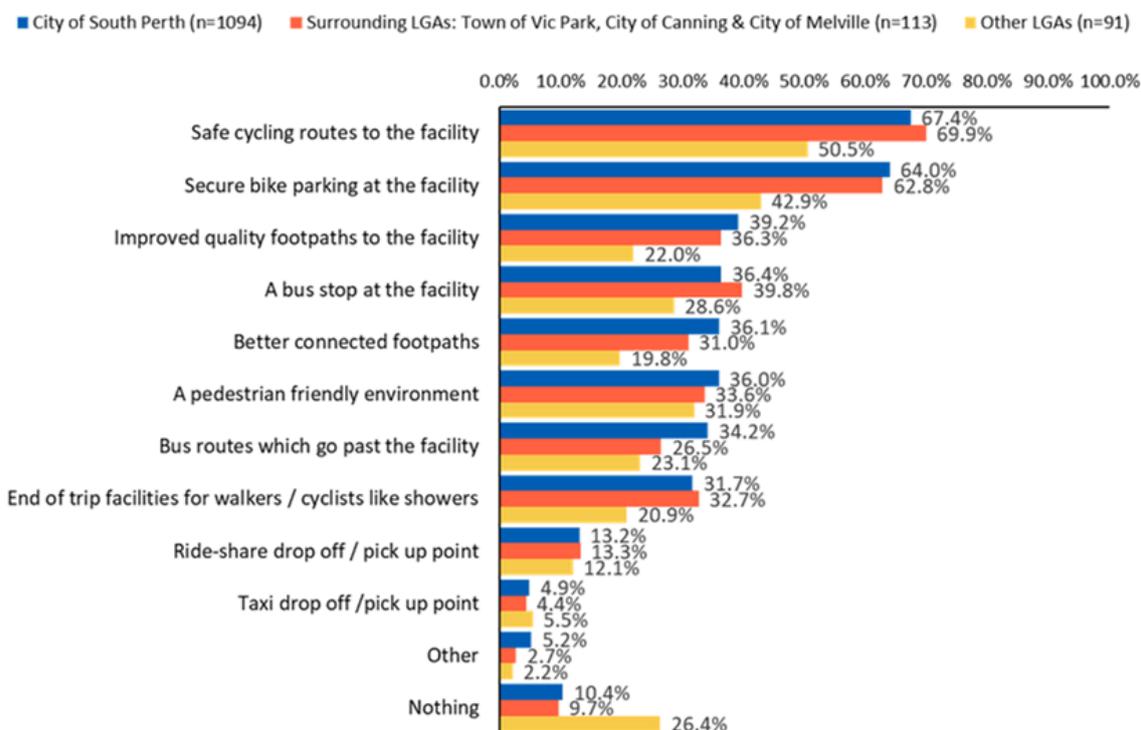
Those aged 65 years and over are most likely to say there is nothing that would make them switch from driving their car to the facility.

Those with children at school are more likely to say they would be motivated to switch from driving if there is a safe cycling route to the facility (72.1%).

As detailed in the figure below, residents of the City of South Perth and its directly surrounding local government areas are more likely than those in other local government areas to suggest the following as motivators to switch from driving to the facility:

- Safe cycling routes to the facility
- Secure bike parking at the facility
- Improved quality of footpaths to the facility
- A bus stop at the facility
- End of trip facilities for walkers/cyclists like showers.

Figure 35: Motivators to switch mode of transport away from private car by area.



Q16. If travel by car at Q15: Which of these would make you consider traveling by public transport or to cycle or walk to the RAF?
by Q23 Do you live in the local government area of.... (n=1298)

9.0 OTHER FEEDBACK ABOUT THE RAF

Those who participated in the consultation process were also asked an open-ended question at the end of the survey: 'Is there was anything else you would like to add about the proposed RAF?'

In total, 660 people provided additional feedback in this question. The most frequently received additional feedback grouped by broad themes includes:

General positive feedback about the facility (30.8%):

- Great idea/Get on with it, can't wait for it to open (26.7%)
- Needed in the area/it's long overdue (7.0%)
- Will add to the area/add value and attract people from other areas (3.5%)
- Will improve health and fitness of residents in the area (3.3%)
- Good for community, improves social connectivity (2.3%)

Pool specific feedback (10.6%):

- Make sure there are enough pools and heated pools (5.5%)
- Pools for specific use (e.g. diving, laps, water polo, squad training) (2.9%)
- It will be good to have a pool close-by (2.4%)

Other activities would like at facility (15.0%):

- Inclusion of other activities such as dance, fencing, gym, mini golf, etc. (7.6%)
- Redbacks Basketball (ensure enough courts) (6.5%)
- Water slides/water park, waves, whirlpool, etc. (2.6%)
- Indoor hockey and hockey turf (1.7%)
- Playground and play areas for children (1.5%)

Other services and facilities to include at the facility (10.8%):

- Inclusion of café and other eating places (kiosk, food trucks, etc.) (3.3%)
- Include secure lockers for personal belongings and bike lockups (3.0%)
- Plenty of safe secure change rooms which are child safe (2.6%)
- Health related services such as physiotherapists, hydro, etc. (2.3%)
- Needs to be well run/managed - good standards, staff and clean (2.1%)
- Hire facilities, such as room and spaces for parties and events (1.4%)
- Crèche (1.1%)

Feedback relating to facility access (15.6%):

- Designed for easy pedestrian access with traffic management/calming (4.4%)
- Design and provide for facility for everyone (age, skills, etc.) (3.5%)
- Sufficient free vehicle parking (3.2%)
- Provide access for people of all abilities/disabilities (2.9%)
- Open all year round from early to late - current pools are restricted (1.7%)

Design considerations for the facility (13.3%):

- Environmentally friendly impact/sustainable design (4.1%)
- A facility that is safe and secure (3.3%)
- Has sufficient shade and undercover areas (2.7%)
- Good functional quality design that is well built and attractive (2.3%)
- Make it exceptional, make it world class (1.7%)
- Outdoor areas to sit and eat plus provide BBQs, etc. (1.1%)

Cost and fees of entry (7.3%):

- Offer discounts for seniors, students and bulk ticket purchases (4.8%)
- Make it affordable/reasonable for families and residents (4.1%)

General concerns/negative feedback about the facility (22.3%)

However, some of those who provided additional feedback questioned the need for the facility. The most frequently reported concerns relating to the facility are:

- Need to retain the golf course, don't build on it (5.9%)
- Prefer other location/in the wrong location (5.6%)
- Facilities already available elsewhere/it's not needed (4.1%)
- Waste of money/prefer to spend money elsewhere (3.5%)
- Ratepayers having to pay for this – excessive and ongoing costs (2.9%)
- More consultation needed/looks like decision has been made (2.0%)
- Need to accurately assess the need/it needs a business plan (1.8%)
- Concerns with other existing facilities, a duplication of services (1.1%)
- Concerned with the environmental impact (0.8%)

10.0 SAMPLE PROFILE

The final sample profile is depicted in the table below. Whilst this is a convenience sample, the sample is fairly robust with the distribution by suburb in the City of South Perth representative when compared to the Australian Bureau of Statistics below; as is the distribution of [Aboriginal/Torres Strait Islander](#) people in the survey population. The sample is a more heavily weighted towards females with children and specifically the 35-54 age group; these are the groups most likely to use the RAF. However, young people under age of 35 years are under-represented. The impact of the under representation has been taken into account in the cross analysis, identifying the needs and expectations of these groups.

Demographic	% Total Sample (n=1641)	% City of South Perth (n=1407)	ABS data City of South Perth
Gender:			
Male	34.9%	33.7%	50%
Female	63.8%	65.2%	50%
Other	0.2%	0.3%	-
Prefer not to disclose	1.1%	0.9%	-
Age:			
Under 24 years	2.9%	2.9%	13.8%
25-34 years	14.4%	14.1%	20.7%
35-44 years	27.5%	27.4%	15.8%
45-54 years	23.2%	22.0%	15.3%
55-64 years	17.1%	17.7%	15.0%
65-74 years	11.8%	12.6%	10.7%
75 plus years	2.4%	2.8%	8.6%
Prefer not to disclose	0.6%	0.4%	-
Children at home: (multiple response)			
Pre-school aged	17.5%	18.1%)
Primary school aged	28.0%	27.3%) 31.1%
Secondary school aged	18.8%	17.2%)
Post-secondary and studying	8.7%	8.2%	}
Left school and working/unemployed	8.0%	8.4%	}
No children at home	40.7%	41.6%	}
Curtin student:			
Yes	2.8%	2.8%	-
No	97.2%	97.2%	-
Aboriginal/Torres Strait Islander:			
Aboriginal	0.9%	} 0.9%	} 1.3%
Torres Strait Islander	0.0%	}	}
Neither	99.1%	99.1%	} 98.7%
Local Government Area:			
City of South Perth	85.7%	↓	
Como		35.0%	34.2%
Karawara		5.0%	4.8%
Kensington		11.1%	10.3%
Manning		12.3%	9.4%
Salter Point		7.2%	6.8%
South Perth		24.8%	29.2%
Waterford		4.6%	5.4%
Town of Victoria Park	4.6%	-	-
City of Canning	2.0%	-	-
Other LGA	6.9%	-	-
Don't know	0.7%	-	-

Sample profile continued...

Demographic	% Total Sample (n=1641)	% City of South Perth (n=1407)	ABS data City of South Perth
Work in the City of South Perth:			
Yes	15.2%	14.5%	20.8%
No	84.8%	85.5%	79.2%
Work for City of South Perth:			
Yes	1.0%	-	-
No	99.0%	-	-



RAF : RECREATION
& AQUATIC
FACILITY

PART TWO

FACE-TO-FACE ENGAGEMENT ACTIVITIES

11.0 FACE-TO-FACE ENGAGEMENT ACTIVITIES

11.1 Introduction

Between Wednesday 26 August and 24 September 2020, the City of South Perth hosted a series of seven engagement activities (below) to inform the community about the project's background and seek feedback on their level of support for it, as well as their needs and expectations of it should the project go ahead.

FACE-TO-FACE ENGAGEMENT ACTIVITIES

1. **Workshop One: Disability and Access Workshop**

Workshop One was held on Wednesday 26 August, from 12.00 to 2.30pm and was attended by members of the Inclusive Community Advisory Group (ICAG), a range of service providers, people living with disabilities and the carers of people living with disabilities. The purpose of the session was to inform them about the project and its background and encourage them to circulate that information to their contacts, and to capture their advice, needs and requirements to make the RAF a welcoming and inclusive place to visit.

2. **Workshop Two: Community and Action Groups Workshop**

The Community and Action Groups Workshop was held on Wednesday 2 September 2020, from 6.00 to 8.30pm. The workshop was attended by representatives of the South Perth Historical Society, Karawara Action Group, Manning Community Association, Salter Point Community Group and the City of South Perth Residents Association. The purpose of the session was to inform them about the project background with a focus on financial sustainability, to capture their needs and requirements for the RAF and to encourage them to circulate information to their contacts.

