



**CITY OF SOUTH PERTH
DISABILITY ACCESS AND
INCLUSION PLAN
2012 - 2016**

This plan is available in alternate formats upon request.



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FOREWORD BY THE MAYOR

Welcome to the City of South Perth's Disability Access and Inclusion Plan (DAIP) 2012-2016.

A key theme from the community visioning exercise in 2009 was the City of South Perth is a 'City for Everyone'. This has been documented in *Our Vision Ahead* and ensures that the City will actively create a place where all people feel welcome and where the diverse needs and aspirations of all people are respected equally.

The City of South Perth is committed to ensuring that the community is an accessible and inclusive one. The City will achieve this by ensuring that all City owned venues, facilities, services, both in-house and contracted, are readily accessible to people with disability.

The community feedback from the last DAIP and *Our Vision Ahead* has already shaped the City of South Perth's priorities and led to such improvements as accessible playground equipment, funding for a beach wheelchair, accessible toilets and improved barbecue shelters. In addition, the City's new South Perth Community Centre and South Perth Library are fully accessible, as well as being energy efficient.

In the previous DAIP it was stated that a "community network will be developed" to provide strategic input regarding disability, access and inclusion. This has resulted in the formation of the Inclusive Community Action Group as the reference group for the DAIP. This group continues to grow and meet regularly to achieve greater outcomes in the field of accessibility and inclusion within the City of South Perth.

The City of South Perth actively seeks out opportunities to continually improve our community for both residents and visitors alike, and to work collaboratively to ensure that the City of South Perth truly is a 'City for Everyone'.

Sue Doherty
MAYOR

1.0 BACKGROUND

1.1 The City of South Perth



The City of South Perth covers an area of approximately 20 square kilometres, bordering the Swan and Canning Rivers on three sides. It is an established, primarily residential, older inner city medium sized local government authority situated 4 km south of the Perth CBD. Its picturesque foreshore and peninsula overlook the Swan and Canning Rivers.

Incorporating the suburbs of South Perth, Como, Kensington, Manning, Salter Point, Karawara and Waterford, the area has a bustling, cosmopolitan atmosphere for its approximately 44,000 residents. The City of South Perth, according to the City of South Perth ID Profile 2006, compared to the Perth statistical division has a greater proportion of high income households, households paying high rental payments, lone person households and households with one vehicle. There was also a smaller proportion of people 0-17 years, but a larger proportion of people 60 years and over.

Significant local events include: City of South Perth Fiesta and Australia Day Celebrations, ANZAC Day and Remembrance Day Commemorations and the City of South Perth Pioneer Lunch for residents who have lived in the City for fifty or more years.

Tourism plays a major role in the City. Popular tourist attractions include: Old Mill Theatre; Perth Zoo; Sir James Mitchell Park, Aquinas Bay and Waterford Wetlands.

Other local industries in the City include: professional offices; education; hotels; restaurants and sporting facilities.

1.2 Functions, Facilities and Services

The City of South Perth is responsible for a range of functions, facilities and services including:

Services to Property

- Construction and maintenance of City owned buildings
- Construction and maintenance of roads, footpaths and cycle facilities
- Land drainage and development
- Waste collection and disposal
- Litter control and street cleaning
- Planting and caring for street trees
- Numbering of buildings and lots
- Street lighting
- Environmental Management
- Fire and emergency management
- Traffic management

Services to the community

- Management of the City's annual calendar of events including the City's premier community festival 'Fiesta'
- Management of the City's facilities, including George Burnett Leisure Centre, South Perth Community Centre, South Perth Senior Citizens Centre, Manning Senior Citizens Centre, Community Bus, Liberty Swing and various community halls, sporting pavilions, sporting grounds and parks
- Management of the City's community development programs for all ages including recreation, arts and events and community funding.
- Provision and maintenance of playing areas, parks, gardens, reserves and facilities for sporting and community groups
- Public library and information services
- Citizenship ceremonies

Regulatory Services

- Planning of road systems, sub-divisions and City planning schemes
- Building approvals for construction, additions or alterations to buildings
- Ranger services, including dog control and the development, maintenance and control of parking.
- Food premises inspection and water control
- Accommodation and building control
- Swimming pool water control for public/semi public pools
- Mosquito control
- Complaint and nuisance investigation/resolution
- Heritage preservation

General Administration

- The provision of general information to the public and requests for service and payment of fees including rates and dog licenses.

