

## TERMS AND CONDITIONS Library Membership

- 1. Library membership is available to all individuals and organisations who meet the library's identification and eligibility requirements;
- 2. Members must provide suitable proof of identity and current contact information when applying for membership. Specific requirements may vary according to membership type;
- 3. Membership cards or digital equivalents must be presented when borrowing items or accessing digital services. Where a membership card cannot be provided, library staff may request additional identification to verify membership;
- 4. Members are responsible for all items borrowed on their account, including items borrowed by authorised users or prior to reporting a card lost or stolen;
- 5. Unless otherwise specified, library memberships are non-transferable.
- 6. Members are responsible for ensuring their contact details remain up to date either through notification to the library or through the online catalogue;
- 7. Borrowing limits, loan periods, and renewal options may vary by membership type and item category. Items must be returned by the due date in good condition. Renewal is not guaranteed and is subject to library policy;
- 8. Items must not be removed from the library unless properly checked out as a loan.
- 9. Library resources must not be altered, defaced, misused, or used for unauthorised commercial purposes;
- 10. Members may incur fees, charges or demerit points for overdue, damaged, or lost items in accordance with the library's fee schedule. In cases involving part of a set, the cost of the complete set may apply;
- 11. Outstanding charges or active demerit points may result in the suspension of borrowing privileges, access to public computers, and other services;
  - Parents and guardians are responsible for their child's selection and use of library resources, the supervision of their child's behaviour in the library and any charges incurred on the child's account;
- 12. Institutional members must nominate a responsible person to manage the account and accept responsibility for any borrowed items. The library may require annual confirmation of institutional membership details

- 13. Members must comply with all applicable library policies, procedures, codes of conduct and relevant legislation when using library facilities and services;
- 14. Membership may be suspended or cancelled in cases of serious misuse of library resources, facilities, or breaches of policy;
- 15. Membership records will be managed in accordance with privacy legislation. Personal information will not be disclosed to third parties except as required by law; and
- 16. The library reserves the right to amend membership terms and conditions. Reasonable notice will be provided where changes may materially affect members.

## **Identification Requirements**

- Applicants must provide suitable proof of identity to be eligible for library membership.
- Acceptable proof of identity includes any one (1) government issued document outlining the applicant's full name, residential address and a form of photo identification.
- Where photo identification cannot be provided, the applicant must provide two (2) government issued documents outlining the applicant's full name and residential address.
- Applicants who are unable to provide proof of a Western Australian permanent residential address or visitors to Western Australia are eligible for a Transitional Membership.