3. **Workshop Three: Aboriginal Key Stakeholder and Community Workshop**

Held on Monday 7 September between 9.30am and 2.30pm, Workshop Three was attended by members of the City's Aboriginal Reference Group, the community, Traditional Owners, the Curtin University community and South West Aboriginal Land and Sea Council (SWALSC) family representatives. The purpose of the session was to inform attendees about the project, and to capture their advice, needs and requirements to make the RAF a welcoming, accessible place for Aboriginal people. Attendees were also encouraged to circulate information about the project to their contacts.

4. **Community Information Day**

A Community Information Day was held at the South Perth Community Hall between 10.00am and 2.00pm on Saturday 12 September. The community was invited with the intention of informing them about the project, providing them with an opportunity to ask questions of the City and the architects, gauging their level of interest in and support for the RAF and capturing their needs and requirements.

5. **Online Community Workshop**

Held on Wednesday 16 September 2020 from 6.30 to 8.00pm, the Online Community Workshop was intended to inform the community about the project as well as to provide another opportunity capture their advice, needs and requirements for the RAF.

6. **Collier Park Golf Key User Groups**

Representatives from Collier Park Golf key user groups were invited to a workshop held between 6.30 and 9.00pm on Thursday 17 September 2020. The purpose of the workshop was to inform them about the project, hear their concerns and answer any questions they had.

7. **South Perth Youth Network (SPYN) Workshop**

Held on Thursday 24 September 2020 between 4.30 and 6.30pm, the purpose of the SPYN Workshop was to inform and capture their advice, needs and requirements to make the RAF a welcoming and accessible place for young people.

11.2 **Feedback**

The majority of people participating in the face-to-face engagement activities expressed support for the RAF, with many perceiving a long-standing need. Consistent values and aspirations emerged from most engagement activities, including that the RAF should be multi-cultural, multi-generational and multi-functional: a destination for people from all walks of life, of all ages and abilities. It should offer varied opportunities for:

- Casual daily use – everything from walking the dog to having breakfast at a café
- Community use – a place for book clubs, interest groups and outdoor movies
- Health and wellbeing – allied health care, sport and recreation
- Study and work – shared office and conference facilities and places for students

- Celebration and adventure – cultural festivals, climbing walls and ziplines
- Reconciliation and cultural awareness – places for Aboriginal people to meet and be and opportunities for other members of the community to experience and learn.

Many also stressed that the RAF needs to:

- Be financially sustainable; an asset for the City, rather than a drain on City funds, and they would like the opportunity to 'see the numbers' and review the business case
- Offer free and no-cost activities and be affordable enough to encourage regular use, particularly for those on fixed incomes, for students and people with large families.

Participants in several of the face-to-face engagement activities also stressed the need to consider the needs of golfers at Collier Park Golf and ensure they continue to enjoy high-quality experiences.

12.0 DISABILITY AND ACCESS WORKSHOP

12.1 Introduction

On Wednesday 26 August 2020, the City of South Perth hosted a workshop focussed on the needs of people living with a disability in relation to what the RAF would need to offer to ensure it provided excellent experiences and a welcoming and inclusive environment. A total of 24 participants attended the workshop, including members of the City's Inclusive Community Advisory Group (ICAG), people with a disability, parents/carers of people with a disability, representatives from disability service providers, seniors' groups and Curtin University.

The group was presented with the project background, with presentations made by Christou Architects and the City of South Perth. The session was facilitated by Elton Consulting, with assistance from the City of South Perth staff and Research Solutions as table moderators.

Engagement activities included:

- An interactive session on arrival, where participants were asked to provide feedback on a number of public spaces in the Perth metropolitan area, including Elizabeth Quay, Yagan Square, Optus Stadium and Cockburn ARC. From an access and inclusion perspective, what works well at these venues and what are their shortcomings?
- Table discussions to identify what the RAF needs to offer to make it welcoming, inclusive and successful. Participants were asked to identify the non-negotiable aspects of design, as well as features and inclusions that would make the RAF an exceptional public space.

The group was encouraged to think 'beyond' what is usually provided in order to make sure the RAF is welcoming and inclusive for all members of the community, regardless of age or ability.

12.2 Feedback

Participants expressed satisfaction at being included in the earliest stages of the project, and felt optimistic about the City's intention to develop a first-class, inclusive facility. The initial activity examining the positives and negatives of various public spaces and facilities in the Perth metropolitan area highlighted that the minimum standards for inclusion rarely meet needs.

The overarching theme of the workshop was that the RAF should be not only designed, but also managed in a way that respects dignity and independence.

Key messages emerging from this workshop included the need to get the basics right, from the thoughtful design of car parking bays (large, correctly oriented, protected from the weather and located close to the entrance), to the provision of plenty of appropriately located and equipped adult change rooms. Participants also stressed the need for diverse sensory experiences, the ability to move seamlessly between spaces and a strong wish for the RAF to provide young people with disabilities opportunities for adventure.

12.3 Sense of place

Workshop participants stressed that the RAF should be a place that is welcoming, inclusive, family-friendly, relaxing, worry-free, fun and one that appeals to the inner child.

They suggest the following will contribute to a creating a sense of place at the RAF:

- Incorporating the story of the Whadjuk people and Aboriginal art into the RAF
- Incorporating the history of the City of South Perth post-colonisation
- Choosing a name for the RAF with local meaning
- Community groups based at the RAF
- Lots of access to nature
- Lots of things to do/always something for everyone.

'A place where there is something happening other than just food.'

'A one-stop shop, where you can spend three hours and everyone is happy, the kids, the parents and the grandparents.'

12.3.1 Staff and facility management

A welcoming and inclusive environment will rely in part on how the facility is managed and the calibre of its staff. Participants were looking for the following:

- Great customer service
- Policies designed to include (not exclude) – e.g. people with vision impairments do not need to seek permission to swim alone
- Employment opportunities for older people, people with disabilities
- A strong volunteer program, as at Perth Zoo
- Training for staff - accessibility awareness training/sensitive to the needs of people living with disabilities
- Training for staff – proper use of equipment.

'That needs to be an ongoing commitment to training, too. All new staff should have to have that training.'

12.3.2 Cost

The cost of using the facility will impact on accessibility and inclusivity.

- Affordability – must be affordable enough to use regularly
- Discount for City of South Perth residents
- Companion cards – free access for carers, etc. accompanying people with a disability
- Cost-free activities and ways to use the RAF.

12.3.3 Public realm

Participants stressed the need for the public realm to be as inclusive and accessible as all buildings at the RAF, and offer an equally high standard of experience:

- Access to nature, including proximity to water

- Carparks – no crossfall
- Ramps – appropriate length
- Elevation – how is this dealt with?
- Well-connected to the rest of the RAF
- Lighting at night
- Sculpture/artwork
- Lots of shade and seating
- Sensory consideration (design and consideration) for neuro diversity
- Views
- Paths: separate pedestrians and wheelchairs from cyclists.

Outdoor amenities and activities

- Accessible toilets
- Enclosed, accessible/all abilities playground
- Wheelchair swing (no key required)
- Wheelchair accessible zip line
- Barbecue and picnic facilities
- Bocce court
- Interactive nature spaces
- Performance space, bandstand for live gigs, Saturday and Sunday lunches
- Wheelchair accessible community gardens
- Sensory gardens
- Undercover walkways
- Bleachers for swimming carnivals
- Accessible rooftop garden
- Bike and scooter hire
- Golf carts to move longer distances.

'You'd come to the RAF for equipment you couldn't find anywhere else – like the zip-line for wheelchairs this gentleman was talking about.'

12.4 Inclusions

- Microenterprise opportunities for people with disabilities
- 24-hour gym
- Adventure for everyone (including people living with a disability) e.g. Climbing wall designed for people who can't climb
- Breakout spaces/quiet places
- Community rooms
- Dedicated gymnastics area
- Quiet rooms
- Secure lockers
- Indoor water-based play area.

Services

- Options for therapy
- Crèche with gym
- Crèche with pool.

Food and beverage

- Coffee - good
- Food - allergies and special needs
- Café/ kiosk (diverse options, lots of choice)
- Affordable food
- Option to bring your own food.

'Good coffee is really important. You're less likely to stay at the RAF if you can't get a good cup of coffee.'

12.5 Travel

Participants suggest people are likely to use a variety of means to travel to and from the RAF, including travelling by foot, by bicycle, by private vehicle or public transport. Providing sufficient high-quality parking bays for seniors and people with disabilities is critical to encourage frequent use.

12.5.1 Parking

- More than the required number of ACROD bays
- Long bays for wheelchair vehicles so that the hoist is not on the road
- Wide bays
- Rear access bays
- Shaded, for people who cannot regulate temperatures
- ACROD and seniors' bays close to the facility entrance
- Valet parking – shaded drop off zone/seating area at the entrance
- Free or minimal cost.

12.5.2 Public transport

- Direct access to the facility
- Good public transport connections
- Covered waiting areas/set-down places
- Courtesy bus.

12.5.3 Bicycles, scooters, skateboards

- Secure bike parking
- Secure storage for scooters/skateboards
- Bike paths.

12.5.4 Pedestrian access

- Paths wide enough to walk next to a wheelchair
- Separate bicycle and pedestrian paths
- Well-lit paths
- Shaded paths
- Seating.

12.5.5 Electric vehicles (all types, including wheelchairs)

- Charging points.

12.6 Design

- 'Normal' physical spaces
- Reception at an appropriate height
- Doors - wide and self-opening
- Flat flooring, appropriate materials
- Technology - audio and written instructions on how to use technology
- Good lines of sight from one area to another
- No strobe lighting/reflections
- Minimise noise as much as possible (both a safety hazard and intolerable for some people)
- Audio loops
- Space at tables for wheelchairs

'You want things that tell you how to use the technology, as well. It's not always obvious how to turn on the tap in the bathroom for example and if you're vision impaired, it's got to be impossible.'

12.6.1 Moving around the RAF

- Travelator - moving footpath
- No obstacles/wide paths/clear delineation
- More than two lifts
- Ramp access to second level
- Ramps for emergency exit from second level
- Wayfinding
 - Braille – next to (not on) lift buttons
 - Audio map
 - Easy-to-follow, coloured pathways
 - Great visual aids – Braille and Auslan
 - Sensory map.

'A sensory map that tells you where the places with high noise and high smells are, the quiet places, where the breakout rooms are – that sort of thing would be fantastic. And audio maps as well. I don't think they have those here.'

'When it comes to wayfinding, you can't just rely on signage – it has to be intuitive and appropriate.'

12.6.2 Change rooms and toilets

People with a disability are chronically underserved in terms of the provision of adequate toilet and change room facilities in public spaces. Participants considered the provision of enough (more than the minimum required) high-quality change-room facilities a 'must':

- All gender, parents and carer change rooms
- Multiple hoists and hoist jackets
- Adult change tables
- Lots of change rooms
- Family change rooms
- Located close to the pool.

'Disabled change rooms are not family rooms and the general public need to know this.'

12.6.3 Pools and pool equipment

- Designated hydrotherapy pool, big enough to hold 30 – 40 people
- Hydrotherapy pool deep enough to walk in
- Pool temperature at 31 degrees – heated pools are a must
- Two ramps and two hoists for pool access
- Walk-in access to pools and spa
- Ramp, steps and rail, lip and hoist
- Lots of seating in and around the pool
- Clear access, not through kids' play area
- Plenty of water wheelchairs with belts for safety

13.0 COMMUNITY AND ACTION GROUPS WORKSHOP

13.1 Introduction

On Wednesday 2 September 2020, the City of South Perth hosted a workshop from 6-8.30pm for representatives of the City's community and action groups. The workshop attracted 11 attendees, representing the City of South Perth Residents Association, the Salter Point Community Group, Manning Community Association, Karawara Action Group and the South Perth Historical Society.