- Rating and property services and administration
- Tenders and contract management
- E-Services coordination

Processes of Government

- Ordinary and special council meetings; electors meetings and election of council members
- Provision of good governance

1.3 People with disability in the City of South Perth

The residential population of the City of South Perth is 44,000 (based on Estimated Residential Population 2010 from City Profile ID 2011). According to the Australian Bureau of Statistics (ABS) Survey of Disability, Ageing and Carers (2009), 18.5% of Australians identify themselves as having some form of disability, that is just under one in five people. This is a 1.5% decrease in the prevalence of disability in Australia since 2003. Much of this decrease between 2003 and 2009 is due to a decline in the proportion of Australians disabled by physical health conditions, such as asthma and heart disease. Based on the population estimate and these findings, it is estimated that there are around 8,100 people with disability living in the City of South Perth.

In addition, 8% of the City's residential population are aged 75 years or over. This is 2% higher than the Perth statistical division or the Australia wide population (ABS, 2006 Census of Population and Housing). Of the 2,991 people who are aged 75 years or over in the City of South Perth, 31.5% of those stated a "core activity need for assistance" on census night.

1.4 Planning for better access

It has been a requirement of the Disability Services Act (1993) since 1995 that all local government authorities have a Plan to address disability access. The City of South Perth adopted its first Disability Service Plan in 1995 and in accordance with changes to the Disability Services Act Regulation (2004), its first Disability Access and Inclusion Plan in 2006-2010.

The Plan aims to identify and address barriers to access and inclusion using an informed and integrated approach to service planning through core functions undertaken by the City as outlined below:

Access to Premises

The City of South Perth strives to progressively undertake remedial works to ensure that all public access areas provide equitable access. It is important to note that many of the City's buildings and public places were designed and built many years before legislation came into effect. The definition "premises" extends to the whole of the built environment, including:

- Public domain (footpaths)
- Public places (parks and playgrounds)

- Buildings (existing, new and proposed)
- Transport facilities
- Car parks

Access to City Services

The City provides a wide array of community, recreation and cultural events, facilities and services. The City ensures, where possible that all these services are accessible to the whole community.

Information about Services

The City provides information to the community on the services and facilities that are available. The Customer Service Charter states that public information will be written in plain English, widely accessible, accurate and up-to-date. Upon request such information can be made available in an alternate format.

Staff Training

The City is committed to ensuring that its administration reflects access and equity at all levels of its decision making and service delivery.

Staff induction covers the Equal Opportunity Act 1984 as it relates to equal employment opportunities, harassment, bullying and grievance procedures. Specific disability access/awareness training is provided to the individual departments or personnel as required.

Complaints Procedures

The City of South Perth has based its complaint handling process on the Australian Standard to ensure that the process meets best practice. A complaint can be lodged with any officer of the City by phone, fax, email or in writing.

Employment with Council

The City of South Perth promotes equal employment opportunities for people with disability. The City is committed to ensuring that there are no barriers within employment or career advancement practices that would inhibit career opportunities for people with disability.

2.0 LEGISLATION AND STANDARDS

Commonwealth Disability Discrimination Act (DDA) 1992

The DDA makes it unlawful to directly or indirectly discriminate against a person with any form of disability (i.e. physical, intellectual, sensory, psychiatric and neurological).

Discrimination as defined by the DDA (1992) is documented as having a broad legislative application in:

- (a) Work, accommodation, education, access to premises, clubs and sport;
- (b) The provision of goods, services, facilities and land;

(c) The administration of Commonwealth laws and programs.

The DDA applies to public and private sectors and allows people to complain to the Australian Human Rights Commission if they encounter discrimination.

It is the intention of the DDA to eliminate, as far as possible discriminatory practices, but also to promote recognition and acceptance within the community of the fundamental rights of people with disability.

The DDA covers a disability which a person has now, may have in the future, had in the past or is assumed to have. The DDA also makes it unlawful to discriminate against a person on the basis that their associate (partner, carer, friend, family member or business partner) has a disability.

The DDA covers existing premises, including heritage buildings, those under construction and future premises. The definition includes not only buildings, but also anything in the built environment such as car parks, sports fields, parks, pathways and transport systems, streetscapes and playgrounds.

Western Australian Disability Services Act 1993 (amended 2004)

This Act states that a person with a disability has the right to be respected for their human worth and dignity and has the same human rights as other community members, regardless of the degree and nature of their disability.