The group was presented with the project background, with presentations made by Christou Architects and the City of South Perth. The session was facilitated by Elton Consulting, with assistance from the City of South Perth staff and Research Solutions as table moderators.

Engagement activities included:

- A Mentimeter (interactive online engagement tool) session to identify the activities they currently leave the City for
- A second Mentimeter session to identify their top three priorities for the RAF
- An interactive session where in small groups attendees were encouraged to think about the wants and needs of the communities they represent, with specific examples being a family group, a senior couple, middle aged man and students. What did the RAF need to offer to make it welcoming, inclusive and successful?
- Attendees were encouraged to think beyond the norm, and provided with a summary of what was important to previous workshop groups (Disability and Access, Aboriginal Key Stakeholders and Community).

13.2 Feedback

The group was broadly supportive of the concept however members of this group were concerned about the potential financial impact of the RAF on ratepayers. If the plans go ahead, this group will want to know more about the business case and financial implications of the RAF, including a cost per ratepayer. At the same time, the group stressed the need for the RAF to be affordable enough to encourage regular use and suggested that residents of the City of South Perth should be able to use the RAF at a discounted rate.

There is some concern about the potential impact on the golfing community (including the safety of pedestrians, disruptions to golfers, the potential of an increase to green fees), although they consider the likely benefits to this group will be the food and beverage offerings, improved facilities (more like Wembley Golf Course) and the driving range.

13.3 Sense of place

Workshop participants stressed that the RAF should be a place that is welcoming, inclusive, family-friendly and offer quality experiences. They stressed the need for the RAF to offer something special – and something for everyone – if it is to be a regional destination.

They suggest the following will contribute to a creating a sense of place at the RAF:

- Incorporating the story of the Aboriginal people and the history of the suburb into the facility
- Including lots of Aboriginal art
- Giving it a name with local meaning – potentially an Aboriginal name.

'You want it to be a place you could come to every day for a different reason.'

13.3.1 Staff and facility management

- Concierge service
- RAF management committee, comprising community and consumers
- Well-trained and courteous staff.

'Who is going to operate the RAF? They should think about a management committee, giving the community a say in how it runs.'

13.3.2 Cost to use the facility

- The cost of using the facility has to be reasonable to encourage regular use
- There should be a variety of membership options and types
- Family packages – activities and a meal
- The RAF should offer no-cost entertainment options/free access to the public realm
- Discount for City of South Perth residents

13.3.3 Public realm

Participants stressed the need for the public realm to be as inclusive and accessible as all buildings at the RAF, and offer an equally high standard of experience:

- Access to nature
- Retain/protect the trees
- Lots of trees and shade
- Lots of seating
- Well-lit
- Paths: separate pedestrians and wheelchairs from cyclists
- Lots of different types of seating
- Accessible parking
- Wi-Fi throughout the RAF
- Aboriginal sculpture and artwork
- Lots of rubbish bins
- Places to meet/read/play chess/people watch/sit and watch the world go by.

Outdoor amenities and activities

- Toilets and change rooms for families
- Toilets and change rooms for people with disabilities
- Drinking fountains
- Barbecue and picnic areas
- Alfresco dining

- Enclosed, accessible/all abilities playground
- Nature/adventure playgrounds
- Facilities for dogs
- Outdoor film
- Outdoor concerts
- Aboriginal education opportunities – bush tucker, local history
- Cultural festivals
- Arts festivals like AWESOME Arts at CBR Arboretum
- Running track
- Outdoor basketball courts
- Archery range
- Driving range with targets
- Grandparents facilities for children
- Performance space
- Water playground for families
- Water fountains like Forrest Place.

'I could see this as a tourist destination – a place to come for cultural experiences, to learn about Aboriginal culture and history.'

13.4 Inclusions

- Large storage lockers for golfers located between course and car
- Extended hours driving range
- Community spaces/function rooms for hire
- Office space for hire/videoconferencing facilities
- Dedicated space for Curtin students to study or conduct research
- Indoor ball courts
- 24 hour gym
- Community classes: cooking, wine tasting, dancing, hip hop, literacy, etc.
- Fitness classes: zumba, pilates, yoga, tai chi, balance, etc.

Services

- Crèche
- Health and wellness services, e.g. physiotherapy, hydrotherapy
 - Linked with Curtin
- Personal training
- Swimming lessons.

Food and beverage

- Lots of options
- Fast food for teenagers

- Healthy options
- Different price points
- Tavern/bar facilities
- Evening meals
- Good coffee
- Options to bring your own.

'A middle-aged man is going to want a beer, maybe a meal with mates after a round of golf, or to be able to get breakfast after a morning workout.'

13.5 Travel

Participants say people will likely use different methods to travel to the RAF, depending on who they are, who they are with and where they are coming from. Public transport and bicycle and pedestrian access will be important. Others will travel by private car, Uber or taxi.

13.5.1 Parking

- Lots of ACROD and seniors' bays located close to the facility
- Secure parking – lots of lighting in carparks, plus CCTV.

13.5.2 Public transport

- Lots of connections
- Covered, comfortable, safe and secure station
- Potentially – direct bus from the airport to encourage tourism.

13.5.3 Bicycles, scooters, skateboards

- Secure bike storage
- Large lockers for scooters or skateboard storage
- Undercover/shaded parking
- Bike paths – safe and well-lit, around and to the RAF.

13.5.4 Pedestrian access

- Well-lit paths
- Good connections to the RAF
- Keep pedestrian paths safe from golfers
- Screening so golfers are not bothered by pedestrians
- Makes sure the wetlands are not impacted
- Paths wide enough to accommodate a group walking together, strollers or wheelchairs
- Separate bicycles from pedestrian
- Seating and shade
- CCTV.

13.5.5 Electric vehicles (all types, including wheelchairs)

- Charging points.

13.6 Design

- Sound attenuation in inside areas
- Longevity of materials
- Lots of light
- Access to nature
- Design to be inclusive/easy to move around for people of all abilities
- Respect/consideration for the environment, especially the wetlands
- Ensure the RAF is designed to accommodate the needs of multiple user groups without negatively impacting anyone else.

'Noise in those places can be crippling.'

13.7 Pools and pool equipment

- Heated hydrotherapy pool
- Lots of swim lanes
- Ideally – 50m pool indoors
- Outdoor pool heated for winter use and covered for summer use.

13.8 Toilets and change rooms

- Male and female change rooms at the Golf Club
- Large family change rooms near pool
- Multiple disability change rooms.

14.0 ABORIGINAL KEY STAKEHOLDERS AND COMMUNITY WORKSHOP

14.1 Introduction

On Monday 7 September 2020 the City of South Perth hosted a workshop for Aboriginal key stakeholders and community members. Nine participants attended from different stakeholder groups, including the City's Aboriginal Reference Group, the local community and Elders. The session was facilitated by Elton Consulting, with assistance from City staff and Research Solutions. Cr Samantha Bradder and Cr Ken Manolas attended the session as observers.

The group was presented with the project background with presentations made by Christou Architects and representatives of the City of South Perth. The session was facilitated by Elton Consulting, with assistance from the City of South Perth staff; Research Solutions attended to take notes.

Engagement activities included:

- An open discussion, where participants were invited to make comment and ask questions directly of the City of South Perth and the architects.
- An interactive session where in small groups attendees were encouraged to think about the wants and needs of the community, with specific examples being a large family group, a senior couple, middle aged man and female student. What did the RAF need to offer to make it welcoming, inclusive and successful?
- Attendees were encouraged to think beyond the norm, and provided with a summary of what was important to people who participated in the Disability and Access Workshop.

14.2 Feedback

Key themes emerging from this session include the need for the RAF to be welcoming and accessible for all members of the community, and the need for Aboriginal people to feel that 'this is our place'. The group stressed that building a sense of ownership and belonging depends on structural inclusion – from the design of the RAF through to its operation and management practises. The group sees the RAF as an opportunity:

- For local government to 'get it right'; for ground-breaking reconciliation
 - Truth-telling about what has happened on this land
- To recognise and celebrate traditional ownership, language and culture
- To include Aboriginal people in every aspect of the RAF's design, construction and operation
- To provide a place for Aboriginal people to meet and conduct business
- To provide welcoming spaces for Aboriginal families to play
- For building cultural awareness
- To build wealth/generate revenue through cultural tourism
- To contribute to positive health outcomes by addressing physical needs (such as the provision of a hydrotherapy pool and allied health services).

'I've seen a lot of places with great aesthetics but they don't necessarily translate to high use.'

14.3 Sense of place

Embedding Aboriginal narratives into the RAF can only have positive outcomes: a 'first' for local government, employment and training options for Aboriginal people, tourism opportunities for the City and greater social cohesion through building cultural awareness. The RAF provides an opportunity to tell the story of the Whadjuk people in the City of South Perth and foster a sense of ownership and belonging through:

- Structural inclusion (see below)
- Art, culture, justice healing and belonging needs to be built into fabric of the RAF
- Naming is key – but consult to make sure you get it right.

'We need the architects to be really excited about this, to really sell it into council.'

14.3.1 Connection to the environment

The City of South Perth currently lacks a meeting place – 'a place for us to do our business.' The RAF should offer:

- Places just to 'be'
- Mia mias (a temporary shelter or hut)
- Looking out over the water/water is life
- Lots of shade, flora at different heights
- Scaling up the natural environment
- The chance to feel bare feet on grass.

'There is no distinction between us and our land.'

14.3.2 Staff and facility management

Anti-discrimination training and cultural awareness training for new staff was seen as essential. A commitment to inclusive practise will benefit not just Aboriginal people, but all Australians who are visibly different. The RAF operators need to be committed to ongoing training for all new and existing staff.

- Friendly staff/not biased/culturally aware/culturally appropriate
- Aboriginal staff in visible positions
- Inclusive policies and practises
- Low cost; pay as you go; student discounts
- Information point/buddy system

'The first thing to do if you want Aboriginal people to feel welcome is smile when we walk in the door.'

'There are pools where they won't let our girls swim in their shorts and t-shirts. Our girls don't like to show their middles, so what's the problem with them swimming in board shorts?'

14.3.3 Access and structural inclusion

- Structural inclusion: local people involved from the first steps all the way through design, procurement, building, employment/management
- Traineeships, work experience, volunteering and employment opportunities beyond sport and recreation opportunities
- Discounted pricing for students, seniors, large families; low and no-cost opportunities to visit the RAF.

'There is a whole discussion to be had about the access of economics.'

14.3.4 Public realm

The public realm should be comfortable in all seasons, and offer 'something for everyone', including:

- Lots of different types of seating
- Basketball rings
- Space to play soccer or football
- Paths to skate or ride a scooter
- Playgrounds – all abilities
- Nature playgrounds
- Barbecues and picnic areas
- Outdoor exercise equipment
- Walk trails
- Accessible toilets and family change rooms
- Facilities for community events
- Healing gardens
- Edible gardens
- Education trails – Aboriginal names and uses for plants
- Safe and secure
- Well lit
- Lots of public art (local artists)
- A water playground (like Ascot and Forrest Place)

The water playground: the one that used to be at Ascot is very fondly remembered, a no-cost option for entertainment, where people felt comfortable being and that whole families enjoyed.

14.4 Inclusions

The RAF should offer spaces for programming and services that foster connections and wellbeing, including:

- Social Emotional Well-being (SEW)
- Women's network/women's mentoring/country support
- Good fitness programming
- Indigenous dance
- Self-defence classes for women
- Female facilitators/classes for women, run by women
- Breakout spaces/quiet places
- Community rooms
- Secure lockers
- Indoor water-based play area.

14.4.1 Services

- Options for therapy
- Hydrotherapy pool
- Curtin physiotherapy students
- Mental health services
- Crèche facilities.

14.4.2 Food and beverage

- Lots of options for food
- Affordable food
- Healthy snacks
- Opportunities to bring/cook your own (picnics and barbecues).

14.4.3 Other

- High-quality and enough large family change rooms in the pool area
- Senior-specific change-rooms located in very close proximity to the pool
- Large, secure lockers.

14.5 Travel

People are likely to travel to the facility on foot, potentially by bicycle, private car and public transport. Public transport connections will be particularly important, as will adequate free parking.

14.5.1 Parking

- Enough seniors' bays and disability bays, located close to the facility
- Shaded parking, particularly for seniors and people with physical disabilities
- No charge for parking.

14.5.2 Active transport

- High-quality pedestrian environment throughout the RAF

- High-quality pedestrian/bike connections to the RAF
- Good lighting
- Shaded seating on pedestrian routes
- Secure, shaded parking for bicycles/storage for scooters.

14.5.3 Public transport

- Public transport hub located at the facility
- Frequent buses
- Lots of connections
- Safe, comfortable, well-lit environment.

14.6 Design

The design of the built environment should include consideration of culture:

- In shape and form, e.g. more rounded, natural shapes for pools
- Placement of the entrance to the facility (a single entrance at the front may be more of a barrier than a warm welcome)
- Public art and language
- Recognition of the six seasons
- Respect for the land.

15.0 COMMUNITY INFORMATION DAY

15.1 Introduction

The City of South Perth hosted a Community Information Day between 10am and 2pm on Saturday 12 September 2020. The intention of this session was to encourage community members to find out more about the RAF, ask any questions they may have and articulate their needs and aspirations for the RAF.

The session was attended by approximately 100 people. Feedback was sought at several information stations, staffed by Christou Architects, representatives of the City of South Perth and the consultants, Research Solutions. Each station offered one of the following:

- Pre-concept designs and overview of the project
- Children's play space and mural
- Mentimeter station to record participants' top three priorities for the RAF
- An engagement activity that encouraged participants to consider what the RAF should offer to ensure it is a welcoming and inclusive space for everyone. Specifically, participants were asked to consider what the needs of seniors, young adults, a young family and a middle-aged man or woman might be.
 - The consultants also captured the verbatim comments of attendees (appended) and a series of nine video 'vox pops' in which attendees expressed their level of support for the RAF and what they felt were key inclusions.

15.2 Feedback

The overall sentiment expressed was positive, with many participants explicitly stating their purpose in attending the Community Information Day was to learn more and expressing a belief that the City of South Perth has a long-standing need for a facility like the RAF, with many saying they leave City of South Perth to swim for exercise, leisure and swimming lessons.

'I used to go to Bentley and then to Vic Park – I throw all my money at them. This facility is 30 years overdue.'

'Just want it to go ahead – talked about this five years ago. It will work for everyone.'

Some concern was expressed about the extent of the financial impact on ratepayers; several expressed a need for 'hard numbers'.

'Doesn't address the issue of ongoing costs. We need more hard numbers.'

A small number did not support the RAF being built at Collier Park Golf, preferring to leave the golf course as it is.

'I don't want it built at Collier Park. James Mitchell is much more suitable.'

- Multipurpose sports hall (pickleball to basketball).

15.4 Activities and inclusions

- Secure lockers/storage with free phone swipe card
- Library
- Tavern/bar facilities – evening meals like Wembley Golf Course
- 24-hour gym
- Group fitness classes
- Book club
- Senior’s circuit
- Climbing wall
- Mini golf
- 6-hole short course
- Driving range open from 6am – 9pm
- Pro-shop
- Space to hire with video conferencing facilities
- Spaces/activities for men
- Spaces/activities for women.

15.5 Management

- Lots of membership/access options
- Volunteer opportunities.

15.6 Travel

- Lots of parking
- Discounted parking for students
- Separate parking for swimming and sports
- Direct access by public transport
- Good bike/pedestrian connections
- Secure bike parking.

15.7 Pools

- Separate kids’ swim lessons from adult exercise area
- Space for water aerobics
- Heated hydrotherapy pool
- Lots of lap lanes (50m)
- Pool - covered indoor pool
- Spa

- Outdoor pool sun and shade protection
- Dedicated walking lanes
- Moveable barriers
- Plenty of change rooms nearby.

15.8 Public realm

- Lots of shade
- Lots of seating
- Retain the trees
- Access to the water
- Water playground
- Community gardens
- Bike paths
- Adventure playground
- Places to sit and meet
- Picnic and barbecue facilities
- Amphitheatre
- Bleachers for swim carnivals
- Community events
- Cultural festivals
- Outdoor films.

16.0 ONLINE COMMUNITY WORKSHOP

Feedback from this session was compiled by the City of South Perth and Elton Consulting.

On Wednesday 16 September 2020, the City of South Perth and Elton Consulting conducted an online consultation session via Zoom to enable a wide range of people to participate from their home, office or wherever they have Wi-Fi. Registration was required for this session and included a presentation and interactive sessions in 'breakout rooms'.

Although 29 people registered for this online event, only 8 attended. However, it was a very positive and successful event as it engaged a number of people who may not normally be involved including a high percentage of males and two university students and a father who was multi-tasking as was participating in the Online Workshop and putting his children to bed at the same time!

Participants made many interesting comments and contributions including ideas for the management of the facility (talk about affordability, discount for students and access tokens), need for heating in the pool, and pool importance for swimming lessons, especially school VacSwim.

17.0 COLLIER PARK GOLF KEY USER GROUPS WORKSHOP

17.1 Introduction

The City of South Perth hosted a workshop session specifically for key user groups of Collier Park Golf on Thursday 17 September 2020 between 6pm and 7.30pm. The purpose of this session was to provide information on the changing face of Collier Park Golf through the Collier Park Masterplan project and the impact of the RAF, to answer any questions raised and to hear their needs and concerns.

The session was attended by twelve people representing groups that included the Collier Pine Ladies Golf Group, Collier Park Golf Club, Jeff T. Group, Old Wesley Golf Club, Friday Early Birds Group, Tuesday Veterans Golf Club (TVGC), Friday Bob Mitchell, Wanabes Social Golfers, Russell Golf and the Players Golf Club. One attendee left the meeting part-way through the session.

The format included a presentation by the City in which it reaffirmed its commitment to 18-hole golf as its core offering, showed the pre-concept design and explained how the City's offer will evolve to meet the emerging needs of golfers. An open question-and-answer session formed the core component of the session.

The session was facilitated by Elton Consulting, with staff from the City of South Perth and Research Solutions providing assistance in setting up, collecting and collating information.

17.2 Feedback

The session was attended by golfers who are keen to ensure their experience is undiminished, and while the majority feel positive about the RAF concept, they are concerned about the impact on the golf course and their access to it. While they accept needing to attract more people to the game in the long term, their main focus is the potential impact on their experiences, both during construction and afterwards.

Key messages from this group echoed sentiment expressed in other face-to-face engagement activities and included a perception that there are other more appropriate locations for the RAF in the City of South Perth than Collier Park and a strong concern that their access to the course and ability to get a game will be reduced. The group perceives limited need for a short course. If the project goes ahead, the group would like to see the business case. They would also like some involvement in the design of the course to maximise benefit from the space available and explore options for retaining 36 holes.

17.3 Concerns about not being able to get a game

A major concern expressed by attendees is that after the RAF is built, they will be less likely to be able to get a game when they want to play. They perceive that it is difficult enough to get onto the course at the moment due to the closure of other courses, and particularly since social distancing restrictions were introduced and increased the number of people interested in playing. They do not wish to lose the 27 traditional holes and feel that an 18 traditional hole course with a short course will not meet their needs, and will exacerbate existing pressures on the course.

'What I'm hearing around the room is concern about not being able to get a game – for traditional players, it is very hard to get a game now and if you chop off another nine, it will be ridiculous. You will be forced to go to Wembley or somewhere else. I agree with what you are trying to do but do you have to do it on this bit of land?'

17.4 Questions about the course

Attendees asked questions about the configuration of the Lakes 9. They expressed concern about 'losing' holes and had limited interest in the short course concept.

Suggestions for configuring the course included:

- 6 holes rather than 9
- If the City is proposing to knock out three holes - two holes of the Lake - there is a spare one on the island. The course could be redesigned to squeeze in another two holes, thereby retaining 27 holes.

17.5 Questions about the site

There is a strong feeling that another site – almost any other site in the City of South Perth – would be a more appropriate location. They questioned:

- Is it true that by locating the site at Collier Park the City has more chance of attracting funding from other bodies?

17.6 The approvals process and business plan

There is some question whether it is reasonable for the Council to consider and approve the business plan within a two-week period; some want the business plan to be available for public review, even in redacted form.

'Where is the opportunity for we, the public and the ratepayers, to see the business case? Is there an opportunity for us to see it? I would love to see even a redacted copy, with the commercial-in-confidence information removed... if the decision is too rushed, the process is flawed.'

One attendee, very strongly opposed to the concept, questioned the validity of a business model that includes a swimming pool, a known 'money pit' for local governments.

'They want to make money and they're putting in a swimming pool – you've got to be kidding me, right? ... The only reason you're putting the pool here is because it is going to cost shit load of money and you want golf to pay for it.'

17.7 Opposition

There is some opposition to the proposal to locate the RAF at Collier Park which was evident at this session, in feedback gathered in the verbatim comments received through the City's online Q&A page, at the Community Information Day and in the late survey submissions (see appendices).

Opposition relates to the following concerns:

- Once you remove a golf course, it is 'gone forever'
- There is no need for a short course: players can choose to play five or six holes of an existing course.
- The driving range – while welcome – is unlikely to generate income for the City (there is a perception that it does not do so at Wembley Golf Course)
- There is already pressure on the golf course.

'Once you lose a golf course, it will be gone forever: you'll never replace it. And you talk about getting more people to play golf – well, that's a great idea. I tell you what though, where are they going to do it? You've taken away the potential of playing an 18 and a 9, which virtually gives you three rounds of golf...our club wants to try and retain what's here. Why are we trying to squeeze things here when we have all this room around Curtin?'

17.8 Other questions

- How will parking be managed during and after construction?
- How will the course be disrupted during construction – and for how long?
- What facilities will be available to golfers?
- What are the benefits of Curtin University being involved?
- How much opportunity will the community have to review plans and business cases?
- How will noise from pedestrian access be mitigated/stopped?
- How will pedestrian and golfer safety be assured?
- If Collier Park is at 85% capacity now and the expectation is that the new facilities will increase the number of players, how will players' ability to access the course be affected?