The Act requires Western Australian public authorities to develop and implement a Disability Access and Inclusion Plan (DAIP). A DAIP aids in planning services, facilities and information to assist people with disability accessing services provided by public authorities in Western Australia.

Commonwealth Disability Standards for Accessible Public Transport (2002)

This legislation requires public transport (services and facilities) to be fully accessible within 30 years. The ferry on Perth Water is already fully accessible, so the main area affecting the City of South Perth is the Public Transport Authorities (PTA) Bus Stop Accessibility Works Program, which is currently upgrading over 100 bus stops within the City of South Perth.

When completed, the upgraded bus stops will consist of a level hard-stand landing at the immediate bus stop area set at the correct height and fitted with tactile ground surface indicators. However it must be noted that the pathways leading to these bus stops are the responsibility of the City of South Perth.

Disability (Access to Premises — Buildings) Standards 2010

The introduction of the Premises Standards heralds the most important and widespread improvements in building access ever introduced into Australia (Graeme Innes, Disability Discrimination Commissioner, 2011). These standards effectively integrate the Building Code of Australia and the Australian Standards that are relevant to local authorities in providing approved disability access. Effective from May 2011, the objectives of these Standards are to:

- (a) Ensure that dignified, equitable, cost-effective and reasonably achievable access to buildings, and facilities and services within buildings, is provided for people with a disability (in accordance with the Disability Discrimination Act 1992);
- (b) Give certainty to building certifiers, building developers and building managers that, if access to buildings is provided in accordance with these Standards, the provision of that access, to the extent covered by these Standards, will not be unlawful under the Act.

The Premises Standards will specify how the objectives of the DDA are to be achieved in the provision of accessible buildings by prescribing national requirements for new buildings and where new building work is being undertaken in existing buildings. It will be unlawful to contravene the Premises Standards.

Policy P107 Disability Access

Responsible Business Unit/s	Community Culture and Recreation
Responsible Officer	Manager Community Culture and Recreation
Affected Business Unit/s	Community Culture and Recreation

POLICY OBJECTIVES

The City of South Perth recognises that people with disability, their families and carers comprise a significant and important part of the community. The City is committed to compliance with the Western Australian Disability Services Act 1993 and the Commonwealth Disability Discrimination Act 1992 and will ensure that its services, facilities, practices and planning strategies are accessible to, and include, people with disability.

POLICY SCOPE

This policy affects all people with disability in the City and ensures all City employees consider people with disability in their service delivery and planning.

POLICY STATEMENT

The City of South Perth will meet its commitments under the Disability Services Act through the adoption, implementation and annual review of a Disability Access and Inclusion Plan that ensures the organisation will aim to achieve the following outcomes.

- People with disability have the same opportunities as other people to access the services of, and any events organised by, the City of South Perth.
- People with disability have the same opportunities as other people to access the buildings and other facilities of the City of South Perth.
- People with disability receive information from the City of South Perth in a format that will enable them to access the information as readily as other people are able to access it.
- People with disability receive the same level and quality of service from the staff of the City of South Perth as other people receive from the staff.
- People with disability have the same opportunities as other people to make complaints to the City of South Perth.
- People with disability have the same opportunities as other people to participate in any public consultation by the City of South Perth.
- People with disability are employed by the City of South Perth.
- Provide information, opportunities and encouragement to raise the awareness of the community regarding disability, access and inclusion.

LEGISLATION/ LOCAL LAW REQUIREMENTS

Western Australian Disability Services Act 1993 (amended 2004)
 Commonwealth Disability Discrimination Act 1992
 AS 1428 (Design for Access and Mobility)
 Building Code of Australia
 Disability (Access to Premises - Buildings) Standards 2010
 Commonwealth Disability Standards for Accessible Transport 2002
 City of South Perth Disability Access and Inclusion Plan

OTHER RELEVANT POLICIES/ KEY DOCUMENTS

P501: Paths - Provision and Construction

3.0 ACCESS AND INCLUSION POLICY STATEMENT

The City of South Perth's mission of 'working together to create a City for everyone' aligns the DAIP 2012-2016 with the City of South Perth's Strategic Plan 2010-2015 priorities, namely:

- Create opportunities for a safe, active and connected community
- Plan and develop safe, vibrant and amenable places
- Improve accessibility to a diverse and interconnected mix of transport choices

Further the City of South Perth sees an accessible and inclusive community as one in which all City functions, facilities and services (both in-house and contracted) are open, available and accessible to people with disability, providing them with the same opportunities, rights and responsibilities enjoyed by all other people in the community.