18.0 SOUTH PERTH YOUTH NETWORK (SPYN) WORKSHOP

This session was conducted independently by the City of South Perth.

18.1 Introduction

On 24 September 2020, City staff conducted a workshop with members of SPYN to gain their feedback on what they consider to be high priorities for the RAF project. The session was held at 4.30pm at the George Burnett Leisure Centre, and was attended by five SPYN members, aged between 16 and 19 years. The session was originally scheduled to be held within the main engagement period, but was re-scheduled to include more attendees.

18.2 Feedback

When asked what they would like to see at the RAF and how to make it a welcoming and inclusive place, the following feedback was recorded by the facilitator during the session:

- Age restrictions at some gyms
 - Special 12-18 sessions
- Café/kiosk
- Dance studio (sprung floor)/pilates/multipurpose
- Pool needs free swim lanes/area, not just for organized laps, and more access
- Volleyball – (beach) outdoor courts
- Nice gardens – some secluded spaces like Kings Park. Gazebo and seats. Good for study.
- Wi-Fi and charging ports
- Picnic space on grass – open grass area
- Event space/amphitheatre/outdoor films/buskers
- Local market?
- More family change rooms/unisex change rooms
- No key access to hydro pool
- Indoor soccer/squash/netball/badminton
- Seating outside/public art/colour/bring environment inside
- Good community ambience
- Community garden
- Multiple ways to access lockers
 - Key
 - Phone
- Speaker system and projector (whiteboard) – in hireable spaces
- Local art on show
- Good meeting spaces for youth
- Mural – community, 3D?
- Cold water fountain
- Water play outdoor area
- Nature playground
- Outside shade
- Lift/elevator

- Crèche – Curtin students (early years)
- Climbing wall is a good idea – if done right (it's used)
- Young, relatable employees – more accessible to youth

18.3 Travel

- Good bike paths/racks/end of trip facilities
- Public transport
- Parking (car park could be used for market)
- Proper size parking bays
- ACROD parking – need enough
- Motorbike/scooter parking
- Paid parking – free for 2 hours
- Curtin parking is dumb (overselling permits; app; \$\$\$)



RAF : RECREATION
& AQUATIC
FACILITY

PART THREE

YOUR SAY SOUTH PERTH

19.0 ONLINE Q&A

19.1 Introduction

The City of South Perth offered residents the opportunity to submit questions about the RAF in an online forum, open for the duration of the engagement period. The forum attracted a total of 12 questions.

19.2 Feedback

Questions covered the following topics:

- The location of the RAF
 - Two asked for more detail about the proposed location
 - Two were against the proposed location, feeling it would negatively impact golf in the City of South Perth and alternative locations were available
 - One queried whether it would affect the recycling facility
 - One questioned what measures were being taken to eliminate potential harm, given the location proposed was a landfill site at one time
- The financial impact on ratepayers
- Whether a hockey field would be included
- Traffic management
- The design of swim lanes.

The full list of questions and answers follow.

Q.	There are concerns that the existing driving range may be moved and replaced by a 100m range with nets. The existing range is the size of most ranges in Perth and aids in distance management with the variety of clubs. Furthermore, the new goal posts are excellent for training i.e. accuracy. There is also concern that the club professionals have not been asked for their input. Could you please consider the opinion of the Collier Park club professionals like in any project that is managed well and also consider their and other golfers opinions on the type of driving range needed?
A.	<i>Hi there. Thanks for your question. The RAF will become home to community sport and recreation, blending with the existing 18 hole golf course facilities and catering for emerging golf trends of shorter and alternative format golf, with the addition of mini golf, short form golf and a new technology based driving range. During the stakeholder and community engagement period a wide range of stakeholders and community members were consulted, including key Collier Park Golf user groups</i>
Q.	What financial impact would RAF have on ratepayers? Would City be borrowing funds? What about interest on borrowed funds? What is financial impact on ratepayers of running costs?
A.	<i>Hello. Thank you for your questions. The financial aspects of the RAF have been investigated and will form part of the business case being presented to Council in October. If the project goes ahead, further financial modelling will be conducted.</i>
Q.	As many people would be aware Collier Park Golf Course is built on a former landfill site, and as such the risk of potential environmental contaminants including lead and asbestos exists. Given that the RAF construction activities will require ground disturbance, what specific measures will the City undertake to ELIMINATE (not reduce) the potential health risk to surrounding residents and businesses?

A.	Hi there, thanks for your question. The City has undertaken preliminary environmental investigations to inform the likely nature and extent of the landfill and will undertake detailed investigations as part of the next stage of the project. This will enable the appropriate measures to be determined and put in place during construction, in line with any relevant environmental guidelines and / or approvals that may be required.
Q.	Would you please consider marking lanes in the proposed swimming pool in black on the pool floor (like Goodlife Cannington Gym pool)? Easier to swim freestyle. Melville public pool has no such lanes but lanes marked by ropes- keep on swimming into the ropes.
A.	<i>Hi there. Thanks for your question. Although we are only at concept stage, we will ensure that this passed onto the design team to consider.</i>
Q.	What traffic management plans do you propose or are you expecting more traffic to meander through the avenues. Will you actually provide access to the RAF via Henley and Jackson and open up Murray street it continue to create more traffic chaos in the suburbs.
A.	<i>We are obtaining traffic and transport engineering advice as part of the current phase of the project to identify any opportunities and constraints and inform the project design and business case, to include any improvement works required to accommodate forecast traffic. The main access to the proposed development is assumed from the existing Collier Park Entrance. As we move into the next stage of design (subject to endorsement) we will continue to look in greater detail at various avenues to supplement this route, both on foot, car and other transport to support the flow of facility users and to provide increased connectivity to the surrounding community</i>
Q.	What side of the Golf Course will be used for the RAF? Thelma St (North) or Jackson St (South)?
A.	<i>Hello. Thank you for your questions. The proposed location of the RAF is towards Thelma Street (North) as shown in this image in the photo gallery.</i>
Q.	Is there a plan or map showing the proposed location of the RAF with respect to the golf course & Collier Reserve?
A.	<i>Hi there. Thanks for your question. We've just uploaded a photo showing the proposed location of the RAF in the photo gallery here.</i>
Q.	Does the scope include or impact the WASP's proposal for a synthetic hockey turf at Collier Reserve?
A.	<i>Hi there. Thanks for your question. The City is currently working with the WASP Hockey Club about future turf options, which include the possibility of relocating to Collier Reserve. Whilst this is not part of the RAF project, the two projects complement each other.</i>

Q.	Is there going to be an indoor heated swimming pool?
A.	<i>Hello. Thanks for your question. Although still at a pre-concept stage, the proposed RAF will include a variety of aquatic facilities including indoor and outdoor heated swimming options.</i>
Q.	Will the new facility affect the recycling facility?
A.	<i>Hello. Thanks for your question. The City's Recycling Centre will not be affected by the proposed RAF.</i>
Q.	Why is George Burnett not being looked at for the site. With Burswood and Gleniris Golf Closed in recent years Collier Park remains the only public golf course within 5km radius. George Burnett is on Manning road which now has freeway access. Furthermore, the City of South Perth has an abundance of parkland for sporting and recreation activities which could accommodate the relocation of seasonal sports played there whilst it has only one Public Golf Course.
A.	<p><i>Hi there. Thank you for your question. Due to the strong additional funding opportunities it offers, in September 2019 Council approved a site to the north of the existing clubhouse on Collier Park Golf Course as the preferred site for the RAF. This decision is based on opportunities for establishing integrated facilities, enhancing commercial and operational viability, future proofing the golf course and attracting partner funding opportunities.</i></p> <p>The central and highly accessible location has links to a large population base, including Curtin University, essential for the viability of such a facility. Additionally, using an existing City asset will reduce both the economic and environmental costs of facility duplication.</p>
Q.	<i>Why destroy a perfectly good and much used golf course when George Burnett is a much better site, more easily accessible by more people and not destroying an existing valuable community asset?</i>
A.	<p>Hi there, thanks for your question. Changes to the Collier Park Golf have been identified as being required over recent years. It is necessary to diversify the offerings at the golf course for it to remain relevant and financially sustainable.</p> <p>Whilst the George Burnett Leisure Centre (GBLC) was one of the six shortlisted sites during the initial feasibility study, the north side of Collier Park Golf Course was confirmed as the most appropriate site to ensure a financially sustainable aquatic and recreational facility. At the September 2019 Council meeting, the decision was made to proceed to the next stage of a business case with Collier Park Golf as the preferred location.</p> <p>Traditional golf will always be part of the offering at the proposed RAF, however, there will be a move towards more short form based golf and 'Top Golf' driving range options. This will ensure that the golf course remains a financially sustainable community asset for many years to come.</p>



APPENDICES

- Appendix 1:** Technical Appendix
- Appendix 2:** Online Consultation Questionnaire
- Appendix 3:** Community Action Group Workshop Mentimeter Results
- Appendix 4:** Verbatim comments from Community Information Day
- Appendix 5:** Community Information Day Mentimeter Results
- Appendix 6:** Emailed Feedback
- Appendix 7:** Open-ended comments from late surveys

Appendix 1 - Technical Appendix - Sampling and Data Collection Specifics

Component	Details
Project Management Team	
Research Solutions Contact	Nicky Munro and Linda Bradley
Client Contact	Charlotte Carlish
Other Contractors	None
Research Methodology	
Data collection method	Online and workshops
Sampling Methodology	
Target population for survey	Residents of the City of South Perth and surrounding LGAs
Description of sampling frame	As above
Source of sampling frame	City of South Perth contact lists and community consultation Your Say South Perth page
Sampling Technique	Convenience sample responding to City contact lists and consultation page. See section 2.2 of this report.
Sample Size e.g. if sample size achieved was different from planned sample, note this and reason why	1641 responses after de-duplication, a profile of the sample is provided in section 8.0
Was sample quota'd? (note below or NA):	No
Fieldwork	
Briefing Method	Programmer was briefed in person, with written briefing notes provided
Pilot study date(s)	26 th August 2020
Changes made as result of pilot	None
Survey dates	26 th August to 23 rd September 2020
Questionnaire length	10 minutes

Component	Details
Incentives provided for respondents e.g. No/yes & description of incentive	The City provided a competition; the terms and conditions are published on its consultation website. And it will be drawn by the City on 7 th October 2020
Survey Procedure for Online surveys	
<ul style="list-style-type: none"> Administration process 	Common links were provided to the City one for each list so that responses could be tracked.
<ul style="list-style-type: none"> Number of reminders to non-respondents 	The City undertook the administration of the lists.
Data Collection Outcomes	
Response Rate or Participation rate (non-probability samples)	Unknown since the majority of the response was an opt in consultation on the City's Your Say South Perth website.
Research participant contact outcomes (note below):	
<ul style="list-style-type: none"> Interviews 	1641 responses obtained
Overall sampling error – this was a non-probability sample so this is not a true representation but estimated to be	± 2.3%
Validation procedures	Not required as survey was self-completion
Data Coding, Analysis and Data File Treatment	
Validity and Reliability Issues	The sample was reasonably representative and limitations are detailed in section 2.3
Data coding	Procedure involves: <ul style="list-style-type: none"> Review of first 50 questionnaires (or similar) to develop coding sheets based on common responses Additional codes created when more than 2% of the sample record common response Approval of coding sheet by Research Solutions Project Manager

Component	Details
Consistency checks	<ul style="list-style-type: none"> • Preliminary data file checked by Project Manager using SPSS: <ul style="list-style-type: none"> ○ Frequency counts ○ Relevant cross tabulations • Data outside the range/duplicates or abnormalities investigated with Field Company prior to coding and analysis
Treatment of missing data	<ul style="list-style-type: none"> • Excluded from analysis and/or noted where relevant • Individual cases with excessive missing data excluded from sample
Was sample weighted?	No
Any estimating or imputation procedures used	No
Statistical tests used	<i>See Survey Research Appendix: Statistical Tests</i>
Data file provided to client	At the end of the project
De-identified data files retained	For five years

This project has been undertaken in compliance with ISO 20252.

Test:	Chi Square (Pearson's chi-square)
Use:	To determine if two variables are related by more than chance alone.
Data Assumptions:	<ul style="list-style-type: none"> • Data is from a random sample. • Data must be nominal, ordinal or interval. • Sufficiently large sample (absolute minimum n=30) & adequate cell sizes (n=10+) • Observations must be independent. • Observations must have the same underlying distribution. • Data is unweighted
Test Measure / Cut-off Criterion:	$p \leq 0.5$

Appendix 2: Online Consultation Questionnaire



Community and Stakeholder Survey Recreation and Aquatic Facility (RAF)

PAGE 1

HEADER 1: Community and Stakeholder Survey, Recreation and Aquatic Facility (RAF)

HEADER 2: Current indoor and pool-based sports you participate in.

This section is about the **indoor** and **pool-based** sports you currently participate in. We'd like to find out what sports you already do, where you do them and how you get there.

Q1 What indoor and pool-based activities and sports do you currently participate in?

Please select as many as appropriate.

- | | | | | | |
|-------------------------|--------------------------|----|--------------------------------|--------------------------|---------------------|
| Badminton | <input type="checkbox"/> | 1 | Aqua Aerobics | <input type="checkbox"/> | 11 |
| Basketball | <input type="checkbox"/> | 2 | Table Tennis | <input type="checkbox"/> | 12 |
| Indoor Climbing | <input type="checkbox"/> | 3 | Indoor Volleyball | <input type="checkbox"/> | 13 |
| Indoor Hockey | <input type="checkbox"/> | 4 | Water Polo | <input type="checkbox"/> | 14 |
| Indoor Netball | <input type="checkbox"/> | 5 | Underwater Hockey | <input type="checkbox"/> | 15 |
| Indoor Soccer | <input type="checkbox"/> | 6 | Beach Volleyball | <input type="checkbox"/> | 16 |
| Swimming for recreation | <input type="checkbox"/> | 7 | Other - <i>please specify:</i> | <input type="checkbox"/> | 98 |
| Swimming lessons | <input type="checkbox"/> | 8 | None | <input type="radio"/> | 99 EXCLUSIVE |
| Synchronised swimming | <input type="checkbox"/> | 9 | | | |
| Competitive swimming | <input type="checkbox"/> | 10 | | | |

Q2 Do you have children or dependents who participate in indoor or pool-based activities and sports?

Yes 1

No 2

Q3 **SHOW IF Q2=YES (1):** Which of these indoor and pool-based activities and sports do they participate in?

Please select as many as appropriate.

- | | | | | | |
|-------------------------|--------------------------|----|--------------------------------|--------------------------|---------------------|
| Badminton | <input type="checkbox"/> | 1 | Aqua Aerobics | <input type="checkbox"/> | 11 |
| Basketball | <input type="checkbox"/> | 2 | Table Tennis | <input type="checkbox"/> | 12 |
| Indoor Climbing | <input type="checkbox"/> | 3 | Indoor Volleyball | <input type="checkbox"/> | 13 |
| Indoor Hockey | <input type="checkbox"/> | 4 | Water Polo | <input type="checkbox"/> | 14 |
| Indoor Netball | <input type="checkbox"/> | 5 | Underwater Hockey | <input type="checkbox"/> | 15 |
| Indoor Soccer | <input type="checkbox"/> | 6 | Beach Volleyball | <input type="checkbox"/> | 16 |
| Swimming for recreation | <input type="checkbox"/> | 7 | Other - <i>please specify:</i> | <input type="checkbox"/> | 98 |
| Swimming lessons | <input type="checkbox"/> | 8 | _____ | | |
| Synchronised swimming | <input type="checkbox"/> | 9 | None | <input type="radio"/> | 99 EXCLUSIVE |
| Competitive swimming | <input type="checkbox"/> | 10 | | | |

PAGE 2

PROGRAMMER ASK IF Q1 (1-16, 98) and/or Q3 Q1 (1-16, 98) OTHERWISE GO TO Q8

Q4 Have you used a public (community) or privately-operated aquatic centre or an indoor sports facility in the past 12 months? Either for yourself or taken your children to one, if appropriate:

- | | | | |
|-----|-----------------------|---|-----------------|
| Yes | <input type="radio"/> | 1 | GO TO Q5 |
| No | <input type="radio"/> | 2 | GO TO Q8 |

Q5 **SHOW IF YES TO Q4:** Was this for:
Please select as many as appropriate.

- | | | |
|--|--------------------------|---|
| Yourself | <input type="checkbox"/> | 1 |
| Your children | <input type="checkbox"/> | 2 |
| For someone else –
<i>please specify who</i>
..... | <input type="checkbox"/> | 3 |

Q6 **SHOW IF YES TO Q4:** Which facility(s) do you (and your children / dependents if applicable) use?

- Aqualife, East Victoria Park _1
- Arc, Cockburn _2
- Beatty Park Leisure Centre, North Perth _3
- Belmont Oasis Leisure Centre, Belmont _4
- Curtin Fitness Centre and Sports, Bentley _5
- George Burnett Leisure Centre, Karawara _6
- LeisureFit, Booragoon (formerly Melville Aquatic Centre) _7
- LeisureFit, Melville (formerly Melville Recreation Centre) _8
- Loftus Recreation Centre, Leederville _9
- Lords Recreation Centre, Subiaco _10
- Riverton Leisureplex, Riverton _11
- Wesley Sports Club (including Wesley Pool), South Perth _12
- Other - *please specify*: _____ _99

Q7 **SHOW IF YES TO Q4:** Thinking about the facility you go to most frequently, how long does it take you to travel there? (i.e. from home, work, school etc.)
|_____| minutes

Q7a **SHOW IF YES TO Q4:** By what mode of transport do you travel to the facility?

- Private car _1
- Taxi or ride share _2
- Bus _3
- Train _4
- Walk _5
- Bicycle _6
- Other - *please specify*: _____ _99

PAGE 3

ASK ALL

HEADER 2: What sports and activities would you like to see at the proposed new Recreational and Aquatic Facility (RAF)?

PARA: The RAF will be an integrated, multi-purpose and multi-function facility that will provide for a wide range of people and activities.

This section is about the kinds of sports and activities you would like to see included in the RAF.

Q8 What indoor sports, pool-based and other activities would you (or your children if applicable) like to do at the RAF?

Please select as many as appropriate.

Indoor:					
Badminton	<input type="checkbox"/>	1	Soccer	<input type="checkbox"/>	6
Basketball	<input type="checkbox"/>	2	Swimming	<input type="checkbox"/>	7
Indoor Climbing	<input type="checkbox"/>	3	Synchronised Swimming	<input type="checkbox"/>	8
Hockey	<input type="checkbox"/>	4	Table Tennis	<input type="checkbox"/>	9
Netball	<input type="checkbox"/>	5	Volleyball	<input type="checkbox"/>	10
			Beach Volleyball	<input type="checkbox"/>	11
Aquatic:					
Adult swimming lessons	<input type="checkbox"/>	12	Hydrotherapy pool	<input type="checkbox"/>	16
Children swimming lessons	<input type="checkbox"/>	13	Swimming / walking in water	<input type="checkbox"/>	17
Water play area/pool	<input type="checkbox"/>	14	Aquatic group classes	<input type="checkbox"/>	18
Water Polo	<input type="checkbox"/>	15	Underwater Hockey	<input type="checkbox"/>	19
Gym / Health club-based activities:					
Circuit training	<input type="checkbox"/>	20	CrossFit	<input type="checkbox"/>	23
Gym workout	<input type="checkbox"/>	21	Triathlon	<input type="checkbox"/>	24
Pilates / Yoga	<input type="checkbox"/>	22	Group fitness classes	<input type="checkbox"/>	25
Other Facilities:					
Golf driving range	<input type="checkbox"/>	26	Community / sporting club meeting rooms	<input type="checkbox"/>	28
Golf	<input type="checkbox"/>	27	Playground	<input type="checkbox"/>	29
Other:				<input type="checkbox"/>	98
<i>Please specify:</i>					

Not interested / Not applicable				<input type="checkbox"/>	99

PAGE 4

ASK ALL

HEADER 2: What else would you like to see at the RAF?

PARA: Our vision for the RAF is that it is a place for everyone - individuals, families, groups - to come and be active, healthy, social and connect with others. You could come for an hour or you might like to stay for the day, use the crèche, have a picnic, catch up with friends, or go for a walk.

This section is about the other services and facilities you would want included at the RAF.

Q9 The RAF will provide a range of services and activities to support community health and wellbeing. Which of the following services would you want included?

Please select as many as appropriate.

- | | | | | | |
|---------------------------------------|--------------------------|---|--------------------------|--------------------------|-----------------|
| Physiotherapy | <input type="checkbox"/> | 1 | Hydrotherapy | <input type="checkbox"/> | 5 |
| Massage | <input type="checkbox"/> | 2 | Podiatry | <input type="checkbox"/> | 6 |
| Sports medicine | <input type="checkbox"/> | 3 | Sauna / spa / steam room | <input type="checkbox"/> | 7 |
| Nutritionist / dietician | <input type="checkbox"/> | 4 | Crèche | <input type="checkbox"/> | 8 |
| Anything else? <i>Please specify:</i> | | | | <input type="checkbox"/> | 9 |
| <hr/> | | | | | |
| Nothing else | | | | <input type="checkbox"/> | O ₉₉ |

The RAF will include a variety of food, beverage, and catering options including a high-tech golf driving range with food and beverage facilities, plus places to meet and connect with others.

Q10a What type of food and beverage facilities would you use?

Please select as many as you would use.

- | | | | | | |
|-------------------------------|--------------------------|---|---|--------------------------|----------------|
| Function centre | <input type="checkbox"/> | 1 | Restaurant | <input type="checkbox"/> | 4 |
| Café | <input type="checkbox"/> | 2 | General seating and tables | <input type="checkbox"/> | 5 |
| Kiosk / Take-away | <input type="checkbox"/> | 3 | Food and beverage options at the high-tech golf driving range | | |
| Other? <i>Please specify:</i> | | | | <input type="checkbox"/> | 7 |
| <hr/> | | | | | |
| None | | | | <input type="checkbox"/> | O ₉ |

The RAF will be situated in the landscape of Collier Park Golf Course – a wonderful green space with tall trees, lakes, flora and fauna. We’d like the RAF to provide plenty of opportunities outside the main building for passive and active recreation and relaxation.