The City recognises that all people are valued members of the community who make a variety of contributions to local social, economic and cultural life. The City believes that a community that recognises its diversity and supports the participation and inclusion of all of its members makes for a richer community life.

The City of South Perth believes that all people should be supported to remain in the community of their choice.

4.0 DEVELOPMENT OF THE DAIP

4.1 Responsibility For The Planning Process

Responsibility for developing, monitoring, implementing, reviewing and amending the DAIP is a core function of the Community Development area which sits in the Community Culture and Recreation department. This includes responsibility for ensuring that the Plan is implemented throughout the organisation and that actions are integrated into the business plans of relevant departments.

It is a requirement of the Disability Services Act that public authorities must take all practical measures to ensure that the DAIP is implemented by its officers, employees, agents and contractors.

4.2 Community Consultation

In 2010, the 2006-2010 DAIP was reviewed through a community consultation process. Through consultation with the CoSP Inclusive Community Action Group, formerly Access Ambassadors, a survey was produced, distributed, collated and the results workshopped.

The survey was distributed via:

- The spring edition of Peninsula 2010, a magazine that is sent to each household in the City of South Perth.

- On the City's website: www.southperth.wa.gov.au
- Hard copy sent to all relevant disability groups within the City of South Perth and its surrounds.

After collation of the survey results a workshop was held (11 March 2010) that was advertised in the *Southern Gazette* and on the City's website. Relevant City staff and community members attended.

4.3 Findings of the Consultation

The following points summarise the findings of the variety of views from the survey and workshop. The Outcomes 1-6 are legislative requirements and Outcomes 7-8 have been added by the City of South Perth.

Outcome 1 *People with disability have the same opportunities as other people to access the services of, and any events organised by, the City of South Perth.*

Barriers/issues

- Lack of parking at events and facilities
- Advertising not always accessible
- Perception of exclusion
- Inaccessible rides, activities, entertainment and toilets
- Event venues inaccessible e.g. grass, sand

Outcome 2 *People with disability have the same opportunities as other people to access the buildings and other facilities of the City of South Perth.*

Barriers/issues

- Paving
- Dropped kerbs - some are not to standard
- Cars parked on footpaths - eg gardeners/contractors
- Public toilet access
- Beach/ foreshore wheelchair access
- Heritage listed buildings and older buildings
- Universal design - eg accessible taps, hand dryers
- Playground equipment that is more accessible and also suitable for older children

Outcome 3 *People with disability receive information from the City of South Perth in a format that will enable them to access the information as readily as other people are able to access it.*

Barriers/issues

- Website - hard to find information and hard to read
- Need greater promotion of accessible locations within the City
- Information should always be available in alternate formats
- Powerpoint presentations could be narrated with the 'power talk' programme or use symbols so everyone can 'read' them

Outcome 4 *People with disability receive the same level and quality of service from the staff of the City of South Perth as other people receive from the staff.*

Barriers/issues

- Staff lack of knowledge, experience and awareness of disability or access issues
- Create greater opportunity to be listened to in private

Outcome 5 *People with disability have the same opportunities as other people to make complaints to the City of South Perth.*

Barriers/issues

- People do not feel comfortable making a complaint - would like to remain anonymous
- It was felt that there was a lack of organisational commitment and the process was inaccessible
- Acknowledge positives in the complaint process
- Staff awareness of policies, procedures and needs of people with a disability
- Transparent feedback loop for complaints process and action taken

Outcome 6 *People with disability have the same opportunities as other people to participate in any public consultation by the City of South Perth.*

Barriers/issues

- Ensure information is accessible and timely
- Increase staff knowledge on how to assist and inform
- Transport
- Fear of being an inconvenience and feeling embarrassed
- Availability and number of accessible toilets with appropriate signage
- Public feedback is accepted in alternate formats
- Appropriate venue set up
- Lack of carer support to enable people with a disability to attend

Outcome 7 *People with disability are employed by the City of South Perth.*

Barriers/issues

- Job descriptions available in alternate formats
- Personal assistance - sometimes assistance is required to employees
- Accessible vehicles
- Accessible workplaces - auto and/or push button doors, toilets, kitchens and/or amenities

Outcome 8 *Provide information, opportunities and encouragement to raise the awareness of the community regarding disability, access and inclusion.*

Barriers/issues

- Need greater public relations to profile businesses who are access friendly

4.4 Responsibility for Implementing the DAIP

It is a requirement of the Disability Services Act that public authorities must take all practical measures to ensure that the DAIP is implemented by its officers, employees, agents and contractors.