Q11 What kind of outdoor facilities would you use?
Please select as many as you would use.

- | | | | | | |
|---------------------------------------|--------------------------|---|----------------------------|--------------------------|--------------------------|
| Picnic area | <input type="checkbox"/> | 1 | Outdoor exercise equipment | <input type="checkbox"/> | 5 |
| Children’s playground | <input type="checkbox"/> | 2 | Golf | <input type="checkbox"/> | 6 |
| Seating | <input type="checkbox"/> | 3 | Mini golf | <input type="checkbox"/> | 7 |
| Shaded areas | <input type="checkbox"/> | 4 | | | |
| Anything else? <i>Please specify:</i> | | | | | <input type="checkbox"/> |
| _____ | | | | | 8 |
| None | | | | | 9 |

Q12 We’ve asked you about the sport, exercise and other specific activities you would come to the RAF for. Now we would like to understand some of your other expectations for the RAF.
How important is it that the RAF...:
(PROGRAMMER RANDOMISE)

	Not at all Important			Extremely Important	
	1	2	3	4	5
Provides fun and entertainment	<input type="radio"/>				
Provides a chance to socialise	<input type="radio"/>				
Improves general health and wellbeing	<input type="radio"/>				
Provides a place to relax and unwind	<input type="radio"/>				
Is somewhere to spend time with family	<input type="radio"/>				
Provides opportunities to stay active	<input type="radio"/>				
Is a welcoming and safe environment	<input type="radio"/>				
Is a one-stop shop/activity centre	<input type="radio"/>				
Provides a positive experience	<input type="radio"/>				

Q13 How likely would you be to go to the RAF, or if you have children / grandchildren, take them there?

Definitely wouldn’t go	Probably wouldn’t	May / May not	Probably would go	Definitely would go
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
1	2	3	4	5

Q14 Please tell us why?
Please describe in as much detail as you can.

PROGRAMMER – ASK IF Q13 = 3-5 WOULD USE THE FACILITY OTHERWISE GO TO Q17

The RAF will be a centrally located regional facility. Conveniently located at Collier Park Golf Course, it is close to South Perth, Victoria Park, Canning, Bentley and Curtin University, with easy access by car, bus and active transport options including cycling and walking.

Q15 How do you think you would get there?

- | | | | |
|------------|--------------------------|-----------------------|--------------------------|
| By bicycle | <input type="checkbox"/> | By private car | <input type="checkbox"/> |
| Walk | <input type="checkbox"/> | By taxi or ride share | <input type="checkbox"/> |
| By bus | <input type="checkbox"/> | | |
| Other? | | | <input type="checkbox"/> |
- Please specify:* _____

Q16 **SHOW IF Q15 BY CAR (4):** Which of these would make you consider traveling by public transport or to cycle or walk to the RAF?
Please select as many as appropriate.

- | | |
|--|--------------------------|
| Safe cycling routes to the facility | <input type="checkbox"/> |
| Secure bike parking at the facility | <input type="checkbox"/> |
| End of trip facilities for walkers / cyclists like showers | <input type="checkbox"/> |
| Improved quality footpaths to the facility | <input type="checkbox"/> |
| Better connected footpaths | <input type="checkbox"/> |
| Bus routes which go past the facility | <input type="checkbox"/> |
| A bus stop at the facility | <input type="checkbox"/> |
| Ride-share drop off / pick up point | <input type="checkbox"/> |
| Taxi drop off /pick up point | <input type="checkbox"/> |
| A pedestrian friendly environment | <input type="checkbox"/> |
| Other - <i>Please specify:</i> _____ | <input type="checkbox"/> |
| Nothing | <input type="checkbox"/> |

Q17 Is there anything else you would like to add about the RAF?
Please describe in as much detail as you can.

OPTIONAL

PAGE 5
ASK ALL
HEADER 2: Profile

Q18 What age group are you in?

- Under 18 O₁
- 18 – 24 O₂
- 25 – 34 O₃
- 35 – 44 O₄
- 45 – 54 O₅
- 55 – 64 O₆
- 65 – 74 O₇
- 75 plus O₈
- Prefer not to say O₉

Q19 Are you ...

- Male O₁
- Female O₂
- Other O₃
- Do not wish to specify O₄

Q20 Do you have children at home who are...

- Pre-school aged O₁
- Primary school aged O₂
- Secondary school aged O₃
- Post-secondary and studying O₄
- Left school and working / unemployed O₅
- No O₆

Q21 Are you a student at Curtin University?

- Yes O₁
- No O₂

Q22 Are you...

- Aboriginal 1
- Torres Strait Islander 2
- No 3

Q23 Do you live in the local government area of...

- City of South Perth 1
- Town of Victoria Park 2
- City of Canning 3
- Other - *Please specify:* _____ 4
- Don't know 9

Q25 What suburb do you live in?

- Como 1
- Karawara 2
- Kensington 3
- Manning 4
- Salter Point 5
- South Perth 6
- Waterford 7
- Other- *Please specify:*

Q26 Do you work in the City of South Perth?

- Yes 1
- No 2 **GO TO Q28**

Q27 **SHOW IF Q26=(YES):** Are you...

- An employee of the City of South Perth 1
- No 2

PAGE 6

ASK ALL

HEADER 2: Staying up to date:

Q28 Would you like to be kept up to date on the project?

Yes please O₁

No thanks O₂

SHOW IF Q28=(YES):

Name: _____

Email: _____

Q30 Do you wish to go into the prize draw for the chance to win one of five \$100 Coles/Myer vouchers?

Click here: <https://yoursay.southperth.wa.gov.au/42409/widgets/307057/documents/180402> to view the prize draw terms and conditions (it will open in a new browser window).

Yes please O₁

No thanks O₂

SHOW IF Q30=(YES):

Name: _____

Daytime phone number: _____

PAGE 7

ASK ALL

Please press the submit button to send in your answers.

Thank you for completing the survey, we appreciate your time and interest in this exciting new facility:

Privacy Statement: Please refer to the City's privacy statement at <https://southperth.wa.gov.au/privacy>

REDIRECT ON SUBMIT TO: <https://southperth.wa.gov.au/>

Appendix 3 - Community Action Group Workshop Mentimeter Results

Question 1	
Date	2020-09-02
Session	1
Type	choices
Question: What sport and leisure activities do you currently participate in, that requires you to leave the City of South Perth?	
Respondents	11
Choices	Votes
Aquatic activities	4
Indoor court sports	0
Cafe/restaurant/function centre	2
Gym/health club	1
Pilates/yoga	0
Chiro/physio/massage	1
Passive recreation/exercise	1
Climbing walls	1
Other	1

Question 2	
Date	2020-09-02
Session	1
Type	open
Question: What are three key priorities that the City needs to consider in further developing its concept plan for the RAF?	
Respondents	11
Responses	
Finance	
Security, safety, aged users	
Traffic management, security/safety, cost	
Easy access, attraction to users, cost	
Affordability	
Travel to and from	
Curtin role	
The early development of a clear Business Plan so we can understand if project is feasible before we Invest our time	
Ongoing cost to ratepayers (not just Residents) initial costs, impact on other amenities	
Access for residents of South Perth	
Long term financial sustainability (beyond initial lease terms)	
Make it a nice/safe place for non-RAF users to visit	
Parking	
Availability for early facilities	
Package deals	

Finance
Getting the size right (Ie don't undersize!)
Attraction for entertainment eating/drinking
Tourism Public transport interconnectivity-Zoo -Mend street

Question 3

Date	2020-09-02
Session	1
Type	open
Question: What 'special' features will support the RAF become a regional asset enjoyed by locals?	
Respondents	11

Responses

Good coffee
Make it feel like a country club where you can do anything and everything!
exercise, fun/entertainment and then food and drink to finish the day off!
Presentation, service, staff
Affordability, personable service, variety of activities
Scenery
Animals on display as in meerkats enclosure in the natural habitat
Pleasant staff
Aesthetics and green environment wildflowers
Environmental atmosphere, enjoyable experience with access to family amenities
at a reasonable cost
Hygiene cleanliness
A peaceful place to visit (e.g. Kings Park)
Open areas not dominated by sports related features (though obviously still
there)
Don't lock out the lake views to just a limited group of users
Affordable activities, natural surroundings, extended opening hours... friendly
service, ease of getting to/from the venue...
James stated 'Welcoming' feeling welcome, staff to focus on how to make people
feel it is 'home' away from home. Perhaps a concierge type person(s) to greet
'reception desk, funds needed for FTE's to do this.
If State funding comes has to attract

Appendix 4 - Verbatim comments from Community Information Day

- A couple of rooms of low impact aerobics and Pilates for middle aged and above women
- Decent parking for students
- It depends on what its used. Have a grandchild, he'd use it in the future. How restricted it will be. Accessibility reasons.
- I'd like to see plenty of space. All ages freedom of movements. Culturally sensitive.
- I came with no idea. All I knew there was a great push to have a swimming pool. Don't know where to put it and how to fund it. Here to learn.
- Affordable, swimming pool, parent and kids play.
- Just want it to go ahead. Talked about this 5 years ago. Work for everyone. Meet get fit physically and mentally.
- Amphitheatre is great idea
- A multi-functional space. Breakfast cafes. Tavern. Allows for attending, draws people in. Go driving range before/after.
- We want something that suits multi-generational need.
- I'm here for health promotion, playroom for young kids. Picnic areas. Outdoor films.
- Doesn't address issue of ongoing costs. More hard numbers.
- Want it to go ahead in the first place.
- A trustworthy estimate of expenses and income.
- Used to go to Bentley then Vic park. Throw all my money at them. 30 years overdue. Sick of seeing white people. Represent the culture of the area. Cultural festivals, adventure playgrounds. Men's lodge.
- I like the way it incorporates the lake. Gyms are great.
- I like the facilities that engage for a long time.
- The most important part. Pool swimming without excessive crowding, standards set for dress.
- I hope it really goes well. Used to go to Beatty park as a kid, useable by schools. Grandstands for schools to fill up. Time-take up a lot of the day. Comprehensive facilities.
- Live up the hill. Good for the kids. Just that it happens good facility for everyone.
- I don't like the name of it
- A multipurpose aquatic centre with access to all. Driving range.
- Blokes need a place to discuss real issues rather than just make material things
- We need to accommodate video facilities.
- I know they're doing a garden. Community garden. Used in kitchens. Raise community garden for golf. Florists by trade. Flowers grown, use them in foyer, feature them.
- Community help. Something for everybody. Accessible through public transport, walkable.
- I would love to see it. I think it's great for the kids, with activities.
- I don't want it at Collier Park. James Mitchell more suitable.
- Accessible without any barriers, safety, access.
- We are coming down from an area where sports building is multipurpose. Big enough that everyone can fit.
- I'm a golfer. Don't want to see the 27 holes destroyed. Parking is going to be a big issue if you can't get a park. We don't know how easy it will be to book. George Bennet great for a swimming pool.
- I'm just here to learn more

Appendix 5 - Community Information Day Mentimeter Results

Question 1

Date

Session: 1

Type: Wordcloud

Question: What are 3 key priorities the City needs to consider in further developing its concept plan for the RAF

Respondents: 31

Responses

Security Access Affordability
Finances Accessibility Time
Affordability Sustainability Usage
Accessibility Affordability Sustainability
affordability Keep_golf_course_as_is finances
No_rate_hikes Sustainability Equity
Affordability Community Wellness
Profitability Family orientated Family affordability
Affordability Easy access Environmentally friendly
Affordability Multipurpose Sustainability
Activity Vibrancy Sustainability
Financially sustainable building_local_community balanced_with_other_needs
Sustainability Easy access Something_for_everyone
Driving range Walkability Cafes_and_outdoor_spaces
Event_space_for_1500 parking driving range
Security Vandalism
Affordability Sustainability Integrated sports
Affordability Sustainability Senior friendly
Affordability Sustainability Parking
Zipline bike paths tree canopy
underground parking
easy access bike paths walking
Sustainability tree canopy easy access
Kids Fun Inclusive
Inviting Adequate facilities Inclusion
Sustainability Multipurpose Greenspaces
Native gardens Public transport Flexible capacity
Active transport Something_for_everyone Native gardens
Antieducation Night golf Sustainable
Public Transport Renewable energy Bike paths
Parking Multipurpose Security

Appendix 6 - Emailed Feedback

1 **Ideas for inclusion in an aquatic centre that would enhance the experience for blind and vision impaired people.**

Apart from the general standards for accessible premises, the following information has been given me by people who are using, or would love to use, their local aquatic centre.