Implementation of the DAIP is the responsibility of all areas of the City of South Perth. Some actions in the Implementation Plan will apply to all areas of the City while others will apply to a specific area only. The Implementation Plan sets out who is responsible for each action.

4.5 Communicating the DAIP to Staff and the Wider Community

The City of South Perth *Disability Access and Inclusion Plan 2012-2016* will be made available and promoted to City staff and the community in the following ways:

- On the City's website at www.southperth.wa.gov.au under *Our Future* tab.
- On request in alternate formats.
- Through the Inclusive Community Action Group (DAIP reference group)
- Through notices in the local newspaper, the *Southern Gazette*.

4.6 Review and Evaluation Mechanisms

The City of South Perth's DAIP will be reviewed at least every 5 years, in accordance with the Disability Services Act. The DAIP Implementation Plan may be amended on a more regular basis to reflect progress and to address any access and inclusion issues which may arise. Whenever the DAIP is amended, a copy of the amended plan will be lodged with the Disability Services Commission.

The DAIP's implementation plan will be reviewed annually in consultation with the City's Inclusive Community Action Group, who are the City's DAIP reference group.

5.0 REPORTING ON THE DAIP

The City of South Perth will report on the implementation of its DAIP through its annual report and the prescribed pro forma to the Disability Services Commission by 31 July each year, outlining:

- Its progress towards the desired outcomes of its DAIP;
- The progress of its agents and contractors towards meeting the six desired outcomes; and
- The strategies it used to inform its agents and contractors of its DAIP.

6.0 STRATEGIES TO IMPROVE ACCESS AND INCLUSION

As a result of the consultation process the following overarching strategies will guide tasks, reflected in the Implementation Plan, that the City of South Perth will undertake from 2012-2016 to improve access to its services, buildings and information. The six desired outcomes provide a framework for improving access and inclusion for people with disability in the City of South Perth.

Outcome 1: *People with disability have the same opportunities as other people to access the services of, and any events organised by, the City of South Perth.*

Task	Strategy	Accountability
1.1	Promote community awareness of the range of services available and ensure that people with disability are provided with an opportunity to comment on access to services.	Community Development Co-ordinator
1.2	Ensure that all of the City's policies and management practices meet current legislative requirements, are consistent with the DAIP and support equitable access to services by people with disability throughout the various functions of the Council.	Manager Governance & Administration
1.3	Develop the links between the DAIP and other City plans and strategies, including departmental Business Plans.	OMT and EMT
1.4	Ensure that all events are organised so that they are accessible to people with disability.	Art and Events Co-ordinator
1.5	Support the development of services to meet the needs of people with disability, their families and carers.	Community Development Co-ordinator
1.6	Ensure that City staff and agents and contractors are aware of the relevant requirements of the Disability Services Act in relation to their area.	Community Development Co-ordinator
1.7	Develop strategic partnerships with key agencies to maximise access to services for people with disability eg DSC Local Area Coordination, ACROD Companion Card Scheme.	Community Development Co-ordinator
1.8	Continue to ensure the provision of and improve the accessibility of library services, collection and technology.	Manager Library & Heritage Services
1.9	Continue to improve the accessibility of sport and leisure services.	Recreation Development Co-ordinator
1.10	Ensure access requirements are integral to all E-business initiatives.	Director Financial & Information Services

Outcome 2: *People with disability have the same opportunities as other people to access the buildings and other facilities of the City of South Perth.*

Task	Strategy	Accountability
2.1	Progressively enhance the accessibility of all buildings and facilities that have the capacity to do so.	Manager City Environment Manager Engineering Infrastructure
2.2	Work towards improving the signage and enhance the way finding throughout buildings, facilities and outdoor environments.	Manager Engineering Infrastructure Manager City Environment
2.3	Ensure that all new or redevelopment works provide access to people with disability, where practicable.	Manager Engineering Infrastructure Manager Planning Services
2.4	Ensure all infrastructure related to transport facilities, ie footpaths and bus stops, is accessible and connected.	Manager Engineering Infrastructure
2.5	Ensure that City staff, agents and contractors are aware of the relevant statutory requirements.	Departmental Managers
2.6	Ensure adequate ACROD parking to meet the demand of people with disability in terms of quantity and location.	Manager Governance & Administration
2.7	Work towards ensuring the accessibility of streetscapes.	Manager Engineering Infrastructure
2.8	Work towards ensuring that parks, reserves and foreshores are accessible.	Manager City Environment
2.9	Increase the number of accessible playgrounds.	Manager City Environment Manager Community Culture & Recreation
2.10	Ensure that public toilets meet accessibility standards where practicable.	Manager City Environment

Outcome 3: *People with disability receive information from the City of South Perth in a format that will enable them to access the information as readily as other people are able to access it.*

Task	Strategy	Accountability
3.1	Provide documentation regarding services, facilities and customer feedback in an appropriate format using clear and concise language.	Director Financial & Information Services Manager Governance & Administration
3.2	Review the Style guide for documentation and promotional material to ensure access requirements are met.	Manager Governance & Administration
3.3	Improve the community's awareness that City information can be made available in alternative formats upon request.	Community Development Co-ordinator
3.4	Improve staff awareness of accessible information needs and how to obtain information in other formats.	Community Development Co-ordinator
3.6	Ensure that the City's website meets contemporary good practice.	Director Financial & Information Services
3.7	Investigate and implement the use of technology to assist people with a disability to access information.	Director Financial & Information Services

Outcome 4: *People with disability receive the same level and quality of service from the staff of the City of South Perth as other people receive from the staff.*

Task	Strategy	Accountability
4.1	Improve staff awareness of disability and access issues and improve skills to provide a good service to people with disability.	Manager Human Resources
4.2	Improve the awareness of new staff and new Councillors about disability and access issues.	Manager Human Resources and Manager Governance & Administration
4.3	Identify and utilise existing staff skills and competencies to enhance customer service to people with disability.	Customer Focus Co-ordinator

Outcome 5: *People with disability have the same opportunities as other people to make complaints to the City of South Perth.*

Task	Strategy	Accountability
5.1	Ensure that current complaints mechanisms are accessible for people with disability.	Director Financial & Information Services
5.2	Improve staff knowledge so they can facilitate the receipt of complaints from people with disability.	Manager Human Resources
5.3	Ensure that grievance mechanism processes and outcome satisfaction survey forms are available in formats to meet the needs of people with disability..	Director Financial & Information Services
5.4	Promote accessible complaints mechanisms to the community.	Manager Governance & Administration

Outcome 6: *People with disability have the same opportunities as other people to participate in any public consultation by the City of South Perth.*

Task	Strategy	Accountability
6.1	Review the City's community participation processes to ensure equal opportunities and support for access and participation by people with disability, their families and carers.	Grants & Consultation Officer
6.2	Ensure people with disability, their families and carers have improved access to the established consultative processes of Council.	Grants & Consultation Officer
6.3	Develop community based advisory support to monitor and guide the City's strategic direction on access and inclusion.	Community Development Co-ordinator
6.4	Improve community awareness about existing consultation processes in place.	Grants & Consultation Officer and Community Development Co-ordinator

Outcome 7: *People with disability are employed by the City of South Perth.*

Task	Strategy	Accountability
7.1	Continue to provide employment and work experience opportunities for people with disability in partnership with disability agencies and schools.	Manager Human Resources
7.2	Develop and maintain relationships with disability employment agencies to maximise access to employment for people with disability.	Manager Human Resources
7.3	Work to create more accessible and safer workplaces for people with disability.	Manager Human Resources
7.4	Ensure recruitment practices are accessible.	Manager Human Resources

Outcome 8: *Provide information, opportunities and encouragement to raise the awareness of the community regarding disability, access and inclusion.*

Task	Strategy	Accountability
8.1	Investigate and implement ways of encouraging and supporting access and inclusion in the community.	Community Development Co-ordinator
8.2	Advocate to local businesses and tourist venues the requirements for and benefits flowing from the provision of accessible venues.	Community Development Co-ordinator
8.3	Provide information, advice and training opportunities to businesses, clubs, schools and community groups.	Community Development Co-ordinator
8.4	Provide information received in community consultations regarding access barriers on non Council property to the relevant organisations.	Community Development Co-ordinator
8.5	Promote and acknowledge examples of good practice in access in the community.	Community Development Co-ordinator