Blindness is complete vision loss and for moving about, people use their sense of hearing, smell and feel, often under foot.

Vision impairment can vary from legally blind or to seriously vision impaired. Movement is mostly by contrast colouring and railings.

Following the meeting with the City of South Perth Council on Wednesday 26 August 2020, we learned that an "Extraordinary Experience" is envisaged for all the community. This is both unique and exciting if it comes about.

^ Transport safely to and from the centre is paramount

^ Acoustics is vital for safety and for enjoyment

^ Navigation about the centre is also vital for safety

Trained staff are important as too often equipment is available with no one able to work it or demonstrate; or who make one feel very uncomfortable and undignified if spoken too or moved about incorrectly

^ Changing areas need to be adequately identifiable and managed correctly by staff. Too often inconsiderate people use the wrong facilities causing frustration and loss of dignity

^ Parking for support workers or family and friends is necessary. ACROD bays are essential, particularly for accredited guide dogs

^ Signage is vital to inform everyone that only accredited dogs are allowed into buildings; which carpark bays are for family vehicles; vehicles needing a hoist to access and ACROD bays. Fines ought to be included for punishment for those doing the wrong thing and need to be strictly adhered too. So often no one is around to punish the wrong doers

^ The café would be fantastic if located centrally so that people can look out in all directions to keep an eye on family members, or just enjoy the different types of aquatic experiences. This would enable an excellent sensory experience for the blind as well

^ Locating the loudest pool for children right near the main entrance is very distressing for those who need good acoustics to find their way or venture inside. Apparently this is the problem with the relatively new aquatic centre at Cockburn

Would you recognise a Companion Card so that my support worker can assist without payment, so they can swim or not swim?

What can we do with our dogs to keep safe from people interfering with them whilst we are swimming?

Several people commented that they have permission to leave the dog at reception, would this be possible? But what happens if the Receptionist is allergic or afraid of dogs?

Why do we pay extra for a lane to be made available for people with special needs?

Lockers have touch screen or other inaccessible devices to operate, so an accessible key system is required

We need some tactile indicators to show us the way from the entrance to the change rooms, lockers and pool side

Some people will arrive by taxi or public transport, and with some Orientation & Mobility training (provided by the blindness agencies) will manage independently

Staff need to know that not everyone with poor or no vision even look differently to anyone else

Staff need to identify themselves and ask if assistance is needed if person looks a bit disorientated

It's really great if a staff member can just do an orientation with us the first time showing us where and what is available so we know

People want to water walk or swim alone without a support worker or staff member, but some pools do not allow this

It is very demeaning to expect everyone to have a support person or friend, as many people can manage perfectly okay on their own

The word "Carer" is not applicable today, the person is referred to as a support person

Contrast signage and tactile indicators at the pool ends needs to be available as this is really hard to locate without hurting myself, or making me less confident in swimming at my speed to the pool edge

Water walking is a good option for most blind people, so will such facilities be made available?

I swim quite quickly, so my needs are for a medium speed lane, not a slow lane for people with special needs. Is it possible to book a lane to work at my speed without having to pay extra? I live on a pension

Would the hydrotherapy pool be made available outside of specialized therapy use, for blind and vision impaired people?

There are many different levels around aquatic centres and access needs to be made for all, therefore ramps as well as steps and rails wherever possible

Blind people move about with tactile under foot; feeling such things as rails; smells such as from a café or scented plants; and vision impaired people work with contrast colouring, so darker tiling around a wall and a trail of darker tiles directing to entrances, etc

Will the website be accessible for those of us using assistive equipment? (this can be easily tested by IT people beforehand, using all forms of equipment blind and vip people use)

Signage needs to be available in audio formats, perhaps with an audio accessible button, so as not to interrupt other people's enjoyment of the venue, however if there are changes to signs, this ought to be made known to anyone who cannot see well

If there are lifts about, please ensure they have audio switched on and a directional marker to show where the lift door is

** The City of Fremantle; Cockburn and Victoria Park's aquatic centres DO NOT provide enough access for people with low vision or blindness

In some States, they have a Blind Sports group and swimming, water walking and aerobics are included. If we had such a group in Perth, would they be able to teach swimming to blind people if booking a lane, and conducting aerobic classes again if booking? I'd love to learn to swim, but need specialised teaching from someone who knows the terminology to use and how to work with people like me.

2.

Subject: Telephone feedback from ():

Hi

Today I spoke to () over the phone as she has a number of 'questions' in relation to the RAF. I was not able to get her surname.

() is very excited about the RAF and wanted us to know that she really, really wants it to go ahead and is getting 'everyone she knows' to respond and try to get the RAF approved. I have noted all her comments below they will be recorded as part of the feedback.

She had questions in regards to the process and when the final 'decision would be made to proceed' and talked about being 65 years old, the importance of this facility as it is highly beneficial to the community - especially the elderly. She said that Wesley Pool is not good as is often cold and would like indoor heated pool facilities. She likes to exercise 3 times a week and considers the RAF a great way to prevent disease and increase community wellbeing.

Her phone call really was to say how excited she is about the RAF and she really thinks it should go ahead. She is half way through a survey and will try and finish it, however she thought that it was better to speak to a person.

Manager - Stakeholder and Customer Relations

3.

If approved, I understand the RAF is expected to be built between November 2021 and July 2023 and be operational from January 2024.

For consideration I offer comments as follows:-

1. Overview

I generally like the proposal where the current 18 hole Collier Park Golf Course will remain, to be supplemented by Short Format 6 to 9 hole Golf Course, Mini Golf, a proposed high tech Golf Driving Range, Aquatic Centre with outdoor 50 meter heated swimming pool, indoor 25 meter heated swimming pool, a climbing wall/center, indoor sports courts, a gym and treatment rooms, as well as meeting and function rooms. Welcome features include proposed restaurant and café, along with other food and beverage options, with picnics available around the lake.

2. Wide Ranging

I liked hearing the proposed RAF will cater to a wide range of people and ages, and that there will be crèches where young children can be cared for whilst parents are undertaking activities. I liked hearing that the RAF will cater for senior citizens and those who are disabled, including at the gym and hydrotherapy pool.

3. Parking

Adequate Parking needs to be provided which I heard is estimated to be around 500 to 600 parking spaces. Will there be multi-level parking? Will there be a cost for parking?

4. Cycle Paths

Good access by cycle paths is important. Protection from errant golf balls may be needed.

5. Landscaping, Art, Fountain

I would like to see great landscaping, with some remarkable art works, including if possible a suitable outstanding fountain. Local Aboriginal themes to be included.

6. Pro Shop

Given Golf is one of the main activities, whilst I understand the current golf building will be replaced, on the maps provided on the Community information day, I could not see where the "Pro Shop" is to be relocated. I suggest this place, important for golfers, needs to be featured on the next presentation of plans.

7. Solar Power

To significantly reduce costs, especially for heating the pools, I hope solar power can be utilised.

8. Picnics

For picnics around the lake, in addition to grassed areas, I hope that there will be tables and seating, many which need to be small roof covered for protection from the sun and possible rain - similar to what has been achieved along the South Perth Foreshore, not far from the Scented Garden in Sir James Mitchell Park, and at the Foreshore ends of Coode Street and Hurlingham Road.

9. Affordability/Viability

I agree with Affordability and Viability included as the main criteria.

The September 2020 Peninsula edition, whilst mentioning that \$20 million Federal Government Funding has already been secured, did not mention the total price tag, which I understand, from being told on the Community information day, is around \$80 million. I heard there could be \$20 million State Government Funding plus some possible other relatively minor funding from sporting bodies and commercial sector.

Critical to any assessment by City of South Perth will be Total Funding? What is the payback period or number of years for paying back any debt? What is the likely ongoing Net Annual Income to the City of South Perth? What is the Impact on City of South Perth Rates? – Financial self-sustainability needs to be demonstrated. Answers to all these questions are required.

10. Decision by Council

I understand in October, the City of South Perth Council expects to receive presentation of the proposed RAF business case. Any decision to assess viability should be conditional on securing State and any other funding, as opposed to relying on possible promises of funding.

Thank you for your consideration of listening to community feedback.

Appendix 7 – Open-ended comments from late surveys

1.

Q. 17 Is there anything else you would like to add about the RAF

Happy with facilities at Leisurelife which are generally underutilised. Plenty of cafes in the area but I might go occasionally if a café is appealing.

Questions: What will be the cost of the proposed project and ongoing maintenance

Analysis of extra services at existing facilities e.g. George Burnett

Has there been extensive consultation with community re information re needs and costs to ratepayers.

Who is likely to manage proposed project, their details re conflict of interest and fees

Who will manage and fees involved when project complete, environmental considerations and traffic management studies etc

2.

Q.17 Is there anything else you would like to add about the RAF?

Be connected to the playing fields on the corner of Thelma and Murray by a dual pathway (pedestrian and cycle). This will open the wider Como area to access the facility.

3.

Q.17 Is there anything else you would like to add about the RAF?

How has Collier Park been selected – community consultation? Examination of other options? E.g. George Burnett Park.

What care has been made for the various initiatives for the RAF? E.g. I use Aqualife at Victoria Park which is close to Collier and I have found it to be under-utilised.

Why do they all need to be clustered at one centre? There are disadvantages (parking, ease of access...)

The massive Federal Government money to establish the RAF is most likely a one-off (election promise). What is likely to be ongoing costs to be met by ratepayers? (Albany's Art Centre has placed severe strain on Council resources for maintenance etc). Capacity of South Perth Council to meet costs?

27 holes at Collier is well-utilised in my experience. Burswood golf course, Glen Iris and Rosehill courses have closed there are limited options. Wembley has maintained 36 holes for golfers.